

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

E. Wayne Taff,	)	
	)	
Complainant,	)	
	)	
v.	)	<u>Case No. IC-2007-0102</u>
	)	
Embarq Missouri, Inc., d/b/a Embarq,	)	
	)	
Respondent.	)	

NOTICE OF COMPLAINT

Issue Date: September 18, 2006

Legal Department
Embarq Missouri, Inc.
6450 Sprint Parkway
Overland Park, Kansas 66251

CERTIFIED MAIL

On September 13, 2006, E. Wayne Taff filed a complaint with the Commission against Embarq Missouri, Inc., d/b/a Embarq. A copy of the complaint is enclosed. Under Commission Rule 4 CSR 240-2.070, Embarq has 30 days from the date of this notice to file an answer or to file notification that the complaint has been satisfied. Since this notice is being issued on September 18, 2006, Embarq's response is due by October 18, 2006.

In the alternative, the Respondent may file a written request that the complaint be referred to a neutral third-party mediator for voluntary mediation of the complaint. Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission ascertains whether the Complainant is also willing to submit to voluntary mediation. If the Complainant agrees to mediation, the time period within which an answer is due shall be suspended pending the resolution of the mediation process. Additional information regarding the mediation process is enclosed.

If the Complainant declines the opportunity to seek mediation, the Respondent will be notified in writing that the tolling has ceased and will also be notified of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

All pleadings (the answer, the notice of satisfaction of complaint or request for mediation) shall be mailed to:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy shall be served upon the Complainant at the Complainant's address as listed within the enclosed complaint. A copy of this notice has been mailed to the Complainant.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', is written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Dated at Jefferson City, Missouri,
on this 18th day of September, 2006.

Stearley, Regulatory Law Judge

Copy to: E. Wayne Taff
23812 E. Happy Hollow Road
Independence, Missouri 64058