Before the MISSOURI PUBLIC SERVICE COMMISSION

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In the Matter of Application of Tempo Telecom, LLC for Designation as an Eligible Telecommunications Carrier in the State of Missouri for the Limited Purpose of Offering Prepaid Wireless Lifeline Service to Qualified Households

Case No. TA-2013-0545

INFORMATIONAL FILING

Tempo Telecom, LLC ("Tempo"), by its attorneys, hereby respectfully submits this Informational Filing, pursuant to Missouri Code of State Regulations, Title 4, Section 240-3.570(3)(D), and offers the following description of its service offerings:

Section I: Lifeline Service

1. Tempo will offer two Lifeline options throughout its designated service area in

Missouri. The options are as follows:

- 2. **Option 1** will offer 250 nationwide minutes of use per month at no charge to the customer.
 - 3. **Option 2** will offer 150 nationwide minutes of use with the ability to rollover

unused minutes to the next month, also at no charge to the customer.

4. All minutes for both options are nationwide minutes, and there is no additional charge to the customer for toll calls.

5. Both options will provide the customer with the choice of several wireless handsets. Each customer will have at least one free choice of handset as well as additional choices of handsets for an additional charge.

6. All plans will include voicemail service as well as custom calling features such as call waiting, call forwarding and caller ID.

7. Both plans offer national texting, with three (3) texts (either sent or received) counting as one (1) minute of use. Both plans also offer Web/Internet usage with one (1) megabyte counting as two (2) minutes of use. Web or Internet access is dependent on the customer's handset.

8. Both plans will have 911 and E911 access available.

9. Customers on either plan will have the option to purchase additional minutes, to be used for voice, text, or Web/Internet access. Customers will have the option anytime during the month to purchase these minutes, which will be available for 30 days from purchase. Customers may purchase 60 additional minutes for \$5.95, 100 additional minutes for \$9.95, and 200 additional minutes for \$14.95.

10. In the future, customers with either option may add international calling with perminute pricing based on the country to be called.

Additional terms and conditions for Tempo's prepaid wireless Lifeline service
offerings are set forth at http://www.mytempo.com/footer/Lifeline-Terms-and-Conditions.aspx.
Publicly available information regarding Tempo's prepaid wireless Lifeline service offerings can
be found at: http://www.mytempo.com/Lifeline/Lifeline-Wireless.aspx.

Section II: Non-Lifeline Service

1. Tempo offers three types of non-Lifeline wireless plans: Monthly plans; PayGo plans; and Unlimited plans.

2. Tempo's Monthly plan offers four levels of airtime Minutes of Use (MOU) allotments active for one monthly bill cycle regardless of the length of the month. Plans are

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deactivated at the end of the bill cycle and require a new Tempo service plan purchase to continue use of the Tempo handset.

3. Under the Monthly plan, text messages deduct three (3) minutes of use per text, and mobile web usage deducts two (2) minutes of use per megabyte of use. Customers can purchase additional minutes of use if all minutes of use are exhausted prior to the end of the month.

4. The following Monthly plans are available: Tempo 50, with 50 minutes for \$9.95; Tempo 200, with 200 minutes for \$19.95; Tempo 400, with 400 minutes for \$29.95; and Tempo 1,000, with 1,000 minutes for \$49.95. Customers can purchase additional minutes, with 60 additional minutes for \$5.95, 100 additional minutes for \$9.95, and 200 additional minutes for \$14.95.

5. Tempo's PayGo plans offer minute allotments active for 100 days from purchase. Plans are deactivated at the end of 100 days and require a new Tempo service plan purchase to continue use of the Tempo handset.

6. Under the PayGo plans, text messages deduct three (3) minutes of use per text, and mobile web usage deducts two (2) minutes of use per megabyte of use. If the customer's minutes are exhausted by the end of the 100 days, they must purchase another PayGo plan to continue use of the Tempo handset.

7. The following PayGo plans are available: PayGo 40, with 40 minutes for \$9.95; PayGo 250, with 250 minutes for \$29.95; PayGo 600, with 600 minutes for \$49.95; and PayGo 1,000, with 1,000 minutes for \$69.95.

8. Tempo's Unlimited plans offer unlimited voice and text messaging. Each plan includes a different allotment of mobile web use. Unlimited plans are active for one billing

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cycle, regardless of the length of the month. Plans are deactivated at the end of the month and customers must purchase a new Tempo service plan to continue the use of the Tempo handset.

9. The following Tempo Unlimited plans are available: Unlimited Value for \$44.95, offering unlimited voice and text and 250 megabytes of web usage; Unlimited Basic for \$49.95, offering unlimited voice and text and 1,024 megabytes of web usage; and Unlimited Smart for \$59.95, offering unlimited voice and text and 2,560 megabytes of web usage.

10. Finally, wireless customers of Lightyear Network Solutions, LLC ("Lightyear") that were acquired by Tempo in September 2013¹ can choose to continue to receive the same prepaid wireless service they received from Lightyear at the same monthly charges.

WHEREFORE, Tempo hereby files the foregoing description of its service offerings pursuant to 4 CSR 240-3.570(3)(D).

Respectfully submitted,

TEMPO TELECOM, LLC

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Dated: October 29, 2013

¹ In related transaction, Birch Missouri acquired landline customers of Lightyear. See BMGR-2014-0291.

CERTIFICATE OF SERVICE

The undersigned does hereby certify that a copy of the foregoing has been served by forwarding the same by electronic mail and/or first class mail, postage prepaid this 29th day of October, 2013 to the following:

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