

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Missouri Gas Energy and)
Its Tariff Filing to Implement a General Rate) File No. GR-2009-0355
Increase for Natural Gas Service) Tariff No. YG-2009-0714

NOTICE REGARDING EXTERNAL COMMUNICATION

Issue Date: October 15, 2009

On October 14, 2009, I received the attached letter from Bernard A. Meyer. A copy of my response to Mr. Meyer is also attached for the record.

Respectfully Submitted,



Robert M. Clayton III
Chairman

Dated at Jefferson City, Missouri,
On this 15th day of October, 2009.

St Joseph MO
Oct 4, 2009

Mr Robert Clayton, Chairman
Public Service Commission
Jefferson City, MO. 65102

Ref Case No.
GR-2009-0355

Dear Mr Clayton;

I am a retired person and was unable to attend the recent meeting concerning the increase request by Missouri Gas Energy. I herein wish to voice my objection.

Attached is a copy of my recent gas bill which also shows my usage for the 1st year. I used only \$4.34 worth of gas; but paid 29.87. This condition is true for approximately 6 months per year!

The Electric company (KEPL) gets only 7.06 and the Water company (Mo. Am. Water) gets \$8.95 customer charge. The Missouri Gas Energy now is gouging us for \$24.62. Please refuse their request.

Sincerely
Bernard A Meyer

Home Phone 816-232-1284
E Mail berniemeyer@hotmail.com

Mr. Bernard A. Meyer
2421 Pacific St
Saint Joseph MO 64507-1416

MISSOURI GAS ENERGY

NOTICE OF REQUEST FOR RATE INCREASE NOTICE OF PUBLIC HEARING REQUEST FOR PUBLIC COMMENT

Missouri Gas Energy (MGE) filed a natural gas rate case with the Missouri Public Service Commission seeking to increase non-gas costs revenues by approximately \$32.4 million a year. This case does not involve the gas cost portion of your monthly bill identified as COG (cost of gas). Non-gas costs are general operating and maintenance costs typically representing 25% to 30% of a customer's total monthly natural gas bill.

New rates are not expected to take effect until February 2010. The requested rate changes are as follows: (RES=Residential, SGS=Small General Service, LGS=Large General Service, and LV=Large Volume).

Class	Current Non-Gas Rate(s)*	Proposed Non-Gas Rate(s)*	Average Monthly Increase
RES	\$24.82/month	\$29.83/month	\$5.21
SGS	\$18.39/month plus 17¢ to 18¢ per Ccf (Nov-Mar), and 11¢ to 12¢ per Ccf (Apr-Oct)	\$41.20/month (no non-gas volumetric rate)	\$4.08
LGS	\$108.91/month plus 14¢ per Ccf (Nov-Mar) 9¢ per Ccf (Apr-Oct)	\$140/month plus 11¢ per Ccf for first 1,800 Ccf, and 8¢ per Ccf all additional gas	\$20.15
LV	\$835.95/month plus 5¢ per Ccf for first 30,000 Ccf, and 4¢ per Ccf all additional gas.	\$904.57/month plus 4¢ per Ccf for first 30,000 Ccf, and 3¢ per Ccf all additional gas.	\$173.04

* Rates are rounded to the nearest whole cent.

MGE proposes to redefine SGS and LGS classes as follows:

Class	Current Class Definition	Proposed Class Definition
SGS	Less than 10,000 Ccf in a month.	Less than 10,000 Ccf in a year.
LGS	More than 10,000 Ccf and less than 30,000 Ccf in a month.	More than 10,000 Ccf in a year and less than 30,000 Ccf in any one month.

For complete details of the MGE rate case filing, go to <http://psc.mo.gov/case-filing-information> and search for Case No. GR-2009-0355.

Cut along the dotted line, fold, tape and mail.

Cut along the dotted line, fold, tape and mail.

Customer Comment Card

Missouri Gas Energy Rate Increase Request
Case No. GR-2009-0355

Name: Bernard A Meyer

Are You A Current MGE Customer? Yes ☒ No ☐

Street Address: 2421 Pacific

City: St Joseph Zip Code: 64507

Phone: 816-232-1284

E-Mail: berniemeyer@hotmail.com

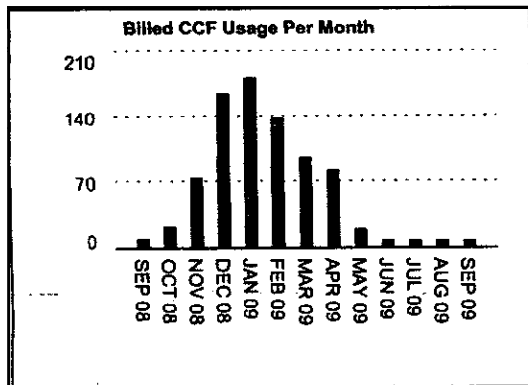
Comments:

less than 2 years ago you allowed the monthly "service charge" to be a fixed "24.62 per month. This more than doubled what my average was prior when it was based on usage. Today's bill is for 4.34 for cost of gas, but the service charge is "25.23 what did they do with all this money that generally cost those trying to save and get by on small incomes? This increase should be denied!

Bernard A Meyer

Phone: (800) 582-1234

Meter Reading Information						
Period	Read Dates	Reading	Press Factor	CCF Used	Days	CCF Day
Current	09/24/09	1739	1.0000	8	30	0.266
Previous	08/25/09	1731				



Account Number: **5021564095**
Customer Name: **BERNARD MEYER**
Service Address: **2421 PACIFIC ST
SAINT JOSEPH, MO 64507-1416**
Deposit Held: **NONE**
Statement Print Date: **September 29, 2009**
Service Period: **08/25/09 to 09/24/09**

Billing Information:

Previous Balance \$29.87
Payment Received (\$29.87) Thank you

Balance Forward:

\$0.00

Meter Number: 7J065303

Current MGE Service Charge:

\$25.23

Fixed Monthly Charge \$24.62
ISRS \$0.61

Cost of Gas Charge:

\$4.34

8.00 CCF @ \$0.54190 \$4.34

Fee & Tax Total:

\$0.30

City Franchise Fee \$0.29
ISRS Tax \$0.01

Total Current Charges:

\$29.87

Please pay by 10/21/09

\$29.87



Missouri Public Service Commission

P.O. BOX 360
JEFFERSON CITY, MO 65102

ROBERT M. CLAYTON III
CHAIRMAN

TELEPHONE 573-751-4221
FAX 573-526-7341
ROBERT.CLAYTON@PSC.MO.GOV

October 13, 2009

Bernard A. Meyer
2421 Pacific St
Saint Joseph MO 64507-1416

Dear Mr. Meyer:

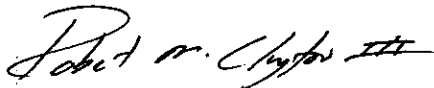
Thank you very much for your letter relating to Missouri Gas Energy.
I appreciate hearing your concerns.

The Commission allowed MGE to change its rate design to what is called a "Straight Fixed Variable" rate design in their last rate case. You have accurately described what it does to rates. Fixed costs are charged to customers in the form of the fixed charge, rather than through a volumetric charge. The only volume charge that you have is for the actual gas price, which is generally unregulated and dictated by the market.

I will place your concerns in the record of the case. I have also asked that our consumer services department respond to your specific concerns directly. Because this case is set for hearing beginning the week of October 26th, I cannot speak directly to your point or to offer an opinion. It is a decision that will have to be made after evidentiary hearing.

Thank you again for your letter.

Very truly yours,



Robert M. Clayton III
Chairman