

Participant Survey Questions

We are interested in understanding your thoughts and opinions about Ameren Missouri's Community Solar program.



Q5. In which type of area do you currently reside?

- Urban
- Suburban
- Rural

Q1. Are you currently enrolled or waitlisted in the Community Solar program?

- Enrolled
- Waitlisted
- Not enrolled/waitlisted [Thank and Terminate]
- Don't Know [Thank and Terminate]

Q2. Based on your experience to date with the Ameren Missouri Community Solar program, how satisfied are you with the Community Solar program overall?

- Very Satisfied [skip to Q2b]
- Somewhat Satisfied [skip to Q2b]
- Not too Satisfied [skip to Q2a]

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- Not at all Satisfied [skip to Q2a]

New Q2a Why are you not satisfied with the program overall?

New Q2b What do you like about the community solar program?

Q3. Thinking about the various aspects of the Community Solar program, how satisfied are you with the following:

	Very Satisfied	Somewhat Satisfied	Not too Satisfied	Not at all Satisfied
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Enrollment process

Length of time on waitlist (if applicable)

Understanding how the program works

Understanding program costs

Communications from Ameren Missouri

Q4. Thinking about terms outlined in the following aspects of the Community Solar program, please indicate if you feel the terms are:

Not enough Just Right Too Much

100 Kilowatt-hour blocks of solar energy

Can subscribe for **up to half** of your average usage

Non-refundable \$25/block participation fee

75% of solar rate is locked

\$0.04 per kWh average premium over standard rate

2 year term with ability to cancel if there is a waitlist

Q5. Does Ameren Missouri's Community Solar program provide a solar option that otherwise would not be possible for your household?

- Yes

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- No

Q6. What were your main reasons for enrolling in Community Solar? [Select all that apply]

- Protection against rising energy costs
- Environmental impact
- Lower my bill
- To take advantage of solar
- Do not have to purchase and maintain solar panels
- Unable to install solar at your residence
- Other _____

New Q6.5. How important is it that Ameren Missouri include diverse workforce development as part of solar field construction for this program?

Very Important	Somewhat Important	Not too Important	Not at all Important
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New Q6.75. How important is it that Ameren Missouri include native plants and pollinator habitats as part of solar fields in this program?

Very Important	Somewhat Important	Not too Important	Not at all Important
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Q7. As a Community Solar participant, would you prefer the community solar field be located in or near your city/neighborhood? I would prefer the community solar field be located...

- Within a 10 mile radius of my home
- Within an 11 – 50 mile radius of my home
- More than a 50 mile radius from my home
- Don't care

Q8. What benefits do you see from having a solar field located closer to your primary residence?

- More public awareness
- Adds a pollinator habitat
- Provide better reliability
- Lower installation costs
- Better for the environment
- Create more jobs
- Better use of land
- Raises property value
- Other

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- I do not see any benefits

Q8.2 Which, if any, of the following do you feel would be a drawback to having a solar field located close to your home?

- Not visually appealing
- Replaces a natural environment
- Health concerns
- Lowers property value
- Other
- I do not see any drawbacks

Community Solar page on the Ameren Missouri website:

Q9. To date, have you visited the [amerenmissouri.com/community solar](http://amerenmissouri.com/community-solar) site?

- Yes
- No [Skip to Q

Community Solar Communications

Q11. How did you learn about the Community Solar program?

- Received an email
- Received a postcard
- Ameren Missouri website
- Social Media Post
- Called the contact center
- Friend, relative or neighbor
- Other _____

Q12. Are you aware that the Community Solar program is being expanded to a second solar field?

- Yes
- No
- Don't recall

Q13. How often should Ameren Missouri send updates on the construction of the second solar field while it is being built?

- Monthly
- Bi-monthly
- Quarterly
- Other

Participant Survey Questions

Q17. Do you feel you have a better understanding of solar energy generation, based on what you have learned through the Ameren Missouri Community Solar program?

- Yes
 - No
 - Don't Know
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