

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a session of the Public Service  
Commission held at its office in  
Jefferson City on the 19<sup>th</sup> day of  
October, 2017.

Gail Dinwiddie,	)	
Complainants	)	
	)	
v.	)	
	)	
Southwestern Bell Telephone Company,	)	
d/b/a AT&T Missouri,	)	
Respondent	)	

**File No. IC-2018-0044**

**ORDER DISMISSING COMPLAINT**

Issue Date: October 19, 2017

Effective Date: November 20, 2017

The Commission is granting AT&T's motion to dismiss. AT&T alleges that the complaint should be dismissed because it involves Yellow Pages advertising and not a telecommunications service as defined by 386.020(54) RSMo. Additionally, Section 386.330(4) RSMo specifically excludes Yellow Page listings and advertisement complaints from the Commission's jurisdiction.

AT&T also requested dismissal because they are not the correct party as they do not publish or engage in the directory advertising business.

Staff contacted Complainant, who expressed that he had spoken with AT&T who explained that they were not the correct party, and he has contacted someone at Yellow Pages to address his concerns.

Complainant did not file a response to AT&T's motion by September 17, 2017, as ordered.<sup>1</sup> The Commission grants the motion and dismisses the complaint for lack of jurisdiction.

**THE COMMISSION ORDERS THAT:**

1. AT&T's motion to dismiss is granted.
2. The complaint is dismissed.
3. This order shall become effective on November 20, 2017.

**BY THE COMMISSION**



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Hall, Chm., Stoll, Kenney, Rupp,  
and Coleman, CC., concur.

Clark, Regulatory Law Judge

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<sup>1</sup> 4 CSR 240-2.116(3), A party may be dismissed from a case for failure to comply with any order issued by the commission....

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 19<sup>th</sup> day of October 2017.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**October 19, 2017**

**File/Case No. IC-2018-0044**

**Missouri Public Service  
Commission**

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***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.