

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED³

APR 3 2007

Name: Thomas E. LeCure
Complainant

Missouri Public
Service Commission

vs.

Case No.

Company Name: Laclede Gas co.
Respondent

COMPLAINT

Complainant resides at 624 A Holly hills, St. Louis
Missouri, 63111
(address of complainant)

1. Respondent, LaClede Gas company
(company name)
of 720 Olive Street, St. Louis, Mo 63101, is a public utility under the
(location of company)
jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

To whom it may concern.
I Thomas E. LeCure have had Laclede
on in my apartment on 624 A 2nd Floor
since before 2000. to make it easier.
I've owned the building and had trouble's
paying gas a few years in 2002 maybe
a little earlier because of accidents in a
car, later on the job which witch I've had
some problems pay gas on 2nd Floor. Late pays
overdue payments. All in witch I have been
threatened to disconnect my gas many time throug
the hard times when I was down on my
luck and was hurt. Not receiving much money
to pay the 2nd Floor let alone the 1st Floor
too. I called to have the gas turned on
and 3 days later I recieved a Bill

3. The Complainant has taken the following steps to present this complaint to
the Respondent:

of 2,611.81. Bill date was 5-23-05 they were charging me from 6-04-03 to 4-22-05 2,169.52.

This is the first bill I received for this ^{1st} floor and never was using the 1st floor. Stockton Hardwood Flooring was renting the 1st floor and moved out. Gas was off. S+D Hobby shop opened after that and after 4 months snuck out of my building without paying me a penny of rent. I think that Dan + Steve who I found out stiffed their last landlord before me. Probably had a gas bill their and may have turned on my gas on the 1st Floor. Now I think I'm being held accountable for all of their gas bills.

WHEREFORE, Complainant now requests the following relief:

I have since quite yousing gas in my building and demand that this bill and all credit repercouisins from it be removed from my name. I have not received a bill for the 1st floor ever untill I call to turned it on in my name ^{Approximate} 5-20-05, 2nd Floor ~~app~~ is payed in full. Now they are sending me a bill for the 1st floor to the 2nd floor.

March 19, 2007
Date

Thomas E. L. C.
Signature of Complainant

Attach additional pages, as necessary. ✓
Attach copies of any supporting documentation.

I am on disability and am still going through court procedures.

I do not need a big Company like lalede gas to be trying to collect a bill of someone else's. I was threatened to be shut off on 2nd floor numerous times and wonder why a company such as lalede gas didn't send me 1 one notice for the 1st Floor in this whole period of time.

I live in the building and check both floors for mail and have not once got a bill for the first floor in my name, or I would have had it shut off like I did when I was told about this bill.

I still have no gas on in my building and can't rent 1st floor out because of gas boiler.

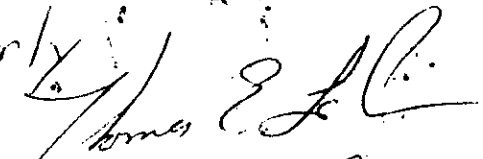
I feel that besides this bill and my nervous condition from Not having a job and hard times paying bills that my doctor started putting me on a depressing pill called Zanax. Help cope with stress.

These are not easy time for me and I feel that this should be taken care of from Laclede gases end and I should be removed from their dept. collectors and my credits re established. I payed my bill on 2nd floor in full. Don't give me another one.

I don't 'understand' how they are aboud to do this to people and get away with it. Charging for a product and not letting them know their using it. If I would have received 1 bill at the begining I would have had it ~~shut~~ shut off.

I respectfully send this document. x8 to you to resolved this matter.

Sincerely


Thomas E. LeCiv

P.S. Next page

Since then they read my my meter.

Removed my meter and replaced the meters.

Now they put boxes on the front of the meters so they can read them from down town.

I have not been using gas but all these things had to be done with numerous calls for me to be home and to let them make these changes. Huh sounds like someone covering up something.

Also I've been getting reduced bills from month to month how are they figuring those amounts out?

Sincerely Tim LeVine
Tons & LCL



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

STEVE GAW

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

WESS A. HENDERSON
Executive Director

DANA K. JOYCE
Director, Administration

ROBERT SCHALLENBERG
Director, Utility Services

WARREN WOOD
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

February 16, 2007

Thomas Le Curu
624 Holly Hills Ave., 2FL
St. Louis, MO 63111

Dear Mr. Le Curu:

This letter is in response to your indication that you wish to file a formal complaint.

A formal complaint must be filed in written form **including an original or duplicate original and eight (8) copies** addressed to *Secretary of the Missouri Public Service Commission, ATTN: Data Center, P.O. Box 360, Jefferson City MO 65102-0360*. After filing, the Commission will give the company thirty (30) days to either satisfactorily resolve the complaint or respond in writing with the company position. If the complaint is not settled and the company responds denying the allegations, the Commission may order the Staff to conduct an investigation and may schedule a hearing.

The hearing is very similar to a trial in a court of law. At the time of the hearing, state law requires that you present evidence, which will substantiate your claim against the company. The company also will be given the opportunity to present evidence discounting your claims. All parties, including the Commission's Staff, will have the opportunity to cross-examine the other parties witnesses. Further, any person as defined in 4 CSR 240-2.010(11), other than an individual, must be represented by an attorney.

Please note further filing requirements in the enclosed Chapter 2 - Rules of Practice and Procedure.

Sincerely,

Consumer Services Department

Enclosure(s): Formal Complaint Form
Chapter 2 - Rules of Practice and Procedure and Formal Complaint Form

Laclede Gas Company

DRAWER 2
ST. LOUIS, MO 63171



PRESORTED

FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

SERVICE AT: 624 HOLLY HILLS AVE 1FL

ACCT. NO. 418612-015-4 DEPOSIT 0.00 RATE C1

AVERAGE GAS COST PER THERM: .58220 DEGREE DAYS 4380

PRESENT READING	PREVIOUS READING	USAGE (CCF)	X	BTU FACTOR=	THERMS
324	9690	634		1.028	651.8

ACTUAL READING	AMOUNT
GAS ARREARS	36.00
CURRENT CHARGES	973.38

AMOUNT DUE \$1009.38

PAYMENT DUE BY 07-11-05 DELINQUENT AFTER 07-13-05

BILL DETAIL	AMOUNT
PRIOR GAS BALANCE	2611.81
BILL ADJUSTMENT	2575.81-
CHARGE FOR GAS SVC 03-31-04 TO 05-17-05 (INCLUDES A MONTHLY ISRS CHARGE OF 0.82)	819.85
ST LOUIS CITY TAX	91.09
SALES TAX	62.44
ACCOUNT BALANCE	1009.38
CORRECTED FINAL BILL	

AMOUNT DUE \$1009.38

PAYMENT DUE BY 07-11-05
DELINQUENT AFTER 07-13-05

Dollar Help - Check One!

☐ \$1 ☐ \$2 ☐ \$5

RETURN THIS STUB TO LACLEDE GAS COMPANY, DRAWER 2, ST. LOUIS, MO 63171

AMOUNT PAID

THOMAS LECURU
624 HOLLY HILLS AVE
2FL
ST. LOUIS, MO 63111

41861201540001009381

80406