

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED

NOV 29 2004

Name : LOUIS THOMAS

Complainant

vs.

Company Name:

KANSAS CITY POWER & LIGHT

Respondents

Missouri Public
Service Commission

Case No.

COMPLAINT

Complainant resides at 2020 INDIANA AVENUE, KANSAS CITY, MISSOURI
64127

1. Respondent KANSAS CITY POWER & LIGHT COMPANY of KANSAS CITY, MISSOURI, is a public utility under the jurisdiction of the Public Service Commission of the State of Missouri
2. As the basis of this complaint, Complainant states the following facts:

Louis Thomas owns 2020 Indiana, Kansas City, Missouri.

He moved out of 2020 Indiana on December 19, 2003.

Louis Thomas rented his house to Shaunda L. Thomas, the daughter of his deceased brother's ex-wife, on or about December 19, 2003..

Shaundra L. Thomas moved out of 2020 Indiana on or about May 18, 2004.

Louis Thomas moved back into 2020 Indiana on or about May 20, 2004

Louis Thomas paid all of the outstanding bills [\$54.95] when he moved back, even though they were not his bills

On July 26, 2004, KCPL added \$668.50 to his account for charges of Shaunda L. Thomas from 2817 Wabash, Kansas City, Missouri

This charge is in violation of Tariff (Sheet 1.10), #3. Supplying Electric Service, 3.04

My power has been cut off.

3. The Complainant has taken the following steps to present this complaint to the Respondent:

An informal complaint, #C20050209090, was filed but was unsuccessful.

WHEREFORE, Complainant now requests the following relief:

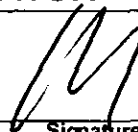
Immediate and permanent restoration of power

Credit for \$54.95 paid by Mr. Thomas.

Remove Shaunda's charge of \$668.50 off Mr. Thomas account.

Compensation for termination of power.

11/23/2004
Date



Signature of Attorney for Complainant

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Attach additional pages, as necessary.

Attach copies of any supporting documentation.