

Missouri-American Water Company

For

Incline Village Subdivision & Adjacent
 Certified Service Areas

Name of Issuing Corporation

Community, Town or City

Rules Governing Rendering of Water Service		
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*Indicates new rate or text		
+Indicates change		

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ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

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Availability:

Any metered customer within the Company's service area and adjacent to Company's water distribution mains suitable for supplying the service requested.

Rate

Billing Rate as follows:

Water Usage – 1,000 Gallons – Rate per 1,000 Gallons Per Month

	Residential	Commercial	Industrial	Public Authority	Sale For Resale
All Usage	\$ 7.1955	\$7.1955	\$7.1955	\$ 7.1955	\$ 7.1955

Water Usage – CCF – Rate per CCF

All Usage	\$ 5.3966	\$ 5.3966	\$5.3966	\$5.3966	\$5.3966
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Monthly Minimum Charge

Meter Size	Per Month	Meter Size	Per Month
5/8"	\$22.29	4"	\$ 22.29
3/4"	22.29	6"	22.29
1"	22.29	8"	22.29
1 1/2"	22.29	10"	22.29
2"	22.29	12"	22.29
3"	22.29		

Service Connections:

All new service connections shall pay an initial fee of \$300.00.

Taxes:

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

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**Rule Governing Rendering of
 Water Service**

The following miscellaneous charges apply as authorized and described elsewhere in Company's filed Rules and Regulations.

Connection/Turn-On Fee	\$25.00	*
Connection/Turn-On Fee Overtime	\$150.00	*
Temporary Water Service	\$61.00/Per Application	*
Regular Hour Restoration Charge	\$50.00/Per Trip	*
After Hours Restoration Charge	\$150.00/Per Trip	*
Returned Deposit Items	\$12.00/Per Item	*
Discontinuation or Termination of Service (leaking service line)		*
- Regular Hours	\$31.00/Per Trip	*
- After Hours	\$150.00/Per Trip	*
Investigation Report Fee	\$25.00	*
Meter Testing Fee	\$75.00	*
Reschedule Tap Fee	\$65.00	*

Delayed Payment Clause

Bills unpaid after due date shall be delinquent and the Company shall have the right to assess an additional service charge of \$2.00 on each amount or portion thereof that is delinquent.

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RULES GOVERNING THE RENDERING OF SERVICE - Continued

Rule 4.

(d) A Connection/Turn-On Fee will be charged for a service connection during the Company's regular business hours or after regular business hours or on Saturday, Sunday or Holidays. Refer to Sheet No. 5 for amounts. This Service Charge is applicable whenever the Company makes a special trip to read the meter for an initial meter reading and/or to make a connection for a new customer for the premises to which service is requested.

(e) Where Temporary Water Service is requested by a customer and provided by the Company, a Temporary Water Service charge as provided under the Company's Tariff for Miscellaneous Charges will be made and must be paid in advance to cover the cost of turning on and turning off the water. This charge will be in addition to the billing under Sheet No. 4. Refer to Sheet No. 5 for the fee.

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RULES, REGULATIONS AND CONDITIONS OF SERVICE

Rule 5. Inside Piping and Water Service Lines

(k) Investigation fee – A Service fee will be charged for an inspection by Company personnel to insure compliance with Rule 5. Refer to Sheet No. 5 for fees.

(l) The tap excavation at the Company’s main must be:

- 1) of approved size, construction and shape to allow Company personnel to attach and operate the tapping machines, and
- 2) shored, if necessary to be in compliance with OSHA requirements, or if deemed necessary by the Company, and
- 3) free of mud and water.

In addition, the exterior portion of the Company’s main must be cleaned where the tap is to be made.

If the Company employee finds any part of the Water Service Line installation or tap excavation not ready, the tap will not be made and the Company must be notified again by the plumber or customer of readiness before the tap is rescheduled for a subsequent day.

If the Company receives a second or subsequent notice that preparations have been made for a specific tap, a Rescheduled Tap Charge will be charged to the plumber or customer for the second trip, and for every subsequent rescheduled trip as provided under the Company’s tariff for Miscellaneous Charges. The Company may demand that Rescheduled Tap Charges be paid before additional trips are scheduled to make a tap. Rescheduled Tap Charges will be based upon the Company’s actual cost of labor, equipment, transportation and applicable overhead.

An excavation of a size approved by the Company must be provided at the Company’s main, at the tapping point, and the Water Service Line complete with appurtenances including stop cock and meter box at or near the property line must all be furnished and installed by the owner or authorized agent before the tap will be made and the meter set by the Company.

Under special conditions, tap connections, when approved by the Company, may be made by the Company prior to the installation of the Water Service Line.

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