

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Southwestern Bell Telephone )  
Company, d/b/a AT&T Missouri's Application for )  
Waiver of the General Distribution )  
Requirement of White Page Directories Under )  
4 CSR 240-32.050(4)(B). )

**File No. IE-2009-0357**

## **ORDER SCHEDULING AN ON-THE-RECORD PRESENTATION AND SETTING LOCAL PUBLIC HEARINGS**

Issue Date: June 25, 2009

Effective Date: June 25, 2009

Southwestern Bell Telephone Company, d/b/a AT&T Missouri has filed an application with the Missouri Public Service Commission requesting a waiver of the Commission regulation that requires the company to deliver a paper copy of the residential white page telephone directory to households and businesses in its St. Louis and Kansas City markets. Instead, AT&T Missouri proposes to distribute a free copy of the white page directory only to those customers who request such a directory. On June 16, 2009, the parties to this case, AT&T Missouri, Staff, the Office of the Public Counsel, the Communications Workers of America, and Charter Fiberlink, filed a unanimous stipulation and agreement that urges the Commission to approve AT&T Missouri's request for a waiver. The stipulation and agreement also requires AT&T Missouri to take several additional steps to ensure that every customer who wants a white pages directory will be able to receive one.

Before deciding whether to accept the stipulation and agreement, the Commission will schedule an on-the-record presentation at which the parties shall be available to answer questions from the Commissioners about the stipulation and agreement. In

addition, the Commission will schedule local public hearings in St. Louis and Kansas City so that members of the public will also have an opportunity to express their views.

**THE COMMISSION ORDERS THAT:**

1. An on-the-record presentation at which the Commissioners will question the parties is scheduled for July 8, 2009, beginning at 11:00 a.m. at The Emerson Center, Harris-Stowe State University, 3026 Laclede Ave., St. Louis, Missouri 63103.

2. A local public hearing is scheduled for July 6, 2009, beginning at 6:00 p.m., at Kansas City Public Library, Cohen Center, Plaza Branch: Lower Level, 4801 Main Street, Kansas City, Missouri 64112. A question-and-answer session will be held before the hearing beginning at 5:30 p.m. The hearing will conclude when every person who wishes to testify has done so.

3. A local public hearing is scheduled for July 8, 2009, beginning at 6:00 p.m., at The Emerson Center, Harris-Stowe State University, 3026 Laclede Ave., St. Louis, Missouri 63103. A question-and-answer session will be held before the hearing beginning at 5:30 p.m. The hearing will conclude when every person who wishes to testify has done so.

4. Customers who wish to make written comments may do so using the Commission's Internet Electronic Filing System at <http://psces/mpsc/>. Use the link to the Public Comment section and fill in all required fields on the comment page. Such comments may also be mailed to The Missouri Public Service Commission, P.O. Box 360, Jefferson City, MO 65102-0360

5. The local public hearings will be held in facilities that meet the accessibility requirements of the Americans with Disabilities Act. Any person who needs additional

accommodation to participate in the hearing should call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

6. The Public Information Office of the Missouri Public Service Commission shall make notice of this order available to the media serving the St. Louis and Kansas City metropolitan areas and to the members of the General Assembly representing those areas.

7. This order shall become effective immediately upon issuance.

( S E A L )

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale  
Secretary

Morris L. Woodruff, Deputy Chief Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 25<sup>th</sup> day of June, 2009.