

Commissioners

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## Missouri Public Service Commission

POST OFFICE BOX 360 JEFFERSON CITY MISSOURI 65102 573-751-3234 573-751-1847 (Fax Number) http://www.psc.mo.gov WESS A. HENDERSON Director of Administration and Regulatory Policy

STEVEN C. REED Secretary/General Counsel

CHERLYN D. VOSS Director of Regulatory Review

February 9, 2012

Barbara Orle 605 StoneyKirk Circle Reeds Spring, MO 65737

Re: Missouri-American Water Company, Case Number WR-2011-0337

Dear Ms. Orle:

Thank you for your letter dated January 31, 2012 regarding StoneBridge Village and the City of Branson.

The subject of your letter concerns an active case that is pending before the Missouri Public Service Commission. I am, therefore, prohibited by ethical considerations from commenting on the case. Additionally, I am required to file your letter and this response in the relevant docket.

I encourage you and other residents of StoneBridge Village and the City of Branson to monitor this proceeding. Documents, exhibits, testimony and other evidence in this case can be found in the Commission's Electronic Filing Information System (EFIS) at <a href="www.psc.mo.gov">www.psc.mo.gov</a>. Additionally, the hearing that will be held in this case can be viewed in person at our office in Jefferson City or by visiting our website.

Again, thank you for your correspondence.

Sincerely,

Robert S. Kenney Commissioner