Exhibit No.: Issue:

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Witness: Type of Exhibit: Sponsoring Party: Case No.: Cash Working Capital, Capital Structure Glenn W. Buck Surrebuttal Testimony Laclede Gas Company GR-99-315

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Missouri Public Service Commission

LACLEDE GAS COMPANY

GR-99-315

SURREBUTTAL TESTIMONY

OF

GLENN W. BUCK

Surrebuttal Testimony of Glenn W. Buck

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SURREBUTTAL TESTIMONY OF GLENN W. BUCK

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1	Q.	Please state your name and business address.
2	Α.	My name is Glenn W. Buck, and my business address is 720 Olive St., St. Louis,
3		Missouri, 63101.
4	Q.	Are you the same Glenn W. Buck who previously filed direct and rebuttal testimony in
5		this proceeding?
6	A.	Yes, I am.
7	Q.	What is the purpose of your testimony?
8	A.	The purpose of my surrebuttal testimony is to respond to the rebuttal testimony filed by
9		Staff Witness Griggs regarding the appropriate calculation of the collection lag portion of
10		the overall revenue lag for use in determining the level of cash working capital for
11		inclusion in rate base. I will also respond to the rebuttal testimony filed by Staff Witness
12		Broadwater and the Office of Public Counsel ("OPC") Witness Burdette regarding the
13		appropriate level of short-term debt to include in the Company's capital structure.
14		Cash Working Capital – Collection Lag
15	Q.	On page one of his rebuttal testimony, Mr. Griggs states that 34.8 days does not provide a
16		reasonable estimate for the collection lag for residential and commercial/small industrial
17		customers. Do you agree with his assertion?
18	A.	No, I do not. In support of this assertion, Mr. Griggs does an "example" calculation that
19		would indicate that, assuming all customers pay at the delinquent date, the expected lag
20		would be approximately 19.4 days. Mr. Griggs then uses this example to support his
21		contention that the Company's lag is unreasonable. Mr. Griggs example calculation is

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irrelevant, of course, because it is based on a premise that Mr. Griggs himself knows is 1 2 false - namely that all of Laclede's customers pay their bills by the delinquent date. His following observation that the Company's collection lag implies that all customers delay 3 paying their bills until after the delinquent date is equally false because, as Mr. Griggs 4 5 also knows, the collection lag is an average. As a result, it reflects not only the collection lag associated with the majority of the Company's customers who pay their bills around 6 7 the delinguent date, but also the smaller number of customers who pay their bills, or portions thereof, 90 or 180 days (or even longer) after the delinquent date. Obviously, it 8 does not take a large number of customers with 180+ day collection lags to drive up the 9 lag by 12 or 13 days. In fact, without addressing the legitimacy of the Staff's skewed 10 customer sample, it should be noted that the Staff's own calculation supports a 25.4 day 11 collection lag, a result that no more implies that "...all customers delay payment until 12 receiving the following month's bill" than does it imply that "...in the aggregate, all 13 Laclede customers would incur late payment charges" (Griggs Rebuttal, Page 2). 14

Q. Mr. Griggs implies that it is not reasonable to assume that the impact of Cold Weather
 Rule ("CWR") customers could increase the collection lag to 34.8 days (Griggs Rebuttal,
 Page 2, Lines 14 – 23). Do you agree with this conclusion?

A. Of course, but its not just CWR customers whose payment patterns lead to the 34.8 day
 collection lag. To respond to this assertion, I have done a limited review of the customer
 sample utilized by Staff although I do not agree that the sample is representative of
 Laclede's diverse customer base.

Q. According to the Staff's sample, do CWR customers, on average, have worse payment
patterns than the Company's other customers?

A. Yes. Although I agree that these customers do, in fact, exhibit worse payment patterns
than many of our customers (the Staff's own sample supports an 89.3 day lag for this
subset including at least one customer with a 568.7 day lag, and another with a 304.2 day
lag), there remain other subsets of our customer base in the customer sample utilized by
Staff, as well as among those customers arbitrarily excluded, who also have distinct
payment patterns different from the average calculated.

- Q. Are there other characteristics of the Staff's sample that may, compared to the
 Company's actual lag and without the effect of CWR customer collection lags, account
 for the unrealistically short collection lag that it produces?
- A. Yes, Mr. Griggs seems to imply that the only subset of Laclede's customers who have a 10 worse-than-average payment pattern is the CWR customers. I have found that the Staff's 11 12 sample illustrates the unique payment characteristics of various portions of our customer base. The Staff's own collection lag for the remaining customers, other than CWR, was 13 14 **22.3** days -- a result that would indicate that non-CWR customers are also paying their bills, on average, almost 3 days after the delinquent date cited in Mr. Griggs' "example." 15 However, the Staff sample included a 25% greater level of budget billing customers than 16 17 our population as a whole. These budget billing customers, in the Staff sample, had an average lag of 18.0 days, which lowered the Staff's calculated collection lag. 18

19 Q. Please continue.

A. Another discrete customer group is the commercial/small industrial ("C&I") group of
customers. This set of customers was over-represented, versus our overall customer base,
by approximately 100% in the Staff's sample, and would normally be thought to have a
lower collection lag than residential customers, as a whole, because Laclede's tariff

provisions require C&I customers to pay their bills earlier (15 days for C&I customers 1 versus 21 days for residential customers). However, in this case, the overall collection 2 lag of the C&I customers included in the Staff's sample actually had the net effect of 3 4 increasing the total collection lag because of the presence of a few slow-paying C&I This illustrates the potentially unpredictable results of using a customer 5 customers. sample to determine collection lags. This is exactly why the Company has advocated 6 7 utilizing an accounts receivable turnover analysis, covering our entire universe of utility 8 customers, so as avoid the type of anomalous results indicated in the Staff's analysis.

9 Q. Are there any other factors that support the reasonableness of the 34.8 day collection lag,
10 as filed by the Company?

A. Yes. As addressed in my rebuttal testimony (Buck Rebuttal, Page 6, Lines 7 - 23 11 continuing through Page 7, Lines 1 - 15), the Staff excluded, from its sample, customers 12 for whom less than twelve months of billing data was available. This exclusion 13 14 eliminates a significant portion (well over 20%) of our customers from the Staff's sample. These customers (inactive, final billed, and charge-off) typically have a higher 15 collection lag than Laclede's population as a whole, and are completely unrepresented in 16 17 Staff's calculation. Additionally, the Staff's sample excludes customers who are new to the system or, for that matter, just new to an address. 18

Q. Mr. Griggs represents that the Company's approach to uncollectible accounts "actually
 increased the cash working capital requirement for a portion of uncollectibles." (Griggs
 Rebuttal, Page 4, Line 11) Is that an accurate statement?

A. No. In fact, the Company's approach has the net effect of only including a future charge off customer's billing activity while they are still an active customer. In this manner, any

actual billings and payments in the customer history prior to disconnection, while they 1 are still active customers, are included in the calculation of the collection lag. Staff's 2 3 sampling method, on the other hand, eliminates these customers, mistakenly ignoring the fact that these customers are being billed and making payments in the interim. This has a 4 real cash impact, both on the customer and Laclede. 5 6 7 Capital Structure - Short - Term Debt Q. Has a true-up request been made in this proceeding? 8 9 A. Yes. The parties in this proceeding have jointly recommended that certain items in cost 10 of service, including all elements of capital structure, be "trued-up" through July 31, 1999. 11 Q. Please briefly explain the parties' positions concerning capital structure. 12 13 A. I am recommending that the actual twelve month ended July 31, 1999 average daily balance of short-term debt, offset by the level of construction work in progress, be used 14 as the starting point. This average balance should then be annualized to include the full 15 year effect of the approximate \$25 million common equity offering that occurred in May 16 of 1999 and the \$25 million debt issuance that closed at the beginning of June, 1999. 17 This annualization is no different than any of the other annualized adjustments sponsored 18 by the Company and Staff in this proceeding (i.e., Wages and Salaries, Medical). This 19 annualized average balance is estimated to be approximately \$40 million in short-term 20 debt. Both the Staff and OPC have included the 12 month March 1999 ended average 21 level of short-term debt adjusted for construction work in progress. Neither Staff nor 22 OPC has adjusted short-term debt for the aforementioned equity and debt issuances. 23

After discussions between the parties, both Staff and OPC have agreed to make a further adjustment to reflect in their calculations average daily short-term debt balances. Thus, both the Staff and OPC are proposing that \$79.231 million of short-term debt be included in capital structure.

5 Q. On page 6 of his rebuttal testimony, Staff witness Broadwater states that: "The manner 6 that the Company has used to calculate its short-term debt balance is not reflective 7 of...the past levels of short-term debt the Company has had...." Do you believe that that 8 past short-term debt balances are indicative of future levels of short-term debt?

9 A. No. Short-term debt levels can and, in fact, do vary based on many items, such as the
10 occurrence of abnormal weather or the redemption of long-term debt in advance of
11 refinancing. Unless each item that can influence short-term debt balances is properly
12 accounted for during the periods analyzed, use of historical averages as a proxy for
13 expected averages can yield unreliable results.

Q. Do you believe that Mr. Broadwater's current sponsorship of \$79 million in short-term
debt is inconsistent with his direct testimony?

A. Yes. In his direct testimony, Mr. Broadwater stated: "In this specific case, the Staff's capital structure includes short-term debt because these funds are supporting certain rate base items. The rate base items supported by short-term debt include natural gas and propane inventories and cash working capital." (Broadwater Direct, Page 22, Lines 7 – 10) Although it should be noted that I do not agree with Mr. Broadwater's premise, the total of these rate base items as represented in the Staff's direct case is \$48.188 million, an amount that is nowhere near the \$79 million that Mr. Broadwater is now proposing.

Q. At page 7 of his rebuttal testimony, Mr. Broadwater attached a Schedule 3 to his rebuttal
testimony, provided in response to Staff Data Request 3811, which he claims: "clearly
shows that the company is increasing its use of short-term debt." (Broadwater Rebuttal,
Page 7, Lines 5 - 6) Do you have any comments about this statement?

Mr. Broadwater's statement demonstrates that he does not have a clear understanding of 5 A. 6 the workpaper he received from the Company nor does he have a clear understanding of how Laclede finances its assets. The workpaper supplied to Mr. Broadwater does show 7 increases in short-term debt in 2000 and 2001. However, what Mr. Broadwater does not 8 understand is that: (1) this schedule was assembled to indicate cash needs, not for 9 determining the appropriateness of financing alternatives; and (2) such small increments 10 of required cash could not be obtained through permanent financing in a cost-effective 11 manner (Please see the discussion of this matter on page 10, lines 8 - 16 of my rebuttal 12 testimony). 13

14 Q. Do you have any further comments on this matter?

A. Yes. Mr. Broadwater is apparently stating that, in future years, the Company will be
 utilizing additional short-term debt to finance construction activity. There is nothing
 wrong with this approach, assuming that the Staff also includes the additional plant
 associated with that financing in rate base.

Q. Under Mr. Broadwater's proposal, what percentage of capital structure will consist of
 short-term debt?

A. Upon reviewing true-up information, his proposed level of short-term debt will comprise
 approximately 13.8% of capital structure.

23 Q. What would be the total level of debt included in Mr. Broadwater's capital structure?

A. Total debt, which includes both short-term and long-term debt, will be approximately
 49% of total capital structure under Mr. Broadwater's proposal.

3 Q. What are the implications of including this level of debt in the Company's capital
4 structure?

According to the Standard & Poors ("S&P") benchmarks for rating a company's debt, Α. 5 Mr. Broadwater's capital structure proposal has effectively placed the Company in the 6 "A" rating category. The Company's current rating with S&P is "AA-". This "AA-" 7 rating allowed the Company to issue 30-year debt in June at an approximate cost to the 8 Company and our ratepayers of 7.04%, a historically favorable rate. The implications of 9 this theoretical bond downgrade on the rate of return and overall return on capital 10 structure has not apparently been quantified or included in Mr. Broadwater's analysis on 11 Laclede's cost of capital. It should be further noted, as stated in the Direct Testimony of 12 OPC witness Burdette, that S&P considers any level of short-term debt above 10% of 13 14 total capitalization to be "problematic" (Burdette Direct, Page 5, Lines 28 – 30). Both the percentage of short-term debt (13.8%), as well as the level of total debt (49.0%) 15 included in Mr. Broadwater's proposed capital structure should be cause for alarm. 16

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17 Q. Do you have any other comments regarding the rebuttal testimony of Mr. Broadwater?

A. Yes. Based upon Mr. Broadwater's return on equity and capital structure
 recommendations in this proceeding (based upon the true-up capital structure that will be
 recognized in this case), the other S&P quantitative benchmark calculations used in
 determining Laclede's debt ratings would yield equally disastrous ratios when applied to
 Mr. Broadwater's analysis. Based on the regulatory models currently utilized by Staff,
 any analysis of cost of capital premised on a company with an "AA-" rating while only

supporting S&P quantitative measures for a lower-rated company is completely without
 merit.

3 Q. Do you have any concerns with the rebuttal testimony of OPC witness Burdette?

- 4 A. Generally, on the issue of capital structure, Mr. Burdette's analysis suffers from the same
 5 fundamental flaws as does Mr. Broadwater's.
- Q. Mr. Burdette alleges that the Company's proposed capital structure "would arbitrarily
 increase the Company's overall rate of return by lowering the level of low-cost shortterm debt, thereby artificially increasing the levels of higher cost common equity and
 long-term debt." (Burdette Rebuttal, Page 10 Lines 1 3) Do you agree with this
 assertion?

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11 A. No. Mr. Burdette seems to imply that the Company is somehow trying to "game" the 12 regulatory process. In fact, Laclede's actions have been straight-forward and consistent 13 throughout, in identifying the use of proceeds from both the recent equity and bond 14 offerings as being used to reduce short-term debt, with the SEC, the rating agencies, our 15 investors, and the Missouri Public Service Commission.

16 Q. Please continue.

A. Mr. Burdette's testimony seems to suggest that Laclede should finance all of its assets
with only short-term debt, because it's the "low-cost" finance alternative. Operating in a
vacuum, Mr. Burdette might be correct, but credit rating agencies, stock analysts and
markets require the stability that longer term vehicles, such as common equity and longterm bonds provide to a capital structure.

22 Q. Does this complete your testimony?

23 A. Yes.

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

In the Matter of Laclede Gas Company's) Tariff to Revise Natural Gas Rate Schedules.)

Case No. GR-99-315

AFFIDAVLT

STATE OF MISSOURI SS.) CITY OF ST. LOUIS

Glenn W. Buck, of lawful age, being first duly sworn, deposes and states:

My name is Glenn W. Buck. My business address is 720 Olive Street, St. Louis, 1. Missouri 63101; and I am Manager of Financial Services for Laclede Gas Company.

Attached hereto and made part hereof for all purposes is my surrebuttal testimony, 2. consisting of pages 1 to 9, inclusive.

I hereby swear and affirm that my answers contained in the attached testimony to 3. the questions therein propounded are true and correct to the best of my knowledge and belief.

Glenn W. Buck

Subscribed and sworn to before me this 1946 day of August, 1999.

JOYCE L. JANSEN Notary Public - Notary Seal STATE OF MISSOURI St. Louis County My Commission Expires : July 2, 2001