

[REDACTED]

From: [REDACTED]
Sent: Tuesday, October 07, 2014 9:55 AM
To: EFIS Messenger; Thompson, Kevin; opcservice@ded.mo.gov; GCO/Chief Staff Counsel - Service; timothy.luft@amwater.com; Archer, Aaron; Moore, Amy; Voss, Cherlyn; Mayfield, Cydney; Steck, Deborah; Vaught, Dianna; Fred, Gay; Tompkins, Goldie; Pope, Judy; Merciel, James; Templemire, Jan; Luebbert, Jessica; Busch, Jim; Russo, Jim; Edwards, Justin; Finnell, Kay; Jones, Kennard; Happy, Kim; Hughes, Mark; Anderson, Melissa; Woodruff, Morris; Hassani, Rachel; Lewis, Rachel; Pridgin, Ron; Delaney, Sharon; Otto, Tracy; jeanne.tinsley@amwater.com
Subject: Re: Notification For Case: WC-2014-0358

10.07.2014.

Case No. WC-2014-0358

To: Missouri Public Service Commission

My name Gene Koverman and I'm President of Gene's Properties LLC. I do have Electrical Mechanical Engineering diploma. I didn't verify my diploma in US. But, I'm very handy person and I maintenance my properties by myself.

I'm very disappoint of Stuff investigation. First, they try to proof with words that Gene Koverman and Gene's Properties LLC complete out of parts. Second one, that water 'leaking' in toilet apartment #3 never been fixed.

I'm sole owner of Gene's Properties LLC. I can represent my Company at Small Claim Courts in St. Louis County but I can't in Law of Commission. Why is that? That is not right. I have some properties on my name and some on Company. I used to have partner, this why some properties on Company name. But, title on this building on my personal name. So, this building belong to Gene Koverman. Last year, on the same property, we have the same issue and even attorney of MAW never place that matter.

According to the licenses plumber report from 08.05.2013, toilet in #3 seeping little, but could not see any problem that create big jump on water bill. It's was seeping NOT leaking. In December of 2013 I did replace toilet in #3. In February, when technician from MAW replace d mete I offer him to check that toilet but he refuses. I may

provide a copy of plumber report upon request. I can make a pictures from #3 new toilet but will not show that toilet belong to #3. I don't keep receipt from Home Depot because I buy everything on business credit card.

I still want to go for hearing on my case. I would like to present my case to judge. The investigation that done by Stuff not accurate.

Best regards,
Gene Koverman.

On Tuesday, September 16, 2014 2:26 PM, "efis.messenger@psc.mo.gov" <efis.messenger@psc.mo.gov> wrote:

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Notice a submission in WC-2014-0358

Title of Submission: Staff Recommendation to Dismiss Complaint

Style of Case: Gene Koverman, Complainant v. Missouri-American Water Company, Respondent

Company Name(s): MO PSC Staff-(All)

Type of Filing: Staff Recommendation

Date Filed: 9/16/2014 **Time:** 2:26:15 PM

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