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Missouri Public Service Commission

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Registered Agent: Timothy L. DeVine 29886 Vixen Avenue Warsaw, MO 65355

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SENDER: COMPLETE THIS SECTION	White has a supplied to the su	8 MC-2019-0037 SECTION ON DELIVERY
<ul> <li>Complete items 1, 2, and 3.</li> <li>Print your name and address on the reverse that we can return the card to you.</li> <li>Attach this card to the back of the mailpie or on the front if space permits.</li> </ul>	P. Pessived by /Or	☐ Agent ☐ Addressee  inted Name)  C. Date of Delivery
Registered Agent: Timothy L. DeVine 29886 Vixen Avenue Warsaw, MO 65355		ss different from item 1?   Yes ivery address below:   No
9590 9402 3592 7305 8674 18  2. Article Number (Transfer from service label) 7017 3040 0000 1345	3. Service Type  Adult Signature Adult Signature Restrict Certified Mail® Certified Mail Restricts Collect on Delivery Collect on Delivery Insured Mail Insured Mail	Delivery □ Return Receipt for Merchandise stricted Delivery □ Signature Confirmation □ Signature Confirmation
PS Form 3811, July 2015 PSN 7530-02-000-9	(over \$500)	Domestic Return Receipt

## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

The Manager of the Manufactured Homes and Modular Units Program of the Missouri Public Service Commission,		) ) )	
	Complainant,	)	File No. MC-2019-0037
V.		) )	
Your Home Center, LLC,		) )	
	Respondent.	)	

## AMENDED NOTICE OF CONTESTED CASE AND ORDER DIRECTING FILINGS

Effective Date: August 14, 2018 Issue Date: August 14, 2018

The Commission is giving notice of a complaint and contested case, and directing the parties to make certain filings.

On August 9, 2018, the Commission received the complaint, a copy of which is attached. The filing of a complaint requires the Commission to set a hearing.1 The requirement of a hearing signifies a contested case.<sup>2</sup> A contested case is a formal hearing procedure, but it allows for waiver of procedural formalities and a decision without a hearing,<sup>3</sup> including by stipulation and agreement.<sup>4</sup> The Commission's regulations on discovery are at 4 CSR 240-2.090.

As an alternative to the formal evidentiary hearing procedure, the Commission offers mediation. Mediation is a voluntary process in which a neutral person assists the parties in

<sup>&</sup>lt;sup>1</sup> Section 386.390.5, RSMo 2016. <sup>2</sup> Section 536.010(4), RSMo 2016. <sup>3</sup> Section 536.060, RSMo 2016.

<sup>&</sup>lt;sup>4</sup> 4 CSR 240-2.115.

exploring opportunities for settlement. Upon a request for mediation, the Commission may suspend the schedule.

#### THE COMMISSION ORDERS THAT:

- 1. Your Home Center, LLC, shall file an answer to the complaint no later than September 13, 2018.
- 2. The Data Center of the Missouri Public Service Commission shall serve the Complaint and this Notice on Respondent by certified mail as follows:

Registered Agent: Timothy L. DeVine 29886 Vixen Avenue Warsaw, MO 65355

3. This order shall be effective when issued.

BY THE COMMISSION

Morris L. Woodruff Secretary

Paul T. Graham, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 14<sup>th</sup> day of August, 2018.

## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

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	Complainant,	) ) ) File No. MC-2019-0037
v.		) 1 Tile No. Mic-2019-0037
Your Home Center, LLC,		<b>)</b>
	Respondent.	)

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Dated at Jefferson City, Missouri, on this 14<sup>th</sup> day of August, 2018.

BY THE COMMISSION

Morris L. Woodruff Secretary

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 14<sup>th</sup> day of August 2018.

Morris L. Woodruff

**Secretary** 

# MISSOURI PUBLIC SERVICE COMMISSION August 14, 2018

File/Case No. MC-2019-0037

Missouri Public Service Commission Staff Counsel Department 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 staffcounselservice@psc.mo.gov

Office of the Public Counsel Hampton Williams 200 Madison Street, Suite 650 P.O. Box 2230 Jefferson City, MO 65102 opcservice@ded.mo.gov Missouri Public Service Commission Mark Johnson 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 mark.johnson@psc.mo.gov

Your Home Center L.L.C. Legal Department 20821 Highway 65 Lincoln, MO 65338

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.