

P.S.C. MO. No. 1  
 Canceling P.S.C. MO. No. 1

First Revised  
Original

SHEET No. R-12  
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Missouri Gas Energy,  
a Division of Southern Union Company

For: All Missouri Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

2.04 MODIFICATIONS:

A service agreement shall be subject to modification and shall be deemed modified from time to time during the term thereof in accordance with all applicable changes in Company's rate schedules. General Terms and Conditions for Gas Service and the Commission's rules as authorized by law.

2.05 CREDIT REGULATIONS:

(A) New Service - Residential: A new service is defined as a customer who is applying for service from Company for the first time.

Company may require a security deposit or other guarantee as a condition of new service due to any of the following:

- (1) Unpaid-Undisputed Account: Customer has outstanding with a utility, providing the same type of service, an unpaid service account which accrued within the last 5 years and at the time of the request for service, remains unpaid and not in dispute;
- (2) Diversion or Interference: Customer has in an unauthorized manner interfered with or diverted the service of a utility situated on or about or delivered to customer's premises within the last 5 years.
- (3) Credit Score: The customer's Equifax Advanced Energy Risk Score (EAER Score) is 724 or below. Those customers without an EAER Score will not be assessed a deposit under this subsection. Such credit scoring criteria is being implemented on an experimental basis.
- (4) Identity: Customer fails to provide proof of identity upon request. Proof of identity is to include official picture identification or other verifiable documentation of identity, and correct social security number.

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