BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Tariff Filing to Change the Name of Kansas City Power & Light Company To Evergy Metro, Inc. d/b/a Evergy Missouri Metro.)))	File No. EN-2020-0063 Tracking No. JE-2020-0045
In the Matter of the Tariff Filing to Change the Name of KCP&L Greater Missouri Operations Company To Evergy Missouri West, Inc. d/b/a Evergy Missouri West)))	File No. EN-2020-0064 Tracking No. JE-2020-0046
In the Matter of the Tariff Filing to Change the Name of KCP&L Greater Missouri Operations Company (Steam/Heat) To Evergy Missouri West, Inc. d/b/a Evergy Missouri West)))	File No. HN-2020-0065 Tracking No. JH-2020-0047

KANSAS CITY POWER & LIGHT COMPANY AND KCP&L GREATER MISSOURI OPERATIONS COMPANY'S REQUEST FOR VARIANCE OR WAIVER OF SIXTY-DAY NOTICE

COME NOW Kansas City Power & Light Company ("KCP&L") and KCP&L Greater Missouri Operations Company ("GMO") (collectively, the "Company") and for its *Request For Variance or Waiver* from Missouri Public Service Commission ("Commission") rule 20 CSR 4240-4.017(1) respectfully states as follows:

1. On June 4, 2018, the transactions authorized by the Commission Report and Order dated May 24, 2018 in Case No. EM-2018-0012 closed. As a result, Great Plains Energy Incorporated, a Missouri corporation, was merged with Westar Energy, Inc., a Kansas corporation, and Evergy, Inc. ("Evergy") was created as a holding company owning, directly and indirectly, subsidiary operating utility companies. Since that time, KCP&L and GMO (direct subsidiaries of Evergy) have decided to change their legal names to, respectively, Evergy Metro, Inc. and Evergy Missouri West, Inc. On a going forward basis, subsequent to the legal name changes, the rate area formerly denominated as KCP&L's Missouri operations will be known as Evergy Missouri Metro and the rate area formerly denominated as GMO will be known as

Evergy Missouri West. The use of these rate area names will ensure that customers can access the appropriate tariffs for their respective service territories. The adoption notices contained in the tariff sheets filed to initiate this proceeding serve to effectuate this change in rate area names. The proposed effective date of the adoption notices, October 7, 2019, is the first day that customer bills bearing the Evergy brand name (and the Evergy Missouri Metro and Evergy Missouri West rate area names) will be mailed to customers. Although the re-branding initiative has been the subject of extensive planning since the merger closed in June of 2018, the decision on whether or not to go live with the re-branding initiative on October 7, 2019 required point-in-time assessment of the status of execution of those plans, and this go live decision was not, and could not have been, made until mid-August 2019. Therefore, it was not possible for the Company to make a 60-day notice filing of this proceeding under Commission rule 20 CSR 4240-4.017(1).

2. The Company has previously communicated to the Commission Staff ("Staff") and the Office of the Public Counsel ("OPC") about the impending name changes and the name changes and general timelines were discussed with the Commission during the June 5, 2019 update session regarding the merger of Great Plains Energy Incorporated and Westar Energy, Inc. conducted in Case No. EM-2018-0012. See Attachment A, pp. 13-18. No other communication with the office of the Commission regarding the impending name change or any substantive issue likely to be in the case has occurred within the prior one hundred fifty (150) days. Any delay in the filing and processing of these adoption notices would cause harm to the Company by extending the period of time before it can operate under the Evergy brand and with the new rate area names Evergy Missouri Metro and Evergy Missouri West and this would not serve the best interest of their customers. Accordingly, good cause exists, pursuant to 20 CSR 4240-4.017(1)(D), to grant a waiver of 20 CSR 4240-4.017(1).

WHEREFORE, Kansas City Power & Light Company and KCP&L Greater Missouri Operations Company request the Commission issue an order granting the Company a variance or waiver of Commission Rule 20 CSR 4240-4.017(1).

Respectfully submitted,

|s| Robert J. Hack

Robert J. Hack, MBN 36496 Roger W. Steiner, MBN 39586 Kansas City Power & Light Company 1200 Main Street, 16th Floor Kansas City, MO 64105

Telephone: (816) 556-2314 Facsimile: (816) 556-2787

E-Mail: Rob.Hack@evergy.com

Roger.Steiner@evergy.com

Attorneys for Kansas City Power & Light Company and KCP&L Greater Missouri **Operations Company**

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing document was served upon the parties listed below on this 6th day of September 2019, by either e-mail or U.S. Mail, postage prepaid.

Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102 staffcounselservice@psc.mo.gov

Office of the Public Counsel P.O. Box 2230 Jefferson City, MO 65102 opcservice@opc.mo.gov

|s| Robert J. Hack

Attorney for Kansas City Power & Light Company and KCP&L Greater Missouri Operations Company

VERIFICATION

STATEOFMISSOURI)	
) s	5
COUNTY OF JACKSON)	

I, Darrin R. Ives, being duly affirmed according to the law, depose and state that I am Vice President – Regulatory Affairs for Kansas City Power & Light Company and that I am authorized to make this verification on behalf of KCP&L and GMO, and that the facts set forth in the foregoing Application are true and correct to the best of my knowledge, information and belief.

Darrin R. Ives

Vice President – Regulatory Affairs

Subscribed and sworn to me this 6th day of September 2019.

Notary Public

My commission expires:

4/26/2021

ANTHONY R WESTENKIRCHNER
Notary Public, Notary Seal
State of Missouri
Platte County
Commission # 17279952
My Commission Expires April 26, 2021



MPSC Integration Success Update

06/05/2019 - Public



Integration and Merger Commitments Update





Major Merger Commitments Update

- Merger Closed June 4, 2018
- Provided \$300k to community action agencies
- Distributed bill credits to Missouri customers
 - ~\$14.9M KCP&L-MO
 - ~\$14.2M GMO
- Included ~\$3M-KCP&L-MO and ~\$6M-GMO merger savings in rate case settlements
- Completed voluntary severance programs consistent with no-layoffs
 - IBEW 1523 and 412 Power Plant Closures
 - Participants exited service end of 4Q 2018
 - Evergy Non-Union Voluntary Exit Program (VEP)
 - Participants exiting service 2Q 2019 2Q 2020
- Worked closely with Staff and OPC to submit an RFP and select provider for independent 3rd party audit of affiliate transactions and corporate cost allocations





Major Merger Commitments Update – Cont.

- Merger Integration: Conducted four update meetings with Staff & OPC
 - Submitted three quarterly staffing and contingent labor reports
 - Submitted three board presentations related to merger
- Submitted monthly customer service and operational level reports to Staff
- Submitted customer survey results
- Met with Staff to review contact center and other service quality performance
- Met with Staff, OPC, and Community Action Agencies to discuss progress to date for assisting the low-income population
- Completing reorganization of functions in Operations and Customer & **Community Operations**
 - Previously Customer Operations was within Operations; Now within **Customer & Community Operations**
 - Reorganized functions within Generation, Transmission and Distribution



Operations – Post April 2019 Reorganization

Chief Operating Officer
Kevin Bryant

Vice President, Transmission & Distribution Bruce Akin

- Distribution Construction & Maintenance
- Distribution System Operations
- Scheduling
- Transmission & Distribution Vegetation
- Distribution Construction
- Contractor Management
- Large Transmission Projects
- Transmission Construction & Maintenance
- Transmission System Operations

Vice President, Generation John Bridson

- Coal Generation
- Gas & Renewable Generation
- Reliability
- Contractor Management

Vice President, Safety & Operations Planning

Kevin Noblet

- · Safety & Training
- Strategic Planning & Cross-Functional Strategic Initiatives
- Energy Resource Management
- Transmission & Distribution Planning
- · Operations Systems Support
- Transmission & Distribution Engineering
- · Generation Engineering
- Transmission & Distribution Technology & Distribution Automation
- Transmission & Distribution Asset Management
- Fleet
- Facilities
- Power Marketing
- Programs & Joint Use
- Data Analytics
- Benchmarking & Financial Support

Senior Director, Evergy Ventures

Dennis Odell

- Strategic investment in earlystage companies
- New technology evaluation





Customer & Community Operations – Post April 2019 Reorganization

Chief Customer Officer

Chuck Caisley

Vice President, **Customer Operations**

Jeff Beasley

- CIS/CSS Project/Large **Projects**
- **Customer Experience**
- Billing
- Credit & Collections
- **Meter Operations**
- **Customer Contact** Centers
- **Customer Account** Management
- Customer Systems Support
- **Customer Relations**
- Authenticated Digital **Customer Portals**
- Data Analytics / **Quality Assurance**

Director, Government Affairs

Jason Klindt

- Federal Government Affairs
- State Government Affairs
- Municipal Government Affairs

Vice President, **Customer & Community Operations**

Jeff Martin

- Tier 1 Accounts
- **Business Center**
- **Economic** Development
- Community Business Management
- Evergy Connect/ **Customer Concierge**
- Franchise Administration
- Customer Relations
- Community & Charitable Affairs

Senior Director, Corporate Communications & Marketing

Katie McDonald

- Employee Communications
- External Communications
- Marketing
- Product Marketing
- Media Relations
- Crisis Communications
- Social Media
- **Branding & Advertising**
- Corporate Sponsorships
- Digital Marketing and **Systems**
- Digital Strategy

Director, Energy Solutions

Kim Winslow

- Program Research & Development
- **Program Management** (Regulated)
- Program Management (Non-regulated)
- **Energy Solutions** Analytics (EM&V)
- **IRP Support**
- Sustainability Programs & Projects
- Trade Ally Development



IT Integration Update

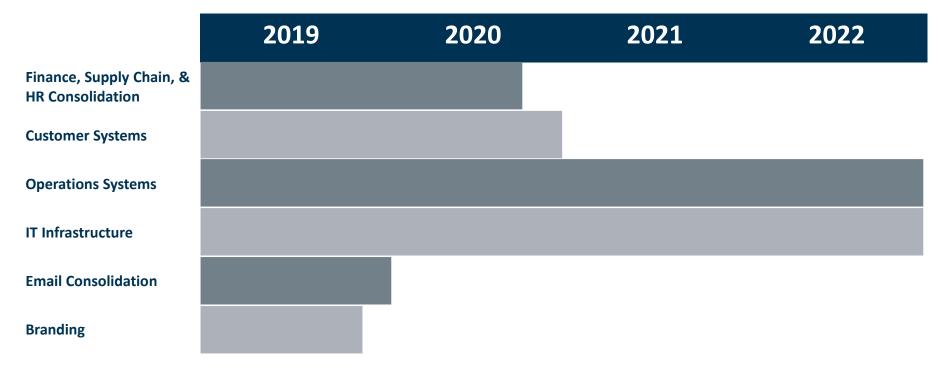


IT Integration Update

- Executing IT Roadmap developed during Integration Planning
 - Leveraging complementary technology decisions made by legacy companies
 - For Example: Distribution Enterprise Asset Management Westar Customer System – KCP&L
- Continued focus on cybersecurity and operational technology
 - Identity and Access Management project underway
 - Energy Management System upgrades
 - Network and IT infrastructure consolidation ongoing



IT Integration Update





Merger Efficiencies





Savings Summary (\$M)

Gross Efficiencies

\$627.0

Savings Summary by type and year (\$M)

Efficiencies	2018	2019	2020	2021	2022	Total
NFOM	\$46.8	\$108.0	\$133.1	\$137.3	\$146.3	\$571.6
Fuel	\$0.7	\$1.0	\$1.1	\$1.3	\$2.3	\$6.4
Inventory Carrying Costs	\$2.2	\$7.9	\$12.3	\$13.3	\$13.4	\$49.0
Gross Efficiencies	\$49.7	\$116.9	\$146.5	\$151.9	\$162.0	\$627.0

Gross Efficiencies Summary by Source





11

Merger Savings Highlights

- Finished 2018 moderately ahead of planned gross savings
- Currently tracking ahead of 2019 planned gross savings
 - Addressing headwinds including fast ramp up of savings charters and January 2019 winter storm
- Savings highlights:
 - Over 50% of filed efficiency charters producing savings
 - Administering voluntary employee exit programs consistent with plans
 - Completed Wave 1 and Wave 2 sourcing with better than plan results
 - Annual insurance procurements yielding favorable results
 - Aligned rural vegetation management practices
 - Reducing redundant support services contracts in line with plan
 - Added charters for Wolf Creek Support Centralization and VEP
 - Chartered additional efficiencies in IT, Compliance, Fleet, F&A, Customer and Community Affairs, Generation, and Legal



Branding Update





WHAT IT MEANS

OUR NAME is the combination of ever + energy, conveying our proud history as a reliable, enduring source of energy for our community, and our vision to continue being so far into the future. When it comes to energy, we are ever evolving, ever innovating, and ever looking ahead.

OUR LOGO is led by a dynamic arrow-like shape that visualizes our forward momentum. The soft edges and lowercase letters reflect our genuine, friendly and open nature.

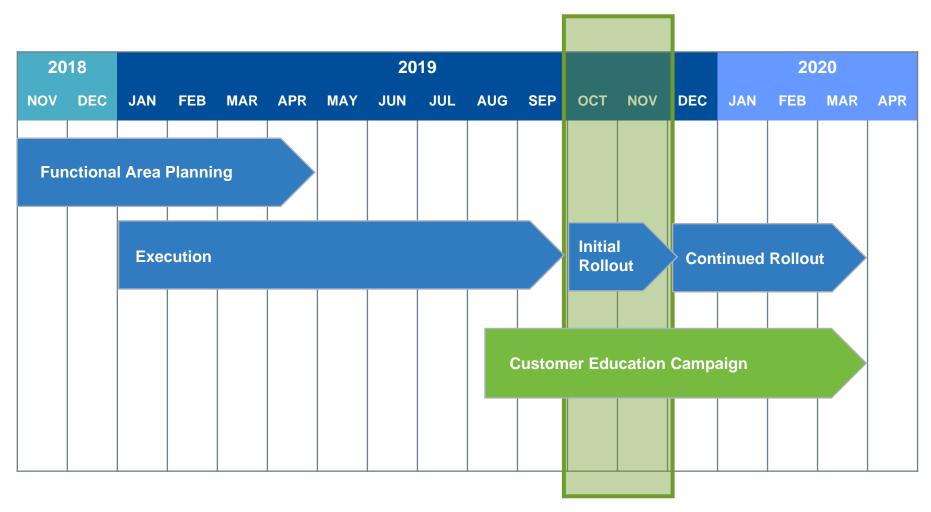
OUR ICON consists of four shapes coming together to form an arrow, each representing one of our four core values: safety, integrity, ownership and adaptability. The shapes also represent the coming together of many pieces, both those that made our two companies into Evergy today, and those that could become part of Evergy in the future. Together, we are moving energy and our communities forward.

Evergy. Moving Energy Forward.



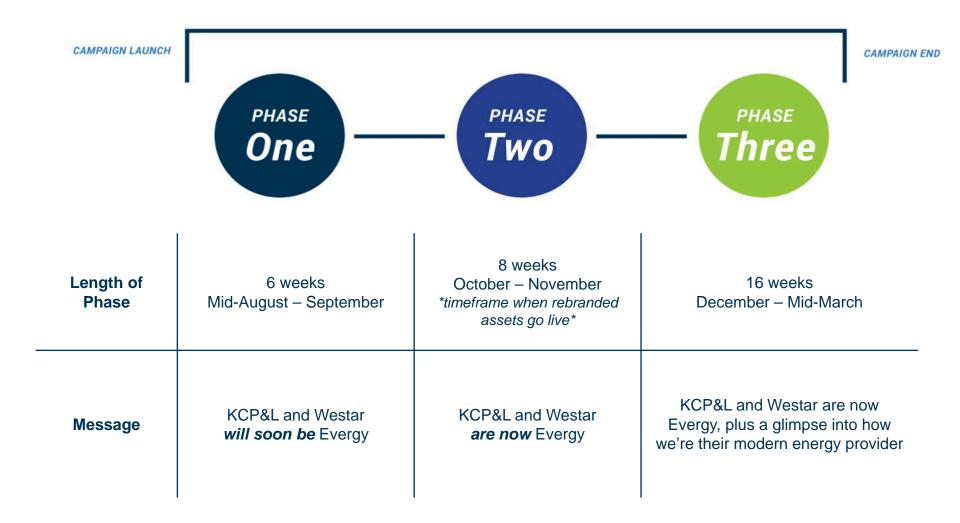
Evergy Rebranding Project Timeline

Oct-Nov 2019: Launch & Initial Rollout Window



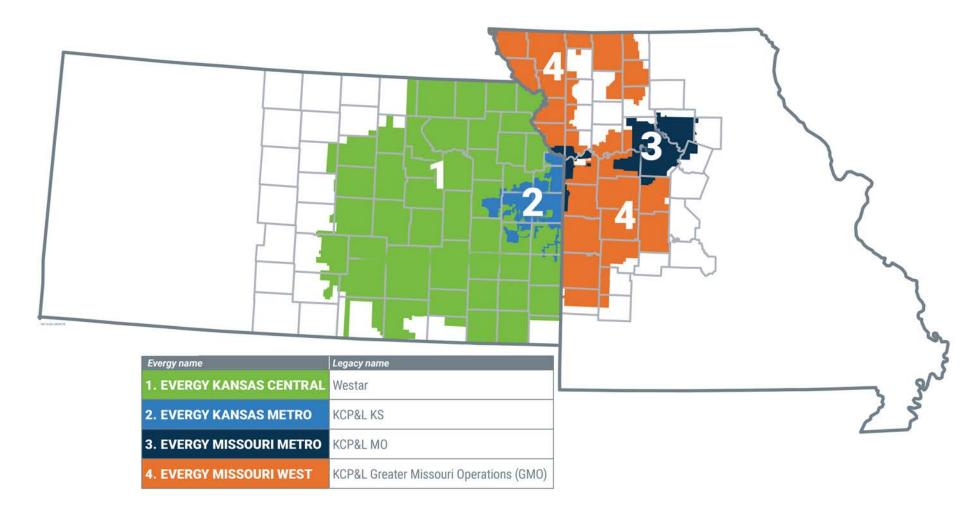
*In accordance with our merger agreement, rebranding costs are paid by shareholders

Customer Education Campaign Timeline





Rate Area Identification







Customers will be able to easily identify their rate area in several ways

In the vast majority of communications, we will refer to ourselves simply as Evergy. Rate areas will be referenced when they are needed for a customer to understand how rates and tariffs apply to them.

Each customer will be able to know their specific rate area by:

- Looking at their bill
- Viewing our website, especially when they are logged into their account
- Calling or emailing the Contact Center, if needed

Additionally, rate areas will be communicated through:

- Press releases and announcements pertaining to rate areas
- Our website public pages explaining the various rate areas



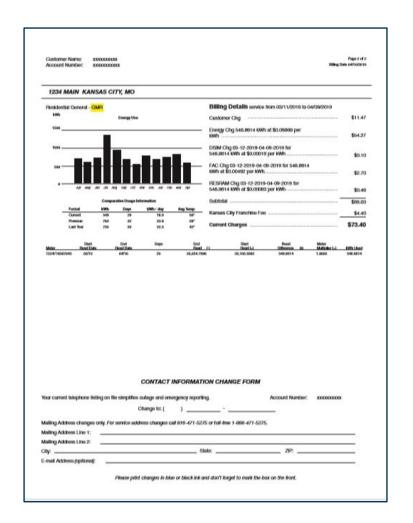
Appendix





Evergy Missouri West Bill Mock Up

>> evergy	For billing and service information: or totil-trise: For emergencies or lights out:	1-888-471-527
Customer Name: xxxxxxxxxxx Account Number: xxxxxxxxxxx	Silvey	Page 1 of 2 Date of harbors
MESSAGE BOARD	ACCOUNT SUMMARY	- 53
KCP&L Is now Evergy.	Previously Billed Utility	\$93.65 \$93.66
You live in Evergy Missouri West service area. Rate and available programs can vary based on	Payment Received 0s/03/2019 - Thank you	-\$94.12
your service area. For more information visit www.evergy.com/ServiceArea.	Current Changes (seeks on two)	\$73.40 \$73.40
Effective Sept. 1, the factor for the Fuel Adjustment	Due Upon Receipt	
Clause (FAC) charge on your bill will change. For more info, visit www.evergy.com/my-account.	Please pay by May 01, 2019	\$72.93
Places roturn this parties w	h угог раутогс. Тhark уго.	
Place roturn this portion at Customer Names: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	h year payment. Thank yea. Please pay by 06/01/2019: \$72.63 Amount due after 06/01/2019: \$73.29	
Customer Name: xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	Please pay by 06/01/2019: \$72.93	
Customer Name: xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	Please pay by 05/01/2019: \$72.93 Amount due after 05/01/2019: \$73.29	hurshi-

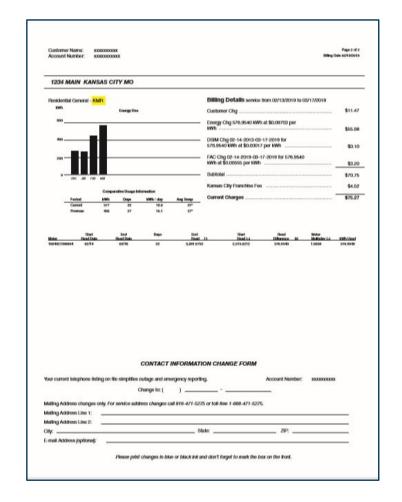






Evergy Missouri Metro Bill Mock Up

>> evergy	For billing and service information: 816-471. or toll-free: 1-888-471. For emergencies or lights out: 1-888-544.
Customer Name: xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	Page 1 of Billing Date 03/18/201
MESSAGE BOARD	ACCOUNT SUMMARY For service from 02/13/2019 to 03/17/2019
MESSAGE BOARD KCP&L is now Evergy. You live in Evergy Missouri Metro service area. Rate and available programs can vary based on your service area. For more information visit www.evergy.com/ServiceArea. Effective Sept. 1, the factor for the Fuel Adjustment Clause (FAC) charge on your bill will change. For more info, visit www.evergy.com/my-account.	Previously Billed \$60.84 Payment Received 03/07/2019 - Thank you \$60.84 Current Charges (densite or bact) \$75.27 Utility \$75.27 Due Upon Receipt \$75.27 Do NOT PAY \$75.27 will be charged to your card on 04/08/2019
Customer Name: xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	th your payment. Thank you. DO NOT PAY \$75.27 will be charged to your card on 04/08/2019 Amount Enclosed: \$
	բժկրգերիրդերկվերիժմիոկինվորկությեր





Sample Envelope Mock Ups





