

Gail & Shelia Dinwiddie,
Complainants
v.
Southwestern Bell Telephone Co.)
d/b/a AT&T Missouri,
Respondent.

Southwestern Bell Telephone Co.))
d/b/a AT&T Missouri,)
Respondent.)

COMES NOW the Staff of the Missouri Public Service Commission, by and through counsel, and for its *Recommendation* in this matter hereby states:

2. AT&T filed an *Answer and Motion to Dismiss* September 5, 2017, alleging that no element of the formal complaint was still in dispute and asking the Commission to dismiss the Complaint as moot.

3. The Commission directed the Complainants to respond to the *Motion to Dismiss* no later than September 17, 2017, but the Complainants have not filed anything to date. However, Staff spoke to Ms. Shelia Dinwiddie October 5, 2017, and she expressed that the source of this formal complaint was no longer an issue and she considered the matter closed.

WHEREFORE, Staff recommends that the Commission grant AT&T's *Motion to Dismiss* and dismiss this formal complaint as moot; and grant such other and further relief as the Commission considers just in the circumstances.

/s/ Whitney Payne

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 6th day of October, 2017, to all counsel of record.

/s/Whitney Payne