Barbara Orle 605 StoneyKirk Circle Reeds Spring, MO 65737

January 31, 2012

Robert S. Kenney, Commissioner Missouri Public Service Commission Governor Office Building 200 Madison St. Suite 440 Jefferson City, MO 65101

Dear Commissioner Kenney,

The Advisory Committee of StoneBridge Village, after much discussion, is at a loss as to the need for an increase in our water rates and sewer rates.

The Village is made up of about eighty percent retirees and most of them are on fixed incomes. Of that number almost half are widows or widowers, some of whom have been unable to sell their homes in this down economy.

When the sewer system was connected to the City of Branson, thereby by-passing the treatment plant, it was hoped that the especially high sewer rates would be reduced. And the request for an increase is especially disconcerting. Also, it is felt that our water rates, compared with other like areas are not too low.

Considering the hardships this economy has placed on our residents, we ask the Commission to appeal for relief by way of a reduction in our present rates, but especially not an increase.

Thank you for your time and consideration in this matter.

Sincerely,

Barbara Orle, Chair

Salara Ost

StoneBridge Village Advisory/Public Works Committee