

October 11, 2000

**VIA FEDERAL EXPRESS**

**FILED**

**OCT 12 2000**



Mr. Robert G. Schemenauer  
Commissioner  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

**Missouri Public  
Service Commission**

RE: Case No. GR-2000-512  
Union Electric Company d/b/a AmerenUE Gas Rate Case

Dear Commissioner Schemenauer:

At the October 4, 2000 hearing in the above-referenced proceeding, in which the parties presented the Unanimous Stipulation and Agreement to the Commission, you asked two questions to which I promised to provide responses. First, you asked the Company to provide the ratio of its gas employees to its gas customers for both 1992 and 2000. (TR, p. 17). This is a somewhat complicated question to answer, since AmerenUE is both a gas and electric utility, and many employees perform both functions. On December 31, 1992 the AmerenUE system had 325 employees dedicated exclusively to its gas function and 113,497 gas customers. That meant that there were 349 gas customers per dedicated gas employee. AmerenUE also calculated that it had 499 total gas employees, which included an allocation of the employees that performed both gas and electric functions. Consequently, AmerenUE had 227 gas customers for each one of its total gas employees at the end of 1992.

As of December 31, 1999, the number of AmerenUE's gas system customers had grown to 125,311 and the number of dedicated gas employees had been reduced to 117. This increased the number of gas customers per dedicated gas employee to 1,071. Similarly, the number of total gas employees was reduced to 188, resulting in 667 gas customers for each one of the Company's total gas employees as of the end of 1999.

All of the numbers contained in this response are taken from the Company's FERC Form 2 annual reports for the applicable periods, and they include both

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AmerenUE's Missouri gas operations and approximately 18,000 gas customers which AmerenUE serves in Alton, Illinois.

The second question that you asked is how much money the Company collects in voluntary contributions through its Dollar More program. In calendar year 1999, the Company collected a total of \$753,997.57 through this program. So far in calendar year 2000, the Company has collected \$530,599.36.

I hope that this information is responsive to the questions that you asked. If you require any further information, please do not hesitate to ask the parties to this proceeding.

Sincerely,

A handwritten signature in black ink, appearing to read "Thomas M. Byrne", with a stylized flourish at the end.

Thomas M. Byrne  
Associate General Counsel

cc: All Parties of Record  
Commission Records Department (9 copies)