

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a session of the Public Service  
Commission held at its office in  
Jefferson City on the 19<sup>th</sup> day of  
October, 2017.

Gail & Shelia Dinwiddie,

Complainants

v.

Southwestern Bell Telephone Co.  
d/b/a AT&T Missouri,

Respondent

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**File No. IC-2018-0043**

**ORDER DISMISSING COMPLAINT**

Issue Date: October 19, 2017

Effective Date: November 20, 2017

The Commission is granting AT&T's motion to dismiss. AT&T contacted the Complainants and credited their account the amount in dispute. Staff contacted Complainant Shelia, who expressed that the source of the complaint was no longer an issue and she considered the matter closed. The parties have reached a settlement.

Additionally, Complainants did not file a response to AT&T's motion by September 17, 2017, as ordered.<sup>1</sup> The Commission grants the motion and dismisses the complaint. Complainants are free to refile if they believe the matter is not resolved.

**THE COMMISSION ORDERS THAT:**

1. AT&T's motion to dismiss is granted.
2. The complaint is dismissed.

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<sup>1</sup> 4 CSR 240-2.116(3), A party may be dismissed from a case for failure to comply with any order issued by the commission....

3. This order shall become effective on November 20, 2017.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Hall, Chm., Stoll, Kenney, Rupp,  
and Coleman, CC., concur.

Clark, Regulatory Law Judge

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 19<sup>th</sup> day of October 2017.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**October 19, 2017**

**File/Case No. IC-2018-0043**

**Missouri Public Service  
Commission**

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***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.