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MISSOURI PUBLIC SERVICE COMMISSION

UTILITY SERVICES DIVISION

SURREBUTTAL TESTIMONY

OF

CHARLES R. HYNEMAN

MISSOURI GAS ENERGY

CASE NO. GR-2004-0209

Jefferson City, Missouri June 2004

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

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In the Matter of Missouri Gas Energy's Tariffs to Implement a General Rate Increase for Natural Gas Service

Case No. GR-2004-0209

AFFIDAVIT OF CHARLES R. HYNEMAN

STATE OF MISSOURI)) ss. COUNTY OF COLE)

Charles R. Hyneman, being of lawful age, on his oath states: that he has participated in the preparation of the following surrebuttal testimony in question and answer form, consisting of $\underline{\neg }\underline{\neg }\underline{ }$ pages to be presented in the above case; that the answers in the following surrebuttal testimony were given by him; that he has knowledge of the matters set forth in such answers; and that such matters are true and correct to the best of his knowledge and belief.

Charles R. Hyneman

Subscribed and sworn to before me this β day of June 2004.

In in M Charle to



TONI M. CHARLTON NOTARY PUBLIC STATE OF MISSOURI COUNTY OF COLE My Commission Expires December 28, 2004

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1		SURREBUTTAL TESTIMONY
2		OF
3		CHARLES R. HYNEMAN
4		MISSOURI GAS ENERGY
5		CASE NO. GR-2004-0209
6	Q.	Please state your name and business address.
7	А.	Charles R. Hyneman, Fletcher Daniels State Office Building, Room G8,
8	615 East 13tl	h Street, Kansas City, Missouri 64106.
9	Q.	By whom are you employed and in what capacity?
10	А.	I am employed by the Missouri Public Service Commission (Commission)
11	as a Regulato	bry Auditor.
12	Q.	Are you the same Charles R. Hyneman who has previously filed direct
13	testimony in	this case?
14	А.	Yes, I am.
15	Q.	What is the purpose of your surrebuttal testimony?
16	A.	The purpose of my surrebuttal testimony is to respond to certain issues
17	raised in the	rebuttal testimonies of several of Missouri Gas Energy (MGE) witnesses.
18	These issues	and MGE's witnesses are listed below:
19 20 21 22 23 24 25 26 27	Cost Pensi Corpo Linde Cost Merg Stipu	of Lobbying Activities - Noack and Oglesby of Removal - Noack on Expense - Noack orate Incentive Compensation - Noack and Hays emann and Brennan Compensation - McLaughlin of New York Office - McLaughlin er and Acquisition Documentation - Noack lation and Agreement in GM-02-0238 - McLaughlin native Minimum Tax - Warren

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COST OF LOBBYING ACTIVITIES

Q. In the rebuttal testimonies of MGE witnesses Michael Noack and James
Oglesby, they propose to the Commission that MGE be allowed to recover costs of its
lobbying activities. Mr. Hyneman, are you aware of any federal or state utility regulatory
commissions that allow lobbying costs to be included in cost of service?

A. No. I have spent a significant number of hours researching this issue. All
the documents I have reviewed indicate that it is a universal regulatory presumption that
lobbying costs should not be included in rates, both at federal and state level regulatory
jurisdictions.

10 Q. Is MGE aware of any federal or state regulatory body that allows lobbying
11 costs to be included in rates?

A. No. In response to Staff Data Request No. 362, MGE stated that it is not
aware of any federal or state regulatory body which allows lobbying costs to be included
in cost of service.

Q. Please summarize the difference between the Staff and MGE on this issue.
A. The Staff believes that the cost of both external (outside lobbyists) and
internal (employee lobbyists) lobbying activities should be excluded from MGE's cost of
service in this case. The Staff believes that the distinction between outside and internal
lobbying costs is a distinction without substance. Due to inadequate documentation kept
by MGE, the Staff was forced to use an estimate of MGE's employee lobbying activities

21 to remove from cost of service in this case.

Q. Is there a commonly accepted broader definition of "lobbying" than what
was included in your direct testimony?

24

1 A. Yes. The Federal Communications Commission (FCC) has defined 2 "lobbying" in Part 32 of The Uniform System of Accounts for Telecommunications 3 Companies, Section 32.7370, as follows: 4 Lobbying includes expenditures for the purpose of influencing 5 public opinion with respect to the election or appointment of public officials, referenda, legislation, or ordinances (either with respect 6 7 to the possible adoption of new referenda, legislation or 8 ordinances, or repeal or modification of existing referenda, 9 legislation or ordinances) or approval, modification, or revocation of franchises, or for the purposes of influencing the decisions of 10 public officials. This also includes advertising, gifts, honoraria, 11 and political contributions. 12 This does not include such 13 expenditures, which are directly related to communications with 14 and appearances before regulatory or other governmental bodies in connection with the reporting utility's existing or proposed 15 operations. 16 17 The Staff agrees with this definition. 18 Q. At page 13 of his rebuttal testimony, MGE witness Noack states, "the 19 Staff's proposal, which is apparently based on the belief that all legislative activities 20 should be disallowed from rates because no benefits from such activities accrue to the 21 ratepayers, is unfounded." Does Mr. Noack correctly represent the Staff's position on 22 lobbying? 23 A. No. The Staff's position, as clearly stated in my direct testimony, is that 24 all costs of MGE's lobbying activities should be recorded below-the-line for ratemaking

purposes as required by the FERC Uniform System of Accounts (USOA). These costs
include dollars paid to external lobbyists (outside vendors and contractors) and internal
lobbyists, such as Messrs. Hack, Oglesby and Snider. In addition, if MGE believes that
the costs of specific lobbying activities were incurred to provide safe and adequate utility
at reasonable rates, then it has the burden to provide evidence to demonstrate this belief
to the Commission in a rate case.

- Q. Has MGE tried to justify to the Commission that its lobbying costs had the
 purpose of providing safe and adequate utility service at reasonable rates?
- A. Apparently not. MGE has made no attempt, either in its direct filing or its
 rebuttal testimony to show how its involvement in lobbying activities aided MGE in its
 attempt to provide safe and adequate utility service at reasonable rates.
- 6 Q. In the past, has MGE recorded its lobbying costs in accordance with the
 7 FERC's USOA?
- A. No. Prior to December of 2003, MGE recorded all lobbing costs above
 the line to utility Operation and Maintenance accounts (O&M accounts). This accounting
 was in direct violation of the requirements of the FERC's USOA, for which, MGE is
 required by Commission rules to comply with for financial record keeping purposes.
- 12 The FERC USOA requires expenditures for the purpose of influencing public 13 opinion and other lobbying type costs to be charged, not to utility operating accounts, but 14 to a below-the line Account No. 426.4, entitled" Expenditures for certain civic, political 15 and related activities." The full description of this account is included as Schedule 2 to 16 this testimony.
- 17 Q. Is MGE's accounting for lobbying costs still in violation of the FERC's18 USOA?
- A. Yes, the Staff believes it is in violation. MGE does not charge the time its
 employees spend on lobbying activities to Account No. 426.4, as it is required to do by
 the FERC. The FERC's USOA does not make a distinction between internal and external
 lobbying costs, as MGE does.
- 23
- Q. Who are employed as lobbyists for MGE?

- A. According to the Missouri Ethics Commission, MGE employs eight
 lobbyists. The two individuals MGE hires as independent contractor lobbyists are
 Charles "Andy" Arnold of Wright City, Missouri, and Joseph Thompson of Oakville,
 Missouri. MGE's employee lobbyists are Robert Hack, Jim Oglesby, Paul Snider,
 Barbara LaBass, Pam Levetzow and Carl Ricketts.
- Q. Has MGE provided any evidence that any of the costs of its lobbying
 activities were incurred to provide safe and adequate utility service at reasonable rates?
- A. No. However, Mr. Noack did mention legislation passed in 2002 known
 as the Experimental School Transportation Program as the only example of MGE's
 involvement with legislative activities that did not directly benefit Southern Union's
 shareholders. This legislation required Missouri gas corporations to file tariffs allowing
 school districts to purchase natural gas and pipeline transportation in the aggregate.
- 13 If MGE attempted to make the case in this proceeding that complying with this 14 type of legislation was a recurring event, and if this event occurred in the test year in this 15 case, then it would have a legitimate basis in which to seek recovery of the specific costs 16 it was required to incur as a result of this legislation. In its direct filing, MGE would 17 make an adjustment to the lobbying costs it recorded below-the-line in Account 426.4 to 18 an above the line expense. However, MGE has provided no evidence in this case that 19 would support recovery of the costs of its test year lobbying/legislative activities.
- Q. At page 14 of his rebuttal testimony Mr. Noack attempts to make a
 correlation between the time the Missouri General Assembly spends in session with the
 time Mr. Snider spends on his legislative activities. Is this a reasonable correlation?

A. No. Mr. Snider not only works with MGE's outside lobbyists, but he also
spends time working on Missouri Energy Development Association (MEDA) activities.
The Staff has seen no evidence that MEDA is only active during the legislative session.
MGE's involvement in lobbying activities, such as its work in support of the various
utility-sponsored legislation requires a significant amount of research, communication,
meetings, and other activities that most likely take place prior to the attempts to directly
influence the legislature to support the proposals.

Q. At pages 4 and 5 of his rebuttal testimony in this case, MGE's Chief
Operating Officer, Mr. James Oglesby describes the amount of time he and the other
MGE employees spend on lobbying activities. Do you have any comments on this
testimony?

A. Yes. Mr. Oglesby estimates that he and other MGE lobbyists spend less
amount of time on lobbying activities than proposed by the Staff in direct testimony.
However, Mr. Oglesby not only provides no support for his assertions, he provides no
alternative estimate of the amount of time MGE 's internal lobbyists spend on lobbying
activities. He just says it is less than the amount the Staff proposes.

17 If the Commission determines that MGE's internal lobbying costs should not be
18 included in MGE's cost of service in this case, as it appropriately should, then the
19 Commission should adopt Staff's proposal on the amount of lobbying costs it should
20 disallow based upon the evidence provided in this proceeding.

Q. Does the Staff have any evidence lobbying activities are a significant and
important part of Southern Union's and MGE's corporate culture?

1 A. Yes. The Staff has one clear example of this. On May 15, 2002, Messrs. 2 Oglesby and Hack made a presentation before Southern Union's Board of Directors and 3 other executives at the Metropolitan Club in New York City. The basis of this 4 presentation was legislative initiatives and regulatory relationships. It is clear from my 5 reading of the notes from this presentation that both Southern Union Board Members and 6 executives consider lobbying activities at its utility division level to be important 7 activities. If lobbying activities are important to Messrs. Oglesby's and Hack's superiors, 8 it clearly is important to them in their role as MGE executive officers.

9

LOBBYING RECORD KEEPING

Q. Does the Staff believe that that MGE should maintain adequate time
records that reflect the amount of time each MGE employee lobbyist spends on lobbying
activities and made these records available to the Commission in future rate cases?

A. Yes. This Staff is recommending that the Commission order MGE to record and maintain time records on the amount of time each employee spends on lobbying and lobbying-related activities. Such records should considerably reduce: 1) the level of future Staff discovery, and 2) future litigation costs incurred by both the Staff and MGE in future MGE rate cases.

18 Q. Is MGE opposed to recording the actual amount of time it spends on19 lobbying activities?

A. Yes. Although MGE's position is not clearly stated, at page 33 of
Mr. Noack's rebuttal testimony he appears to oppose the Staff's lobbying record keeping
proposal. The Staff has a proposal that MGE maintain documentation on both the cost of
its lobbing activities and the cost of its merger and acquisition activities (M&A). The

Staff is not clear if Mr. Noack is referring to either one of these proposals or both of these
 proposals in his rebuttal testimony.

- Q. If MGE appropriately accounted for its lobbying activities, would it need
 to keep time records on its employees who perform lobbying activities?
- A. Yes. If MGE correctly charged internal employee lobbying costs of
 Account 426.4, it would have to have adequate time reporting records to support this
 charge.
- 8 Q. Is the Staff recommending that the Commission order MGE to record all
 9 of its lobbying costs, including its internal employee lobbying costs to account 426.4?
- 10 A. Yes, it is.
- Q. In rebuttal testimony has MGE found it beneficial to its position on this
 issue that certain Commission employees maintain time records on the amount of time
 they spend on lobbying-related activities?
- A. Yes. At page 14 of his rebuttal testimony, Mr. Noack states, "it is clear from a review of job descriptions as well as the Commission's time reporting records that various Commission personnel are involved in the legislative process and commission personnel devote substantial time to legislative activities." Here MGE uses the Staff's time reporting system to support its position on this issue. Clearly, then, MGE should support the Staff's proposal to have it document the extent of its involvement in lobbying activities.
- 21

22

Q. Is its appropriate for Mr. Noack to compare the operations of a state regulatory agency with the operations of an investor-owned public utility company?

A. No, it is not. The Commission is a state agency that is directly answerable to the executive and legislative branches of Missouri state government. In addition, the Commission's salaries, employee levels and budgets are all set by the executive and legislative branch of Missouri government. For MGE, these decisions are made by its executive management. Also, the Commission serves as a resource for legislators on legislation as opposed to primarily taking an advocacy position.

7 COST OF REMOVAL

8 Q. Please summarize the difference between MGE and the Staff as it relates to
9 the issue of cost of removal?

10 A. In MGE's last rate case, Case No. GR-2001-292, MGE and the Staff agreed 11 that MGE would record cost of removal as a separate operating expense instead of 12 combining net cost of removal with actual depreciation expense and charging this 13 "bundled" cost to the depreciation reserve. In this case, the Staff and MGE agreed to 14 continue this accounting treatment of cost of removal, using a five-year average of actual 15 net cost of removal costs incurred by MGE for ratemaking purposes. The difference 16 between the Staff and MGE on this issue is what course of action to take when the actual 17 cost of removal expense incurred in a particular year doesn't exactly match the five-year 18 average of net cost of removal that will be included in MGE's rates from this case.

The Staff's position is to treat net cost of removal the same as any other operating expense. In some years net cost of removal expense actually incurred will be higher than the amount included in rates, while in some years it will be less. For example, in Case No. GR-2001-292, the Staff included \$713,624 in expense for net cost of removal. MGE's actual net cost of removal was less than this amount in three of the past five fiscal years,

1 approximately equal to this amount in one of the years, and significantly more than this 2 amount in one of the years. 3 MGE's position is described at pages 26 and 27 of Mr. Noack's rebuttal testimony. 4 Mr. Noack describes that MGE's position is to charge the reserve for accumulated 5 depreciation for any actual net cost of removal costs that exceed the level included in rates 6 from this case. For example, both the Staff and MGE agree that the appropriate level of 7 net cost of removal to include in this case is \$771,039. If MGE incurs \$871,039 in net cost of removal in a subsequent year, it will reduce the depreciation reserve (and thereby 8 9 increase rate base) by \$100,000. 10 Q. What does Mr. Noack propose when actual net cost of removal is less than the level included in rates? 11 12 A. In this instance, Mr. Noack does not propose to increase the depreciation 13 reserve (and decrease rate base) for the amount the actual expense is less than the amount 14 in rates. What Mr. Noack proposes is to allow the over-recovery of this expense to flow 15 directly to net income and its shareholders. 16 MGE's position is completely one-sided and biased in favor of its shareholders to 17 the detriment of its ratepayers. 18 Q. Did MGE make it clear in its rebuttal testimony that its position would treat 19 its shareholders on a more favorable basis that its ratepayers? 20 A. No. At page 26 of his rebuttal testimony Mr. Noack provides language that 21 it recommends the Commission include in its Report and Order in this case. This language 22 is essentially copied word for word from the Stipulation and Agreement in Case No.

GR-2004-0072, Aquila, Inc. (Aquila Stipulation). However, Mr. Noack decided to change
 one very significant word in this language.

While the Aquila Stipulation (discussed below) allows for a symmetricallydesigned and balanced treatment of net cost of removal (an equal chance of benefiting either ratepayers or shareholders), Mr. Noack insertion of the word "exceeds" in the place of "differs from", changes the substance of the methodology to one that can only provide a benefit to MGE's shareholders. Under MGE's proposal, unlike the method described in the Aquila Stipulation, there is no chance for its customers to benefit from variances in cost. The benefit is restricted solely for its shareholders.

10 The original sentence in the Aquila Stipulation reads "For any actual amount of 11 annual net cost of removal that <u>differs from</u> these amounts, Aquila will record the 12 difference in its accumulated depreciation reserve." Mr. Noack's version reads "For any 13 actual amount of annual net cost of removal that <u>exceeds</u> this amount, MGE will record the 14 difference in its accumulated depreciation reserve."

Q. At page 26 of his rebuttal testimony, Mr. Noack compares the net cost of
removal with the Staff's position on accounting for actual ERISA minimum pension
expense. Are the two types of expense comparable?

A. No. MGE has virtually no control over the calculation of the minimum
required ERISA contribution to its pension plan. This calculation is performed in
accordance with federal labor law and is largely influenced by the results of the pension
fund assets in the financial markets. To the contrary, like most O&M expenses, such as
maintenance expense, MGE has some control over the level of net cost of removal it will
incur on a year-to-year basis.

- Q. At page 25 of his rebuttal testimony Mr. Noack says he is uncertain about
 the Staff position because it is silent on how MGE should treat net cost of removal costs in
 future years that differ from the net cost of removal level included in rates in this case. Do
 you understand why Mr. Noack is uncertain about the Staff's position?
- A. No. The Staff and MGE have had discussions on this issue. MGE made it
 clear it wanted the treatment of cost of removal language from the Aquila Stipulation
 included in this case. The Staff made it clear to MGE that it was opposed to this treatment.
 There should be no uncertainty on the part of MGE as to the Staff's position on this issue.
- 9 Q. Please explain the treatment of net cost of removal in the Aquila
 10 Stipulation.
- A. As part of an overall agreement to settle all of the remaining contested
 issues in Case No. GR-2004-0072, the Staff agreed to special treatment for Aquila's net
 cost of removal. Stipulation Paragraph No. 4, Depreciation, states that Aquila shall book
 the actual levels of annual net cost of removal as an expense up to the amounts included in
 rates. For any actual amounts of annual net cost of removal that differs from this amount,
 Aquila will record the difference in its accumulated depreciation reserve.

As an example, using the same example as above, if Aquila's rates were set on \$771,039 of net cost of removal and Aquila actually incurred \$881,039, it would decrease its depreciation reserve by \$100,000 and thus increase rate base by this amount. If it incurred \$671,039 of actual net cost of removal, it would increase its depreciation reserve by \$100,000 and thus decrease rate base by this amount. In effect, the actual net cost of removal is "tracked" against the level included in rates and the depreciation reserve is adjusted to make up for the difference.

- Q. Why is the Staff not proposing the net cost of removal tracking mechanism
 that it agreed to in the Aquila Stipulation for MGE in this case?
- A. The Staff notes that the net cost of removal tracking mechanism in the
 Aquila Stipulation was part of an overall settlement of a case. Concessions were made by
 all Parties in the Aquila Stipulation, often involving multiple issues. However, herein,
 MGE tries to "cherry pick" the Aquila Stipulation for the ratemaking methodologies that
 would benefit its shareholders and ignore other components that would provide protection
 to its ratepayers.

9 Q. Does MGE provide to the Commission any substantive support for its
10 position on this issue?

A. No. MGE's sole support for this position is included on page 25, lines 4
through 7 of Mr. Noack's rebuttal testimony. This evidence consists of an unsupported
claim that accounting for cost of removal as an expense could cause the Company to suffer
earnings degradation as a result of matters entirely beyond the Company's control.

Q. Is the accounting community moving away from accounting for assetremoval costs by charges to the depreciation reserve?

A. Yes. Current generally accepted accounting principles (GAAP) require that
the cost of removal of the types of assets owned by MGE be charged to expense as
incurred. This is the position recommended by the Staff. Although the Commission is not
by any means bound to comply with GAAP, the Staff believes that the Commission should
be aware of this fact. Also, since the FERC's USOA follows GAAP to a significant extent,
it is likely that FERC will also require this type of treatment for removal costs.

Q. You've made it clear that the Staff opposes the Aquila Stipulation tracking
 mechanism ratemaking treatment for MGE in this case. However, does the Staff have a
 recommendation for the Commission in the chance that the Commission favors the
 tracking mechanism for MGE in this case?

A. Yes. The Staff recommends that the Commission include explicit language that net cost of removal expense tracking mechanism works both ways. Actual costs incurred over and above the level included in rates would be a debit (decrease) to the depreciation reserve. Likewise, actual costs incurred less than the level included in rate would require a credit (increase) to the depreciation reserve.

- 10 **PENSION EXPENSE**
- Q. Has MGE agreed to the Staff's recommended method for calculating
 pension expense in this case?

A. To a significant extent, yes. The Staff and MGE have agreed to use generally the same method of accounting for pension expense that was ordered in Aquila's most recent electric rate case, Case No. ER-2004-0034 (the Aquila method). This method is described in Mr. Noack's testimony at page 12 lines 9 through 23. However, MGE's proposal for treatment of pension expense in this proceeding differs from the Aquila method in that MGE is seeking extraordinary accounting treatment specifically reserved for certain types of accounting authority orders.

20

Q. What special accounting and ratemaking treatment is MGE seeking?

A. At page 12 lines 9 through 23 of his rebuttal testimony, Mr. Noack
includes language largely borrowed from the Stipulation and Agreement in Case No.
ER-2004-0034 on the issue of pension expense. However, Mr. Noack inserts the eleven

words "<u>including a provision for carrying costs associated with any such difference</u>" to
 the language from the Aquila Stipulation. (Emphasis Added)

3

Q. Does MGE provide any other support or explanation of this position?

A. The only explanation or support for this position is the statement
Mr. Noack makes at page 12 of his rebuttal testimony. Mr. Noack describes how it is
MGE's desire to protect itself from a reduction in income caused by the difference in
actual future pension expense and the level of pension expense included in this case.

Q. Why is the Staff opposed to MGE's proposal to capitalize a rate of return
during the period between rate cases on the difference between the level of pension
expense included in rates from this case and MGE's actual Minimum ERISA pension
contributions?

12 A. MGE is seeking extraordinary accounting treatment for a normal recurring 13 type of expense - pension expense. The type of extraordinary treatment sought by MGE 14 has traditionally been reserved for long-term plant or investment-related costs that have 15 been determined to be extraordinary costs. The Commission has only allowed such cost 16 deferral treatment under regulatory accounting mechanisms known as accounting 17 authority orders (AAOs). It has been this Commission's policy for several years to make 18 a determination that to be considered for the type of treatment sought by MGE, the cost 19 had to be unusual and infrequent, in addition to other criteria being considered.

20

Q. Is pension expense an unusual or infrequent type of expense for MGE?

21

A. No. To the contrary, pension expense is a normal recurring expense.

Q. Is pension expense a long-term plant or investment-related cost of the type
 where the Commission has allowed the capitalization of a rate of return between rate
 cases?

A. No. Pension expense is not a capital cost, but a normal recurring
operating expense.

Q. At page 11 of his surrebuttal testimony Mr. Noack insinuates that the Staff
changes its recommended method of calculating pension expense from case to case
simply to achieve the lowest possible revenue requirement. Do you have any comments
on this insinuation?

A. Yes. This case is MGE's fourth rate case in Missouri. For the prior three rate cases, the Staff proposed a level of pension expense based on the Financial Accounting Standards No. 87 (FAS 87) method. While the Staff's method used a more reasonable calculation of the amortization of gains and losses as one component of pension expense, its proposal in all former MGE rate cases was fully consistent with the requirements of FAS 87.

Mr. Noack's accusation that the Staff's proposed method of calculating pension
expense in this proceeding is nothing more than an attempt to lower the revenue
requirement is completely without merit.

Q. Is there a specific example in this case where the Staff's method of
calculating pension costs results in a higher revenue requirement than MGE's proposed
method?

A. Yes. The Staff is proposing to amortize MGE's prepaid pension asset
over the seven-year period that the asset was accumulated. While MGE proposed to

1	recover only the Operations and Maintenance (O&M) portion of this amortization, the
2	Staff's proposed a recovery of 100 percent of the deferral. The Staff's proposal increases
3	MGE's revenue requirement by approximately \$326,000 over what MGE proposed. Mr.
4	Noack concurs with this in his response to Staff Data Request No. 308, which, in part,
5	reads:
6 7 8 9	Question: Would Mr. Noack agree that the Staff's method of calculating MGE's amortization of its prepaid pension asset (i.e. reflecting 100% of the amortization in O&M expense) results in a higher revenue requirement than MGE's proposed method?
10	Answer: Yes, by about \$330,000.
11	Q. Mr. Hyneman, in your direct testimony you state that one of the cases where
12	the Staff proposed the use of the Minimum ERISA method to calculate pension expense
13	was Case No. ER-2004-0034, Aquila. Did the Staff's proposed method increase or
14	decrease Aquila's revenue requirement in that case?
15	A. The document Corrections to Reconciliation Filed With Staff's Statement of
16	Positions, Appendix A-1 (Corrected 2/17/04) filed with this Commission shows that the
17	Staff's proposed level of pension expense in that case resulted in an increase to MPS'
18	revenue requirement over the level proposed by Aquila for its Missouri Public Service
19	division by over \$760,000 and for its Light & Power division by over \$4 million.
20	CORPORATE INCENTIVE COMPENSATION
21	Q. Mr. Hyneman, are you the sole Staff witness sponsoring an adjustment to
22	Southern Union's incentive compensation expense in this case?
23	A. No. Staff witness Dana E. Eaves is sponsoring the adjustment to MGE's
24	divisional incentive compensation expense. I am sponsoring an adjustment to the level of
25	incentive compensation allocated to MGE from Southern Union's corporate headquarters.
	Page 17

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2

Q. Please summarize the difference between the Staff and MGE on the issue of corporate incentive compensation.

- 3 A. The Staff is opposed to ratemaking recovery of incentive compensation costs that are based on measures of income. As described in my direct testimony, the 4 5 sole criteria for executive officers to receive compensation under Southern Union's 6 corporate incentive compensation plan is consolidated net income as published in 7 Southern Union's financial statements. MGE believes that a corporate incentive compensation plan that includes consolidated net income, as its sole measure, should not 8 9 be included in MGE's revenue requirement calculation in this case.
- Q. At page 17 of his rebuttal testimony, Mr. Noack describes the Staff's
 response to MGE Data Request Nos. 28 and 29. The Staff response states that the Staff
 believes an incentive compensation plan can affect employee behavior. Is the Staff
 opposed, in theory, to all forms of incentive compensation?
- A. No. The Staff has supported and continues to support well-designed
 incentive compensation plans that are based on measures that promote the provision of
 safe and adequate service at reasonable rates. Some of these measures could include
 customer service measures and safety measures.

While the Staff supports incentive compensation plans that are ratepayer, or
customer driven, it does not support rate recovery of incentive compensations plans, such
as Southern Union's corporate executive plan, that are primarily shareholder driven. This
is also the position taken by this Commission in a previous MGE rate case.

Q. On page 16 of his rebuttal testimony, Mr. Noack states that financially
based incentive compensation opportunities cause employees to seek out efficiencies that

will help improve the bottom line. Is there a serious flaw, especially considering MGE's
 past problems with providing adequate customer service, in linking incentive
 compensation with criteria such as net income?

4 А Yes. One of the most significant problems with linking compensation 5 with factors such as net income is the potential impact on safety and customer service. 6 With the exception of the cost of gas itself, labor expenses are MGE's largest cost of 7 providing service and the biggest target to go after in any attempt to reduce expenses. 8 Outside of a rate case test year, when rates are set on a certain number of employees, 9 reducing employee levels is the easy way to cut costs and increase income. However, 10 cutting employee levels can have a negative impact of gas safety and customer service, depending on the types of employees that are terminated. Given safety and customer 11 12 service considerations, the Staff believes it is a bad idea to base employee compensation 13 on factors such as net income that can be easily manipulated and lead to a negative 14 impact on both safety and customer service.

Q. Has the Commission recognized the inherent conflict in basing incentivecompensation on income objectives for MGE in the past?

A. Yes. At page 37 of its Report and Order in Case No. GR-96-285, the
Commission specifically quoted from The Office of Public Counsel witness on incentive
compensation in that case as follows:

- 20Q.To the extent that the incentive compensation program21relates to controlling costs, which is arguably a ratepayer oriented22goal, should the incentive compensation be included in cost of23service?
- A. As a general rule, I would agree that if the incentive
 compensation is related to customer oriented goals, then it should
 not be excluded from the cost of service. But, and this is a big but,
 if one of the nominally customer oriented goals of the incentive

$ \begin{array}{c} 1\\2\\3\\4\\5\\6\\7\\8\\9\\10\\11\\12\\13\\14\\15\\16\\17\end{array} $	compensation program is reducing expenses, then that incentive compensation should be included in the cost of service only to the extent the intended cost containment can be achieved without compromising customer service. If employees are rewarded for reducing costs, without regard to the quality of service, then the employees have an incentive to reduce costs, even if it means compromising the quality of service. Unless the Company can demonstrate that cost reductions pursuant to which incentive compensation has been awarded were achieved while maintaining the quality of service, then the incentive compensation should be excluded from the cost of service. In fact, based on the testimony of OPC witnesses Trippensee and Kind, any cost reductions that the Company has been able to achieve have been realized at the expense of the quality of service. In these circumstances it would be inappropriate to include any incentive compensation related to expense reductions in the cost of service.
18	declined precipitously during the three years preceding this rate case, yet MGE sought
19	rate recovery of costs that the ratepayers had already paid for in terms of reduced
20	customer service.
21	Q. What was the finding of the Commission with respect to MGE's proposal
21 22	Q. What was the finding of the Commission with respect to MGE's proposal to recover incentive compensation in Case No. GR-96-285?
22	to recover incentive compensation in Case No. GR-96-285?
22 23	to recover incentive compensation in Case No. GR-96-285? A. The Commission found that MGE's incentive compensation costs should
22 23 24	to recover incentive compensation in Case No. GR-96-285? A. The Commission found that MGE's incentive compensation costs should be excluded from the cost of service because MGE's incentive compensation program is
22 23 24 25	to recover incentive compensation in Case No. GR-96-285? A. The Commission found that MGE's incentive compensation costs should be excluded from the cost of service because MGE's incentive compensation program is driven at least primarily, if not solely, by the goal of shareholder wealth maximization,
 22 23 24 25 26 	to recover incentive compensation in Case No. GR-96-285? A. The Commission found that MGE's incentive compensation costs should be excluded from the cost of service because MGE's incentive compensation program is driven at least primarily, if not solely, by the goal of shareholder wealth maximization, and it is not significantly driven by the interests of the ratepayers.
 22 23 24 25 26 27 	 to recover incentive compensation in Case No. GR-96-285? A. The Commission found that MGE's incentive compensation costs should be excluded from the cost of service because MGE's incentive compensation program is driven at least primarily, if not solely, by the goal of shareholder wealth maximization, and it is not significantly driven by the interests of the ratepayers. Q. Has MGE provided any evidence in this proceeding that the interests of its

31 ratepayers.

1	Q. Is Southern Union's corporate executive incentive compensation plan
2	designed where MGE could have the worst customer service levels for any utility in
3	Missouri and the worst record in terms of safety and MGE would still be charged with
4	incentive compensation costs from its corporate headquarters?
5	A. Yes. Southern Union pays its officers and directors incentive
6	compensation based only on consolidated net income. If Southern Union met its net
7	income goals (goals that are primarily impacted by the results of its other divisions and
8	its Panhandle Pipeline subsidiary), MGE would still be charged with corporate incentive
9	compensation costs despite its ability to provide safe and adequate utility service.
10	Q. Who is MGE's primary expert witness on incentive compensation plans in
11	this case?
12	A. MGE's primary expert witness is Ms. Deborah Hays, MGE's Vice
13	President of Human Resources. Ms. Hays filed rebuttal testimony on the incentive
14	compensation issue in this case.
15	Q. Does Ms. Hays have significant experience working with incentive
16	compensation plans?
17	A. Yes. In response to Staff Data Request No. 312, MGE described
18	Ms. Hays' experience:
19 20 21 22 23	The comments in Ms. Hays' testimony were based upon over twenty years of experience in Human Resources. As an in-house HR executive, she has designed compensation plans and has also worked with consultants such as Mercer and Wyatt to design compensation plans. In addition, she has years of experience as a

compensation plans. In addition, she has years of experience as a
 consultant, with some projects in the compensation area. As a
 Human Resources professional, she read journals, newsletters, and
 studies in order to maintain current knowledge in my professional
 field.

1 О. What does Ms. Hays believe are the components of a well-designed 2 incentive plan? 3 A. Ms. Hays stated in response to Staff Data Request No. 312 that 4 "components of a well-designed incentive plan typically include financial and customer 5 service measures, and if applicable, safety measures. That is not to say that these are the 6 only commonly used measures. It depends upon the type of industry and the particular 7 focus of the organization at the time." 8 Q. What does that indicate to you about the particular focus of Southern 9 Union at this time? 10 A. It indicates to me that the focus of Southern Union's officers and directors is on earnings and only earnings. It is not currently focused on customer service or safety 11 12 issues. If it were, according to Ms. Hays, it would include these measures in its incentive compensation plan. 13 14 Has Southern Union's Board of Directors (Board) communicated to Q. 15 Southern Union's shareholders and the general public about the only goal it considers to 16 be strategically and operationally important? 17 A. Yes. In its Proxy Statement filed with the Securities and Exchange 18 Commission (SEC) on October 10, 2003, Southern Union described the purpose of 19 making consolidated net income the sole measure for its executive officer incentive 20 compensation plan (Bonus Plan): 21 The Board believes that the Bonus Plan serves Southern Union's 22 interests by focusing management's attention on the achievement of those goals that the Board determines to be strategically and 23 24 operationally important for the Company.

Q. At page 17 of his rebuttal testimony, Mr. Noack states that no individuals
 on the Commission made an analysis of ascertain how MGE's compensation practices
 compare to practices in the market. Have you made such an analysis?

A. Yes. As will be described more fully later in my surrebuttal testimony, I
have performed an analysis that shows that MGE's top executive officers are far and
away the highest paid executives in the peer group of 15 companies selected by MGE's
witness on corporate executive compensation, Mr. Michael J McLaughlin.

8

LINDEMANN AND BRENNAN

9 Q. Please explain the Staff's position as to what it believes is the appropriate
10 compensation levels for Messrs. Lindemann and Brennan.

A. The Staff's position is that Southern Union's Chairman of the Board of
Directors, Mr. George Lindemann and its Vice Chairman, Mr. John Brennan do not
devote their full time to Southern Union and do not function as senior executive officers
of the Company.

The Staff feels that Messrs. Lindemann and Brennan function more as active
Board members than executive officers. Both individuals maintain a primary work
location in New York City, while Southern Union's headquarters is in Pennsylvania. The
Staff has adjusted Messrs. Lindemann's and Brennan's compensation to a level that is
more than three times the level paid to Southern Union's regular Board members.

Q. In the past, has Southern Union readily admitted that Mr. Brennan devotes
only a small part of his time to Southern Union and that Mr. Lindemann does not devote
his full time to the Company?

1	A. Yes. The following statements concerning Messrs. Lindemann's and
2	Brennan's actual involvement in Southern Union's operations are described in Southern
3	Union's 1995 Proxy Statement. Similar statements were included in the Proxy
4	Statements for 1994 and 1996:
5 6 7 8 9 10	John E. Brennan has been Vice Chairman of the Board of Southern Union since February 1990. <u>Mr. Brennan devotes only a small</u> <u>part of his business time to the Company.</u> Mr. Brennan has been primarily engaged in private investments since May 1992. Prior to May 1992, Mr. Brennan had been President and Chief Operating Officer of Metro Mobile. (Emphasis added)
11 12 13 14 15 16 17 18 19 20	George L. Lindemann has been Chairman of the Board and Chief Executive Officer of Southern Union since February 1990. He has been Chairman of the Executive Committee of the Board of Directors since March 1990. <u>Mr. Lindemann does not devote his</u> <u>full business time to the Company</u> . He was Chairman of the Board and Chief Executive Officer of Metro Mobile from its formation in 1983 through April 1992. He has been President and a director of Cellular Dynamics, Inc., the managing general partner of Activated Communications Limited Partnership, a private investment business, since May 1982. (Emphasis added)
21	Q. At page 6 of his rebuttal testimony, Mr. McLaughlin describes Messrs.
22	Lindemann's and Brennan's role as members of Southern Union's Board of Directors.
23	Did the Staff seek further information from Southern Union on these individuals' work
24	activities?
25	A. Yes. In Staff Data Request No. 316, the Staff asked for the dates when
26	Mr. George Lindemann and Mr. John Brennan were physically at: A) the NY office; and
27	B) the Pennsylvania headquarters in 2003 and 2004.
28	Q. What was Southern Union's response to this question?
29	A. Southern Union did not provide any dates, but provided the following:
30 31 32	Messrs. Lindemann and Brennan's appointment calendar were previously provided in response to Question Number 0189 in this proceeding. Mr. Lindemann conducts meetings at the New York

1 2 3 4 5 6	offices of the Company when he is in New York, and he conducts Company business telephonically while in Florida or while traveling. Mr. Brennan's principal place of business is the New York office of the Company, and he generally attends meetings one or two days per month in Pennsylvania, in addition to his travels to other offices of the Company for executive meetings.
7	Q. Do either Messrs. Lindemann or Brennan carry an executive officer title?
8	A. Yes. In addition to the title "Chairman", Mr. Lindemann also carries the
9	title of "Chief Executive officer" (CEO) of Southern Union. Vice Chairman Brennan
10	does not carry an executive title.
11	Q. Who at Southern Union actually performs the role CEO?
12	A. Mr. Tom Karam, who works at Southern Union's headquarters in Wilkes -
13	Barre Pennsylvania, acts as Southern Union's CEO. Mr. Karam's official title is
14	President and Chief Operating Officer.
15	Q. At pages 5 through 7 of his rebuttal testimony, Mr. McLaughlin attempts
16	to justify the actual compensation paid to Messrs. Lindemann and Brennan by describing
17	their duties as members of the Executive Committee of Southern Union's Board of
18	Directors. Please comment on this testimony.
19	A. The Staff does not doubt that Mr. Lindemann and Mr. Brennan are
20	involved members of Southern Union's Board. Mr. McLaughlin describes Messrs.
21	Lindemann's role and Mr. Brennan's role on the Executive Committee of the Southern
22	Union's Board of Directors, not as senior executive officers who work full time for
23	Southern Union. Mr. McLaughlin's testimony is fully consistent with the Staff's
24	position, in that Messrs. Lindemann and Brennan are active members of the Board and
25	should be compensated as such.

1 О. What evidence has Mr. McLaughlin offered in his rebuttal testimony that 2 supports the position that Messrs. Lindemann and Brennan should be compensated as 3 full-time executive officers of Southern Union? A. Mr. McLaughlin's sole support is a quote from Southern Union's 2003 4 5 Proxy Statement describing the function of Executive Committee of the Board and the 6 fact that Messrs. Lindemann and Brennan participated in seven full Board meetings and 7 four additional meetings of the Executive Committee of the Board. 8 Q. Where is Mr. Lindemann's personal residence? 9 A. According to Southern Union's website, Mr. Lindemann resides in Palm 10 Beach, Florida and Greenwich, Connecticut. Where is Mr. Lindemann's primary work location? 11 Q. 12 Mr. Lindemann's primary work location is in New York City. A. 13 Q. Does the fact that Mr. Lindemann lives in Florida, works in New York 14 City and allegedly runs the day-to day operations of a utility company in Pennsylvania 15 seem highly unusual? 16 A. Yes. It is a very unusual situation that puts a significant burden on MGE 17 to show that despite living in Florida and working in New York City, with 18 responsibilities of running other business, that Mr. Lindemann is the actual CEO and 19 performs the traditional role of a CEO at Southern Union Company. MGE has not come 20 anywhere close to meeting this burden in this case. 21 Q. At page 7 of his rebuttal testimony Mr. McLaughlin references the 22 Commission's Report and Order Case No. GR-96-285. Did the Commission require that

	Surrebuttal Testimony of Charles R. Hyneman
1	MGE support its position that MGE's ratepayers should pay the costs of Messrs. Brennan
2	and Lindemann's compensation?
3	A. Yes. At page 35 of the Commission's Report and Order in Case No.
4	GR-96-285, it stated:
5 6 7 8 9 10 11	Under Section 393.150(2), R.S.Mo. (1994), MGE bears the burden to show that proposed increased rates are just and reasonable. This means that MGE must keep auditable records to show that Lindemann and Brennan provided services to MGE which services benefited Missouri ratepayers. It is not sufficient to request the increase in revenue requirement with no supporting documentation.
12	Q. What auditable records did MGE keep in support of this Commission
13	directive?
14	A. The Staff asked for these auditable records in Data Request No. 328 in this
15	proceeding. In response to this data request, the Staff did not receive any auditable
16	records, only a general explanation of how MGE believes Messrs. Lindemann and
17	Brennan provide benefits to Southern Union Company and MGE.
18	Q. Has MGE actually decreased the level of documentation is has provided to
19	the Staff to support the compensation of Messrs. Lindemann and Brennan since the
20	Commission's Report and Order in Case No. GR-96-285?
21	A. Yes. In Case No. GR-96-285, MGE provided the Staff with time reports
22	for Messrs. Lindemann and Brennan. In response to Staff Data Request No. 327 in this
23	case, MGE responded, "employees in the New York office do not fill out time reports."
24	Q. On page 7 lines 4 through 9 of his rebuttal testimony, Mr. McLaughlin
25	states that Mr. Lindemann's total "cash compensation" (salary plus bonus) for fiscal year
26	2003 ranked fourth lowest in a peer group of fifteen companies. Does Mr. McLaughlin
27	accurately represent Mr. Lindemann's annual compensation?

A. No. My analysis shows that Mr. Lindemann's 2003 annual compensation was \$3,521,060, making him far and away the highest compensation officer of all the companies Southern Union's peer group. The next highest annual compensation was for the CEO of Keyspan, a company that is three times the size of Southern Union in terms of total assets and six times larger than Southern Union in terms of revenues. My analysis and the schedules supporting this analysis are included as Schedule 1 to this testimony.

8

Q. What conclusion did you draw from your analysis?

9 A. Based on my analysis, and the information I have reviewed in this case, I
10 can only conclude that, even if Mr. Lindemann was a full-time executive of Southern
11 Union, his 2003 compensation can easily be classified as excessive.

12 Q. Were the schedules of Southern Union's peer group companies provided
13 to the Staff by Mr. McLaughlin?

14

A. Yes, they were.

Q. On page 7 lines 11 through 14 of his rebuttal testimony, Mr. McLaughlin
states that Mr. Brennan's total "cash compensation" (salary plus bonus) for fiscal year
2003 ranked him fourth highest out of 15 second-highest ranking employees in the peer
group of fifteen companies selected by Mr. McLaughlin for this study. Does
Mr. McLaughlin accurately represent Mr. Brennan's annual compensation?

A. No. Mr. Brennan's total annual compensation for 2003 was \$1,561,096.
This amount was nearly double the annual compensation of Keyspan's second-highest
compensated officer in the 15-company peer group. Again, Keyspan is a company that is
three times the size of Southern Union in terms of total assets and six times larger than

1 Southern Union in terms of revenues. Mr. Brennan's 2003 base salary of \$411,359 was 2 the second-highest salary in this group. This show's that Mr. Brennan's compensation is 3 excessive given the fact that he only devotes a portion of his time to Southern Union. 4 Q. What is the source of your analysis? 5 A. I reviewed the proxy statements for each of the companies in 6 Mr. McLaughlin's Southern Union peer group companies to determine the compensation 7 levels. For each of these companies, I also reviewed either the company's 2003 annual 8 report or the 2003 SEC Form 10-K, Annual Report. 9 Q. Mr. Hyneman, are any of the highly compensated employees of Southern 10 Union's peer group companies only members of the Board of Directors of their respective companies? 11 12 A. No. While some of the executives may also be Board members, they are all executive officers of the company. 13 14 Is the level of compensation paid by Southern Union to Messrs. Q. 15 Lindemann and Brennan consistent with the public statements made by Southern Union's Board relative to executive compensation? 16 17 A. No. According to Southern Union's 2003 Proxy Statement on Executive 18 Compensation, Southern Union's Board tries to match the compensation of Southern 19 Union's executives with the compensation levels of members in Southern Union's peer 20 group of companies. It apparently has not succeeded in this attempt. As I have shown 21 above, the compensation of Southern Union's two highest paid employees - Messrs. 22 Lindemann and Brennan significantly exceed all of the companies in Southern Union's

- 1 peer group of companies. On executive compensation, Southern Union's 2003 Proxy
- 2 Statement states:

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The factors and criteria utilized by the Board to set executive compensation levels include the assessment of comparable information from similarly sized operations. It is the philosophy of the Board to set the base salaries and incentives of executive officers at an amount comparable to a financial peer group of other similarly sized companies. This peer group includes neighboring and other similarly sized natural gas distribution and transmission companies and other companies that share operating and financial characteristics with the Company.

Q. Mr. Hyneman, do the circumstances surrounding the excessive level of compensation paid to Messrs. Lindemann and Brennan, the fact that this compensation is not in line with public statements of Southern Union's Board, and the fact that Mr. Lindemann and his family control over 20 percent of Southern Union's common stock raise concerns about a possible conflict of interest between Southern Union and Mr. Lindemann?

A. Yes, it does. There is no doubt that Mr. Lindemann, because of his ownership of over 20 percent of Southern Union, exerts significant control of the Company. He also holds the title of Chairman and CEO. Of significant concern is the fact that Mr. Lindemann does not devote his full time to Southern Union, but is paid far in excess of CEOs of major utility companies who actually do run the operations of their respective companies. These facts, and others, pose a significant concern about the quality of corporate operational controls at Southern Union.

25 COSTS OF NEW YORK OFFICE

Q. Please provide an example of a potential conflict of interest between
Southern Union and Mr. Lindemann, as a significant owner of Southern Union.

1	A. At page 8 of his rebuttal testimony, Mr. McLaughlin describes why MGE
2	should pay for its share of Southern Union's lease payments for an office in New York
3	City. As I described in my direct testimony, Messrs. Lindemann and Brennan work in an
4	office in New York City. This New York office is leased by the firm Activated
5	Communications, Inc., (Activated) which is owned by the Lindemann family and
6	Mr. Brennan. This arrangement is described in Southern Union's 2003 Proxy Statement:
7 8 9 10 11 12 13	Since 1993 Southern Union has maintained executive offices in New York City for its Chairman and Vice Chairman, and for use by other Company executives and representatives when conducting business there. The space is sublet from Activated Communications, Inc. ("Activated"), an entity owned by Chairman Lindemann and members of his family, and by Vice Chairman Brennan.
14	Payments to Activated by Southern Union for reimbursement of lease expenses
15	were for the past few years are as follows:
16	2001 - \$259,000
17	2002 - \$257,000
18	2003 - \$690,000
19	Q. Who approved the lease and cost sharing arrangement between Southern
20	Union (a company 20 percent owned by Mr. Lindemann) and Activated (a company
21	owned by Messrs. Lindemann and Brennan)?
22	A. According to Southern Union's 2003 Proxy Statement, this lease and cost
23	sharing arrangement was "approved by disinterested directors in 1993."
24	Q. Did MGE provide any reasons for the increase in cost to Southern Union
25	from \$257,000 in 2002 to \$690,000 in 2003?
26	A. Yes. During fiscal 2003 Southern Union renovated the office space at a
27	total cost of approximately \$4,650,000, including capitalized furniture and office

equipment. In addition, in response to Staff Data Request No. 316, Southern Union
 explained that Southern Union has adopted a new cost sharing arrangement with
 Activated Communications based upon the square footage used by Southern Union
 personnel compared to the square footage used by Activated Communications personnel.

Q. In the response to this data request, did Southern Union provide the new
cost sharing arrangements?

A. Yes. The cost sharing arrangements in 2002 and 2003 were 50% Southern
Union and 50% Activated. However, the new cost sharing arrangement is 80% Southern
Union and 20% Activated.

10 Q. What is the size of the New York office and how is the office space11 allocated?

A. According to MGE's response to Staff Data Request No. 316, the office is
5,679 square feet. Twenty percent of this amount, or 1,167 square feet is allocated to six
individuals not in the employment of Southern Union, including Mr. Lindemann's son,
Adam Lindemann. The remaining 4,512 square feet, or 80 percent of the total is
allocated to four Southern Union employees. These employees include Messrs.
Lindemann and Brennan and their administrative assistants.

Q. Did Southern Union explain why the New York office needed a \$5 million
renovation and why Southern Union's allocation of the cost of the New York office
increased from 50% to 80%?

21 A. No.

Q. Mr. Hyneman, referring back to the Staff's concerns about a possible
 conflict of interest between Southern Union and Mr. Lindemann, did Southern Union's
 Board approve the \$5 million renovation of the New York office?

A. No, it did not. In response to Staff Data Request No. 316, Southern Union
stated, "the Board of Directors did not approve the \$5 million renovation to the NY office
because the approval of the Board of Directors would not be necessary for that amount
and type of expense."

- 8 Q. Why is the fact that Southern Union's Board did not approve the \$5
 9 million New York office renovation a concern to the Staff?
- A. In 1993, the Board felt it was necessary to approve a cost sharing
 arrangement with Activated when the annual lease payment was \$187,000. However,
 Southern Union decided that the Board did not have to approve a \$5 million renovation to
 this office. Apparently, Mr. Lindemann, as Chairman and CEO of Southern Union,
 ordered a \$5 million renovation of his personal office in New York without the
 involvement of Southern Union's Board of Directors. This fact alone raises a concern
 about the potential conflict of interest between Southern Union and Activated.

17 **RI**

REPORTS ON CHANGES IN CORPORATE COSTS

Q. At pages 9 and 10 of his rebuttal testimony, Mr. McLaughlin states that
Southern Union has complied with the requirements of Paragraph III3.G of the
Stipulation and Agreement in Case No. GM-2003-0238, the Panhandle acquisition
proceeding. Does the Staff agree?

A. No. While Southern Union has provided to the Staff data for it to audit its
corporate costs in this case, it did not conduct a specific study on the impacts of the
Surrebuttal Testimony of Charles R. Hyneman

Panhandle acquisition as required by the Stipulation and Agreement. As part of that study, Southern Union was to provide information on how its allocated corporate overhead costs to its merger and acquisition activities (M&A). The Staff is not aware of any study or data provided to the Staff that addresses how Southern Union's M&A costs will be allocated to its regulated divisions. Because no such study was done, the Staff did not have an opportunity to comment on this allocation or provide input to Southern Union on the appropriateness of such allocation.

8 Q. Is there a potential detriment to MGE by Southern Union not completing9 this study?

A. Yes. As described in my direct testimony, the scope of the Staff's audit in this case did not include a review of Southern Union's M&A activities and the amount of time Southern Union devotes to such activities. The Staff simply did not have the appropriate resources available to complete this review during this time period. If, however, Southern Union had performed the study as required in the Stipulation and Agreement, the Staff would have had evidence available to it to determine in an M&A adjustment to corporate allocated costs was appropriate in this rate case.

Q. In addition to refusing to complete the specific study required by the
Stipulation, is Southern Union opposing the Staff's proposal that its corporate
management keep time records on its level of involvement in Southern Union's merger
and acquisition activities?

A. Yes it is. At page 33 of his rebuttal testimony, Mr. Noack states that the
Commission must promulgate state regulations or rules in order to require Southern
Union to keep adequate time records on its involvement in M&A activities. While the

Surrebuttal Testimony of Charles R. Hyneman

Staff disagrees with this assertion, the Staff feels that Southern Union is obligated under
 the terms of the Stipulation and Agreement in Case No. GM-2003-0238 to provide this
 documentation.

4

Q. Please explain.

A. In this document, Southern Union agreed to specifically identify the
process used to allocate A&G costs and expenses to its regulated, merger and acquisition
and other corporate functions of its operating companies. In this rate case, Southern
Union did not allocate any of its corporate executive time to M&A activities. This is a
strong indication that it does not have any process in place to perform such an allocation.

10

Q.

Why does the Staff feel that this M&A documentation is important?

A. The Staff believes that it is important to have these records available in order to make accurate adjustments to M&A activities in future rate cases. Absent adequate documentation, any Staff adjustment may not be as accurate as possible and may either overstate the degree of M&A activity to the detriment of the Company or understate the degree of M&A activity to the detriment of the ratepayers. Southern Union has the capability to fix this problem, yet it refuses to do so.

17

ALTERNATIVE MINIMUM TAX

Q. At page 6 of his rebuttal testimony MGE witness James I Warren states
that he does not believe the \$26 million of alternative minimum tax credits (MTC) is a
subject of disagreement between the Staff and MGE. Is this correct?

A. No. In Staff Data Request No. 313, Southern Union was asked to reconcile
the \$26 million MTC referenced on page 6 line 15 of Mr. Warren's rebuttal testimony

Surrebuttal Testimony of Charles R. Hyneman

1	with the \$6,263,000 MTC listed in Southern Union's June 30, 2003 SEC Form 10-K
2	(annual report). Southern Union could not provide this reconciliation.
3	Q. Does MGE record a MTC on its books and records?
4	A. No. The MTC is only recorded by Southern Union's corporate
5	headquarters based on the financial and income tax results of all of its subsidiaries and
6	divisions for the fiscal year.
7	Q. What is the last known amount of MTC recorded on Southern Union's
8	books and records?
9	A. This amount is the \$6,263,000 reported on its 2003 annual report to the
10	SEC, Form 10-K. The Staff could not find any reference to Southern Union's MTC in a
11	review of its quarterly financial statements (Form 10-Q) to the SEC.
12	Q. Is Southern Union's current level of MTC reflected in its most recent
13	10-Q?
14	A. Yes. However, Southern Union's quarterly reports do not contain the
15	detail of the annual reports. The actual level of recorded MTC is embedded in Southern
16	Union's accumulated deferred tax reserve as reported in its most recent 10-Q for the first
17	quarter 2004.
18	Q. Other than a potential disagreement about the actual level of corporate
19	MTC, are there any other differences between MGE and the Staff?
20	A. No. The Staff has decided, for the purposes of this case, to accept
21	Southern Union's proposed method of allocating corporate consolidated AMT to MGE.
22	Q. Does the Staff believe that it and MGE can resolve its differences on the
23	actual amount of consolidated MTC in the Staff's true-up audit?

Surrebuttal Testimony of Charles R. Hyneman

A. Yes. Since the MTC is only recorded on a corporate consolidated basis, the Staff is requesting that it be provided with Southern Union's latest known and measurable level of AMT as recorded in its quarterly financial statements. If the Staff is provided with objective, audited and verifiable data, absent unforeseen circumstances, this issue should be resolved for this case.

6 TRUE-UP

Q. Do you agree with the true-up audit cost components listed on page 4 of
MGE witness Noack's rebuttal testimony?

A. Yes, however, Mr. Noack's list is not complete. In my direct testimony I
stated that the Staff is recommending MGE's capital structure and embedded cost of debt
be included in the true-up audit through April 30, 2004. Also, while I included PSC
Assessment in the true-up audit list in my direct testimony, I have since learned that
MGE's next PSC Assessment amount will not be known until after completion of the
Staff's true-up audit and should not be included.

Finally, the Staff would like to raise the issue of rate case expense at this time. The Staff proposes to include only prudent and reasonable rate case expense in any updated revenue requirement for MGE, including the revenue requirement recommendation that will follow the Staff's true up audit.

19

Q. Please explain your concern about reasonable rate case expenses.

A. The Staff has recently become aware of costs incurred by MGE that appear to be unreasonable in amount. An example is the costs of legal services provided to MGE in its attempt to strike the direct testimony of Staff witness David Murray. In response to Staff Data Request No. 292, MGE provided a copy of the invoice submitted Surrebuttal Testimony of Charles R. Hyneman

by the New York office of the firm Kasowitz, Benson, Torres & Friedman. This firm
 charged MGE \$677 per hour for 122 hours of legal work, consisting mostly of reading
 testimony, preparing for meetings and telephone calls with Mr. Robert Hack of MGE.
 This invoice is attached as Schedule 3 to this testimony.

5 While it has not yet specifically sought recovery of these expenses, the Staff
6 believes it is appropriate to advise MGE as soon as possible that it does not consider
7 these costs to be reasonable compared costs historically incurred by MGE for Missouri
8 regulatory proceedings.

9

- Q. Does this conclude your surrebuttal testimony?
- A. Yes, it does.

Southern Union's Chairman George Lindemann's compensation compared to companies in Southern Union's peer group.											
	CEO	CEO	CEO	Other Annual	CEO Total						
	Base Salary	Bonus	Cash Compensation	Compensation	Annual Comp						
Southern Union (Lindemann)	\$310,419	\$149,168	\$459,587	\$3,061,473	\$3,521,060						
Keyspan	\$938,000	\$1,089,056	\$2,027,056	\$0	\$2,027,056						
UGI Corp	\$757,008	\$1,075,981	\$1,832,989	\$12,824	\$1,845,813						
AGL Resources	\$622,115	\$837,500	\$1,459,615	\$0	\$1,459,615						
WGL Holdings	\$635,000	\$419,100	\$1,054,100	\$11,422	\$1,065,522						
Atmos	\$651,116	\$338,500	\$989,616	\$0	\$989,616						
SW Gas Corp	\$629,055	\$323,403	\$952,458	\$0	\$952,458						
NICOR	\$680,000	\$221,000	\$901,000	\$0	\$901,000						
NJ Resources	\$486,154	\$250,000	\$736,154	\$0	\$736,154						
NW Natural Gas	\$390,000	\$250,000	\$640,000	\$1,585	\$641,585						
Laclede	\$457,150	\$159,300	\$616,450		\$616,450						
Piedmont	\$373,077	\$0	\$373,077	\$207,798	\$580,875						
South Jersey	\$384,330	\$144,124	\$528,454	\$9,868	\$538,322						
NUI (2002)	\$450,000	\$0	\$450,000	\$0	\$450,000						
Cascade NG	\$278,284	\$0	\$278,284	\$0	\$278,284						

Southern Union's Vice Chairman John Brennan compensation compared to companies in Southern Union's peer group.											
	Base	Cash	Cash	Other	Total						
	Salary	Bonus	Compensation	Annual	Annual Compensation						
Southern Union (Brennan)	\$411,539	\$197,500	\$609,039	\$952,057	\$1,561,096						
Keyspan	\$450,000	\$348,288	\$798,288	\$0	\$798,288						
AGL Resources	\$350,000	\$350,000	\$700,000	\$35,793	\$735,793						
UGI Corp	330,207	359,053	\$689,260	0	\$689,260						
WGL Holdings	370,000	203,500	\$573,500	11,128	\$584,628						
NICOR	390,500	117,744	\$508,244	0	\$508,244						
SW Gas Corp	292,027	117,720	\$409,747	0	\$409,747						
Atmos	\$293,449	\$114,300	\$407,749	\$0	\$407,749						
South Jersey	300,000	93,750	\$393,750	5,353	\$399,103						
Laclede	\$271,967	\$72,300	\$344,267	\$0	\$344,267						
NW Natural Gas	238,833	100,000	\$338,833	424	\$339,257						
Piedmont	267,116	0	\$267,116	67,430	\$334,546						
NJ Resources	\$193,077	\$125,000	\$318,077	\$0	\$318,077						
NUI	285,000	0	\$285,000	0	\$285,000						
Cascade NG	\$189,622	\$0	\$189,622	\$0	\$189,622						

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EXECUTIVE COMPENSATION

In 2001, we changed our fiscal year-end from September 30 to December 31. The Summary Compensation Table therefore includes compensation information for the calendar year ended December 31, 2003 and 2002, the three month transition period ended December 31, 2001 and the fiscal year ended September 30, 2001. The table reflects total compensation paid to, or accrued by us for, our Chief Executive Officer and each of our other most highly compensated executive officers who served as an executive officer as of December 31, 2003.

Summary Compensation Table

		Anr	iual Compe	insation	Long-Term Compensation			
Name and Principal Position	Year/Period	Salary (\$)	Bonus (\$)(1)	Other Annual Compensation (\$)(2)	Restricted Stock Awards (\$)(3)	Securities Underlying Options (#)(4)	LTIP Payouts (\$)(5)	All Other Compen- sation (\$)(6)
Paula G. Rosput Chairman, President and Shief Executive Officer	Calendar 2003 Calendar 2002 Transition Period FYE 2001	\$ 622,115 600,000 138,462 562,499	\$ 837,500 768,951 192,237 700,000		\$ 1,390,000 	19,283 11,523 75,000	\$73,781 31,278	\$ 32,063 30,550 6,080 24,145
Richard T. O'Brien Executive Vice President Ind Chief Financial Officer	Calendar 2003 Calendar 2002 Transition Period FYE 2001	350,000 331,343 69,231 123,462	350,000 348,000 87,000 225,000	\$35,793 34,863 —	1,223,200	50,000		19,175 15,765 12,488 4,200
Kevin P. Madden Executive Vice President of Distribution and Pipeline Operations	Calendar 2003 Calendar 2002 Transition Period FYE 2001	292,692 275,000 63,461 15,865	252,000 268,000 67,000 50,000	41,056 204,826 16,657	444,800	3,443 40,000		32,648 14,300 6,725

Paul K. Shlanta	Calendar 2003	2/0,000 221,000	230,300	5,3/9	
Senior Vice President,	Calendar 2002	258,704 268,000	 ·	· 4	47,140 13,458
General Counsel, Corporate	Transition Period	53,018 67,000	i i i i i i i i i i i i i i i i i i i		14,904
Secretary and Chief	FYE 2001	235.846 162.000	 	20,000 1	19,543 11,990
Compliance Officer					

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Executive Compensation

Summary Compensation Table. The following table sets forth the compensation paid by the Company for each of the Company's last three completed fiscal years to the Company's four most highly compensated executive officers other than Mr. Best.

		A	nnual Comp	ensation	Long Term	Compensation	
Name and Principal Position	Year	Salary (\$)	Bonus(a) (\$)	Other Annual Compensation (\$)	Restricted Stock Awards(b) (\$)	Securities Underlying Options/ SARs(#)	All Other Compensation (\$)
Robert W. Best	2003	651,116	338,500	(c)	0	111,210(d)	10,184(e)
Chairman of the Board,	2002	615,378	274,400	(c)	0	162,282(f)	8,738(e)
President and Chief Executive Officer	2001	572,788	399,600	(c)	0	75,000	8,585(e)
R. Earl Fischer	2003	260,551	101,900	(c)	0	18,400	9,630(e)
Senior Vice President,	2002	239,766	81,700	(c)	0	40,000	8,059(e)
Utility Operations	2001	209,102	111,100	(c)	0	30,000	6,666(e)
John P. Reddy	2003	293,449	114,300	(c)	0	18,400	9,835(e)
Senior Vice President and	2002	276,232	93,100	(c)	0	40,000	8,286(e)
Chief Financial Officer	2001	249,513	131,800	(c)	0	30,000	7,962(e)
JD Woodward, III(g)	2003	269,889	0	(c)	0	48,576(d)	9,687(e)
Senior Vice President, Nonutility	2002	258,843	85,700	(c)	0	30,000	3,465(e)
Operations	2001	115,385	129,200	(c)	0	0	780(e)
Louis P. Gregory	2003	207,034	82,820	(c)	0	29,897(d)	9,295(e)
Senior Vice President and	2002	195,726	66,933	(c)	0	20,000	8,791(e)
General Counsel	2001	183,842	100,590	(c)	0	20,000	1,148(e)

SUMMARY COMPENSATION TABLE

(a) The bonuses were actually paid after the end of the fiscal year in which they are reported. Because their payment relates to services rendered in the fiscal year prior to payment, the Company has consistently reported bonus payments in such prior fiscal year. Certain named executive officers elected to convert a portion of their 2003 fiscal year bonuses to restricted stock or nonqualified stock options under the Company's 1998 Long-Term Incentive Plan with a conversion date of November 11, 2003, which elections by Messrs. Best, Reddy and Gregory are not reflected in the table above. Mr. Best elected to convert 25% of his bonus of \$338,500, or \$84,625, to shares

CASCADE NATURAL (TAS

EXECUTIVE COMPENSATION

Summary Compensation Table. The following table shows compensation paid to the Chief Executive Officer and each of the other four most highly compensated executive officers of the Company for the years indicated (a)

			Annual Compensation				Long Term Compensation Awards		
Name and Principal Position	Years of Service	Fiscal Year		Salary		Bonus(b)	Securities Underlying Options(#)	All Other Compensation(c)	
W. Brian Matsuyama President and Chief Executive Officer	16	2003 2002 2001		278,284 265,752 245,177		0 0 109,372	0 10,000 7,900	S	10,155 7,209 7,998
J.D. Wessling Chief Financial Officer	9	2003 2002 2001		189,622 180,250 164,507		0 0 56,607	0 6,000 4,500		7,443 6,701 7,403
Jon T. Stoltz Senior Vice President Regulatory & Gas Supply	29	2003 2002 2001		163,736 158,576 155,516		0 0 35,531	0 6,000 4,500		6,818 6,836 6,998
William H. Odell Chief Operating Officer	17	2003 2002 2001		142,404 131,222 120,200		0 0 18,655	0 4,000 4,000	S	5,691 5,905 5,409
Larry C. Rosok Vice President Human Resources & Corporate Secretary	24	2003 2002 2001		142,324 135,915 126,250		0 0 23,889	0 4,000 4,000		5,868 5,855 5,681

(a)

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Messrs. Larry E. Anderson, Vice President Safety & Engineering, and King C. Oberg, Vice President Business Development, accepted early retirement packages in conjunction with an executive management reorganization. The packages were valued at \$218,367 and \$240,297 respectively. Factors considered in determining the early retirement packages included their contribution to the Company and retirement benefits they were near accruing.

(b)

Two incentive plans were established in fiscal 2001. First, the Team Incentive Plan provided for eash payments to eligible employees if certain target levels of earnings per share and other operational measures were achieved. This plan paid 3.37% of eligible base pay for fiscal 2001 for the officers listed on the above table. In fiscal 2002 and 2003, earnings levels required for payments were not achieved, so there were no payments under this program.

Second, the Key Performance Plan established for officers, managers and supervisors, provided for cash payments to participating employees in which 70% of the award is based on achieving target levels of earnings per share and 30% is based on achieving goals established for each participant. The size of the bonus pool for the Key Performance Plan is based on the level of earnings per share compared to the target earnings per share. In fiscal 2001, the earnings per share was 80% of target, and the plan paid approximately 80% of target bonus levels with the specific amounts depending on achievement of individual goals.

In fiscal 2002 and 2003, earnings levels required for payments were not achieved, so there were no payments under this program.

(c)

Amounts in this column represent the Company's matching contribution to the 401(k) Plan.

EXECUTIVE COMPENSATION

Summary Compensation Table

The following table presents the annual compensation paid to the Chief Executive Officer and the four other most highly compensated executive officers (the "Named Executive Officers").

		Annual	Compensation	Long-Term Compensat		
Name	Year	Salary (\$)	Bonus (\$)(1)	Restricted Stock Awards (\$)	Shares Underlying Options	
Robert B. Catell	2003	938,000	1,089,056(2)	0(3)	208,800(4)	
Chairman & Chief Executive	2002	936,903	284,740(10)	434,215	372,000(11)	
Officer	2001	860,669	901,228	0	267,000(11)	
Robert J. Fani	2003	450,000	307,958(2)	0(3)	69,500(4)	
President & Chief Operating	2002	445,154	153,184(10)	139,622	120,000(11)	
Officer	2001	361,667	247,203	0	78,200	
Wallace P. Parker Jr.	2003	450,000	348,288(2)	0(3)	69,500(5)	
President, Energy Delivery and	2002	445,154	191,938(10)	139,622	120,000	
Customer Relationship Group	2001	360,834	243,314	0	78,200	
Steven L. Zelkowitz	2003	392,000	278,750(2)	0(3)	43,300(5)	
President, Energy Assets and	2002	387,961	134,086(10)	95,694	82,000	
Supply Group	2001	337,345	247,203	0	60,000	
Gerald Luterman	2003	375,000	287,496(2)	0(3)	43,300(4)	
Executive Vice President &	2002	370,962	128,059(10)	95,694	82,000(11)	
Chief Financial Officer	2001	330,486	259,360	0	60,000(11)	

(1) Bonus awards paid each year are attributable to performance during the previous year.

(2) Bonus awards paid in 2003 include amounts deferred by the Named Executive Officers into the Officers' Deferred Stock Unit Plan as follows: R. B. Catell - \$544,528; R. J. Fani - \$153,978; W. P. Parker Jr. - \$174,144; S. L. Zelkowitz - \$139,375; and G. Luterman - \$71,873.

(3) As of December 31, 2003, the aggregate value of the restricted stock awards and number of restricted stock awards held by each of the Named Executive Officers are as follows: R. B. Catell - \$534,930; 14,536 shares (which includes 735 shares obtained through dividend reinvestment during 2003); R. J. Fani - \$172,006; 4,674 shares (which includes 236 shares obtained through dividend reinvestment during 2003); W. P. Parker Jr. - \$172,006; 4,674 shares (which includes 236 shares obtained through dividend reinvestment during 2003); S. L. Zelkowitz - \$117,889; 3,203 shares (which includes 161 shares obtained through dividend reinvestment during 2003); and G. Luterman - \$117,889; 3,203 shares (which includes 161 shares obtained through dividend reinvestment during 2003). The aggregate restricted stock values are based on the closing price per share of \$36.80 at December 31, 2003.

(4) The Named Executive Officer also received 2,000 stock options on September 22, 2003 and 2,000 shares of restricted stock on November 7, 2003 granted by The Houston Exploration Company as compensation for such person's service as a director of The Houston Exploration Company.

(5) The amounts are comprised of stock options granted on March 5, 2003, based on the closing price as of March 5, http://businesswire.edgarpro.com/edgar_conv_html/2004/03/25/0001062379-04-000009.html 5/19/2004

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SUMMARY COMPENSATION TABLE

The table that follows presents information about compensation for the chief executive officer and four other most highly compensated executive officers, as defined by the Securities and Exchange Commission, of the Company and its subsidiaries for the last three fiscal years.

					COMPE	-TERM NSATION		
			ANNUAL COMPE	NSATION	AWARDS	PAYOOTS		
NAME AND PRINCIPAL POSITION (1)	YEAR	SALARY	BONUS (2)	OTHER ANNUAL COMPENSATION (4)	UNDERLYING OPTIONS	L/TIP PAYOUTS (5)	ALL OTHER COMPENSATION (6)	
D. H. Yaeger Chairman of the Board,	2003 2002	\$457,150 419,400	\$159,300 25,000	-0- 15,000	\$40,000 -0-	98,443 95,093	11,987 9,527	
President and CEO	2001	386,667	-0-	16,000	-0-	82,542	9,205	
K. J. Neises Executive Vice President	2003 2002	271,967 254,833	72,300 -0-	-0- -0-	15,000 -0-	46,565	33,709 25,902	
Energy &Administrative Services	2001	235,833	-0-	-0-	-0-	39,865	19,339	
R. E. Shively	2003	246,333	39,900	-0-	15,000	10,050	1,301	
Senior Vice President Business EServices Development	2002 2001	240,000 171,304	50,000(3) -0-	96,078 ~0~	-0 -0-	7,538 -0-	501 139,167	
B. C. Cooper Chief Financial Officer	2003	216,433	26,400	-0-	10,000	-0	1,781	
M. C. Pendergast	2003	145,000	26,500	-0-	6,000	-0-	6,611	
Vice PresidentAssociate	2002	137,458	-0-	-0	-0-	0	5,574	
General Counsel	2001	129,486	-0	-0-	-0-	-0-	5,296	

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 Mr. Shively first joined the Company in January 2001 and Mr. Cooper first joined the Company in September 2002.

- (2) Fiscal year 2003 was a transition period wherein four executive officers received a cash bonus awarded in January 2003 based upon their accomplishments in fiscal year 2002 prior to the implementation of the new management bonus plan, and one awarded in October 2003 under the new management bonus plan, based on fiscal year 2003 results. Under the new plan, the Compensation Committee will assess bonus plan performance immediately following the close of the fiscal year in October.
- (3) This bonus reflects an employment bonus payable upon Mr. Shively's completion of one year of service with the Company.
- (4) The amounts in this column reflect fees paid to Mr. Yaeger for attendance at Board of Directors and Board committee meetings. Rifective October 1, 2002, these fees are no longer paid to directors who are also officers of the Company. For Mr. Shively, this column includes a \$96,078 gross-up payment in fincal year 2002 for taxes on his living and relocation expenses and fees incurred in fiscal year 2001.
- (5) The amounts in this column reflect dividend equivalents paid under the incentive compensation plan to the named executive officer during the three most recent fincal years. For a more detailed discussion of the plan, see the Long-Term Incentive Plan Table and discussion beginning on page 11.
- (6) For 2003 this column includes (a) above-market interest on deferrals under the deferred income plan described on page 11 (Mr. Yaegor, \$-0-r, Mr. Neises, \$7,774, Mr. Ocoper, \$-0-r, Mr. Shively, \$-0-r, and Mr. Pendergast, \$-0-1 (b) above-market interest on deferrals under the deferred income plan II described on page 13 (Mr. Yaegor, \$4,000; Mr. Neises, \$17,986; Mr. Cooper, \$987, Mr. Shively, \$1,180; and Mr. Pendergast, \$-0-r, inf. contributions under the salary deferral savings plan, which was established under Section 401(k) of the Internal Revenue Code (Mr. Yaegor, \$7,866; Mr. Neises, \$7,828, Mr. Cooper, \$673; Mr. Shively, \$-0-r, and Mr. Pendergast \$6,490); and (d) the Company-paid prenums for supplemental travel and accident insurance for accidental death or dissemberment with benefits of up to \$250,000 (approximately \$121 for each named executive officer).

Resources

Compensation Committee Interlocks and Insider Participation

No member of the Committee is a former or current officer or employee of the Company or any of its subsidiaries, nor does any executive officer of the Company serve as an officer, director or member of a compensation committee of any entity whose executive officer or director is a director of the Company.

Leadership Development & Compensation Committee:

Joe B. Foster, Chair	George R. Zoffinger
Nina Aversano	Gary W. Wolf
Dorothy K. Light	

		Annual		Long-T Compensatio		
Name and Principal Position	Year*	Compe Salary (\$)	nsation Bonus (\$)	LTIP Unit Award(s)** (#)	Options** (#)	All Other Compensation*** (\$)
Laurence M. Downes Chairman, CEO and President	2003 2002 2001	486,154 437,711 396,923	250,000 220,000 160,000	16,000 0 5,000	60,000 0 100,000	4,000 4,000 3,400
Glenn C. Lockwood	2003	207,231	54,000	6,000	30,000	6,217
Senior Vice President &	2002	197,269	58,000	0	0	5,318
Chief Financial Officer	2001	188,654	50,000	2,500	50,000	5,387
Oleta J. Harden	2003	196,400	50,490	6,000	30,000	5,892
Senior Vice President,	2002	183,723	54,000	0	0	5,160
General Counsel & Secretary	2001	172,019	45,000	2,000	30,000	5,161
Joseph P. Shields	2003	193,077	125,000	6,000	30,000	5,375
Senior Vice President,	2002	172,269	75,000	0	0	5,168
Energy Services, NJNG	2001	160,961	52,000	1,500	40,000	4,829
Wayne K. Tarney	2003	179,170	45,401	2,700	16,000	5,792
President, NJR Home Services	2002	175,088	49,000	0	0	5,253
Company	2001	168,308	45,000	1,500	40,000	5,049

SUMMARY COMPENSATION TABLE

* For fiscal year ended September 30.

** Represents a share of Common Stock.

*** Represents the Company's matching contributions under the Employees' Retirement Savings Plan (the "Savings Plan").

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NICOR

EXECUTIVE COMPENSATION

Summary Compensation Table

The following table shows executive compensation for the years indicated for the Chief Executive Officer and the four other highest-compensated executive officers.

					Long	n		
				Awards		Payouts		
		Anne Compen		Restricted Stock U Award		Shares Underlying	Long-Term Incentive	All Other
Name and Principal Position	Year	Salary	Bonus			Options	Pian(1)	Compensation(2)
T. L. Fisher	2003	\$680,000	\$221,000	\$	0	110,400	\$118,080	\$ 89,324
Chairman and Chief	2002	670,769	0		0	60,000	194,625	84,508
Executive Officer of Nicor and Chairman of Nicor Gas	2001	633,077	499,200		0	60,000	85,925	77,825
R. M. Strobel	2003	\$390,500	\$117,744	\$	0	52,100	\$ 25,338	\$ 56,438
President of Nicor, President	2002	316,154	0		0	18,400	0	64,730
and Chief Executive Officer of Nicor Gas	2001	269,712	173,500		0	12,900	0	13,341
K. L. Halloran	2003	\$310,000	\$ 77,500	\$	0	33,600	\$ 28,782	\$ 33,131
Executive Vice President	2002	301,923	0		0	18,700	54,495	31,253
and Chief Risk Officer of Nicor and Nicor Gas	2001	271,539	165,000		0	14,600	39,015	27,509
P. C. Gracey, Jr.	2003	\$250,000	\$ 43,750	\$	0	14,900	\$0	\$ 30,056
Vice President, General Counsel and Secretary of Nicor and Nicor Gas(3)	2002	19,231	28,000(4)		0	0	0	1,370
D. R. Dodge	2003	\$235,000	\$ 41,125	\$	0	16,500	\$ 11,562	\$ 29,109
Senior Vice President	2002	203,996	0		0	7,900	25,302	40,794
Diversified Ventures & Corporate Planning of Nicor and Nicor Gas	2001	184,231	62,178	20:	5,550(5)	5,900	11,048	10,571

(1) Payouts under the Performance Unit program of the Long-Term Incentive Plan are made in cash or can be deferred (up to 50%) and converted into share unit equivalents in the Stock Deferral Plan. Payouts in 2003 relate to the Performance Units awarded in 2001 having a 2001-2003 performance period.

(2) Amounts shown for 2003 include company contributions to the Savings Investment Plan and credits to the Supplemental Savings Investment Plan for Mr. Fisher, Mr. Strobel, Ms. Halloran, Mr. Gracey and Mr. Dodge of \$32,130, \$23,463, \$14,648, \$12,073 and \$12,541, respectively; interest earned in excess of market on deferred salary for Mr. Fisher, Mr. Strobel, Ms. Halloran and Mr. Gracey of \$51,108, \$2,480, \$18,483 and \$358, respectively; credits to the Supplemental Senior Officer Retirement Plan for Mr. Strobel, Mr. Gracey and Mr. Dodge of \$30,495, \$17,625 and \$16,568; credits under the 1968 Incentive Compensation Plan for Mr. Fisher of \$6,086.

(3) Mr. Gracey joined Nicor in November 2002.

(4) One-time signing bonus payable as an inducement for Mr. Gracey to accept employment.

(5) The value of 5,000 shares at December 31, 2003 is \$170,200. Mr. Dodge is entitled to receive any dividends paid on restricted shares.

NW NATURAL

EXECUTIVE COMPENSATION

Shown below is information concerning the annual and other compensation for services in all capacities to the Company for the years ended December 31, 2003, 2002, and 2001, of those persons who were, during 2003 and at December 31, 2003 (i) the chief executive officer, (ii) the four most highly compensated executive officers and (iii) a key employee of the Company (the Named Executive Officers):

SUMMARY COMPENSATION TABLE

		ANNI	JAL COMPENSA	ATION	LONG		
NAME AND PRINCIPAL POSITION	YEAR	SALARY	BONUS	OTHER ANNUAL COMPEN- SATION ¹	RESTRICTED STOCK AWARD ²	SECURITIES UNDERLYING OPTIONS	ALL OTHER COMPEN- SATION ³
Mark S. Dodson	2003	\$ 390,000	\$250,000	S 1,585	.\$ 0	0	\$ 20,811
President and Chief Executive Officer	2002 2001	252,409 222,745	85,600 106,700	720 0	0 0	12,500 0	10,447 13,136
Michael S. McCoy	2003	238,833	100,000	424	0	0	19,601
Executive Vice President	2002	231,500	68,400	894	0	13,000	23,651
	2001	222,501	87,800	322	0	0	22,145
Bruce R. DeBolt	2003	238,833	90,000	305 .	0		29,297
Senior Vice President and Chief Financial Officer	2002	228,665	66,900		0	8,000	32,615 31,141
CITICI	2001	222,501	83,400	0	108,305		91,141
Beth A. Ugoretz	2003	200,004	68,000	0	0	0	7,321
Senior Vice President and General Counsel (became an officer on 1/1/03)	2002	11,772	0	0	0	5,000	0
	2001	0	0	0	U	V	U
Gregg S. Kantor	2003	157,500	58,000	154	0	0	7,217
Senior Vice President	2002	141,000	29,200	80	0 · · · · · · · · · · · · · · · · · · ·	5,000	5,835 5,439
	2001	135,000	37,000	0	0		
David A. Weber	2003	168,359	64,000	0	0	0	39,719
Chief Information Officer	2002	135,156	28,400	0	0	5,000 0	37,567 36,947
	2001	138,027	37,700	U	U	U	50,947

All amounts shown for the Named Executive Officers represent the employee portion of the Medicare Hospital Insurance Tax liability paid by the Company on the present value increase in those years of their benefits under the Executive Supplemental Retirement Income Plan, together with an additional payment relating to income tax payable by such officers in respect of the payments made by the Company.

2 The aggregate number of shares of restricted stock at December 31, 2003 was 4,500 shares with a market value of \$138,375. Dividends are paid on all shares of restricted stock.

³ Amounts for the year 2003 include Company matching amounts contributed or accrued for the Named Executive Officers under the Company's Executive Deferred Compensation Plan (\$16,836 for Mr. Dodson, \$8,598 for Mr. McCoy, \$3,806 for Mr. DeBolt, \$720 for Ms. Ugoretz, \$279 for Mr. Kantor and \$8,163 for Mr. Weber) and its Retirement K Savings Plan (\$0 each for Messrs. Dodson, Mr. McCoy and Weber, \$7,200 for Mr. DeBolt, \$6,440 for Ms. Ugoretz and \$6,442 for Mr. Kantor). Amounts for 2003 also include above-market interest credited to the Executive Deferred Compensation Plan accounts of the Named Executive Officers (\$3,975 for Mr. Dodson, \$11,003 for Mr. McCoy, \$18,291 for Mr. DeBolt, \$120 for Ms. Ugoretz, \$495 for Mr. Kantor and \$1,556 for Mr. Weber). The amount shown for Mr. Weber for the year 2003 also includes the final \$30,000 installment of a hiring bonus.

NUI	100.0	101.6	113.9	143.9	101.3	111.7
S&P Utilities	100.0	130.3	128.1	183.5	137.4	88.9
S&P 500	100.0	109.0	139.3	157.7	115.8	92.2

NUI

ANNUAL COMPENSATION, LONG-TERM COMPENSATION AND ALL OTHER COMPENSATION

The following table summarizes the compensation paid during fiscal years 2002, 2001 and 2000 to the Company's Chief Executive Officer and each of the four other executive officers.

Summary Compensation Table

Long Term

			8		
Anr	ual Compensatio	on		ensation	
Fiscal			Restricted	Securities Underlying	All Other
Year	Salary	Bonus	Stock Awards (1)(2)	Options/ SARs	Compensation (3)
2002	\$450.000	\$ 0		0	\$4,808
2001		•			\$7,144
2000	345,000		,	0	6,624
2002	\$285,000	\$0	\$219,146	0	\$7,296
2001	258,838	66,300	230,500	120,000	6,653
2000	232,500	132,000	299,380	0	6,180
2002	\$210,950	\$0	\$130,587	0	\$7,033
2001	194,018	49,000	138,300	75,000	6,692
2000	182,225	92,500	104,783	0	6,407
2002	\$172,800	\$ 0	\$ 78,803	0	\$5,376
2001	167,389	25,400	80,675	40,500	4,923
2000	160,000	59,500	89,814	0	4,800
2002	\$169,100	• •		0	\$5,260
2001	164,194			40,500	4,382
2000	159,400	73,100	104,783	0	4,503
	Fiscal Year 2002 2001 2000 2002 2001 2000 2002 2001 2000 2002 2001 2000 2002 2001 2000	Fiscal Year Salary 2002 \$450,000 397,500 2001 397,500 397,500 2000 345,000 345,000 2002 \$285,000 2001 2001 258,838 2000 232,500 2002 \$210,950 2001 194,018 2000 182,225 2002 \$172,800 2001 167,389 2000 160,000 2002 \$169,100 164,194	YearSalaryBonus 2002 \$450,000\$0 2001 $397,500$ $61,500$ 2000 $345,000$ $208,300$ 2002 \$285,000\$0 2001 $258,838$ $66,300$ 2000 $232,500$ $132,000$ 2002 \$210,950\$0 2001 $194,018$ $49,000$ 2000 $182,225$ $92,500$ 2002 \$172,800\$0 2001 $167,389$ $25,400$ 2000 $160,000$ $59,500$ 2002 \$169,100\$0 2001 $164,194$ $24,800$	Annual Compensation Fiscal Compensation Restricted Year Salary Bonus Stock Awards (1)(2) 2002 \$450,000 \$0 \$612,408 2001 397,500 61,500 691,500 2000 345,000 208,300 598,760 2002 \$285,000 \$0 \$219,146 2001 258,838 66,300 230,500 2000 232,500 \$0 \$219,146 2001 258,838 66,300 230,500 2000 232,500 \$130,587 2001 194,018 49,000 138,300 2000 182,225 92,500 104,783 2002 \$172,800 \$0 \$78,803 2001 167,389 25,400 80,675 2000 160,000 59,500 89,814 2002 \$169,100 \$0 \$79,553 2001 164,194 24,800 80,675	FiscalRestrictedSecurities UnderlyingYearSalaryBonusStock Awards (1)(2)Options/ SARs (1)(2)2002\$450,000\$0\$ 612,40802001397,500 $61,500$ 691,500435,0002000345,000208,300598,76002002\$285,000\$0\$219,14602001258,83866,300230,500120,0002000232,500132,000299,38002001258,259\$0\$130,58702002\$210,950\$0\$130,58702001194,01849,000138,30075,0002000182,22592,500104,78302001167,38925,40080,67540,5002002\$169,100\$0\$79,55302002\$169,100\$0\$79,55302001164,19424,80080,67540,500

(1) Shares of restricted stock carry a significant risk of forfeiture. In order to earn all shares, all targeted financial performance objectives must be achieved. The number of shares of restricted stock granted to the listed officers with respect to fiscal year 2002 is as follows: John Kean, Jr.: 40,800; A. Mark Abramovic: 14,600; James R. Van Horn: 8,700; Robert F. Lurie: 5,250; and Michael J. Behan: 5,300. Restricted shares will vest over a one-year period if pre-established Company performance objectives are achieved. The value of the award is based upon the fair market value of the Common Stock on the date of grant. A portion of the restricted shares reflected in the table above are scheduled to vest on March 31, 2003, with the remainder vesting on November 26, 2003, each subject to the company meeting pre-established performance criteria. These awards were granted on November 26, 2002, and the fair market value for the Common Stock was \$15.01 on that date.

(2) Since the Company did not achieve its performance objectives in fiscal year 2002, shares of previously granted restricted stock, the vesting of which was contingent upon meeting these objectives, were forfeited. The number and value of shares forfeited by each of the listed officers is as follows: John Kean, Jr.: 45,000 shares (\$675,000); A. Mark Abramovic: 17,000 shares (\$255,170); James R. Van Horn: 8,625 shares (\$129,461); Robert F. Lurie: 5,750 shares (\$86,307.50); and Michael J. Behan: 6,125 shares (\$91,936).

(3) Represents the employer match under qualified savings plans during fiscal year 2002.

Set forth below is information on current outstanding restricted stock for the listed officers as of September 30, 2002. Prior to vesting, the recipients receive dividends on these shares and have voting rights with respect to these shares.

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- (1) Unless otherwise indicated, each person listed has sole voting and investment power.
- (2) No person listed in the table beneficially owned more than 1% of the outstanding Common Stock as of December 31, 2003. The number of shares beneficially owned by all Directors and officers as a group represents less than 2% of the outstanding Common Stock.
- (3) The number of shares shown includes those credited to participants' accounts under the Company's Dividend Reinvestment and Stock Purchase Plan.
- (4) Includes 112 shares held by Mr. Amos' grandson, a minor, of whom Mr. Amos is custodian of the shares, and 805 shares held by his spouse.
- (5) Includes 200 shares held by his spouse.
- (6) Includes 423 shares held by her spouse.
- (7) Includes 13,881 shares held by his spouse.
- (8) The number of shares shown includes those credited to participants' accounts under the Company's Salary Investment Plan.

EXECUTIVE COMPENSATION AND OTHER INFORMATION

The following Summary Compensation Table sets forth a summary of the compensation paid to the Chief Executive Officer and the four other most highly compensated executive officers in the three fiscal years ended October 31, 2003, 2002 and 2001:

		Annu	al	Long-Term Compensation	
		Compens		Payonts	
		· •	Other Annual	LTIP	All Other
Name and Principal Position	Year	Salary	Compensation(1)	Payonts	Compensation(2)
Thomas E. Skains	2003	\$373,077	\$207,798	\$185,900	\$21,340
Chairman, President and Chief	2002	283,462	59,159	168,410	15,839
Executive Officer	2001	238,692	34,655	185,281	13,107
David J. Dzuricky	2003	267,116	67,430	174,611	31,136
Senior Vice President and	2002	252,308	50,183	158,214	29,126
Chief Financial Officer	2001	237,731	32,940	174,063	27,455
Ray B. Killough	2003	266,308	47,377	197,155	23,788
Senior Vice President-Utility	2002	252,308	51,971	178,637	22,110
Operations	2001	238,308	35,668	196,499	20,904
Franklin H. Yoho	2003	247,923	34,475		18,011
Senior Vice President-	2002	144,615	22,994		6,627
Commercial Operations	2001	_	—		
L L	2003	184,885	48,685	90,212	34,932
Richard A. Linville	2002	174,077	47,692	81,755	33,263
Vice President—Human Resources	2001	164,077	18,526	89,912	31,475
	2003	165,385	127,171	251,269	103,518
Ware F. Schiefer	2002	440,385	89,874	227,660	195,468
Retired Chief Executive Officer (3)	2001	388,846	49,690	250,433	103,059

(1) The amounts for 2003 consist of the following:

	Skains	Dzuricky	Killongh	Yoho	Linville	Schiefer:
Dividend equivalents on units awarded, but not yet	\$46,724	\$37,294	\$38,053	\$25,841	\$22,503	\$57,557

South Jeasey

EXECUTIVE COMPENSATION

Summary Compensation Table

The following table sets forth compensation paid to or earned by each of the Named Executives during the past three fiscal years.

		Annual Compensation			Long-Term Compensation	
(a) Name	(b)	(c)	(d)	(e) Other	(f)	(g)
and		Base	Annual	Annual Compen-	Restricted Stock	All Other Compen-
Principal Position(s)	Year	Salary	Cash	sation(1)	Awards(2)	sation(3)
Charles Biscieglia ⁽⁴⁾	2003	\$384,330	\$144,124	\$ 9,868	\$230,598	\$29,900
Chairman & CEO; CEO of South Jersey	2002	367,780	110,335	9,874	183,890	11,945
Gas Company	2001	351,020	108,155	4,436	175,634	11,365
Edward J. Graham ⁽⁵⁾	2003	300,000	93,750	5,353	165,000	6,990
President and Chief Operating Officer and	2002	225,110	45,021	2,237	90,044	6,229
President of South Jersey Gas Company	2001	214,314	44,132	4,467	86,000	3,666
David A. Kindlick	2003	203,820	50,957	205	101,910	6,648
Vice President, Treasurer and Chief Financial	2002	195,050	39,009	627	78,020	6,121
Officer; Executive Vice President and Chief	2001	186,060	38,238	592	74,516	5,685
Financial Officer of South Jersey Gas Company						
Albert V. Ruggiero	2003	203,820	50,957	205	101,910	7,858
Vice President; Executive Vice President and	2002	195,050	39,009	627	78,020	6,452
Chief Administrative Officer of South Jersey	2001	186,158	38,238	3,871	74,516	4,047
Gas Company						
Richard H. Walker, Jr. ⁶⁹	2003	149,030	36,575	-	43,890	6,676
Vice President, Corporate Counsel &	2002	140,000	28,000	-	19,632	6,135
Corporate Secretary; Senior Vice President,	2001	125,000	19,243	-	18,750	6,066
Corporate Secretary & Corporate Counsel						
of South Jersey Gas Company			l			

Footnotes to Summary Compensation Table

(1) The Internal Revenue Code limits the contributions that may be made by or on behalf of an individual under defined contribution plans such as the Company's 401(k) Plan. The Company has adopted a policy of currently reimbursing its executive officers with the amount of Company contributions that may not be made because of this limitation. This includes the tax liability incurred by the additional income. Amounts paid pursuant to this policy are included in column (e) of the table.

(2) The dollar values of restricted shares expressed are based on market price at the time of the grant. On March 1, 2004, restricted stock grants reflected as 2001 Long-Term Compensation vested, with the Company achieving total shareholder return for the three year period ending December 31, 2003 at the 73.9th percentile of its predefined peer group of companies. Shares vested and awarded for the Named Executives and their aggregate value as of December 31, 2003 were as follows: Mr. Biscieglia - 9,488/\$384,264; Mr. Graham - 4,646/\$188,163; Mr. Kindlick - 4,025/\$163,013; Mr. Ruggiero - 4,025/\$163,013; Mr. Walker - 1,013/\$41,027. Dividends paid on restricted shares are reinvested in additional shares that have the same

SOUTHWEST GAS CORP. DEF 14A

Summary Compensation Table

The following table provides for fiscal years ended December 31, 2001, 2002, and 2003 compensation earned by the Company's chief executive officer and each of the four most highly compensated executive officers of the Company at year-end 2003.

SUMMARY COMPENSATION TABLE (1)

					Long-	Ferm Compens	ation	
		Annu	al Compensa	tion	Awa	rds	Payouts	
Name and Principal Position	Year	Salary (\$)	Bonus (\$)(2)	Other Annual Compensation (\$)	Restricted Stock Award(s) (\$)(2)(3)(4)	Options/ SARs(#)	LTIP Payouts (\$)	All Other Compensation (\$)(5)
Michael O. Maffie C.E.O.	2003 2002 2001	629,055 596,301 563,890	323,403 311,190 256,132	0 0 0	485,105 466,785 384,197	50,000 50,000 50,000	N/A N/A N/A	144,535 133,054 111,233
Jeffrey W. Shaw President	2003 2002 2001	251,918 182,695 173,938	141,700 61,876 51,410	0 0 0	212,550 92,813 77,114	25,000 15,000 15,000	N/A N/A N/A	20,116 16,103 13,472
George C. Biehl Executive Vice President/ Chief Financial Officer & Corporate Secretary	2003 2002 2001	292,027 276,986 263,019	117,720 112,860 93,314	0 0 0	176,580 169,290 139,970	15,000 15,000 15,000	N/A N/A N/A	56,633 51,952 43,534
Edward S. Zub Executive Vice President/ Consumer Resources & Energy Services	2003 2002 2001	272,027 254,315 234,797	109,872 104,940 84,673	0 0 0	164,808 157,410 127,010	15,000 15,000 15,000	N/A N/A N/A	67,916 59,095 47,096
James P. Kane Executive Vice President/ Operations	2003 2002 2001	261,370 241,315 220,186	106,733 99,792 80,180	0 0 0	160,099 149,688 120,271	15,000 15,000 15,000	N/A N/A N/A	18,291 15,458 12,299

(1) All compensation reflected in the Summary Compensation Table is reported on an earned basis for each fiscal year.

(2) MIP awards accrued for calendar years 2001, 2002, and 2003 were paid in cash and performance shares in 2002, 2003, and 2004, respectively.

Dividends equal to the dividends paid on the Company's Common Stock will be accrued or paid on the performance shares awarded under the long-term component of (3) the MIP during the restriction period.

The total number of performance shares granted in 2001, 2002, and 2003, for calendar years 2000, 2001, and 2002, and their value based on the market price of (4) Company Common Stock at December 31, 2003, for the listed officers are as follows:

	Shares	Value
Mr. Maffie	64,267	\$ 1,442,794
Mr. Shaw	12,880	289,156
Mr. Biehl	23,411	525,577
Mr. Zub	21,175	475,379
Mr. Kane	19,945	447,765

The amounts shown in this column for each year consist of above-market interest on deferred compensation (in excess of 120% of the Applicable Federal Long-term Rate) and matching contributions under the Company's executive deferral plan. Under the plan, executive officers may defer up to 100% of their annual compensation for payment at retirement or at some other employment terminating event. Interest on such deferrals is set at 150% of the Moduly's Seasoned Corporate Bond Rate. As (5) part of the plan, the Company provides matching contributions that parallel the contributions made under the Company's 401(k) plan, which is available to all Company employees, equal to one-half of the deferred amount, up to 6% of their annual salary. The breakdown of this compensation for each named executive officer is as follows:

	Interest	Con	tributions
Mr. Maffie	\$125,704	\$	18,831
Mr. Shaw	12,746		7,370
Mr. Biehl	47,892		8,741
Mr. Zub	59.776		8,140
Mr. Kane	10,477		7,814

UGI Corp

_ COMPENSATION OF EXECUTIVE OFFICERS_

Summary of Compensation ____

The following table shows cash and other compensation paid or accrued during the last three fiscal years to the Company's Chief Executive Officer and each of the five other most highly compensated executive officers.

		5	Summary (Compensa	tion Table	e		
		Ann	ual Compens	ation	Aw	Long Ter	m Compens Payouts	ation
Name and Principal Position	Fiscal Year	Salary	Bonus ⁽¹⁾	Other Annual Compen- sation ⁽²⁾	Restricted Stock Awards ⁽³⁾	Securities Under- lying Options/ SARs	LTIP Payouts	All Other Compensation ⁽⁴⁾
Lon R. Greenberg	2003	\$ 757,008	\$ 1,075,981	\$ 12,824	\$ 972,140	180,000	\$ 0	\$ 28,757
Chairman, President and Chief Executive Officer	2002	\$ 705,015	\$ 521,092	\$ 15,342	\$ 785,200 \$ 785,200 \$ 785,200	120,000	\$ 0	\$ 28,033
	2001	\$ 667,799	\$ 595,010	\$ 14,849	\$ 323,438 \$1,000,875	0	\$0	\$ 20,939
Anthony J. Mendicino	2003	\$ 330,207	\$ 359,053	\$ 0	\$ 243,035	52,500	\$ 0	\$ 11,196
Senor Vice President- Finance and Chief Financial Officer	2002	\$ 305,894	\$ 167,413	\$0	\$ 196,300 \$ 196,300		\$ 0	\$ 10,360
	2001	\$ 285,864	\$ 154,562	\$ 0	\$ 196,300 \$ 64,688 \$ 226,866	0	\$ 0	\$ 8,226
Eugene V. N. Bissell President and Chief	2003	\$ 372,080	\$ 245,281	\$ 2,520	\$ 238,500	52,500	\$ 0	\$ 60,277
Executive Officer, AmeriGas Propane, Inc.	2002 2001	\$ 352,656 \$ 329,415		\$ 585 \$ 300	\$ 190,145 \$ 28,263 \$ 99,725	35,000 0	\$ 0 \$ 0	\$ 42,717 \$ 55,648
Robert J. Chaney President and Chief	2003	\$ 307,534	\$ 230,880	\$ 8,695	\$ 149,560	27,000	\$ 0	\$ 9,299
Executive Officer, UGI Utilities, Inc.	2002	\$ 294,415	\$ 105,754	\$ 6,814	\$ 120,800 \$ 120,800	18,000	\$ 0	\$ 9,867
	2001	\$ 285,500	\$ 144,144	\$ 7,511	\$ 120,800 \$ 64,688 \$ 133,450	0	\$ 0	\$ 9,609

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Executive Compensation

The table that follows presents information about compensation for the Chief Executive Officer and the four other most highly compensated executive officers of the Company. It includes all compensation awarded to, earned by, or paid to the named executive officers for each of the last three fiscal years.

Summary Compensation Table

					Long-Term Compensation			
			Annual Compen	estion	Aw	ards	Payouts	
Name and Principal Position*	Fiscal Year	Salary	Bonus	Other Annual Compensation(1)	Restricted Stock Awards(2)	Securities Underlying Options(3)	LTIP Payouts(4)	All Other Compensation(1)
James H. DeGraffenreidt, Jr.	2003	\$ 635,000	\$419,100	\$ 11,422	\$ 0	71,863	\$207,243	\$7,384
Chairman and	2002	600,000	72,000	11,448	0	52,501	195,549	7,677
Chief Executive Officer	2001	510,000	330,000	567	0	26,791	266,872	6,800
Terry D. McCallister	2003	370,000	203,500	11,128	õ	29,129	114,760	8,000
President and	2002	300,000	53,000	10,994	0	15,750	0	6,127
Chief Operating Officer	2001	250,000	125,000	76	Ō	7,661	Ó	6,800
Frederic M. Kline	2003	275,000	123,750	11,179	ō.	17,590	53,326	7,919
Vice President and Chief	2002	255,000	34,000	11,137	Ō	12,272	53,425	7,665
Financial Officer	2001	225,000	105,000	199	Ö -	6,895	75,769	6,800
Beverly J. Burke	2003	255,000	114,750	11,088	Ō	16,311	27,759	5,846
Vice President and	2002	200,000	23,000	11,029	0	9.625	26,417	5,939
General Counsel	2001	184,000	80,000	123	0	3,590	37,508	5,890
James B. White	2003	215,000	96,750	11,055	0	11,637	46,231	8,000
Vice President	2002	210,000	24,000	10,991	Ó	10,107	41,112	7,680
and the second	2001	195,000	90,000	163	0	5,975	60,033	6,800

* Principal positions shown on this table are as of September 30, 2003.

(1) The amounts shown in the column titled "Other Annual Compensation" represent taxes paid on behalf of the named executive officer relating to group term life insurance coverage with benefits exceeding \$50,000 in each listed fiscal year, contributions toward the cost of long-term care insurance and a vehicle allowance. The amounts shown in the column titled "All Other Compensation" represent Washington Gas Light Company's matching contributions to Washington Gas Light Company's Savings Plan for Management Employees during each of the listed fiscal years.

(2) The number and value of the aggregate restricted stock holdings at the end of fiscal year 2003 for each named executive officer were as follows:

Name	Shares	Value
James H. DeGraffenreidt, Jr. Terry D. McCallister Frederic M. Kline Beverly J. Burke James B. White	400	11,032 0

(3) Options granted to purchase shares of WGL Holdings, Inc. common stock.

(4) The amounts in this column represent the value of the performance shares vested under the 1999 Incentive Compensation Plan as amended and restated for the respective performance periods. The awards were based on the Company's total shareholder return relative to its peer group and closing stock price as follows:

Fiscal	Performance Period	Percent of	Closing
Year		Target Grant	Stock Price
2003	36 Months Ending September 30, 2003	75.0%	\$27.58
2002	36 Months Ending September 30, 2002	95.0	\$23.91
2001	30 Months Ending September 30, 2001	127.5	\$26.89

Executive officers of the Company participate in a qualified, trusteed, noncontributory pension plan covering all active employees and vested former employees of Washington Gas Light Company. Executive officers also participate in a Supplemental Executive Retirement Plan. Upon normal retirement (age 65), each eligible participant is entitled under the supplemental executive retirement plan to an annual benefit that is based on both years of benefit service (up

Federal Energy Regulatory Commission

relate, or such lesser period of time as may be adopted and consistently used by the company.

421 Miscellaneous nonoperating income.

This account shall include all revenue and expense items except taxes properly includible in the income account and not provided for elsewhere. Related taxes shall be recorded in account 408.2, Taxes Other Than Income Taxes, Other Income and Deductions, or account 409.2, Income Taxes, Other Income and Deductions, as appropriate.

ITEMS

1. Profit on sale of timber. (See gas plant instruction 7C.)

2. Profits from operations of others realized by the utility under contracts.

3. Gains on disposition of investments. Also gains on reacquisition and resale or retirement of utilities debt securities when the gain is not amortized and used by a jurisdictional regulatory agency to reduce embedded debt cost in establishing rates. See General Instruction 17.

421.1 Gain on disposition of property.

This account shall be credited with the gain on the sale, conveyance, exchange or transfer of utility or other property to another. Amounts relating to gains on land and land rights held for future use recorded in accounts 105, Gas Plant Held for Future Use and 105.1, Production Properties Held for Future Use, will be accounted for as prescribed in paragraphs B, C, and D thereof. (See gas plant instructions 5F, 7E, and 10E.) Income taxes on gains recorded in this account shall be recorded in account 409.2, Income Taxes, Other Income and Deductions.

421.2 Loss on disposition of property.

This account shall be charged with the loss on the sale, conveyance, exchange or transfer of utility or other property to another. Amounts relating to losses on land and land rights held for future use recorded in accounts 105, Gas Plant Held for Future Use and 105.1, Production Properties Held for Future Use, will be accounted for as prescribed in paragraphs B, C, and D thereof. (See gas plant instructions 5F, 7E, and 10E.) The reduction in income taxes relating to losses recorded in this account shall be recorded in account 409.2, Income Taxes, Other Income and Deductions.

425 Miscellaneous amortization.

This account shall include amortization charges not includible in other accounts which are properly deductible in determining the income of the utility before interest charges. Charges includible herein, if significant in amount, must be in accordance with an orderly and systematic amortization program.

ITEMS

1. Amortization of utility plant acquisition adjustments, or of intangibles included in utility plant in service when not authorized to be included in utility operating expenses by the Commission.

2. Other miscellaneous amortization charges allowed to be included in this account by the Commission.

SPECIAL INSTRUCTIONS

Accounts 426.1, 426.2, 426.3, 426.4 and 426.5

These accounts shall include miscellaneous expense items which are nonoperating in nature but which are properly deductible before determining total income before interest charges.

NOTE: The classification of expenses as nonoperating and their inclusion in these accounts is for accounting purposes. It does not preclude Commission consideration of proof to the contrary for ratemaking or other purposes.

426.1 Donations.

This account shall include all payments or donations for charitable, social or community welfare purposes.

426.2 Life insurance.

This account shall include all payments for life insurance of officers and employees where company is beneficiary (net premiums less increase in cash surrender value of policies).

426.3 Penalties.

This account shall include payments by the company for penalties or fines for violation of any regulatory statutes by the company or its officials.

426.4 Expenditures for certain civic, political and related activities.

This account shall include expenditures for the purpose of influencing

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428 Amortization of debt discount and expense.

A. This account shall include the amortization of unamortized debt discount and expense on outstanding longterm debt. Amounts charged to this account shall be credited concurrently to accounts 181, Unamortized Debt Expense, and 226, Unamortized Discount on Long-Term Debt—Debit.

B. This account shall be so kept or supported as to show the debt discount and expense on each class and series of long-term debt.

428.1 Amortization of loss on reacquired debt.

A. This account shall include the amortization of the losses on reacquisition of debt. Amounts charged to this account shall be credited concurrently to account 189, Unamortized Loss on Reacquired Debt.

B. This account shall be maintained so as to allow ready identification of the loss amortized applicable to each class and series of long-term debt reacquired. See General Instruction 17.

429 Amortization of premium on debt— Credit.

A. This account shall include the amortization of unamortized net premium on outstanding long-term debt. Amounts credited to this account shall be charged concurrently to account 225, Unamortized Premium on Long-Term Debt.

B. This account shall be so kept or supported as to show the premium on each class and series of long-term debt.

429.1 Amortization of gain on reacquired debt—Credit.

A. This account shall include the amortization of the gains realized from reacquisition of debt. Amounts credited to this account shall be charged concurrently to account 257, Unamortized Gain on Reacquired Debt.

B. This account shall be maintained so as to allow ready identification of the gains amortized applicable to each class and series of long-term debt reacquired. See General Instruction 17.

existing or proposed operations.

426.5 Other deductions.

This account shall include other miscellaneous expenses which are nonoperating in nature, but which are properly deductible before determining total income before interest charges.

public opinion with respect to the elec-

tion or appointment of public officials,

referenda, legislation, or ordinances

(either with respect to the possible

adoption of new referenda, legislation

or ordinances or repeal or modification

of existing referenda, legislation or or-

dinances) or approval, modification, or

revocation of franchises; or for the pur-

pose of influencing the decisions of

public officials, but shall not include

such expenditures which are directly

related to appearances before regulatory or other governmental bodies in

connection with the reporting utility's

ITEMS

1. Loss relating to investments in securities written-off or written-down.

2. Loss on sale of investments.

3. Loss on reacquisition, resale or retirement of utility's debt securities, when the loss is not amortized and used by a jurisdictional regulatory agency to increase embedded debt cost in establishing rates. See General Instruction 17.

4. Preliminary survey and investigation expenses related to abandoned projects, when not written-off to the appropriate operating expense account.

5. Costs of preliminary abandonment costs recorded in accounts 182.1, Extraordinary Property Losses, and 182.2, Unrecovered Plant and Regulatory Study Costs, not allowed to be amortized to account 407.1, Amortization of Property Losses, Unrecovered Plant and Regulatory Study Costs.

427 Interest on long-term debt.

A. This account shall include the amount of interest on outstanding long-term debt issued or assumed by the utility, the liability for which is included in account 221, Bonds, or account 224, Other Long-Term Debt.

B. This account shall be so kept or supported as to show the interest accruals on each class and series of longterm debt.

NOTE: This account shall not include interest on nominally issued or nominally outstanding long-term debt, including securities assumed.

KASOWITZ, BENSON, TORRES & FRIEDMAN LLP

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NEW YORK, NEW YORK 10019-6799

FFD. I.D. 13-3720397

212 506 1700

FACSIMILE: 212 506-1800

Dennis Morgan, Esq. General Counsel Southern Union Company 1301 S. Mopac Expressway, Suite 400 Austin, TX 78746

INVOICE NO.: 43187

May 12, 2004

RE: Missouri Public Service Commission Rate Case

FOR PROFESSIONAL SERVICES rendered through the month of March 2004 as reflected on the attached printout.

Fees \$81,171.00 Disbursements 2,648.87 TOTAL AMOUNT DUE \$83,819.87

5563 05220034

Schedule 3-1

05/25/04 TUE 13:37 FAX 570 820 2402 SUC LEGAL

KASOWITZ, BENSON, TORRES & FRIEDMAN LLP 1633 BROADWAY NEW YORK, NEW YORK 10019-6799

Federal I.D. # 13-3720397

MARCH 31, 2004

	Union Company Public Service Commission Rate Case	
DATE	ATTORNEY OR ASSISTANT	HOURS
12/12/03	ERIC HERSCHMANN Telephone calls with R. Hack; review documents.	4.00
12/15/03	ERIC HERSCHMANN Begin review of new materials from R. Hack; prep case strategy; telephone calls with DM re same.	6.00
12/16/03	ERIC HERSCHMANN Email TQF re Schallanberg and Bible; telephone calls with DM re same.	.50
12/17/03	ERIC HERSCHMANN Telephone calls with R. Hack, P. Boudreau, DM re case strategy; continue review of info; telephone calls with GL re same.	5.40
12/18/03	ERIC HERSCHMANN Prep. for meeting; meeting with DM; meeting with RH et al re case strategy; meeting with DM; telephone calls with GL re same.	8.50
01/07/04	ERIC HERSCHMANN Telephone call with R. Hack; review email re same.	.50
01/09/04	ERIC HERSCHMANN Review Murry testimony on Aquila.	2.40
02/03/04	ERIC HERSCHMANN Review Stamm testimony; prior Bible/Schallenberg testimony.	4.40
02/04/04	ERIC HERSCHMANN Review new MoPSC filings and prior testimony.	2.40

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	ER: 05220034	, 2004 PAGE 2
02/16/04	ERIC HERSCHMANN Review testimony from Aquila case.	3.40
02/25/04	ERIC HERSCHMANN Prep. for meeting; review materials.	6.70
02/26/04	ERIC HERSCHMANN Prep. for meeting with client and experts; attend same.	5.30
03/01/04	ERIC HERSCHMANN Telephone calls with RH.	.75
03/02/04	ERIC HERSCHMANN Review info from R. Hack; telephone calls with RH re same.	2.30
03/03/04	ERIC HERSCHMANN Review info from RH; review decision from PB; telephone calls with DM.	1.50
03/04/04	MICHAEL M. FAY Review Daubert case law and regulatory opinion re cap structure, ROC.	4.30 IS
03/05/04	MICHAEL M. FAY Review Daubert case law and regulatory opinion re cap structure, ROC; t/c with EDH.	1.60 IS
03/08/04	MICHAEL M. FAY Work w/r/t in limine motions; review case law and precedents for same.	4.10
03/08/04	SEAN K. O'SHEA Review files for information concerning Missouri Rates matter at the request of E. Herschmann.	3.50
03/22/04	ERIC HERSCHMANN Prep. for meeting.	5.30
03/23/04	MICHAEL M. FAY Review Missouri Commission testimony in Aquila	1.20
03/23/04	ERIC HERSCHMANN Telephone calls with R. Hack; prep. for meeting; telephone calls with DM; review docs from CD.	3.00

Schedule 3-3

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Southern Union Company PILE NUMBER: 05220034 Mar 31, 2004 PAGE O3/24/04 MICHAEL M. FAY Review testimony of D. Murray and schedules thereto; J/c with EDF re Daubert challenge; review caselaw re ratemaking. 2.70 O3/24/04 ERIC HERSCHMANN Prep. for meeting; telephone calls with MP re Daubert re experts; review testimony rec'd. RH re same. 4.00 O3/25/04 MICHAEL M. FAY Keeting with MCE representatives re rate case; review prior commission testimony; review literature re regulatory finance. 2.40 O3/25/04 ERIC HERSCHMANN Frep. for and attend meeting with clients, co-counsel re case prep. 9.10 O3/26/04 MICHAEL M. FAY '/c with A. Mani; review literature re ROE, cap sfructure; review Commission testimony. 9.10 O3/26/04 MICHAEL M. FAY '/c with A. Mani; review literature re ROE, cap sfructure; review Commission testimony. 7.50 O3/26/04 MICHAEL M. FAY '/c with A. Mani; review literature re ROE, cap sfructure; review Commission testimony. 6.90 O3/29/04 MICHAEL M. FAY Work w/r/t in limine motions, review testimony, caselaw review MEE direct testimony. 6.90 O3/30/04 MICHAEL M. FAY Review testimony of Dunn, Noack and Oglesby; review Murray cross outline; review Daubert research; read literature re utilities cost of capital. 2.40 O3/30/04 ERIC HERSCHMANN Work w/rt meas testimony. 2.40 O3/30/04	FILE NUMMER: 05220034 INVOICE NO.: 43187 03/24/04 MICHAEL M. FAY Review testimony of D. Murray and schedules thereto, t/c with EDH re Daubert challenge; review caselaw re ratemaking. 2.70 03/24/04 ERIC HERSCHMANN Prep. for meeting; telephone calls with MF re Daubert re experts; review testimony rec'd. RH re same. 4.00 03/25/04 MICHAEL M. FAY Meeting with MGE representatives re rate case; review prior commission testimony; review literature re regulatory finance. 2.40 03/25/04 ERIC HERSCHMANN Frep. for and attend meeting with clients, co-counsel re case prep. 9.10 03/26/04 MICHAEL M. FAY T/c with A. Mani; review literature re ROE, cap structure; review Commission testimony. 9.10 03/26/04 MICHAEL M. FAY Work w/rt in limine motions; review testimony, caselaw review MGE direct testimony. 7.50 03/29/04 MICHAEL M. FAY Work w/rt in limine motions; review testimony, caselaw review MGE direct testimony. 6.90 03/30/04 MICHAEL M. FAY Work w/rt in limine motions; review baubert research; read literature re utilities cost of capital. 6.90 03/30/04 ERIC HERSCHMANN Work re expert testimony. 2.40 03/30/04 BERCHERSCHMANN Work re expert testimony. 3.50 03/30/04 MICHAEL M. FAY Conf. with EDH re limine issues; review cost of capital literature; correspondence with C. Dodd 3.50	ICI IL	JE 13:37 FAX 570 820 2402 SUC LEGAL	Ø 023
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		03/31/04	Conf. with EDH re limine issues; review cost of capital literature; correspondence with C. Dodd	3.50

TOTAL HOURS

122.55

Schedule 3-4

Southern Union Company	Mar 31, 2004	PAGE	4
FILE NUMBER: 05220034			
INVOICE NO.: 43187			

PARTNER	HOURS	T'NUOMA
MICHAEL M. FAY ERIC HERSCHMANN	33.70 85.35	23,253.00 57,305.50
PARALEGAL SEAN K. O'SHEA	3.50	612.50

\$81,171.00

TRAVEL EXPENSES	472.03
BUSINESS MEALS	1,786.30
DOCUMENT REPRODUCTION	367.40
DOCUMENT DELIVERY	20,82
TELEPHONE	1.72
MAILING CHARGES	.60

TOTAL COSTS

\$2,648.87

TOTAL FEES AND COSTS

\$83,819.87