DEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

FILED
February 22, 2008
Data Center
Missouri Public
Service Commission

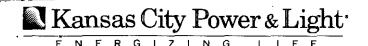
	Missouri Publi Service Commiss
Name: Terri E. MAXEY)
Name: Terri E. MAXEY 1128665 Propialment KCM064131 aact + 3667- vs. Company Name: Kansas Ata Parver 3/14	35-2542
vs. RCM064131) Case No.
Company Name: KansasCuta Kozuer 3/19	*
Respondent)
COMPLAINT	
Complainant resides at 1786 65 4 ddress	ST KC MO6413]
(address	ss of complaniant,
1. Respondent, KCP3 L	
	ny name) ·, is a public utility under the
(location of dompany)	
jurisdiction of the Public Service Commission of the Sta	ate of Missouri.
2. As the basis of this complaint, Complainant s	states the following facts:
On Nou 21@ - I call KCP	L Cust serv and
	s, although heavily
backlogged, accepted m	y request for my
then 303. Ught bill.	Florathe CSR that
Twould be 14- 21 days poor	they would
	seek to digse meet
my service, not in Da.	seek to digs correct
On 101-04-08. 125CA	HA Paid KCPL
or acets# 3667-35-2542 404	
me up ta dato : I dispute :	He bill of 873 13
bocause that takes me of	7 the cold weather
program as soon as the or	
m tull from United Servi	0 1 2 2
not cut of in oct, nou	
3. The Complainant has taken the following s	steps to present this complaint to

the Respondent:

WHEREFORE, Complainant now requests the following relief:
Trequest to be placed back on the cold weather plan- browness they took advantage of United Soruces
I request to be placed backon the
advantage of United Sorvices
Date OD Signature of Completinant
Date Signature of Complainant

Attach additional pages, as necessary.

Attach copies of any supporting documentation.



For billing and service information: 816-471-5275 (816-471-KCPL)

or toll-free: 1-877-260-7785

For emergencies or lights out: 1-888-544-4852 (1-888-LIGHT-KC)

Customer Name : TERRI MAXEY Service Address : 1128 E 65TH ST

Account Number : 3667-35-2542

Important Notice Date: 12/05/2007 11/01/2007 Original Bill Date:

*** DISCONNECT NOTICE ***

Your account is \$404.78 past due. A new or additional deposit may be required and your service could be disconnected if this amount is not received on or before 12/17/2007.

Should disconnection become necessary, the following charges will apply:

\$25 for reconnection at the meter, or \$50 for reconnection at the pole

Disregard this notice if you have either paid the past due amount or made payment arrangements.

IMPORTANT NOTICE

Please return this portion with your payment. Thank you.

Service Address

: 1128 E 65TH ST

Account Number

: 3667-35-2542

Important Notice Date: 12/05/2007

Amount Enclosed: \$

Past Due Amount : \$ 404.78

#BWNJWPF #25671467794IC057#

lahadadaallahaadhadhaldhaaadhaddhalaadl

TERRI MAXEY 1128 E 65TH ST

KANSAS CITY MO 64131-1201

Please return payment to:

KANSAS CITY POWER & LIGHT PO BOX 219330

KANSAS CITY MO 64121-9330

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