

**BEFORE THE PUBLIC SERVICE
COMMISSION OF THE STATE OF MISSOURI**

Gail and Shelia Dinwiddie,)	
)	
Complainants,)	
)	
v.)	<u>File No. IC-2018-0043</u>
)	
Southwestern Bell Telephone)	
d/b/a AT&T Missouri,)	
)	
Respondent.)	

ORDER DIRECTING FILING

Issue Date: September 7, 2017

Effective Date: September 7, 2017

On August 4, 2017, Gail and Shelia Dinwiddie ("Complainants") filed a complaint with the Missouri Public Service Commission ("Commission") against Southwestern Bell Telephone Company d/b/a AT&T Missouri ("Respondent").

On September 5, 2017, Respondent filed *AT&T Missouri's Answer and Motion to Dismiss*. Respondent states that they have forgiven the \$80.98 in dispute and will issue a credit to Complainant's account for that amount. Additionally, Respondent states they will issue a credit for Complainant's account for half of the amount paid in May 2017. Respondent asserts because this resolves all issues in dispute, and there are no remaining issues upon which the Commission can grant relief, Complainant's Complaint should be dismissed for lack of jurisdiction.

THE COMMISSION ORDERS THAT:

1. Gail and Shelia Dinwiddie shall respond no later than September 17, 2017.
2. This order shall be effective when issued.

BY THE COMMISSION



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

John T. Clark, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 7th day of September, 2017.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 7th day of September 2017.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

September 7, 2017

File/Case No. IC-2018-0043

**Missouri Public Service
Commission**

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**Missouri Public Service
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Shelia Dinwiddie

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.