Exhibit No.:

Issue: Number Portability Witness: Elizabeth Kistner

Sponsoring Party: Socket Telecom, LLC Type of Exhibit: Surrebuttal Testimony

Case No.: TC-2007-0341

SURREBUTTAL TESTIMONY OF ELIZABETH KISTNER ON BEHALF OF SOCKET TELECOM, LLC

TC-2007-0341

June 25, 2007

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Attorneys for Socket Telecom, LLC

Case No. TC-2007-0341 Surrebuttal Testimony: Elizabeth Kistner On Behalf of Socket Telecom, LLC

1,	June 25, 2007	
STATE OF Missouni		
COUNTY OF St. Louis) SS.	
BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION		
Socket Telecom, LLC,)	
Complainant,		
v.) Case No. TC-2007-0341	
CenturyTel of Missouri, LLC dba CenturyTel and Spectra Communications Group, LLC dba CenturyTel)))	
Respondents.)	
AFFIDAVIT OF ELIZABETH KISTNER		
COMES NOW ELIZABETH KISTN sworn, deposes and states:	NER, of lawful age, sound of mind and being first duly	
1. My name is ELIZABETH KI	ISTNER.	
2. Attached hereto and made a p in the above-referenced case.	art hereof for all purposes is my Surrebuttal Testimony	
3. I hereby swear and affirm that my statements contained in the attached testimony are true and correct to the best of my knowledge, information and belief.		
	ELIZABETH KISTNER	
SUBSCRIBED AND SWORN to b	Defore me, a Notary Public, this <u>21st</u> day of Mulling Memoria	

My Commission Expires: (SEAL)

DEBORAH A. NEUMANN Notary Public - Notary Seal State of Missouri Jefferson County My Commission Expires Oct. 28, 2008 Commission # 04474365

SURREBUTTAL TESTIMONY OF ELIZABETH KISTNER ON BEHALF OF SOCKET TELECOM, LLC CASE NO. TC-2007-0341 June 25 1, 2007

1		I. <u>INTRODUCTION</u>
2	Q.	PLEASE STATE YOUR NAME.
3	A.	My name is Elizabeth Kistner.
4	Q.	DID YOU FILE DIRECT TESTIMONY IN THIS PROCEEDING?
5	A.	Yes, I filed direct testimony on behalf of Socket Telecom, LLC ("Socket") in
6		Case No. TC-2007-0341 on May 1, 2007.
7		II. PURPOSE OF TESTIMONY
8	Q.	WHAT IS THE PURPOSE OF YOUR TESTIMONY?
9	A.	The purpose of my testimony is to respond to and rebut portions of the rebuttal
10		testimonies filed by CenturyTel witnesses Harold W. Furchtgott-Roth, Susan W
11		Smith and Michael Penn. I will also briefly respond to certain points made by
12		Missouri Public Service Commission Staff witness William L. Voight.
13		III. REBUTTAL TESTIMONY OF HAROLD FURCHTGOTT-ROTH
14	Q.	IS THERE A BASIC PREMISE OF MR. FURCHTGOTT-ROTH'S
15		REBUTTAL TESTIMONY WITH WHICH YOU DISAGREE?
16	A.	Yes. Mr. Furchtgott-Roth bases most of his rebuttal arguments on the faulty
17		assumption that Socket is asking CenturyTel to provide location portability for the

ports at issue in this proceeding. In fact, Socket is merely asking CenturyTel to provide it basic service provider portability, as required by the Telecommunications Act and the FCC's various Orders on number portability. These are "plain vanilla" port requests, from a technical standpoint. The services which Socket provides to customers *after* a number has been ported and calls are being delivered to it, *i.e.*, on the Socket side of the port, are not and should not be germane to the issues in this case.

Q. MR. FURCHTGOTT-ROTH STATES THAT A DICTIONARY
DEFINITION SHOULD APPLY TO THE WORD "LOCATION" WHEN
USED IN FCC RULES FOR NUMBER PORTABILITY. DOES THIS
MAKE SENSE IN TERMS OF GAINING A BETTER UNDERSTANTING
OF THE FCC'S NUMBER PORTABILITY RULES?

I don't believe so. The dictionary definitions for the word "location" offered by Mr. Furchtgott-Roth² include examples such as "This town is a good *location* for a young doctor" and "A house is a fine *location*." In the first example, "location" means anywhere within a town. In the second example, "location" is any house, anywhere. Both of these examples demonstrate that a strict, dictionary definition of "location" does not necessarily equate to a precise point on the map. Clearly, these dictionary definitions are not particularly helpful in elucidating the meaning of "location" in the FCC's number portability rules. Therefore, I disagree with Mr. Furchtgott-Roth in this instance that "where the FCC has not provided an

¹ F-R at 9.

² F-R at 8, n. 4.

alternative definition, dictionary or commonly understood definitions apply to words in FCC rules."³ Rather, I believe it is necessary to look more broadly to both the historical development of number portability rules as well as subsequent rulings with respect to the concept of "location" in number portability, in order to better understand the term.

Q. MR. FURCHTGOTT-ROTH STATES "THERE CAN BE NO LOCATION PORTABILITY, NUMBER PORTABILITY, OR SERVICE PROVIDER PORTABILITY, WITHOUT A CONCEPT OF 'LOCATION'." WHAT IS IMPORTANT ABOUT PHYSICAL LOCATION WHEN IT COMES TO CARRIER-TO-CARRIER SERVICE PROVIDER PORTABILITY?

The only physical location that is significant in service provider portability is the location in the network to which an originating carrier delivers a call. In simplest terms, a request from a carrier to port a particular telephone number results in that number being assigned a location routing number ("LRN"). The LRN is a 10-digit routing number that is a surrogate network address (the actual telephone number being the original network address). The LRN for each ported telephone number is stored in each carrier's LNP call-routing database. When a call to the ported number is processed, a query is triggered. If the number is ported, the call routing database looks up the dialed telephone number and returns the associated LRN to the originating carrier. Since the LRN is derived from an NPA-NXX that is assigned to the switch serving the ported telephone number, the LRN indicates

³ F-R at 9

⁴ F-R at 8.

the identity of the carrier to which the call is to be delivered as well as the identity of the point in the serving carrier's network to which the call is to be delivered. No other location information that is actionable by the originating carrier is contained in the LRN. So for example, the possibility that a ported number ultimately may be delivered by the terminating carrier to a house on Street X, or a business one block over, or even in another city, makes no difference in the way the call is handled by the originating carrier. The <u>location</u> that is significant for the purposes of completing a call to a ported number is the network location of the agreed upon point of interconnection for calls to the NPA-NXX of the ported telephone number, as indicated by the LRN.

Q. WHAT WOULD TRUE LOCATION PORTABILITY ENTAIL?

A.

True location portability, as discussed by the industry and considered by the FCC in its early LNP decisions, is understood to mean that the ported telephone number would have to be able to take on the rating/routing characteristics of the new location, *i.e.*, some additional data element would have to be added to the LRN to indicate the actual rate area association because the normally understood meaning of the telephone number's NPA-NXX (for rating) would no longer be true. True location portability means that the telephone number is not in a network location that the world would expect for a telephone number associated with the rate area represented by the number's NPA-NXX. The ported number would be associated with a new network location, different from its former network location that would have been expected for telephone numbers associated with the rate area represented by the number's NPA-NXX.

- Q. MR. FURCHTGOTT-ROTH TAKES ISSUE WITH YOUR STATEMENT 1 **ESTABLISHING REQUIREMENTS FOR** 2 THAT, "IN PORTABILITY, CONGRESS AND THE FCC RECOGNIZED THAT, AS 3 A PRACTICAL MATTER, THE BENEFITS OF COMPETITION WOULD 4 NOT BE REALIZED IF NEW ENTRANT LOCAL EXCHANGE SERVICE 5 **PROVIDERS** WERE **UNABLE** TO WIN **CUSTOMERS FROM** 6 INCUMBENT PROVIDERS DUE TO ECONOMIC OR OPERATIONAL 7 BARRIERS."⁵ DO YOU AGREE WITH HIS CRITISISMS? 8
- A. No. First of all, Mr. Furchtgott-Roth complains that my statement "could easily be 9 misread to authorize FCC rules beyond statutory language." My statement can 10 11 and should be taken as a simple acknowledgement that lack of number portability 12 would be an uneconomic and non-operational barrier to entry for facilities-based competition. And in fact, my statement was taken directly from the FCC's own 13 words in the FCC's Second Report and Order. I do not imply by my statement, 14 15 as Mr. Furchtgott-Roth suggests, that Congress, statute or the FCC "authorizes any and all forms of portability to include location portability."8 16
- 17 Q. DO YOU AGREE WITH MR. FURCHTGOTT-ROTH'S
 18 CHARACTERIZATION OF REMOTE CALL FORWARDING AND FX19 TYPE SERVICES AS FORMS OF LOCATION PORTING?

⁵ F-R at 9.

⁶ *Id*.

⁸ F-R at 9.

A. No. Mr. Furchtgott-Roth describes these initially in his testimony as a "form of number porting" that is "location porting for which the FCC has consistently refused to create a regulatory mandate." It confuses the issue entirely to describe these types of local exchange service offerings, which pre-existed by decades the very contemplation of number portability by Congress, the FCC or industry, as forms of number porting.¹⁰

Q. MR. FURCHTGOTT-ROTH HIGHLIGHTS A QUESTION AND ANSWER ON THE FCC WEBSITE ABOUT WHETHER LONG-TERM NUMBER PORTABILITY ALLOWS A CUSTOMER TO KEEP A NUMBER IF MOVING ACROSS TOWN OR STATE. IS THIS QUESTION AND ANSWER RELEVANT TO THIS PROCEEDING?

No. The FCC website response to the question about moving is that service provider portability does not allow customers to take their telephone number when they move, which is true in a generalized way.¹² Service provider portability, by itself, only makes it possible for a customer to keep a telephone number when switching carriers. The new carrier may have service offerings, though, such as FX-type services, which make it possible to receive service from a different service location, but such offerings are separately tariffed exchange service offerings that have nothing to do with the service provider portability that

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⁹ F-R at 10.

¹⁰ Inexplicitly, however, he later in his testimony definitively states these are *not* forms of number portability, but instead are forms of private line contracts among agreeing parties. F-R at 12. Again he is in error as explained by Mr. Kohly in his Surrebuttal Testimony.

¹² As discussed *infra*, at 12, that same website also acknowledges that under LNP rules, customers can switch service providers within the same geographic area and keep their numbers.

makes it possible to switch carriers. In this case, Socket is only asking

CenturyTel to perform a standard service provider portability port, and so this

O&A does not relate to the circumstances at hand.

4 Q. IS MR. FURCHTGOTT-ROTH'S DISCUSSION OF THE

6 A. Not exactly. He states that there were "hundreds of specific LNP architecture

plans around the country" and that "[d]etails of those plans were largely left to

DEVELOPMENT OF LNP ARCHITECHTURE PLANS ACCURATE?

local exchange carriers and state commissions." In fact, only a handful of

LNP architectures were conceptually developed, and even fewer were actually

trialed.¹⁴ And although a few state commissions initially took the lead in pursuing

a long-term LNP solution, once the FCC issued its First Report and Order, the

work rapidly coalesced into a single industry effort under the North American

Numbering Council (NANC).

14 Q. DO YOU AGREE WITH MR. FURCHTGOTT-ROTH'S DISCUSSION OF

15 THE DISTINCTIONS BETWEEN WIRELINE AND WIRELESS

16 **PORTABILITY?**

A. Only partly. I agree that the FCC made a distinction between wireline and wireless carriers when establishing rules for number portability – a separate, later

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¹³ F-R at 13.

¹⁴ The proposed architectures were Location Routing Number (LRN), Carrier Portability Code (CPN), Local Area Number Portability (LANP), Non-Geographic Number (NGN), Release-to-Pivot (RTP) and Query On Release (QOR). *See* First Report and Order and Further Notice of Proposed Rulemaking, *In the matter of Telephone Number Portability* CC Docket 95-116, ¶¶ 13-24 and App. E (July 2, 1996), hereinafter First Report and Order).

schedule applied to deployment of wireless-to-wireless portability, and separate orders dealt with wireless-specific technical issues. I certainly don't disagree with Mr. Furchtgott-Roth's statement that "[r]ules governing porting numbers to CMRS carriers do not create location porting for wireline to wireline customers."15 However, Mr. Furchtgott-Roth fails to take note of the significant statement by the FCC regarding location portability – or more specifically, what is *not* location portability – in its wireless portability Order. ¹⁶ The FCC clearly found that, so long as the rating of calls to a ported number stays the same (ie., as if the number hadn't been ported), even though the customer may be using the number at a different location after porting it, it does not constitute location portability.¹⁷ In addressing what is not location portability, the FCC has given an important indicator about true location portability - that it necessarily implies a disruption in the current NPA-NXX based call rating scheme. Where rating of calls to a ported number stays the same (and routing is no different than if the carrier had assigned the customer a new number rated to the original rate center), there is no location portability. 18

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¹⁵ F-R at 14.

¹⁶ In the matter of Telephone Number Portability, FCC CC Docket No. 95-116, ¶ 28 (Nov. 10, 2003)

⁽herein <u>Intermodal Order</u>). ¹⁷ "We conclude that porting from a wireline to a wireless carrier that does not have a point of interconnection or numbering resources in the same rate center as the ported number does not, in and of itself, constitute location portability, because the rating of calls to the ported number stays the same. As stated above, a wireless carrier porting-in a wireline number is required to maintain the number's original rate center designation following the port. As a result, calls to the ported number will continue to be rated in the same fashion as they were prior to the port. As to the routing of calls to ported numbers, it should be no different than if the wireless carrier had assigned the customer a new number rated to that rate center."

¹⁸ This pronouncement about what distinguishes location portability is quite consistent with the FCC's reasoning for not mandating location portability in the first place. In the First Report and Order, the FCC found that "[o]ur chief concern is that users currently associate area codes with geographic areas and assume that the charges they incur will be in accordance with the calling rates to that area. Location

Q. IS THE FCC'S CONCLUSION ABOUT WHAT IS AND IS NOT

LOCATION PORTABILITY VALID FOR BOTH WIRELESS AND

WIRELINE CARRIERS?

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A.

There is only one set of number portability definitions and they (together with FCC interpretative decisions) apply to all carriers. There is certainly no basis to support a conclusion that the FCC would come up with multiple interpretations for what is and is not location portability, based upon whether a call was wireline to wireline, wireline to wireless, or wireless to wireless. It would make no sense from either a technical or policy perspective to create this kind of dichotomy. Although Mr. Furchtgott-Roth is quite definitive in his contention that the Socket port requests in question constitute location portability, ¹⁹ he does not address how a ported call from one wireline carrier to another, in which call rating and network routing does not change even as the physical location of the end user customer changes (as in the CenturyTel/Socket case), would constitute location portability under FCC rules, while a call from a wireline to a wireless customer, in which call rating and network routing does not change even as the physical location of the end user customer changes, would not constitute location portability under those same rules.

portability would create consumer confusion and result in consumers inadvertently making, and being billed for, toll calls. 47 CFR 52.21(j).

¹⁹ See, e.g., F-R at 14.

Q. MR. FURCHTGOTT-ROTH STATES THAT THE LOCAL NUMBER PORTABILITY WORKING GROUP (LNPA-WG) DOES NOT HANDLE DISPUTE RESOLUTIONS.²⁰ IS HE CORRECT?

A. No. The LNP Problem Identification and Management (PIM) process was 4 5 established within the LNPA-WG in 1999 at the request of the NANC to facilitate 6 its mission of administering and tracking LNP problems brought to it. The LNPA-WG does not seek to be responsible for resolving all LNP problems, but 7 rather for initially evaluating and categorizing submitted problems, and either 8 9 directly working on resolution of an issue or recommending the appropriate forum for resolution. The WG reports to the NANC on a regular basis on the status of 10 issues identified to the LNPA-WG, and a portion of every LNPA-WG meeting is 11 devoted to the PIM process.²¹ Even though its resolutions and advisory opinions 12 are not binding on its members, I agree with Staff witness Voight that it 13 represents the closest thing to a definitive standards body that can be found for 14 local number portability.²² 15

16 Q. WILL GRANTING THE SOCKET PORTING REQUESTS AT ISSUE IN 17 THIS PROCEEDING UNDERMINE THE TELECOMMUNICATIONS 18 ACT, AS SUGGESTED BY MR. FURCHTGOTT-ROTH?²³

19 A. To the contrary. The essential point of the Telecommunications Act was to 20 promote competition in the local exchange telephone market. As the FCC stated:

²⁰ F-R at 17.

²¹ Examples of the types of disputes brought to the LNPA-WG and the resolutions can be found at LNPAWG IssueMatrix 1106.doc

²² Voight at 24.

"The focus of the porting rules is on promoting competition, rather than 1 protecting individual competitors."²⁴ 2

IV. REBUTTAL TESTIMONY OF SUSAN W. SMITH

MS. SMITH OFFERS TESTIMONY CITING THE SAME FCC WEBSITE Q. 4 AS MR. FURCHTGOTT-ROTH, REGARDING WHETHER LONG-TERM 5 NUMBER PORTABILITY ALLOWS A CUSTOMER TO KEEP A 6 NUMBER IF MOVING ACROSS TOWN OR STATE.²⁵ 7 8 RESPONSE TO HER ANALYSIS THE SAME?

As I discussed above, this particular Q&A simply explains that service provider portability, by itself, does not allow customers to take their telephone numbers with them when they move. Since this doesn't describe anything about the ports at issue in this proceeding, it does not seem to be particularly relevant. However, it is interesting to note that Ms. Smith's citation also includes a paragraph written by the FCC that acknowledges that "[u]nder the Federal Communications Commission's (FCC's) 'local number portability' (LNP) rules, you can switch telephone service providers within the same geographic area and keep your existing phone number."26 This directly contradicts her fellow witness, Mr. Furchtgott-Roth, who maintains that keeping one's telephone number when

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²³ Furchtgott-Roth at 15.
²⁴ Intermodal Order at ¶ 27.

²⁵ Smith at 4; F-R at 10.

²⁶ Smith at 4, citing http://www.fcc.gov/cgb/consumerfacts/numbport.html

moving even within the same exchange area constitutes location portability for which the FCC has declined to adopt regulations.²⁷

Q. MS. SMITH STATES THAT REQUIRING CENTURYTEL TO PORT THE 3 NUMBERS AT ISSUE IN THIS PROCEEDING WOULD "RESULT IN A 4 DEFACTO RE-WRITE OF THE 1996 TELECOMMUNICATIONS ACT 5 AND THE FCC'S RULES..."28 DO YOU AGREE WITH THIS 6 **ASSESSMENT?** 7 8 A. With all due respect, I would submit that the witness is engaging in considerable hyperbole. Requiring the ports in question would simply allow the customers to 9 consummate their decisions to make a competitive choice among carriers, which 10

is precisely what the Telecommunications Act and FCC rules were designed to

- Q. MS. SMITH DEVOTES A CONSIDERABLE PORTION OF HER
 TESTIMONY TO A DISCUSSION OF THE TYPE OF SERVICE SOCKET
 PLANS TO OFFER THE CUSTOMERS WHO ARE SEEKING TO HAVE
 THEIR TELEPHONE NUMBERS PORTED FROM CENTURYTEL TO
 SOCKET. HOW IS THIS RELEVANT TO THE PORTING DISPUTE AS
 ISSUE IN THIS PROCEEDING?
- A. Smith, as well as other witness, comment at considerable length about whether Socket's FX service is a "real" FX service, and claim that its technical

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accomplish.

²⁷ F-R at 10.

²⁸ Smith at 4.

specifications somehow are relevant to whether the port requests at issue in this proceeding must be honored.²⁹ However, once a number has been ported from one carrier to another, the type of services the winning carrier provides that customer should not be relevant to whether the port should take place. Neither the FCC nor the PSC requires carriers to duplicate exactly the service offerings of incumbent carriers; indeed, the whole point of opening a market to competition is to inspire new services and technologies, bringing more services at lower prices to more customers. The type of service that Socket will offer customers on its side of the port (i.e., a more virtual than physical FX service), which apparently doesn't match up to CenturyTel's pre-competition service offerings, should be irrelevant to the question of whether these are permissible port requests. In fact, it would appear that CenturyTel is using its control of customers' telephone numbers to constrain new service offerings by Socket. Such behavior is exactly what Congress sought to prevent in establishing number portability requirements in the first place.³⁰

Q. MS. SMITH SUGGESTS THAT FCC CONCERNS ABOUT NETWORK
RELIABILITY IDENTIFIED IN THE <u>FIRST REPORT AND ORDER</u>
MAY JUSTIFY CENTURYTEL'S REFUSAL TO PROCESS THE PORTS
AT ISSUE IN THIS PROCEEDING.³¹ IS SHE CORRECT IN HER
INTERPRETATION OF THE FCC'S COMMENTS IN THIS REGARD?

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²⁹ See Smith at 5-11; Voight at 9-15.

³⁰ See, e.g., First Report & Order, par. 2.

³¹ Smith at 17-18, citing <u>First Report and Order</u> at ¶55.

No. In crafting the First Report and Order, the FCC set forth basic performance criteria for the development of a long-term number portability solution. Included in the nine criteria was a requirement that the long-term solution not result in any degradation in service quality or network reliability when implemented. (In her testimony, Ms. Smith quotes the paragraph which explains this particular criteria). Collectively, the criteria were directed towards the development of an as yet nonexistent solution for number portability. And, indeed, the industry met these criteria through their development of a database system architecture, which was adopted by the FCC in the Second Report and Order.³² The criteria were not set forth as excuses for individual carriers to use for refusing specific portability requests -- individual carriers were explicitly required to be technically capable of participating in the provision of long term number portability.

V. **REBUTTAL TESTIMONY OF MICHAEL PENN**

Q. IS MR. PENN CORRECT IN HIS DESCRIPTION OF THE LNPA-WG AND OTHER RELEVANT INDUSTRY BODIES?

A. Not entirely, I would like to offer a few clarifications to some of his statements. First, he states that the NPAC "provides the infrastructure and technical policy required to properly port numbers...." (emphasis added).³³ NPAC does not make any technical policy, but rather carriers out technical requirements as developed by the NANC and established by FCC rules. Second, he indicates that LNPA-WG recommendations stem in part from "Public Service Commission Rules and

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³² See, e.g., <u>Second Report and Order</u>, ¶2.
³³ Id.

Orders regarding LNP."34 In fact, the LNPA-WG operates under the NANC, which is a federal advisory body under the jurisdiction of the FCC; state PSC rules and orders do not inform LNPA-WG recommendations. Third, he states that PIM 60 (the designation given to the issue submitted by Socket to the LNPA-WG), is not a typical issue submission.³⁵ In fact, as pointed out in more detail by Socket witness Kohly, and described in the Issues Matrix cited at n. 21 of my surrebuttal testimony, the issue submitted by Socket was similar to a number of disputes that the LNPA-WG has addressed in the past.

VI. REBUTTAL TESTIMONY OF WILLIAM L. VOIGHT

Q. CAN YOU COMMENT ON MR. VOIGHT'S USAGE OF THE TERM "LOCATION PORTABILITY" IN HIS TESTIMONY?

Although I generally agree with most of the significant conclusions reached by Mr. Voight in his testimony, I believe there is some lack of precision in the use of the term "location portability" that may contribute to some confusion. According to Mr. Voight, "It is Staff's opinion that as a practical matter, the industry (at least in Missouri) has obviously moved towards a definition of location portability that centers around a telephone rate center. In this regard the Staff agrees with Ms. Kistner."³⁶ This statement would seem to signal Staff's recognition that the porting of numbers that does not involve a change in rate centers is *not* location portability, but rather remains within the definition of service provider portability. However, elsewhere in the testimony, the term "location portability" is used more

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³⁴ *Id*. ³⁵ *Id*.

loosely to describe any change of call end points in conjunction with a port.³⁷ I suggest that where there is recognition that a change in rating/routing is necessarily what makes for a change in location, as the Staff acknowledges in its testimony and the FCC clearly finds in the <u>Intermodal Order</u>, then it is a matter of simple logic to agree that the ports at issue here do not involve location portability.

VII. CONCLUSION

Q. COULD YOU PLEASE SUMMARIZE YOUR SURREBUTTAL

TESTIMONY?

A.

In rebuttal testimony, CenturyTel witnesses base their refusal to process the ports in question, in part, on the faulty assumption that Socket is asking CenturyTel to provide location portability. In fact, Socket is merely asking CenturyTel to provide it basic service provider portability, as required by the Telecommunications Act and the FCC's various Orders on number portability. Most significantly, the FCC made a determination that so long as calls to a ported number are rated to the same rate center and call routing remains the same whether the number is ported or a new number is assigned, there is no location portability. The FX-type services Socket will offer on its side of the port are permissible, tariffed local exchange services that do not have any bearing on the service provider portability being requested by Socket from CenturyTel.

³⁶ Voight at 20.

³⁷ See, e.g., Voight at 17, line 22.

- 1 Q. DOES THIS CONCLUDE YOUR SURREBUTTAL TESTIMONY?
- 2 A. Yes.