

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

|                                       |   |                              |
|---------------------------------------|---|------------------------------|
| Sherry Veach,                         | ) |                              |
|                                       | ) |                              |
|                                       | ) |                              |
| Complainant,                          | ) |                              |
|                                       | ) |                              |
| v.                                    | ) | <b>File No. EC-2012-0406</b> |
|                                       | ) |                              |
| The Empire District Electric Company, | ) |                              |
|                                       | ) |                              |
| Respondent.                           | ) |                              |
|                                       | ) |                              |

**JOINT LIST OF ISSUES AND WITNESSES**

**COMES NOW** the Staff of the Missouri Public Service Commission (“Staff”), by and through the undersigned counsel, and on behalf of itself, The Empire District Electric Company (“Empire”) and Ms. Sherry Veach, a pro se complainant, submits to the Missouri Public Service Commission (“Commission”) a *Joint List of Issues and List of Witnesses* in satisfaction of the Commission’s *Order Setting Procedural Schedule and Establishing Additional Procedural Requirements* issued on September 12, 2012:

**List of Issues**

1. Has Empire over-charged Ms. Veach for electric service by basing her monthly charges on a miscalibrated meter for all or part of the 60 month period defined by Commission Rule 4 CSR 240-13.025?
2. Did Empire take any action in February 2012 to significantly change the measurement of electricity usage for Ms. Veach’s residence?
3. Has Empire violated any statute, rule, or tariff with regard to Empire’s provision of electric service to Ms. Veach, and, if so, should Empire make restitution to Ms. Veach for over-charges?

**List of Witnesses**

For Ms. Veach: Sherry Veach

For Empire: John Crawford and Ann Butts

For Staff: Dan Beck

**WHEREFORE**, Staff respectfully submits this *Joint List of Issues and List of Witnesses* on behalf of Staff, Sherry Veach, and The Empire District Electric Company.

Respectfully submitted,

/s/ Amy E. Moore  
Amy E. Moore  
Legal Counsel  
Missouri Bar No. 61759

Attorney for the Staff of the  
Missouri Public Service Commission  
P. O. Box 360  
Jefferson City, MO 65102  
(573) 751-4140 (Telephone)  
(573) 751-9285 (Fax)  
amy.moore@psc.mo.gov

**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed or hand-delivered, transmitted by facsimile or by electronic mail to all counsel of record on this 30th day of October, 2012.

/s/ Amy E. Moore