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POST OFFICE BOX 360 JEFFERSON CITY, MISSOURI 65102 573-751-3234 573-751-1847 (Fax Number) http://www.psc.state.mo.us ROBERT J. QUINN, JR. Executive Director

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Secretary/Chief Regulatory Law Judge

DANA K. JOYCE General Counsel

February 16, 2003

William & Tina Turner 309 Casey Lane Warrenton, MO 63383

RE: I-70 Homes correcting the setup of your manufactured home

Dear Mr. & Mrs. Turner:

It is our understanding from I-70 Homes that they are ready and willing to correct the original setup of your Fuqua Homes Manufactured Home (serial number 11054). Also, it is our understanding that you have not allowed or do not want I-70 Homes to make the corrections. If this department does not receive correspondence or a letter from you allowing I-70 homes to correct the setup of your home within 90 days from the date of this letter or no later than May 16, 2003, the Commission will officially close the file regarding this issue.

Should you have any questions regarding this matter, please feel free to contact me at 573-751-7119 or 800-819-3180.

Respectfully,

Ron Pleus

Manager

Manufactured Housing

and Modular Unit Program

cc: Kathy Kaberstroh

Don Harrison I-70 Homes

General Counsel

Attachment A

UTHOFF, GRAEBER, BOBINETTE & BLANKE

ATTORNEYS AT LAW

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May 9, 2003

Sent via Facsimile to 573-751-1847

Missouri Public Service Commission Attn: Ron Pleus, Manager Post Office Box 360 Jefferson City, MO 65102

Re: I-70 Homes Correcting the Setup of Manufactured Home/William and Tina

Turner, 309 Casey Lane, Warrenton, Missouri 63383

Dear Mr. Pleus:

Please be advised that this law firm represents Mr. and Mrs. William Turner in the above-referenced matter. It is my understanding that Mrs. Turner has been in contact with your agency regarding your letter dated February 16, 2003 and the re-inspection of their home.

Because I-70 Homes was unwilling to fully correct the problems at their home, the Turners have filed suit. Accordingly, on their behalf, I request that you do not close their file. Further, they request a re-inspection of their home by your agency.

Thank you for your assistance and cooperation in this matter. At your earliest convenience, please contact Mr. and Mrs. Turner to set up a mutually convenient time to re-inspection their home.

Sincerely.

Charles W. Bobinette

CWB/jp

cc: William and Tina Turner

Attachment B