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October 31, 2002
Via Overnight Delivery

Mr. Dale Roberts
Executive Secretary and Chief Regulatory Law Judge
Missouri Public Service Commission, Governor Office Building
200 Madison Street, Suite 100
Jefferson City, Missouri 65101

RE: **Tariff Revision for Z-Tel Communications, Inc. for
PSC MO Tariff No. 3 - Access**

Dear Mr. Roberts:

Enclosed is the original and two (2) copies of a tariff revision to P.S.C. MO. Tariff No. 3 filed on behalf of Z-Tel Communications, Inc., ("Z-Tel"). This filing adds language regarding unbilled and disputed charges to Billing and Collection of Charges. The Company respectfully requests an effective date of December 1, 2002 for this filing. The following pages are included in this filing:

1st Revised Page 30 Adds language regarding disputed and unbilled charges

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided. Any questions you may have pertaining to this filing may be directed to me at (407) 740-8575 or via email at mbyrnes@tminc.com. Thank you for your assistance.

Sincerely,

Monique Byrnes
Consultant to
Z-Tel Communications, Inc.

MB/lk

cc: Missouri Office of Public Counsel
P. Nicholson - Z-Tel
file: Z-Tel - MO Access
tms: 5516MOa0214a

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*Records
Public Service Commission*

COMPETITIVE ACCESS PROVIDER SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges

Unless otherwise specified herein, bills are due and payable upon receipt.

The Company shall bill on a current basis all charges incurred by, and credits due to, the Customer under this Tariff attributable to services established, provided, or discontinued during the preceding billing period. Any known unbilled charges for prior periods and any known adjustments also will be applied to the current bill.

(N)
(N)

Non-Recurring Charges are due and payable within 30 days after the invoice date.

The Company shall present invoices for all Charges monthly to the Customer.

Amounts not paid within 30 days after the date of invoice will be considered past due. Z-Tel will assess a late payment charge equal to 1.5% per month for any past due balance that exceeds 30 days. If the Company becomes concerned at any time about the ability of a Customer to pay its bills, the Company may require that the Customer pay its bills within a specified number of days and make such payments in cash or the equivalent of cash.

If a service is disconnected by the Company in accordance with Section 2.5.3 following and later restored, restoration of service will be subject to all applicable installation charges.

The Customer shall notify the Company of any disputed items on an invoice within 90 days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedures.

Any disputed charges must be paid when due. After the dispute is settled, the Customer will be credited with any payments in excess of those actually due the Company. The Company will also remit interest for all such credited amounts. Interest will be paid at rate required by the Commission for customer deposits.

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