

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Albert Silk,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. IC-2012-0268</u></b>
	)	
Embarq Missouri, Inc.	)	
d/b/a CenturyLink,	)	
Respondent.	)	

**ORDER GRANTING SECOND EXTENSION OF TIME, GRANTING  
MOTION TO AMEND, AND SETTING PREHEARING CONFERENCE**

Issue Date: April 16, 2012

Effective Date: April 16, 2012

On February 1, 2012, Albert Silk ("Complainant") filed a complaint with the Missouri Public Service Commission ("Commission") against CenturyLink ("Respondent"). On April 13, 2012, the Staff of the Missouri Public Service Commission requested a second extension of time through May 14, 2012 to file a staff report, which was required to be filed by April 13, 2012 in the *Order Extending the Deadline for Filing Staff Report* issued by the Commission on March 14, 2012.

On April 4, 2012, Respondent filed a *Motion to Amend Answer and Motion to Dismiss*, requesting that the Commission permit amendment to its answer and amendment to its motion to dismiss, which were previously filed on March 2, 2012. No party has objected to the motion within the ten-day period for filing objections.

The Commission finds the two requests to be reasonable and will grant them. The Commission will extend the deadline for filing the staff report and grant the amendment of the Respondent's answer and the amendment of Respondent's motion to dismiss. The

Commission is not ruling on the merits of the Respondent's motion to dismiss at this time. The Commission will also set a prehearing conference in this matter.

**THE COMMISSION ORDERS THAT:**

1. The Staff of the Missouri Public Service Commission shall investigate this complaint and file a report with the Commission no later than May 14, 2012.
2. Embarras Missouri, Inc. d/b/a CenturyLink's request for amendment of its answer and amendment of its motion to dismiss is granted.
3. A prehearing conference shall be held on May 22, 2012, beginning at 10:00 a.m., in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. This meeting will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference.
4. Any party wishing to appear by telephone shall notify the Regulatory Law Judge by calling 573-751-4393 no later than 5:00 p.m. on May 21, 2012.
5. This order shall become effective immediately upon issuance.

( S E A L )

**BY THE COMMISSION**



Steven C. Reed  
Secretary

Michael Bushmann, Regulatory Law  
Judge, by delegation of authority pursuant  
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 16th day of April, 2012.