

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office in
Jefferson City on the 20th day of
January, 2016.

Director of the Manufactured
Housing Units Program of the
Public Service Commission,

Complainant,

v.

Champion Home Builders, Inc.,

Respondent.

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File No. MC-2016-0021

**ORDER APPROVING STIPULATION AND AGREEMENT AND DISMISSING
COMPLAINT**

Issue Date: January 20, 2016

Effective Date: February 19, 2016

On July 30, 2015, the Director of the Manufactured Housing and Modular Units Program ("Director") filed a formal complaint against Champion Home Builders, Inc. ("Champion").¹ Champion is a regulated manufactured housing manufacturer, as defined in section 700.010(7), RSMo.² Director's complaint alleges that because of manufacturing defects in a manufactured home Champion constructed and delivered to Missouri purchasers Champion violated multiple statutes and Commission rules. After mediating the complaint, Director and Champion reached an agreement and submitted a *Stipulation and Agreement* for the Commission's approval.

¹ Director designated the entirety of the formal complaint as Highly Confidential.

² All statutory references are to the 2000 Missouri Revised Statutes, as cumulatively supplemented.

In the *Stipulation and Agreement*, Champion agreed to resolve all outstanding issues identified in the respective case files' inspection reports to the satisfaction of the homeowner. Champion also agreed to compensate the homeowner, who would coordinate the repairs. Director agrees to dismiss and withdraw the complaint upon presentation of a release signed by the homeowners stating that issues identified in the inspection report were addressed. The Commission finds the *Stipulation and Agreement* to be a reasonable resolution of the complaint and will therefore approve the agreement.

Director also filed a *Motion to Approve the Stipulation and Agreement and Dismiss for Good Cause*. In the motion, Director states that on January 6, 2016, Director received a copy of an executed waiver between Champion and the homeowners in accordance with the terms in the *Stipulation and Agreement*. Commission rule 4 CSR 240-2.116(4) allows a complaint to be dismissed upon a finding of good cause by the Commission. After reviewing the *Stipulation and Agreement* and the *Motion to Approve the Stipulation and Agreement and Dismiss for Good Cause*, the Commission finds good cause exists to dismiss the complaint since Director is satisfied with the resolution and Champion has complied with its duties to the homeowners under the terms of the *Stipulation and Agreement*.

THE COMMISSION ORDERS THAT:

1. The *Stipulation and Agreement* filed on January 7, 2016 in this complaint is approved. The parties are ordered to comply with the *Stipulation and Agreement*, which is incorporated herein in its entirety. The *Stipulation and Agreement* shall be attached to this order as Appendix A.
2. The Complaint against Champion Home Builders, Inc. is dismissed.

3. This order shall be effective on February 19, 2016.
4. This file shall be closed on February 20, 2016.

BY THE COMMISSION



Morris L. Woodruff

Morris L. Woodruff
Secretary

Hall, Chm., Stoll, Kenney, Rupp, and
Coleman, CC., concur.

Burton, Regulatory Law Judge.