

**All Other (not Including Flat Rate Customers and St. Louis/Pevely Farms)  
MO All Other Water Customers  
Customer Count**

**RESIDENTIAL**

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	Growth/Loss	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023	117,643	117,674	117,867	118,088	118,113	118,145	118,245	118,327	118,322	118,181	118,159	118,140	118,075	540	895	875	802
2022	116,820	117,127	117,348	117,547	117,573	117,605	117,688	117,772	117,766	117,658	117,626	117,595	117,535	874	987	867	1,019
2021	115,654	115,683	115,825	116,033	115,986	116,108	116,098	116,151	116,161	116,097	116,192	116,816	116,661	1,271	865	1,055	1,118
2020	114,587	114,617	114,994	115,278	115,457	115,625	115,790	115,889	115,843	115,508	115,491	115,605	115,390	816	984	1,080	1,053
2019	114,158	114,235	114,416	114,690	114,654	114,563	114,762	114,789	114,809	114,730	114,594	114,487	114,574	508	1,168	1,112	994
2018	112,753	112,756	112,888	113,154	113,261	113,242	113,348	113,497	114,380	114,214	114,119	114,050	114,066	1,626	1,313	1,116	1,077
2017	111,424	111,476	111,844	111,950	112,515	112,557	112,553	112,660	112,651	112,701	112,598	112,490	112,440	1,369	945	940	1,569
2016	110,257	110,475	110,711	110,830	110,865	111,099	111,203	111,377	111,398	111,338	111,287	111,350	111,070	944	797	1,619	1,328
2015	109,608	109,648	109,888	110,100	110,047	110,146	110,195	110,220	110,302	110,215	110,238	110,263	110,126	523	1,844	1,424	1,333
2014	109,077	109,145	109,088	109,405	109,486	109,630	109,782	109,843	109,782	109,793	109,586	109,570	109,603	923	1,725	1,536	1,308
2013	105,077	105,211	105,391	105,565	102,055	106,185	108,379	106,263	109,314	109,303	109,104	109,055	108,681	4,087	1,741	1,405	1,169
2012	103,591	103,759	104,023	104,339	104,487	104,699	104,765	105,174	105,144	105,131	105,005	105,002	104,593	164	510	440	
2011	103,833	103,928	103,969	104,041	104,126	101,042	101,190	103,631	103,452	103,514	103,472	103,488	104,430	971	532		
2010	102,997	103,071	103,386	103,519	103,536	103,516	103,615	103,680	103,662	103,587	103,507	103,431	103,459	397			
2009	102,771	102,855	102,997	103,081	103,000	103,039	103,075	103,302	103,271	103,166	103,155	103,033	103,062	228			
2008	102,695	102,689	102,732	102,686	102,659	102,744	102,811	103,047	103,017	103,058	102,991	102,875	102,834				

**COMMERCIAL**

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	Growth/Loss	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023	9,658	9,659	9,674	9,702	9,739	9,761	9,767	9,780	9,782	9,743	9,723	9,712	9,725	37	74	68	55
2022	9,583	9,613	9,642	9,669	9,705	9,729	9,732	9,743	9,745	9,706	9,686	9,672	9,688	72	79	59	67
2021	9,427	9,454	9,480	9,520	9,552	9,599	9,614	9,632	9,650	9,584	9,568	9,604	9,617	115	55	65	31
2020	9,452	9,438	9,448	9,472	9,519	9,561	9,571	9,575	9,573	9,498	9,479	9,438	9,502	51	49	10	1
2019	9,394	9,387	9,382	9,425	9,492	9,493	9,492	9,512	9,502	9,451	9,431	9,456	9,451	1	(3)	(11)	0
2018	9,286	9,283	9,305	9,352	9,409	9,440	9,447	9,456	9,505	9,468	9,421	9,413	9,451	95	(15)	(0)	15
2017	9,267	9,270	9,299	9,332	9,376	9,425	9,419	9,430	9,410	9,355	9,333	9,301	9,355	(106)	(32)	(5)	97
2016	9,444	9,448	9,448	9,492	9,537	9,591	9,607	9,421	9,420	9,376	9,310	9,306	9,462	(33)	29	148	110
2015	9,389	9,378	9,386	9,447	9,539	9,570	9,575	9,564	9,566	9,515	9,476	9,447	9,495	44	208	146	67
2014	9,307	9,290	9,292	9,388	9,449	9,513	9,525	9,537	9,530	9,496	9,428	9,394	9,451	76	180	73	9
2013	8,886	8,909	8,927	8,979	8,871	9,056	9,156	9,076	9,461	9,436	9,388	9,323	9,375	504	72	(8)	(19)
2012	8,729	8,747	8,769	8,828	8,886	8,920	8,938	8,962	8,962	8,932	8,880	8,893	8,871	(41)	(178)	(149)	
2011	8,982	8,981	8,975	9,011	9,030	8,683	8,694	8,709	8,811	8,796	8,762	8,752	8,912	(248)	(185)		
2010	9,337	9,331	9,110	9,131	9,128	9,139	9,149	9,163	9,152	9,126	9,084	9,071	9,160	(246)			
2009	9,379	9,355	9,328	9,394	9,423	9,446	9,447	9,456	9,455	9,400	9,389	9,397	9,406	(62)			
2008	9,562	9,553	9,563	9,420	9,443	9,453	9,460	9,458	9,455	9,450	9,408	9,382	9,467				

**INDUSTRIAL**

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	Growth/Loss	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023	173	173	173	173	172	172	172	172	172	171	171	172	172	(2)	(2)	(2)	(2)
2022	173	174	176	176	175	174	175	174	174	174	174	174	174	(2)	(2)	(2)	(2)
2021	178	178	179	179	179	179	177	177	176	173	174	174	177	(3)	(1)	(2)	(2)
2020	181	180	180	180	179	179	179	179	179	179	179	179	179	(1)	(2)	(2)	(2)
2019	181	181	181	181	180	178	181	180	180	180	180	181	180	(1)	(3)	(2)	(2)
2018	182	181	181	180	180	180	181	181	181	181	181	181	181	(6)	(2)	(2)	(1)
2017	189	189	189	188	186	186	185	185	186	186	185	185	187	(2)	(0)	(0)	1
2016	188	189	189	189	190	189	189	189	189	189	189	189	189	2	0	2	2
2015	186	187	187	187	187	187	187	187	187	188	188	187	187	(1)	2	2	1
2014	189	188	188	188	188	188	188	188	188	188	188	186	188	0	2	2	0
2013	183	186	186	187	189	189	190	188	188	188	189	189	188	6	2	0	(1)
2012	182	182	181	181	180	180	180	181	181	182	183	183	181	1	(2)	(3)	
2011	177	177	177	178	179	180	182	183	185	184	184	184	181	0	(4)		
2010	182	181	181	181	181	180	181	181	180	181	179	180	181	(6)			
2009	189	189	189	189	188	187	186	187	187	187	184	183	187	(6)			
2008	196	197	197	192	192	192	193	193	192	190	190	190	193				

OPA																	
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	Growth/Loss	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023	1,076	1,078	1,107	1,115	1,117	1,117	1,118	1,116	1,117	1,094	1,082	1,078	1,101	6	7	6	9
2022	1,063	1,073	1,101	1,109	1,111	1,111	1,112	1,110	1,110	1,090	1,075	1,073	1,095	6	6	9	12
2021	1,058	1,067	1,101	1,102	1,103	1,101	1,105	1,104	1,108	1,093	1,069	1,065	1,090	11	11	13	12
2020	1,059	1,058	1,090	1,097	1,097	1,098	1,096	1,090	1,087	1,065	1,056	1,054	1,079	1	14	13	11
2019	1,051	1,051	1,074	1,092	1,094	1,095	1,096	1,096	1,098	1,067	1,062	1,060	1,078	20	17	14	10
2018	1,014	1,015	1,043	1,050	1,054	1,054	1,055	1,054	1,074	1,051	1,041	1,034	1,058	21	12	8	3
2017	1,001	1,000	1,037	1,042	1,052	1,054	1,054	1,052	1,050	1,041	1,016	1,017	1,037	9	3	(2)	(40)
2016	1,000	999	1,040	1,041	1,042	1,041	1,043	1,044	1,043	1,033	1,003	1,003	1,028	4	(5)	(52)	(28)
2015	998	997	1,014	1,039	1,037	1,037	1,042	1,043	1,043	1,025	1,002	1,002	1,023	(3)	(71)	(36)	(1)
2014	1,004	995	1,003	1,039	1,046	1,046	1,044	1,049	1,049	1,022	1,012	1,010	1,027	(18)	(46)	(0)	(1)
2013	1,080	1,037	1,055	1,070	1,031	1,053	1,056	1,052	1,046	1,027	1,017	1,005	1,044	(192)	5	3	10
2012	1,330	1,309	1,284	1,310	1,317	1,267	1,230	1,228	1,230	1,113	1,108	1,106	1,236	70	69	60	
2011	1,004	1,004	1,032	1,056	1,055	1,032	1,034	1,367	1,358	1,324	1,364	1,362	1,166	138	57		
2010	1,002	1,003	1,027	1,046	1,046	1,045	1,047	1,050	1,048	1,018	1,004	1,004	1,028	(2)			
2009	990	992	1,014	1,041	1,047	1,055	1,058	1,061	1,062	1,024	1,015	1,005	1,030	36			
2008	977	976	996	996	1,005	1,007	1,012	1,009	1,016	987	976	977	995				

SFR																	
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	Growth/Loss	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023	21	21	21	21	21	21	21	21	21	21	21	21	21	(0)	(0)	(0)	(0)
2022	21	21	21	21	21	21	21	21	21	21	21	21	21	(0)	0	(0)	(0)
2021	21	21	21	21	21	21	21	21	21	21	21	21	21	-	(0)	(0)	(0)
2020	21	21	21	21	21	21	21	21	21	21	21	21	21	0	(0)	(0)	(0)
2019	21	21	21	21	21	21	21	21	21	21	20	20	21	(0)	(0)	(0)	(0)
2018	22	22	21	21	21	21	21	21	21	21	21	21	21	(1)	(0)	(0)	(0)
2017	22	22	22	22	22	22	22	22	22	22	22	22	22	-	-	0	-
2016	22	22	22	22	22	22	22	22	22	22	22	22	22	-	0	-	-
2015	22	22	22	22	22	22	22	22	22	22	22	22	22	-	-	-	-
2014	22	22	22	22	22	22	22	22	22	22	22	22	22	0	-	-	-
2013	22	22	22	22	20	22	22	22	22	22	22	22	22	(0)	(0)	(0)	(0)
2012	22	22	22	22	22	22	22	22	22	22	22	22	22	-	-	-	-
2011	22	22	22	22	22	22	22	22	22	22	22	22	22	-	-	-	-
2010	22	22	22	22	22	22	22	22	22	22	22	22	22	-	-	-	-
2009	22	22	22	22	22	22	22	22	22	22	22	22	22	-	-	-	-
2008	22	22	22	22	22	22	22	22	22	22	22	22	22	-	-	-	-

Fire																	
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	Growth/Loss	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023	2,689	2,703	2,724	2,736	2,750	2,759	2,767	2,778	2,785	2,792	2,797	2,806	2,757	135	124	129	127
2022	2,558	2,570	2,582	2,596	2,612	2,624	2,633	2,646	2,652	2,660	2,665	2,675	2,623	104	127	125	134
2021	2,467	2,470	2,500	2,509	2,515	2,518	2,523	2,537	2,542	2,546	2,547	2,550	2,519	135	132	141	149
2020	2,303	2,316	2,336	2,346	2,365	2,384	2,399	2,409	2,421	2,435	2,442	2,452	2,384	143	144	153	138
2019	2,176	2,188	2,201	2,214	2,231	2,239	2,254	2,270	2,276	2,277	2,282	2,289	2,241	119	157	137	125
2018	2,043	2,071	2,102	2,117	2,127	2,132	2,131	2,136	2,140	2,147	2,157	2,168	2,123	170	143	127	133
2017	1,833	1,847	1,888	1,909	1,942	1,965	1,981	1,998	2,002	2,015	2,017	2,039	1,953	181	113	124	142
2016	1,742	1,743	1,754	1,758	1,762	1,767	1,769	1,770	1,783	1,803	1,802	1,806	1,772	77	105	132	105
2015	1,631	1,632	1,642	1,649	1,686	1,700	1,721	1,722	1,733	1,741	1,742	1,739	1,695	79	150	113	87
2014	1,592	1,595	1,591	1,599	1,613	1,615	1,617	1,626	1,635	1,636	1,634	1,632	1,615	159	124	89	(167)
2013	1,269	1,276	1,278	1,283	1,520	1,521	1,522	1,547	1,545	1,556	1,579	1,586	1,457	213	66	(248)	(166)
2012	1,239	1,242	1,238	1,243	1,247	1,253	1,252	1,251	1,251	1,220	1,217	1,260	1,244	(1)	(402)	(261)	
2011	1,259	1,261	1,260	1,263	1,263	1,247	1,241	1,226	1,224	1,228	1,228	1,232	1,244	(13)	(348)		
2010	1,248	1,252	1,256	1,260	1,260	1,258	1,256	1,260	1,262	1,261	1,260	1,259	1,258	(1,192)			
2009	2,368	2,369	2,472	2,468	2,468	2,472	2,466	2,464	2,468	2,460	2,463	2,461	2,450	161			
2008	2,040	2,040	2,044	2,373	2,368	2,371	2,374	2,380	2,377	2,367	2,364	2,368	2,289				

**MO All Other Water Sales (1000 Gallons)**  
Monthly and Annual

<b>RESIDENTIAL</b>																
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023	-	-	-	-	-	-	-	-	-	-	-	-	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
2022	492,092	410,650	427,923	-	-	-	-	-	-	-	-	-	443,714	509,430	508,093	518,397
2021	476,206	412,320	469,769	468,795	431,145	590,096	684,925	700,961	716,830	630,104	430,863	448,244	538,355	529,553	537,067	539,524
2020	467,176	412,228	401,367	474,997	473,801	572,914	807,730	686,542	683,973	641,246	486,609	446,088	546,223	536,638	539,817	538,373
2019	469,653	418,276	424,644	421,555	462,076	519,832	616,388	672,570	589,617	557,832	454,850	441,675	504,081	537,681	536,410	534,648
2018	507,303	438,853	395,393	438,871	484,768	747,650	810,264	772,535	629,607	583,243	463,436	419,477	559,611	547,186	542,290	541,764
2017	489,117	411,258	404,711	413,787	495,896	620,364	763,961	770,646	676,456	620,173	488,247	423,376	549,352	536,516	537,302	541,003
2016	455,995	414,715	427,779	463,407	464,214	600,517	737,373	671,074	644,694	574,236	481,562	453,899	532,596	533,286	538,916	555,776
2015	483,190	425,593	420,709	459,775	474,517	503,324	566,173	668,871	735,005	632,097	501,847	458,711	527,599	541,022	561,571	566,233
2014	516,495	466,885	444,225	467,157	498,742	569,606	686,612	732,249	646,461	559,236	422,295	461,219	539,661	572,895	575,892	573,364
2013	489,360	442,477	408,605	436,716	509,815	533,622	709,668	721,883	773,814	615,931	517,972	443,902	555,807	587,969	581,790	573,345
2012	488,424	435,106	440,653	470,700	519,004	819,139	1,035,092	1,035,042	721,406	570,576	490,114	453,334	623,216	590,451	577,729	572,790
2011	532,236	457,185	432,476	448,617	480,313	604,213	714,426	891,235	788,170	637,151	510,956	447,186	584,883	562,567	560,183	
2010	544,860	426,293	449,641	498,970	486,453	608,355	719,651	733,061	717,490	584,473	519,055	470,748	563,254	551,950		
2009	548,961	448,706	446,564	421,175	524,388	594,831	722,909	678,959	636,440	541,078	443,701	467,051	539,564			
2008	565,102	488,102	452,998	470,200	462,663	578,031	699,003	747,129	631,946	586,530	439,044	515,624	553,031			

<b>COMMERCIAL</b>																
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023	-	-	-	-	-	-	-	-	-	-	-	-	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
2022	212,631	197,216	212,593	-	-	-	-	-	-	-	-	-	207,500	226,490	228,642	231,850
2021	178,519	191,990	217,614	221,255	203,966	261,506	312,101	319,093	300,979	293,516	209,690	207,239	243,122	235,689	237,937	237,507
2020	210,708	187,177	193,289	185,376	171,907	225,933	311,784	290,524	292,002	275,176	203,541	198,758	228,848	236,209	236,103	235,883
2019	205,844	185,710	198,343	196,631	231,405	233,221	281,820	312,888	290,682	264,997	207,240	212,395	235,098	238,521	237,642	236,930
2018	210,366	186,429	202,771	211,130	217,883	298,147	330,205	324,491	280,975	268,680	211,165	189,693	244,680	238,490	237,388	236,158
2017	203,389	177,641	191,312	183,072	223,427	266,530	300,426	315,634	287,273	264,025	217,701	197,270	235,786	234,958	234,028	233,009
2016	192,762	177,947	186,565	234,236	212,642	238,998	310,016	301,952	293,724	262,637	214,151	193,669	235,004	233,442	232,314	233,798
2015	189,054	177,844	185,818	194,638	204,468	247,216	258,349	304,252	346,423	289,995	225,225	184,867	234,083	231,418	233,497	233,157
2014	183,384	195,218	194,927	254,667	211,051	221,991	284,644	299,659	294,005	246,976	190,898	192,080	231,239	233,301	232,926	233,297
2013	180,622	184,991	162,640	174,615	161,852	216,905	236,633	343,047	311,977	272,103	211,932	209,695	228,931	233,488	233,811	234,835
2012	184,254	175,533	185,392	195,544	209,176	283,164	336,253	364,896	309,009	248,683	205,525	179,376	239,734	235,438	236,311	237,162
2011	210,676	182,989	189,841	193,293	208,465	232,816	269,921	317,460	308,986	251,885	211,899	180,553	231,801	235,170	236,519	
2010	230,968	195,185	203,152	215,268	201,535	233,737	281,720	301,338	297,316	248,758	215,259	193,133	234,781	238,091		
2009	229,816	214,475	205,404	192,963	240,378	255,809	299,828	289,478	279,175	247,417	202,394	210,002	238,928			
2008	232,970	226,251	198,588	217,589	217,323	245,453	273,789	304,315	281,768	276,885	189,643	222,211	240,565			

<b>INDUSTRIAL</b>																
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023	-	-	-	-	-	-	-	-	-	-	-	-	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
2022	317,083	218,063	389,543	-	-	-	-	-	-	-	-	-	308,250	305,332	303,849	310,445
2021	303,289	267,472	288,886	305,789	265,107	293,876	337,809	343,430	336,835	333,063	288,668	298,789	305,251	302,382	310,994	314,797
2020	302,488	266,192	252,501	290,727	270,315	264,637	337,877	385,260	359,984	328,102	278,310	293,536	302,494	312,909	317,184	318,105
2019	282,844	286,678	268,828	279,294	329,153	307,034	304,307	336,556	341,218	306,463	288,528	261,903	299,400	322,080	322,008	319,306
2018	337,956	339,494	329,274	316,096	288,232	386,389	368,177	382,540	371,914	320,336	313,374	288,200	336,832	329,543	324,283	319,488
2017	298,259	282,475	317,943	317,116	289,948	346,079	367,475	381,164	370,092	347,979	326,051	315,522	330,009	320,100	315,152	314,575
2016	278,454	270,353	289,751	303,160	309,890	323,840	345,397	365,590	340,799	315,360	406,187	312,699	321,790	310,200	310,716	307,127
2015	284,966	300,077	296,815	285,879	279,225	272,458	366,314	378,531	341,097	312,636	283,298	300,705	308,500	307,025	303,462	302,088
2014	299,463	289,897	260,464	312,463	271,025	306,924	292,653	416,536	360,638	208,519	306,511	278,612	300,309	301,782	300,485	299,479
2013	287,216	287,993	266,094	269,408	311,221	231,371	270,988	466,596	376,761	396,006	322,834	260,700	312,266	300,544	299,272	293,340
2012	263,657	249,559	300,346	280,509	251,598	302,597	346,845	309,307	364,862	268,947	282,410	292,623	292,772	294,941	288,608	295,798
2011	286,437	264,976	269,440	277,391	255,248	294,351	307,205	362,270	391,305	296,245	289,678	264,604	296,596	287,221	296,555	
2010	300,136	267,113	285,976	281,027	248,677	306,470	357,434	251,005	424,483	295,944	267,387	259,798	295,454	296,541		
2009	315,103	264,297	245,258	242,328	272,561	257,107	330,913	313,759	311,571	169,856	256,400	256,193	269,612			
2008	349,205	319,036	283,951	312,525	279,447	294,146	326,338	406,728	334,779	323,546	334,860	330,109	324,556			

OPA																
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023	-	-	-	-	-	-	-	-	-	-	-	-	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
2022	38,291	43,369	42,166	-	-	-	-	-	-	-	-	-	41,289	48,998	50,299	51,853
2021	38,268	37,965	43,867	43,899	48,761	57,696	68,055	78,478	72,839	77,926	56,130	45,524	55,784	53,303	54,494	54,782
2020	47,271	44,143	41,574	36,607	38,250	43,814	65,726	64,640	66,173	63,582	45,914	41,368	49,922	54,064	54,531	54,722
2019	40,615	39,123	48,448	46,031	56,521	55,458	65,847	73,453	70,486	61,116	54,928	38,408	54,203	56,068	55,922	55,702
2018	44,050	41,755	44,670	46,366	56,992	69,305	76,646	78,843	64,186	70,936	49,458	50,693	58,067	56,494	56,076	55,836
2017	47,429	46,311	48,156	52,696	56,088	64,020	73,023	78,816	80,176	68,082	58,481	(3,012)	55,934	55,413	55,278	55,182
2016	40,199	41,144	47,610	52,487	53,217	57,893	70,986	66,387	73,254	61,081	53,452	48,075	55,482	55,060	54,993	57,239
2015	36,341	51,333	49,062	42,850	57,587	55,914	49,132	75,307	71,880	71,728	51,296	45,432	54,822	54,831	57,679	58,071
2014	41,071	48,849	41,824	55,195	49,433	60,958	68,261	59,775	78,080	63,737	49,267	42,059	54,876	58,631	58,883	60,297
2013	40,176	36,638	40,136	44,095	39,288	60,928	62,455	83,348	82,144	75,121	50,745	42,452	54,794	60,219	61,652	60,589
2012	42,467	43,855	43,923	49,941	55,385	82,010	105,763	100,940	79,440	75,625	62,496	52,825	66,223	63,938	62,038	63,415
2011	41,624	48,345	45,634	50,043	52,207	63,344	69,758	87,118	81,728	73,549	56,225	46,119	59,641	60,643	62,713	
2010	42,537	46,785	40,270	59,004	54,809	67,152	74,886	155,761	81,882	65,913	58,276	44,141	65,951	63,737		
2009	49,499	45,274	45,975	42,068	61,631	61,266	73,661	67,226	71,798	66,752	48,270	42,601	56,335			
2008	53,785	53,900	43,664	59,608	68,143	63,397	82,739	78,377	143,714	73,596	48,475	57,700	68,925			

SFR																
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023	-	-	-	-	-	-	-	-	-	-	-	-	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
2022	86,224	92,532	127,002	-	-	-	-	-	-	-	-	-	101,919	108,377	107,885	109,486
2021	110,200	99,873	129,337	128,613	90,245	114,374	123,175	143,044	116,363	104,561	96,521	108,347	113,721	109,874	111,378	112,447
2020	115,465	96,888	101,266	100,337	96,477	106,503	132,864	115,053	121,959	111,878	97,350	117,849	109,491	110,596	112,128	111,546
2019	131,779	116,043	107,373	110,601	92,142	108,197	110,904	113,714	98,556	105,703	93,608	88,283	106,409	113,007	112,060	111,610
2018	120,391	117,657	120,849	109,603	122,558	134,818	142,052	128,118	106,393	103,430	86,465	98,345	115,890	113,944	112,910	112,687
2017	112,894	105,450	103,461	122,200	91,047	143,507	126,293	130,796	137,064	111,702	107,102	109,158	116,723	111,917	111,886	111,166
2016	108,288	104,443	99,820	117,760	104,706	118,519	115,679	122,318	111,424	100,491	101,192	105,995	109,220	110,274	109,777	111,930
2015	124,909	101,861	110,379	95,017	108,134	115,171	116,752	110,491	114,229	113,318	102,207	105,224	109,808	109,962	112,608	112,891
2014	115,979	136,701	86,616	131,758	106,315	121,449	106,843	127,006	108,210	95,152	98,375	107,144	111,796	113,541	113,662	113,437
2013	116,069	112,107	101,997	104,952	87,229	89,493	176,160	107,533	109,710	81,652	134,129	78,371	108,283	114,284	113,847	113,859
2012	112,322	106,214	102,253	110,842	111,889	136,992	145,063	144,487	140,988	116,806	111,281	107,397	120,545	115,701	115,253	115,672
2011	123,770	106,569	111,105	109,025	112,543	112,292	124,129	128,053	114,499	118,280	105,222	102,787	114,023	113,489	114,454	
2010	128,326	107,212	104,333	114,712	93,427	124,773	117,933	119,754	116,943	107,289	104,899	110,835	112,536	114,598		
2009	138,826	114,930	110,214	91,317	111,544	122,948	126,933	122,349	114,957	112,697	96,592	103,573	113,907			
2008	106,439	127,317	105,794	121,676	110,953	130,577	119,769	134,256	121,445	104,181	104,522	121,274	117,350			

Fire																
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023	-	-	-	-	-	-	-	-	-	-	-	-	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
2022	284	540	454	-	-	-	-	-	-	-	-	-	426	407	361	326
2021	712	590	761	608	629	478	454	(273)	376	371	165	183	422	339	301	259
2020	417	552	420	372	411	234	206	259	270	484	404	467	375	261	219	
2019	298	754	149	411	257	399	(533)	159	292	201	118	149	221	167		
2018	89	272	274	178	124	162	267	104	166	230	150	214	186			
2017	96	61	111	73	89	762	156	275	(827)	157	94	80	94			
2016	-	-	-	-	-	-	-	-	-	-	-	-	-			
2015	-	-	-	-	-	-	-	-	-	-	-	-	-			
2014	-	-	-	-	-	-	-	-	-	-	-	-	-			
2013	-	-	-	-	-	-	-	-	-	-	-	-	-			
2012	-	-	-	-	-	-	-	-	-	-	-	-	-			
2011	-	-	-	-	-	-	-	-	-	-	-	-	-			
2010	-	-	-	-	-	-	-	-	-	-	-	-	-			
2009	-	-	-	-	-	-	-	-	-	-	-	-	-			
2008	-	-	-	-	-	-	-	-	-	-	-	-	-			

**MO All Other Average Customer Consumption**  
**Monthly and Annual**  
**(1000 Gallons)**

**RESIDENTIAL**

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023																
2022	4.21	3.51	3.65										3.78	4.37	4.38	4.49
2021	4.12	3.56	4.06	4.04	3.72	5.08	5.90	6.03	6.17	5.43	3.71	3.84	4.61	4.58	4.66	4.71
2020	4.08	3.60	3.49	4.12	4.10	4.95	6.98	5.92	5.90	5.55	4.21	3.86	4.73	4.68	4.73	4.74
2019	4.11	3.66	3.71	3.68	4.03	4.54	5.37	5.86	5.14	4.86	3.97	3.86	4.40	4.73	4.75	4.76
2018	4.50	3.89	3.50	3.88	4.28	6.60	7.15	6.81	5.50	5.11	4.06	3.68	4.91	4.86	4.84	4.86
2017	4.39	3.69	3.62	3.70	4.41	5.51	6.79	6.84	6.00	5.50	4.34	3.76	4.89	4.82	4.85	4.90
2016	4.14	3.75	3.86	4.18	4.19	5.41	6.63	6.03	5.79	5.16	4.33	4.08	4.80	4.84	4.91	5.12
2015	4.41	3.88	3.83	4.18	4.31	4.57	5.14	6.07	6.66	5.74	4.55	4.16	4.79	4.94	5.20	5.28
2014	4.74	4.28	4.07	4.27	4.56	5.20	6.25	6.67	5.89	5.09	3.85	4.21	4.92	5.33	5.40	5.41
2013	4.66	4.21	3.88	4.14	5.00	5.03	6.55	6.79	7.08	5.64	4.75	4.07	5.11	5.56	5.53	5.47
2012	4.71	4.19	4.24	4.51	4.97	7.82	9.88	9.84	6.86	5.43	4.67	4.32	5.96	5.67	5.56	5.52
2011	5.13	4.40	4.16	4.31	4.61	5.98	7.06	8.60	7.62	6.16	4.94	4.32	5.60	5.43	5.41	
2010	5.29	4.14	4.35	4.82	4.70	5.88	6.95	7.07	6.92	5.64	5.01	4.55	5.44	5.35		
2009	5.34	4.36	4.34	4.09	5.09	5.77	7.01	6.57	6.16	5.24	4.30	4.53	5.24			
2008	5.50	4.75	4.41	4.58	4.51	5.63	6.80	7.25	6.13	5.69	4.26	5.01	5.38			

**COMMERCIAL**

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023																
2022	22.19	20.52	22.05										21.42	23.59	23.91	24.31
2021	18.94	20.31	22.96	23.24	21.35	27.24	32.46	33.13	31.19	30.63	21.92	21.58	25.28	24.75	25.03	25.07
2020	22.29	19.83	20.46	19.57	18.06	23.63	32.58	30.34	30.50	28.97	21.47	21.06	24.08	24.95	25.01	24.98
2019	21.91	19.78	21.14	20.86	24.38	24.57	29.69	32.89	30.59	28.04	21.97	22.46	24.87	25.32	25.20	25.09
2018	22.65	20.08	21.79	22.58	23.16	31.58	34.95	34.32	29.56	28.38	22.41	20.15	25.89	25.31	25.15	25.01
2017	21.95	19.16	20.57	19.62	23.83	28.28	31.90	33.47	30.53	28.22	23.33	21.21	25.20	24.90	24.79	24.72
2016	20.41	18.83	19.75	24.68	22.30	24.92	32.27	32.05	31.18	28.01	23.00	20.81	24.84	24.65	24.60	25.08
2015	20.14	18.96	19.80	20.60	21.43	25.83	26.98	31.81	36.21	30.48	23.77	19.57	24.65	24.51	25.14	25.32
2014	19.70	21.01	20.98	27.13	22.34	23.34	29.88	31.42	30.85	26.01	20.25	20.45	24.47	25.30	25.48	25.51
2013	20.33	20.76	18.22	19.45	18.25	23.95	25.84	37.80	32.98	28.84	22.57	22.49	24.42	25.82	25.77	25.70
2012	21.11	20.07	21.14	22.15	23.54	31.74	37.62	40.72	34.48	27.84	23.14	20.17	27.03	26.22	26.02	25.90
2011	23.46	20.38	21.15	21.45	23.09	26.81	31.05	36.45	35.07	28.64	24.18	20.63	26.01	25.68	25.61	
2010	24.74	20.92	22.30	23.58	22.08	25.58	30.79	32.89	32.49	27.26	23.70	21.29	25.63	25.48		
2009	24.50	22.93	22.02	20.54	25.51	27.08	31.74	30.61	29.53	26.32	21.56	22.35	25.40			
2008	24.36	23.68	20.77	23.10	23.01	25.97	28.94	32.18	29.80	29.30	20.16	23.68	25.41			

**INDUSTRIAL**

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023																
2022	1,832.85	1,253.23	2,213.31										1,766.64	1,726.01	1,709.57	1,740.19
2021	1,703.87	1,502.65	1,613.89	1,708.32	1,481.04	1,641.76	1,908.52	1,940.28	1,913.84	1,925.22	1,659.01	1,717.18	1,725.39	1,690.55	1,733.58	1,740.60
2020	1,671.21	1,478.84	1,402.78	1,615.15	1,510.14	1,478.42	1,887.58	2,152.29	2,011.09	1,832.97	1,554.80	1,639.87	1,685.99	1,736.30	1,744.40	1,736.04
2019	1,562.67	1,583.85	1,485.24	1,543.06	1,828.63	1,724.91	1,681.25	1,869.76	1,895.66	1,702.57	1,602.93	1,446.98	1,660.26	1,763.87	1,748.55	1,728.64
2018	1,856.90	1,875.66	1,819.20	1,756.09	1,601.29	2,146.60	2,034.13	2,113.48	2,054.77	1,769.81	1,731.35	1,592.27	1,862.66	1,777.98	1,745.74	1,716.21
2017	1,578.09	1,494.58	1,682.24	1,686.79	1,558.86	1,860.64	1,986.35	2,060.35	1,989.74	1,870.86	1,762.44	1,705.53	1,768.69	1,706.76	1,679.59	1,676.46
2016	1,481.14	1,430.44	1,533.08	1,604.02	1,631.00	1,713.44	1,827.50	1,934.34	1,803.17	1,668.57	2,149.14	1,654.49	1,702.59	1,649.90	1,653.41	1,645.63
2015	1,532.08	1,604.69	1,587.25	1,528.76	1,493.18	1,456.99	1,958.90	2,024.23	1,824.05	1,662.96	1,506.90	1,608.05	1,649.00	1,637.01	1,631.40	1,633.15
2014	1,584.46	1,542.01	1,385.45	1,662.04	1,441.62	1,632.57	1,556.66	2,215.62	1,918.29	1,109.14	1,630.38	1,497.91	1,598.09	1,625.53	1,629.19	1,630.42
2013	1,569.49	1,548.35	1,430.61	1,440.68	1,646.67	1,224.18	1,426.25	2,481.90	2,004.05	2,106.42	1,708.12	1,379.37	1,663.94	1,639.55	1,638.50	1,599.03
2012	1,448.66	1,371.20	1,659.37	1,549.77	1,397.77	1,681.09	1,926.92	1,708.88	2,015.81	1,477.73	1,543.22	1,599.03	1,614.55	1,630.02	1,582.80	1,602.86
2011	1,618.29	1,497.04	1,522.26	1,558.38	1,425.97	1,635.28	1,687.94	1,979.62	2,115.16	1,610.03	1,574.34	1,438.07	1,640.16	1,572.22	1,599.94	
2010	1,649.10	1,475.76	1,579.98	1,552.64	1,373.91	1,702.61	1,974.77	1,386.77	2,358.24	1,635.05	1,493.78	1,443.32	1,635.36	1,586.53		
2009	1,667.21	1,398.40	1,297.66	1,282.16	1,449.79	1,374.90	1,779.10	1,677.86	1,666.16	908.32	1,393.48	1,399.96	1,441.13			
2008	1,781.66	1,619.47	1,441.38	1,627.73	1,455.45	1,532.01	1,690.87	2,107.40	1,743.64	1,702.87	1,762.42	1,737.42	1,683.09			

OPA																
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023																
2022	36.02	40.42	38.30										37.70	45.05	46.36	48.06
2021	36.17	35.58	39.84	39.84	44.21	52.40	61.59	71.09	65.74	71.30	52.51	42.75	51.19	49.25	50.66	51.31
2020	44.64	41.72	38.14	33.37	34.87	39.90	59.97	59.30	60.88	59.70	43.48	39.25	46.27	50.48	51.34	51.87
2019	38.64	37.22	45.11	42.15	51.66	50.65	60.08	67.02	64.20	57.28	51.72	36.23	50.28	53.03	53.27	53.33
2018	43.44	41.14	42.83	44.16	54.07	65.75	72.65	74.80	59.76	67.49	47.51	49.03	54.88	54.27	54.10	53.97
2017	47.38	46.31	46.44	50.57	53.32	60.74	69.28	74.92	76.36	65.40	57.56	(2.96)	53.94	53.83	53.74	53.49
2016	40.20	41.18	45.78	50.42	51.07	55.61	68.06	63.59	70.23	59.13	53.29	47.93	53.99	53.67	53.37	53.42
2015	36.41	51.49	48.38	41.24	55.53	53.92	47.15	72.20	68.92	69.98	51.19	45.34	53.58	53.17	53.27	52.85
2014	40.91	49.09	41.70	53.12	47.26	58.28	65.38	56.98	74.43	62.37	48.68	41.64	53.45	53.17	52.67	54.96
2013	37.20	35.33	38.04	41.21	38.11	57.86	59.14	79.23	78.53	73.15	49.90	42.24	52.48	52.40	55.34	55.20
2012	31.93	33.50	34.21	38.12	42.05	64.73	85.99	82.20	64.59	67.95	56.40	47.76	53.58	56.29	55.88	58.57
2011	41.46	48.15	44.22	47.39	49.49	61.38	67.46	63.73	60.18	55.55	41.22	33.86	51.15	56.65	59.82	
2010	42.45	46.65	39.21	56.41	52.40	64.26	71.52	148.34	78.13	64.75	58.04	43.97	64.13	62.71		
2009	50.00	45.64	45.34	40.41	58.86	58.07	69.62	63.36	67.61	65.19	47.56	42.39	54.68			
2008	55.05	55.23	43.84	59.85	67.80	62.96	81.76	77.68	141.45	74.57	49.67	59.06	69.31			

SFR																
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023																
2022	4,105.88	4,406.28	6,047.72										4,861.01	5,163.38	5,149.44	5,214.57
2021	5,247.60	4,755.87	6,158.91	6,124.42	4,297.39	5,446.38	5,865.48	6,811.64	5,541.09	4,979.11	4,596.24	5,159.40	5,415.29	5,245.58	5,302.97	5,303.49
2020	5,498.34	4,613.69	4,822.19	4,777.95	4,594.15	5,071.58	6,326.86	5,478.70	5,807.58	5,327.53	4,635.73	5,611.87	5,213.85	5,265.52	5,275.54	5,213.34
2019	6,275.17	5,525.86	5,113.00	5,266.72	4,387.71	5,152.25	5,281.14	5,414.93	4,693.12	5,033.49	4,680.42	4,414.14	5,107.61	5,296.10	5,213.21	5,168.82
2018	5,472.33	5,348.04	5,754.70	5,219.17	5,836.09	6,419.91	6,764.37	6,100.85	5,066.35	4,925.25	4,117.39	4,683.11	5,475.11	5,248.41	5,184.12	5,163.62
2017	5,131.55	4,793.20	4,702.76	5,554.55	4,138.52	6,523.05	5,740.58	5,945.27	6,230.17	5,077.36	4,868.29	4,961.73	5,305.59	5,087.12	5,085.75	5,060.51
2016	4,922.16	4,747.41	4,537.26	5,352.75	4,759.38	5,387.21	5,258.12	5,559.93	5,064.71	4,567.78	4,599.65	4,817.95	4,964.53	5,012.47	4,999.24	5,095.25
2015	5,677.70	4,630.04	5,017.23	4,318.96	4,915.19	5,235.03	5,306.89	5,022.31	5,192.22	5,150.81	4,645.76	4,782.89	4,991.25	5,010.81	5,127.93	5,138.91
2014	5,271.79	6,213.68	3,937.09	5,989.01	4,832.51	5,520.43	4,856.51	5,772.98	4,918.64	4,325.07	4,471.60	4,870.17	5,081.62	5,173.49	5,175.83	5,163.72
2013	5,275.86	5,095.77	4,636.23	4,770.55	4,361.43	4,067.87	8,007.27	4,887.86	4,986.82	3,711.45	6,096.79	3,562.30	4,959.55	5,207.23	5,184.25	5,182.91
2012	5,105.55	4,827.91	4,647.86	5,038.27	5,085.86	6,226.91	6,593.77	6,567.59	6,408.55	5,309.36	5,058.23	4,881.68	5,479.30	5,259.15	5,238.75	5,257.82
2011	5,625.91	4,844.05	5,050.23	4,955.68	5,115.59	5,104.18	5,642.23	5,820.59	5,204.50	5,376.36	4,782.82	4,672.14	5,182.86	5,158.57	5,202.46	
2010	5,833.00	4,873.27	4,742.41	5,214.18	4,246.68	5,671.50	5,360.59	5,443.36	5,315.59	4,876.77	4,768.14	5,037.95	5,115.29	5,208.99		
2009	6,310.27	5,224.09	5,009.73	4,150.77	5,070.18	5,588.55	5,769.68	5,561.32	5,225.32	5,122.59	4,390.55	4,707.86	5,177.58			
2008	4,838.14	5,787.14	4,808.82	5,530.73	5,043.32	5,935.32	5,444.05	6,102.55	5,520.23	4,735.50	4,751.00	5,512.45	5,334.10			

Fire																
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg. Total	3-Yr Avg	4-Yr Avg	5-Yr Avg
2023																
2022	0.11	0.21	0.18										0.16	0.16	0.15	0.13
2021	0.29	0.24	0.30	0.24	0.25	0.19	0.18	(0.11)	0.15	0.15	0.06	0.07	0.17	0.14	0.13	0.11
2020	0.18	0.24	0.18	0.16	0.17	0.10	0.09	0.11	0.11	0.20	0.17	0.19	0.16	0.11	0.10	
2019	0.14	0.34	0.07	0.19	0.12	0.18	(0.24)	0.07	0.13	0.09	0.05	0.07	0.10	0.08		
2018	0.04	0.13	0.13	0.08	0.06	0.08	0.13	0.05	0.08	0.11	0.07	0.10	0.09			
2017	0.05	0.03	0.06	0.04	0.05	0.39	0.08	0.14	(0.41)	0.08	0.05	0.04	0.05			
2016																
2015																
2014																
2013																
2012																
2011																
2010																
2009																
2008																