```
STATE OF MISSOURI
 1
 2
                      PUBLIC SERVICE COMMISSION
 3
 4
 5
 6
                      TRANSCRIPT OF PROCEEDINGS
 7
                        Prehearing Conference
 8
                          December 21, 2007
                       Jefferson City, Missouri
 9
                              Volume 1
10
11
     Linda Light,
12
13
                         Complainant,
14
    v.
                                        ) Case No. GC-2008-0045
15
    Missouri Gas Energy,
                         Respondent.
16
17
18
                    CHERLYN D. VOSS, Presiding,
19
                        REGULATORY LAW JUDGE.
20
21
22
    REPORTED BY:
23
     KELLENE K. FEDDERSEN, CSR, RPR, CCR
     MIDWEST LITIGATION SERVICES
24
25
```

1	APPEARANCES:
2	DEAN L. COOPER, Attorney at Law Brydon, Swearengen & England, P.C.
3	312 East Capitol P.O. Box 456
4	Jefferson City, MO 65102-0456 (573)635-7166
5	dcooper@brydonlaw.com
6	FOR: Missouri Gas Energy, a Division of Southern Union Company.
7	MARC D. POSTON, Senior Public Counsel
8	P.O. Box 2230 200 Madison Street, Suite 650
9	Jefferson City, MO 65102-2230 (573)751-4857
10	FOR: Office of the Public Counsel
11	and the Public.
12	SARAH KLIETHERMES, Associate General Counsel P.O. Box 360
13	200 Madison Street
14	Jefferson City, MO 65102 (573)751-3234
15	FOR: Staff of the Missouri Public Service Commission.
16	Service Commitssion.
17	
18	
19	
20	
21	
22	
23	
24	
25	

3

- 1 PROCEEDINGS
- JUDGE VOSS: Good morning. We're here for
- 3 a prehearing conference in Commission Case No.
- 4 GC-2008-0045, in the matter of the complaint of Linda
- 5 Light vs. Missouri Gas Energy. My name is Cherlyn Voss.
- 6 I'm the Regulatory Law Judge assigned to this case, and
- 7 I'll be presiding over the prehearing conference this
- 8 morning.
- 9 We're going to begin with entries of
- 10 appearance, beginning with Ms. Light. So just state your
- 11 name.
- MS. LIGHT: Linda Light.
- JUDGE VOSS: Missouri Gas Energy?
- MR. COOPER: Dean L. Cooper appearing for
- 15 Missouri Gas Energy, a division of Southern Union Company.
- JUDGE VOSS: And Staff?
- 17 MS. KLIETHERMES: Sarah Kliethermes
- 18 appearing for Staff, 200 Madison Street, P.O. Box 360,
- 19 Jefferson City, Missouri 65102.
- JUDGE VOSS: Office of the Public Counsel?
- 21 MR. POSTON: Marc Poston appearing for the
- 22 Office of the Public Counsel.
- JUDGE VOSS: The primary purpose of the
- 24 prehearing conference is to get the parties together, see
- 25 if there's any potential for settlement, and also to work

4

- 1 on a procedural schedule, if necessary. Let's see.
- 2 January 3rd is the date for filing procedural schedule,
- 3 and with pro se complainants with traveling issues, find a
- 4 date when you're going to be in town or we can set up a
- 5 date for you to phone in. It's sometimes difficult to
- 6 follow when you're phoning in. That's why if it's
- 7 possible it's always nice to be here because it's hard to
- 8 follow cross-examination by different people when you're
- 9 just listening in.
- 10 So are there any other issues that I should
- 11 address before I go off the record?
- MS. LIGHT: May I ask a question?
- JUDGE VOSS: Uh-huh.
- 14 MS. LIGHT: I received this yesterday, and
- 15 I thought that when my claim was in dispute, that there
- 16 wasn't any possibility of being disconnected or that I
- 17 didn't have to have charges or anything like that.
- JUDGE VOSS: Let the record show that
- 19 Ms. Light is holding up a disconnection notice that I'm
- 20 assuming she will discuss with Mr. Cooper and everyone.
- 21 It is my understanding that in dispute -- the amount's in
- 22 dispute. If you had new amounts that weren't paid, that
- 23 would be different. So you're going to have to address
- 24 it. I think Mr. Cooper's nodding his head.
- 25 MR. COOPER: Yeah. Let's talk about that

in a minute and see.

```
2
                    JUDGE VOSS: And if everything isn't
     resolved, you can file a copy of that in the record. You
 4
     can even just take it downstairs to the first floor since
 5
     you're here today and make a copy of it and file it if
 6
     everything regarding that isn't resolved.
 7
                    MS. FRED: I can assist you with that.
                    JUDGE VOSS: Have you met Gay Fred?
 8
 9
                   MS. LIGHT: No, I haven't.
10
                    JUDGE VOSS: Well, if that is it, then we
     will conclude the on-the-record portion. I'll be out
11
12
     briefly, but I'll be back in case anyone needs me. Thank
13
     you.
14
                    WHEREUPON, the recorded portion of the
15
     prehearing conference was concluded.
16
17
18
19
20
21
22
23
24
```

1	CERTIFICATE
2	STATE OF MISSOURI)) ss.
3	COUNTY OF COLE)
4	I, Kellene K. Feddersen, Certified
5	Shorthand Reporter with the firm of Midwest Litigation
6	Services, and Notary Public within and for the State of
7	Missouri, do hereby certify that I was personally present
8	at the proceedings had in the above-entitled cause at the
9	time and place set forth in the caption sheet thereof;
10	that I then and there took down in Stenotype the
11	proceedings had; and that the foregoing is a full, true
12	and correct transcript of such Stenotype notes so made at
13	such time and place.
14	Given at my office in the City of
15	Jefferson, County of Cole, State of Missouri.
16	
17	Kellene K. Feddersen, RPR, CSR, CCR Notary Public (County of Cole)
18	My commission expires March 28, 2009.
19	
20	
21	
22	
23	
24	
25	