BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED[2]

JUL 0 5 2006

Missouri Public Service Commission

Name: Ms. Gwenda Allen
Complainant

vs.

Company Name: LaClede Gas Company
Respondent

Case No.

COMPLAINT

Complainant resides at 4540 Lexington Ave. Apt B
(address of complainant)
St. Louis, Mo 63115

1. Respondent, LaClede Gas Company
(company name)
of St. Louis Mo 63166
(location of company), is a public utility under the jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

I Gwenda Allen are you her permission to call Great Things In Corporated Foundation, And Urban League for the rest of my information on my bills for them pledge the money.

3. The Complainant has taken the following steps to present this complaint to the Respondent:

HDC
4548 M L KING
ST. LOUIS, MO 63113

STATE OF MISSOURI
DEPARTMENT OF SOCIAL SERVICES
FAMILY SUPPORT DIVISION

ALLEN GWENDA
4540 LEXINGTON AVE
SAINT LOUIS MO 63115

ID #: 115-496-72-0509

ENERGY ASSISTANCE ELIGIBILITY NOTICE		Date 11/23/2005
Application Date 10/14/05	Benefit Amount $257.00	Fuel Type NATURAL GAS
Supplier Name LACLEDE GAS COMPANY	Supplier Address 720 OLIVE ST	
Supplier City,State,Zip ST LOUIS MO 63101		

Eligibility Message: Eligible

You have been approved for assistance to help pay a portion of your home heating costs under Missouri's Low Income Home Energy Assistance Program. The amount of money you have been approved for is shown above by "Benefit Amount" . You are expected to continue paying any "Amount Due" on the bill you receive from your utility company.

You have the right to request a fair hearing if you do not agree with this decision and you request the hearing within thirty (30) days after the date of this letter.

If you request a fair hearing, you may present information yourself or you may be represented by your own attorney.

Requests for hearings must be made at the Community Action Agency where you applied for assistance.

HDC
4548 M L KING
ST. LOUIS, MO 63113

STATE OF MISSOURI
DEPARTMENT OF SOCIAL SERVICES
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ALLEN GWENDA
4540 LEXINGTON AVE
SAINT LOUIS MO 63115

ID #: 115-496-72-0509

ENERGY ASSISTANCE ELIGIBILITY NOTICE		Date 12/16/2005
Application Date 10/14/05	Benefit Amount $0.00	

Eligibility Message: Ineligible

Your application for benefits under Missouri's Low Income Home Energy Assistance Program has been denied. The reason for this decision is:

Your fuel supplier indicated that you have an inactive heating account.

If you have questions about this decision, contact the Community Action Agency office where you applied for assistance. If your application was denied, you may re-apply for assistance prior to March 31, 2005.

You have the right to request a fair hearing if you do not agree with this decision and you request the hearing within thirty (30) days after the date of this letter.

If you request a fair hearing, you may present information yourself or you may be represented by your own attorney.

Requests for hearings must be made at the Community Action Agency where you applied for assistance.

May 5, 2006

Ms. Gwenda Allen
4540 Lexington
St. Louis, Mo 63115

RE: Acct. **470889-015-8**

Dear Ms. Allen,

After careful review of your application and the supporting information you provided, Great Things Incorporated Foundation has made a pledge on your behalf in the amount of **$329.21** to Laclede Gas Company.

Please allow four weeks for final processing.

The Foundation provides this assistance on a **one-time basis only**. We pray that this assistance will help improve your situation and that God will continue to bless and keep you.

Sincerely,

Gwendolyn J. Wesley,
Executive Director

Do great things for God—Expect great things from God!
(314) 535-4673--4673 Page Blvd. St. Louis, Missouri 63113

LACLEDE GAS COMPANY
720 OLIVE STREET
ST. LOUIS, MISSOURI 63101
314-621-6960
January 13, 2003

Gwenda L. Allen
4540 Lexington - 1FL
St. Louis, MO 63115

Account Number 470889-013

Dear Gwenda L. Allen :

Laclede has been notified by the state Division of Family Services that you are eligible to receive an Energy Assistance Grant if we promptly restore gas service.

We find that the grant amount is not sufficient to restore service, based upon your unpaid utility charge balance, which our records show amount to $1,574.70.

Laclede requires that additional grants and customer payments **total $245.00** before we will restore service. If you are able to pay this amount, you may do so at our office, 720 Olive Street, in Downtown St. Louis.

Additional grants may be available if you are unable to pay. If you live in the City of St. Louis or Wellston, call the Human Development Corporation at 314-535-7607. If you live in St. Louis County (except Wellston) call STEP, Inc. at 314-863-0015.

Please note that the Division of Family Services will deny your grant if you do not obtain gas service restoration in your name within 30 days from the date you were determined to be eligible for the grant.

If you have any questions about this notice or our account call Laclede at 314-621-6960.

LACLEDE GAS COMPANY

HDC
4548 M L KING
ST. LOUIS, MO 63113

STATE OF MISSOURI
DEPARTMENT OF SOCIAL SERVICES
FAMILY SUPPORT DIVISION

ALLEN GWENDA
4540 LEXINGTON AVE
SAINT LOUIS MO 63115

ID #: 115-496-72-0509

ENERGY ASSISTANCE ELIGIBILITY NOTICE		Date 12/03/2004
Application Date 12/03/04	Benefit Amount $257.00	Fuel Type NATURAL GAS
Supplier Name LACLEDE GAS COMPANY	Supplier Address 720 OLIVE ST	
Supplier City,State,Zip ST LOUIS MO 63101		

Eligibility Message: Eligible

You have been approved for assistance to help pay a portion of your home heating costs under Missouri's Low Income Home Energy Assistance Program. The amount of money you have been approved for is shown above by "Benefit Amount" . You are expected to continue paying any "Amount Due" on the bill you receive from your utility company.

You have the right to request a fair hearing if you do not agree with this decision and you request the hearing within thirty (30) days after the date of this letter.

If you request a fair hearing, you may present information yourself or you may be represented by your own attorney.

Requests for hearings must be made at the Community Action Agency where you applied for assistance.

FAMILY SERVICES OFFICE
1430 OLIVE ST.
ST LOUIS MO 63103

ENERGY ASSISTANCE NOTIFICATION CARD
01-27-2003

APPLICATION DATE: 11-08-02
FUEL TYPE: NATURAL GAS
BENEFIT AMOUNT: $206.00

SUPPLIER NAME: LACLEDE GAS COMPANY
ADDRESS: 720 OLIVE ST
ST LOUIS MO 63101

GWENDA ALLEN
4540 LEXINGTON AVE 1FL
ST LOUIS MO 63115

ID #: 115-496-72-0509

ELIGIBILITY MESSAGE:

ELIGIBLE: YOU HAVE BEEN APPROVED FOR ASSISTANCE TO HELP PAY A PORTION OF YOUR HOME HEATING COSTS UNDER MISSOURI'S LOW INCOME HOME ENERGY ASSISTANCE PROGRAM. THE AMOUNT OF MONEY YOU HAVE BEEN APPROVED FOR IS SHOWN ABOVE BY 'BENEFIT AMOUNT'. YOU ARE EXPECTED TO CONTINUE PAYING ANY 'AMOUNT DUE' ON THE BILL YOU RECEIVE FROM YOUR UTILITY COMPANY.

YOU HAVE THE RIGHT TO REQUEST A FAIR HEARING IF YOU DO NOT AGREE WITH THIS DECISION AND YOU REQUEST THE HEARING WITHIN THIRTY (30) DAYS AFTER THE DATE OF THIS LETTER.

IF YOU REQUEST A FAIR HEARING, YOU MAY PRESENT INFORMATION YOURSELF OR YOU MAY BE REPRESENTED BY YOUR OWN ATTORNEY.

REQUESTS FOR HEARINGS MUST BE MADE AT THE FAMILY SERVICES OFFICE WHERE YOU APPLIED FOR ASSISTANCE.

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