

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of an Investigation into Spire )  
Missouri Inc. d/b/a Spire's Compliance with ) File No. GS-2022-0261  
The Commission's Rules Regarding Natural )  
Gas Safety Found at 20 CSR 4240-40.030 )

## ORDER DIRECTING FURTHER REPORT

Issue Date: July 26, 2023

Effective Date: July 26, 2023

On April 6, 2022, at the request of the Commission's Staff (Staff), the Commission opened an investigation into Spire Missouri, Inc. d/b/a Spire's (Spire) compliance with the Commission's gas safety rules. Staff was concerned that the timeliness of Spire's efforts to locate and mark its natural gas pipelines to prevent damage to those pipelines by excavators has been declining in recent years. Staff asked the Commission to open an investigation to gather more information on the reasons for the decreasing trend in locate timeliness and what Spire is doing to improve the timeliness of its locates. The Commission ordered Staff to file a progress report about its investigation. Staff filed progress reports on January 10, April 6, and July 24, 2023.

In its most recent report, Staff states that its investigation is ongoing and that it needs more time to complete that investigation and to finalize its investigation report. Staff asks that it be allowed until September 25, 2023, to file either file its final report, or to file a further progress report about its investigation. The Commission will grant Staff's request.

### THE COMMISSION ORDERS THAT:

1. Staff shall file either a final report, or a further progress report regarding its investigation, no later than September 25, 2023.

2. This order shall be effective when issued.



**BY THE COMMISSION**

*Nancy Dippell*

Nancy Dippell  
Secretary

Nancy Dippell, Chief Regulatory  
Law Judge by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 26<sup>th</sup> day of July, 2023.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 26<sup>th</sup> day of July, 2023.**



*Nancy Dippell*  
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**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**July 26, 2023**

**File/Case No. GS-2022-0261**

**Missouri Public Service  
Commission**

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**Spire**

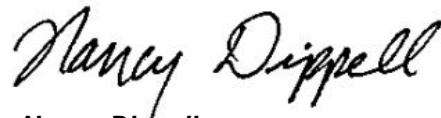
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**Spire**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

*Sincerely,*



**Nancy Dippell  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.