

### Important Information

- An account may not be eligible for a payment agreement or short-term extension due to tampering, returned payment, insufficient payment within the last 35 days, deposit arrears, recent default on an agreement or it is the day of disconnection.
- If this notice is regarding a returned payment, a returned payment charge will be added to the next energy statement.
- For information on the Medical Equipment Registry, Medical Hardship Extension and Caring Contact Alert, please visit us at [AmerenMissouri.com/HealthAndSafety](http://AmerenMissouri.com/HealthAndSafety).
- For further assistance, contact us at 1.800.552.7583. Relay Missouri customers, dial 711.

### Service Reconnection Instructions

If the service is interrupted, the **REQUIRED PAYMENT** due to reconnect is \$ [REDACTED]. This amount includes the past due balance of \$ [REDACTED] plus a \$ [REDACTED] reconnection fee. The following steps **MUST** be completed to have the electric service safely restored:

- **Make the required payment of \$ [REDACTED] using the account number provided on this notice.** Once the required payment is received, an order to reconnect the electric service will be automatically generated. There is no need to call. We will attempt to restore service the same day or by the end of the next business day.



### **Financial Assistance Agencies near you based on your service zip code:**

(Contact the United Way by dialing 211 or visit [211Helps.org](http://211Helps.org) for additional agencies)

<b>Agency:</b>	<b>Address:</b>	<b>Phone Number:</b>
Community AA St. Louis County	2709 Woodson Rd.	1.314.863.0015
Heat Up St. Louis, Inc2	1520 Market, Lobby	1.314.241.0001
The Salvation Army	1130 Hampton Ave.	1.314.646.3000
The Salvation Army-Stratford Commons	4100 Peyton Lane	1.314.423.7770
Urban Spousal Support Resource Center	119 Church Street	1.314.475.5151

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Detach this form for use at a pay station



## **FINAL NOTICE** **SUBJECT TO DISCONNECT AFTER MAY 30, 2023**

**It is too late to mail a payment**



Visit [Ameren.com/alerts](http://Ameren.com/alerts) or text **REG** to **263736** to enroll in personalized text and email notifications that will alert you when payment is received, when reconnection is complete and much more.

<b>Account Number</b>	[REDACTED]
<b>Amount Due</b>	\$ [REDACTED]