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MISSOURI PUBLIC SERVICE COMMISSION

FILE NO. GR-2021-0241

REBUTTAL TESTIMONY

OF

KELSEY ANN KLEIN

ON

BEHALF OF

UNION ELECTRIC COMPANY

D/B/A AMEREN MISSOURI

**St. Louis, Missouri
October 15, 2021**

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REBUTTAL TESTIMONY

OF

KELSEY ANN KLEIN

FILE NO. GR-2021-0241

I. INTRODUCTION

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Q. Please state your name and business address.

2

3 A. My name is Kelsey Ann Klein. My business address is One Ameren Plaza,
4 1901 Chouteau Ave., St. Louis, Missouri.

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5 **Q. Are you the same Kelsey Ann Klein that submitted direct testimony in**
6 **this case?**

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7 A. Yes, I am.

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II. PURPOSE OF TESTIMONY

9 **Q. To what testimony or issues are you responding?**

9

10 A. I am responding to the Missouri Public Service Commission ("Commission")
11 Staff Cost of Service Report and Staff Class Cost of Service Report ("Staff Reports") related to
12 the development of test year billing units and the resulting normalized revenues. First, since
13 Union Electric Company d/b/a Ameren Missouri's ("Ameren Missouri" or "Company") and
14 Staff's recommended billing units are not materially different for most of the rate classes, I only
15 briefly respond to two different adjustments proposed by Staff. However, I identify an issue in
16 Staff's calculation of actual revenues reported for the General Service class, and correct the
17 block 1 sales that were improperly given the block 2 rate instead of the block 1 rate for that
18 class. Second, I acknowledge differences in Staff's weather normalization methodology
19 compared to the Company's methodology, but conclude that such difference to not result in any

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1 material disagreement. Finally, I address Staff's proposed provisions for our Special Contract
2 tariff.

3 **III. BILLING UNITS**

4 **Q. What billing unit issues will you be addressing?**

5 A. I will be addressing Staff's calculation of customer growth, COVID-19
6 adjustments, and their calculation of actual revenues in block 1 for the General Service class.

7 **Q. Did Staff use the same Residential and General Service customer counts**
8 **for the test year as the Company?**

9 A. No. In the updated test year through April 2021, Staff included actual customer
10 counts from May 2020 to April 2021 for both Residential and General Service customer classes.
11 Then, Staff took the average customer counts from January to April 2021, and applied the
12 average difference to the customer counts of May 2020 through December 2020. They stated
13 the resulting difference from the average counts during the months of 2021 was the growth
14 adjustment needing to be applied to the 2020 months prior.

15 **Q. Do you agree with how the customer counts have been adjusted for**
16 **growth?**

17 A. No. Staff states in their direct testimony that "this seasonal sensitivity in
18 customer numbers makes it impractical to base a customer growth adjustment on one period-
19 ending customer number value as is normally done for electric utilities."¹ The Company agrees
20 that growth should be based on more than one time period. So the Company's proposed
21 customer growth adjustment is based on an average annual growth rate from the past 5 years.
22 This helps minimize drastic fluctuations that could be due to one period's seasonal sensitivity or

¹ File No. GR-2021-0241, Staff Cost of Service Report, p. 49, ll. 8-10.

1 changes due to the pandemic, and adjusts customer growth to be more in line with the
2 Company's historic trend data. Additionally, this method is also more in line with how Staff
3 calculated customer growth in Ameren Missouri's previous natural gas rate case, File No. GR-
4 2019-0077.

5 **Q. Did Staff utilize the same COVID-19 adjustments for the test year as the**
6 **Company?**

7 A. No. Staff only made COVID adjustments to two Large Transport customers by
8 taking the average of the immediate prior and subsequent months of usage, and utilized the
9 average of their calculated usage as the usage for those customers during the months they were
10 showing no usage.

11 **Q. Do you agree with Staff only adjusting two customers for COVID impacts?**

12 A. No. COVID impacted more than two customers. After usage was weather
13 normalized, there were still abnormal changes in usage during the initial and subsequent
14 months of the pandemic for non-residential classes compared to the last two years of
15 customer usage. The Company's adjustment took into account the average of the last two
16 years of normalized Ccf gas sales, deliveries, and adjusted customer usage during the initial
17 lockdown months and subsequent months that followed to reconcile the impact of the
18 change in usage affected by the pandemic. The Company's adjustments as outlined in my
19 direct testimony give us the normalized Ccf usage that should have occurred if we did not
20 have the more severe initial lockdown during the months of April, May, and June 2020,
21 but still experienced the more lasting decrease in sales that occurred due to a shift in usage
22 because of COVID.

1 contribution in its entirety, prevents revenue loss that would ultimately be borne by other
2 customers who remain on the system.

3 **Q. In their direct testimony, Staff suggests calculating a Special Contract**
4 **customer at the Large Volume Transportation rates instead of the rate such**
5 **customers are currently receiving under their respective Special Contracts. Please**
6 **explain why this should not be considered in calculating revenues in the test year.**

7 A. Calculating revenues for one of the Special Contract customers based on
8 large volume transportation rates instead of their contract rates would overstate the
9 Company's revenues in the test period by \$151,081. An overstatement of revenues would
10 create rates lower than what is actually required to achieve Ameren Missouri's revenue
11 requirement. The imputation of higher revenues associated with this customer would result
12 in Ameren Missouri's rates being designed with the expectation of under-recovering its
13 revenue requirement as long as the Special Contract continues. In other words, the
14 Company would be encouraged to consider terminating the contract, even if the threat of
15 bypass still exists. In such a case, the Special Contract customer may choose to leave the
16 Ameren Missouri system, resulting in the entire revenue contribution formerly associated
17 with that customer, now being allocated to other customers. Ameren Missouri recommends
18 calculating these revenues as they are billed in the test year and will be billed moving
19 forward until a fundamental change in the situation of the customer or pipeline warrants a
20 reevaluation by Ameren Missouri.

21 **Q. Does the Company support the additional tariff language provisions**
22 **Staff proposed on our Special Contract tariff?**

23 A. No.

1 **Q. Why does the Company not support the increased customer**
2 **qualifications proposed by Staff?**

3 A. The Company currently has Special Contract agreements with three
4 customers. Each customer is individually evaluated to determine if implementing a Special
5 Contract would be marginally beneficial to the Company and its customers. Enforcing a
6 limiting customer qualification where prospective Special Contract customers have to meet
7 a minimum annual Ccf usage of 300,000 does not guarantee that customer will marginally
8 benefit the system if put on a Special Contract rate. There is not significant evidence to
9 prove that 300,000 Ccf is the break-even point of usage for customers to be able to qualify
10 for a Special Contract discount rate. Additionally, it removes the opportunity to negotiate
11 and prevent a customer who can leave the system that uses less than the 300,000 Ccf
12 qualification from leaving the system. In other words, this minimum qualification could
13 encourage customers who do not meet the minimum threshold to leave the system because
14 we would not be allowed to negotiate a discounted rate with them. Losing revenues from
15 Special Contract customers could have significant revenue impacts if they left one of our
16 rate classes as other customers within their rate class would now be responsible for the
17 expenses their revenues were covering.

18 **Q. Why does the Company disagree with the Special Contract Rate**
19 **Discount incentive provision proposed by Staff?**

20 A. Customers' marginal costs are already evaluated and assessed on a case-by-
21 case basis to ensure a negotiated, discounted rate is still marginally beneficial to the
22 Company and its other customers if we were to keep the customer on the system. Each
23 potential Special Contract customer has individual needs and requirements in order to agree

1 to stay on our system. An incentive provision that would require a minimum of 90% of the
2 cost of the viable natural gas transportation alternative over the life of the contract would
3 limit the negotiating power of the Company to work with the customer on an agreement
4 that provides them an incentive to stay on our system, all while still covering the marginal
5 costs they impose. This 90% minimum cost sets an artificial floor for negotiations, limiting
6 the ability of the Company to execute a mutually beneficial contract with the customer. It
7 could also encourage the lengthening of contracts in order to spread out the additional cost
8 requirements, and if the Company set a limit on payback years in the Special Contracts, it
9 would limit even more customers who could qualify, and encourage more customers to
10 leave and bypass the system.

11 **Q. Why does the Company disagree with the Revenue Limitation incentive**
12 **provision proposed by Staff?**

13 A. It is in the Company's own interest to ensure customers, at a minimum, have
14 marginal revenues that meet marginal costs. Unnecessary provisions with no basis or
15 analysis supporting why these limitations should be put in place could be unduly
16 discriminatory due to individual customer bypass situations that may exist. Special
17 Contracts are marginally beneficial to the Company and the other customers, so there
18 should not be provisions put in the Special Contract tariff that could prevent marginal
19 benefits from being achieved since there is not a conflict of interest.

1 **Q. Why does the Company disagree with adjusting Special Contract**
2 **customer revenues to be based on a different rate class during the ratemaking**
3 **process?**

4 A. As mentioned above in the current overstatement of revenues by one of our
5 Special Contract customers proposed in Staff's test year revenues, the imputation of higher
6 revenues associated with a Special Contract customer would result in Ameren Missouri's
7 rates being designed with the expectation of under-recovering its actual revenue
8 requirement as long as the Special Contract continue. This overstatement of revenues
9 would create rates lower than what is actually required to achieve Ameren Missouri's
10 revenue requirement and does not reflect normalized revenues.

11 **Q. Does this conclude your rebuttal testimony?**

12 A. Yes, it does.

