

NOTICE RE: LOCAL PUBLIC HEARING

June 19, 2009

NOTICE OF LOCAL PUBLIC HEARING REGARDING PROPOSED RATE INCREASE

Based upon a request by the Office of the Public Counsel (OPC), a state agency responsible for representing the interests of consumers before the Missouri Public Service Commission (Commission), the Commission will be holding a local public hearing regarding proposed changes to the customer rates and charges of Lakeland Heights Water Company (Company). The purpose of this local public hearing is to provide customers the opportunity to comment on the proposed changes to the Company's rates and charges, and to bring recent service-related problems to the Commission's attention.

The local public hearing will be held July 1, 2009 at Room 203, 200 E.K. Porter Building, Three Rivers Community College, 2080 Three Rivers Blvd., Poplar Bluff, MO. The night's activities will begin with an informal question-and-answer session starting at 5:30 p.m. – with the local public hearing starting at 6:00 p.m. The facility at which this local public hearing is being held meets the accessibility standards required by the Americans With Disabilities Act. Any person that needs additional accommodations to participate in the local public hearing should call the Commission's Hotline at 1-800-392-4211 (voice), or Relay Missouri at 711, no later than the end of business on June 30th. Also, please note that the Commission will conduct this local public hearing through an interactive video-conference link with the Commission's office in Jefferson City, and that the Commissioners will take part in the hearing via the video-conference link.

As the Company notified you by a letter dated May 5, 2009, the Company has entered into an agreement with the Commission Staff to implement new rates for its water services, to reflect a change in the design of its customer rates, to implement certain new and revised service charges and to implement a revised charge for service connections. Set out at the end of this notice is a table that summarizes the proposed revisions to the Company's rates and charges, and that includes a monthly bill comparison for a residential customer using 6,000 gallons of water.

Any customer that has comments about the proposed revisions to the Company's rates and charges, or that has comments regarding recent service-related problems should contact the Commission Staff and/or the OPC *no later than the end of business on June 30th*. To do so, please use the telephone numbers, fax numbers or e-mail addresses shown below. You may also submit comments via the Commission's Website by following the instructions in the following paragraph. Regardless of how you submit your comments, please include a reference to Case No. WR-2009-0227

Public Service Commission
Phone: 800-392-4211
Fax: 573-751-1847 (Attn: Water/Sewer Dept)
E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel
Phone: 866-922-2959
Fax: 573-751-5562 (Attn: Water/Sewer Dept.)
E-Mail: mopco@ded.mo.gov

To submit your comments via the Commission's Website, please do as follows: (1) go to <http://www.psc.mo.gov>; (2) click on "EFIS / Case Filings" on the menu bar on the left side of the page; (3) on the next page, click on the "Public Comment" icon under Submit Public Comments; and (4) fill out and submit the Public Comments form, including the case number shown above

Notice re: Local Public Hearing
June 19, 2009 – Page 2 of 2 Pages

Lastly, please be advised that all currently available information regarding the Company's revenue increase request may be obtained via the Commission's Website as follows, and please also note that this information will be updated as the subject case moves forward.

- * Go to <http://www.psc.mo.gov>
- * Click on "EFIS / Case Filings" on the menu bar on the left side of the page
- * On the next page, click on the "Docket Sheet" icon under View Information On A Specific Case
- * On the next page, enter WR-2009-0227 in the box to the right of Case No. and hit the Enter key on your keyboard (this will bring up a page that contains all of the documents that have been filed in the case to date)
- * To view a particular document, click on the number in the "Item No." column

If you have questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at 573-293-5792

Sincerely,



Rodger Owens
Manager

<u>Type of Charge</u>	<u>Current Rates</u>	<u>Proposed Rates</u>
Monthly Minimum Charge (includes 2,000 gallons)	\$7.47	\$13.26
Usage Over 1,000 gallons (per 1,000 gallons)	\$2.71	\$4.81
Total Monthly Bill (at 6,000 gallons usage)	\$18.31	\$32.50
Service Connection Fee	\$247	\$850



Receipt

Amount (Written Out) Forty five and 32/100 Dollars Amount (In Numbers) \$ 45.32
 Purpose

postage for R.D. Seaver
 Is any Portion of this Sale a Charitable Tax Deduction?
☐ Yes ☐ No

If "Yes," the fair market value of the postage portion of the foregoing stamps equals the First-Class postage rate.

By (Signature and Title) B. Cookson Date 06/19/09
 PS Form 1096, April 1998



Receipt

Amount (Written Out) Twenty four and 64/100 Dollars Amount (In Numbers) \$ 24.64
 Purpose

postage for Oak Brook
 Is any Portion of this Sale a Charitable Tax Deduction?
☐ Yes ☐ No

If "Yes," the fair market value of the postage portion of the foregoing stamps equals the First-Class postage rate.

By (Signature and Title) B. Cookson Date 06/19/09
 PS Form 1096, April 1998



Receipt

Amount (Written Out) Forty three and 56/100 Dollars Amount (In Numbers) \$ 43.56
 Purpose

postage for Lakeland Heights
039.56
 Is any Portion of this Sale a Charitable Tax Deduction?
☐ Yes ☐ No

If "Yes," the fair market value of the postage portion of the foregoing stamps equals the First-Class postage rate.

By (Signature and Title) B. Cookson Date 06/19/09
 PS Form 1096, April 1998