

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Melody Sue Moss,)	
)	
Complainant,)	
v.)	<u>File No. IC-2015-0286</u>
)	
Windstream Missouri, Inc.,)	
)	
Respondent.)	

ORDER SETTING EVIDENTIARY HEARING

Issue Date: February 5, 2016

Effective Date: February 5, 2016

On May 5, 2015, Melody Sue Moss filed a complaint against Windstream Missouri, Inc. Both the Staff of the Commission and Windstream have moved that this complaint be dismissed. However, those motions rest on facts not established by a record. The parties have met for a prehearing conference and have not settled this dispute. The Commission will therefore set an evidentiary hearing.

THE COMMISSION ORDERS THAT:

1. An evidentiary hearing shall be held on April 1, 2016, at the Piedmont City Hall, 115 W. Green St, Piedmont, MO 63957, in the Council Court Room, at 10:30 a.m. The hearing will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this public hearing, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

2. This order shall be effective when issued.



BY THE COMMISSION

Morris L. Woodruff

Morris L. Woodruff
Secretary

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 5th day of February, 2016.