

Exhibit No. _____
Witness: John R. Idoux
Type of Exhibit: Direct Testimony
Party: Embarq Missouri, Inc.
Case No. TO-2007-0301

BEFORE THE PUBLIC SERVICE COMMISSION

STATE OF MISSOURI

In The Matter of Embarq Missouri, Inc.)
Application for Competitive Classification)
Under Section 392.245.5 RSMo. (2005))

Case No. TO-2007-0301

DIRECT TESTIMONY

OF

JOHN R. IDOUX III

ON BEHALF OF

EMBARQ MISSOURI, INC.

February 27, 2007

**BEFORE THE PUBLIC SERVICE COMMISSION
STATE OF MISSOURI**

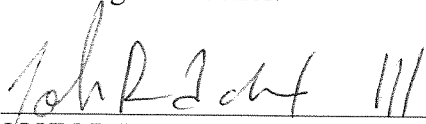
In The Matter of Embarq Missouri, Inc.)	
Application for Competitive Classification)	Case No. TO-2007-0301
Under Section 392.245.5 RSMo. (2005))	

AFFIDAVIT OF JOHN R. IDOUX III

STATE OF KANSAS)
) ss:
COUNTY OF JOHNSON)

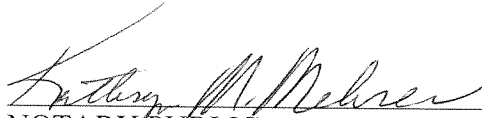
I, John R. Idoux III, being of lawful age and duly sworn, dispose and state on my oath the following:

1. I am presently Manager for Regulatory Affairs for Embarq Missouri, Inc.;
2. I have participated in the preparation of the attached testimony in question and answer form to be presented in the above entitled case;
3. The answers in the attached testimony were given by me; and,
4. I have knowledge of the matters set forth in such answers and that such matters are true and correct to the best of my knowledge and belief.



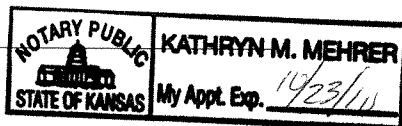
JOHN R IDOUX III

Subscribed and sworn to before me on this 26th day of February, 2007.



NOTARY PUBLIC

My Appointment Expires:



1 **Q. Please state your name, title and business address.**

2 **A.** My name is John R. Idoux III. My title is Senior Manager Regulatory Affairs -
3 Embarq Corporation. My address is 5454 W. 110th St., Overland Park, KS 66211.

4
5 **Q. Please summarize your educational and professional background.**

6 **A.** I hold Bachelor of Science degrees in Business Administration and Accounting
7 from the University of Kansas in Lawrence, Kansas.

8 I began my career with Sprint Corporation in 1988. I held positions of increasing
9 responsibility in the corporate audit department responsible for operational,
10 financial, and regulatory assessment in the following areas: regulatory accounting,
11 end-user and carrier billing, cost allocation, and customer service operations. In
12 1992, I moved to Sprint's Carrier Services department and held positions of
13 increasing responsibility in carrier account management responsible for Sprint's
14 relationship with AT&T and MCI in the following areas: billing and collection
15 agreements, access pricing, carrier billing, and network products and services. In
16 November 1996, I was promoted to Manager -- Carrier Systems and had the
17 responsibility for coordinating the system and interface changes required by
18 Sprint's local division to implement the Federal Communications Commission's
19 rules on electronic access to operations support systems. Substantial system
20 modifications were required for billing, ordering, provisioning, pre-ordering,
21 trouble administration, and other areas to accommodate regulatory requirements,
22 industry guidelines, and customer requests.

1 In October 1998, I was promoted to Senior Manager - State Regulatory,
2 responsible for monitoring state regulatory proceedings that potentially impact the
3 interests of Sprint; executing state specific intrastate regulatory plans and policies;
4 and coordinating with all affected Sprint entities to assure the Company's views
5 are effectively communicated and advocated before state commissions. In April,
6 2001, I assumed my current position of Senior Manager – External Affairs,
7 responsible for implementing Sprint's intrastate regulatory objectives and policies
8 in Kansas and Missouri.

9 On May 18, 2006, Embarq Corporation separated from Sprint Corporation and
10 began existence as a separate legal entity with no Sprint affiliation.
11

12 **Q. On whose behalf are you testifying?**

13 **A.** I am testifying on behalf of Embarq Missouri, Inc ("Embarq").
14

15 **Q. What is the purpose of this Case?**

16 **A.** On February 8, 2007, Embarq Missouri, Inc. filed an Application for Competitive
17 Classification pursuant to Section 392.245.5, RSMo Cum. Supp. 2005. Embarq is
18 seeking competitive classification for all business services, other than exchange
19 access services, offered in its Lebanon exchange.
20

21 **Q. Under what basis is Embarq seeking competitive classification for its**
22 **business services, except exchange access services, in its Lebanon exchange?**

1 **A.** Embarq faces business competition from two or more non-affiliated entities in its
2 Lebanon exchange. Specifically, Embarq faces competition from multiple non-
3 affiliated wireless providers and a wireline provider using their own facilities, in
4 whole or in part, to provide basic local telecommunications services. Missouri
5 Revised Statutes §392.245.5 (2005) allows Price Cap regulated carriers to seek
6 competitive classification for each telecommunications service offered to business
7 and residential customers, other than exchange access service, in any exchange in
8 which at least two non-affiliated entities are providing basic local
9 telecommunications service using their own facilities, in whole or in part, to
10 customers within the exchange. Embarq's Application seeks the 30-day track.

11
12 **Q.** **Has the Commission previously designated other exchanges as competitive?**

13 **A.** Yes. Embarq has been involved in three previous competitive classification
14 proceedings since the passage of Senate Bill 237 in August 2005, plus one
15 additional competitive classification case prior to SB 237. In total, Embarq has
16 received competitive classification for all business services, other than exchange
17 access services, in 8 of its 79 exchanges representing approximately 56% of its
18 business access lines. Embarq has also received competitive classification for all
19 residential services, other than exchange access services, in 12 of its 79 exchanges
20 representing approximately 33% of its residential access lines.¹ In addition,
21 AT&T and CenturyTel have also received competitive classification for selected

¹ Embarq has approximately 215,000 access lines in Missouri as of December 31, 2006.

1 exchanges (see Schedule JRI-1 for a summary of competitive classification
2 cases).

3
4 **Q. Does this case follow the standards established in the previous competitive**
5 **classification cases?**

6 **A.** Yes. There have been eight previous competitive classification cases under the
7 30-day track prescribed in §392.245.5(6). In those eight previous competitive
8 classification cases the Commission has established the necessary standards for
9 which Price Cap carriers must seek competitive designation. Embarq's
10 Application follows the standards established in the previous eight cases.
11 Specifically, Embarq's Application identified multiple non-affiliated wireless
12 providers and one wireline provider using their own facilities, in whole or in part,
13 to provide basic local telecommunications services in the Lebanon exchange.
14 According to the Staff Recommendation, Staff investigated and independently
15 verified that (a) the non-affiliated wireline provider was in fact providing basic
16 local telecommunications service to business customers in the Lebanon exchange
17 using their own facilities, in whole or in part, and that (b) the non-affiliated
18 wireless providers were in fact providing basic local telecommunications service
19 to business customers in the Lebanon exchange using their own facilities, in
20 whole or in part. Staff also concluded that both the wireline and wireless carriers
21 have numbers rated as local to the Lebanon exchange.

1 **Q. Are wireless carriers considered as providers of local service under Section**
2 **392.245.5?**

3 **A.** Yes. Section 392.245.5(1) RSMo. specifically recognizes that commercial mobile
4 service providers shall be considered as entities providing basic local
5 telecommunications service. Only one such non-affiliated wireless provider,
6 however, shall be considered as providing basic local telecommunications service
7 within an exchange under this section. In its Application, Embarq identified
8 multiple non-affiliated wireless providers providing local service in its Lebanon
9 exchange including Sprint Nextel, AT&T/Cingular, Verizon, Alltel, T-Mobile,
10 and US Cellular. Embarq relied upon multiple factors to conclude that these
11 carriers are providing local service to business customers, including but not
12 limited to the following:.

13 ➤ Wireless carriers' coverage maps: Coverage maps are available via a
14 carrier's website (see Schedule JRI-2). Advancements made by many carriers to
15 their websites show the wireless coverage at a detailed level. Multiple carriers
16 have their best level of coverage in Lebanon.

17 ➤ Retail Stores: Cingular, Sprint, and US Cellular have retail stores in
18 Lebanon. I personally contacted three wireless retail stores in Lebanon and all
19 were open for business offering service.² Also, Lebanon's phone directory shows
20 additional retail stores offering wireless service (see Schedule JRI-3)

21 ➤ Porting Data: Embarq experiences direct customer loss to wireless carriers
22 as customers leave Embarq and have their phone numbers ported to a wireless

1 carrier. Embarq's internal porting data confirms that it has ported numbers to
2 multiple wireless carriers and that at least one carrier had more than one number
3 ported to it.

4 Additionally, the Staff Recommendation states that Staff received a verified
5 affidavit from Cingular confirming Cingular has two or more customers
6 associated with business accounts having addresses within the Lebanon
7 exchange. Sprint Spectrum also provided Staff with a similar verified affidavit on
8 February 26, 2007 and provided Embarq with a copy of its affidavit.

9
10 **Q. What information does Embarq have that a wireline carrier is providing**
11 **local telecommunications service using their own facilities, in whole or in**
12 **part, to business customers in Lebanon?**

13 **A.** In its Application, Embarq identified Fidelity Communications Company I, Inc.
14 ("Fidelity") as the facility-based, wireline carrier using their own facilities, in
15 whole or in part, to provide basic local telecommunications service to businesses
16 in Lebanon in direct competition to Embarq. Embarq relied upon multiple factors
17 to conclude that Fidelity is using their own facilities, in whole or in part, to
18 provide basic local telecommunications service to the requisite number of
19 business customers including the following:

20 ➤ Certificate of Service: Fidelity obtained a Certificate to Provide Basic Local,
21 Local Exchange within Missouri, including the exchanges of Embarq, on
22 November 30, 1999 (Case No. TA-2000-191).

² (1) Cingular at 870 S. Jefferson – 417-532-0012; (2) Global Communications (US Cellular) at 1814 S.

1 ➤ Tariffs: Fidelity's tariffs clearly indicates that it is offering service in
2 Lebanon, including offerings that are available only to Lebanon customers (see
3 Schedule JRI-4 for selected Lebanon offerings).

4 ➤ Fidelity's Press Release: Fidelity's November 2006 press release (see
5 Schedule JRI-5) stated Fidelity is offering service to the following Lebanon
6 businesses under a two-year contract: (1) Mid-Missouri Bank, (2) Mid-Missouri
7 Investment Center, LLP and (3) Mid-Missouri Insurance Agency, Inc.

8 ➤ Porting Data: Embarq's internal monthly porting data indicated multiple
9 business lines were ported to Fidelity in August 2006. In addition, Fidelity's
10 press release discussed the porting and physical transfer from the Embarq network
11 to the Fidelity network when it stated: "[o]n the day of the switchover, Fidelity
12 technicians started working two hours before the bank open to minimize any
13 business interruptions. More than 20 lines were ported, or switched, from Embarq
14 to Fidelity." The presence of porting activity and a network cut-over are both
15 indicators that Fidelity is providing basic local service to business customers in
16 the Lebanon exchange using facilities it owns either in whole or in part

17 ➤ Lack of Resale or Commercial UNE-P Arrangement: Fidelity does not
18 resell Embarq's service in Lebanon nor does Fidelity have a commercial UNE-P-
19 type arrangement with Embarq. Fidelity acknowledged that it provides local
20 telecommunications service in Lebanon using facilities it or an affiliate owns,
21 either in whole or in part, in its February 23, 2007 filing.. Specifically, Fidelity
22 acknowledged providing service with a switch owned by itself or an affiliate and

1 the use of loop facilities similar to an ILEC UNE-L arrangement when it stated
2 "...Fidelity and/or its affiliates provide the switching functionality required to
3 serve such business customer" and that "... Fidelity currently provides business
4 service on a UNE-L basis...".

5 ➤ Direct Customer Loss: Embarq lost the accounts of Mid-Missouri Bank,
6 Mid-Missouri Insurance Agency, Inc. and Mid-Missouri Investment Center, LLC,
7 three separate business customers of Embarq involving numerous business access
8 lines.³

9 ➤ LERG Data: The LERG indicates that both Fidelity and Level-3 both have
10 Lebanon-assigned numbers.

11
12 **Q. Does Embarq's Application include any price increases or decreases for**
13 **business customers in Lebanon?**

14 No. Embarq's Application does not request any price changes. In fact, Embarq
15 acknowledges that all rates currently in effect for this exchange will remain in
16 effect until such time Embarq files a tariff requesting a price change. Certain of
17 Embarq's services are currently tariffed with two prices: a price for competitive
18 exchanges and a price for non-competitive exchanges⁴. Consequently, the prices
19 for competitive exchanges will be available to Lebanon business customers upon

³ Embarq's Application stated that Embarq had lost over 150 access lines associated with Mid-Missouri Bank, Mid-Missouri Insurance Agency, Inc., and Mid-Missouri Investment Center, LLP. Upon further investigation, the number of access lines in the Application appears to be incorrect. Nevertheless, Fidelity is currently providing basic local telecommunications service to Mid-Missouri Bank, Mid-Missouri Insurance Agency, Inc., and Mid-Missouri Investment Center, LLP through facilities it or its affiliates own, in whole or in part. The precise number of access lines lost to Fidelity is not a relevant factor in meeting the statutory standard as Fidelity is providing service to the requisite number of business customers.

⁴ The competitive prices are all equal to or lower than the non-competitive prices.

1 the effective date of the tariff. For any additional changes, Embarq will be
2 required to file tariffs which will continue to require Commission approval and
3 customer notification for price increases. Specifically: (a) price increases require
4 10 days advance notice, (b) price decreases and the introduction of certain new
5 bundles require one day advance notice, (c) changes to existing terms and
6 conditions and the introduction of new services require 30 days advance notice.
7

8 **Q. Please summarize your testimony.**

9 **A.** The Commission has previously determined that the test for the 30-day track is
10 very straight-forward: two non-affiliated carriers providing basic local service to
11 business customers of which one carrier must be a facility-based wireline
12 provider. Embarq has demonstrated that multiple carriers are providing local
13 voice service using facilities it or an affiliate owns, either in whole or in part, to
14 business customers in the Lebanon exchange. Consequently, the Commission
15 should approve Embarq's Application for Competitive Classification.
16

17 **Q. Does this conclude your testimony?**

18 **A.** Yes.

INDEX OF SCHEDULES

<u>Schedule</u>	<u>Description</u>
JRI-1	Summary of Competitive Classification Cases in Missouri
JRI-2	Wireless Carrier Coverage Maps
JRI-3	Directory Listings of Wireless Carriers in Lebanon, Missouri
JRI-4	Fidelity Communications Company I, Inc. Tariff (select pages)
JRI-5	Fidelity Press Release: <i>Mid-Missouri Bank is Fidelity's First Lebanon Phone Customer</i>

Summary of Competitive Classification Cases in Missouri

Summary of Competitive Classification Cases In Missouri

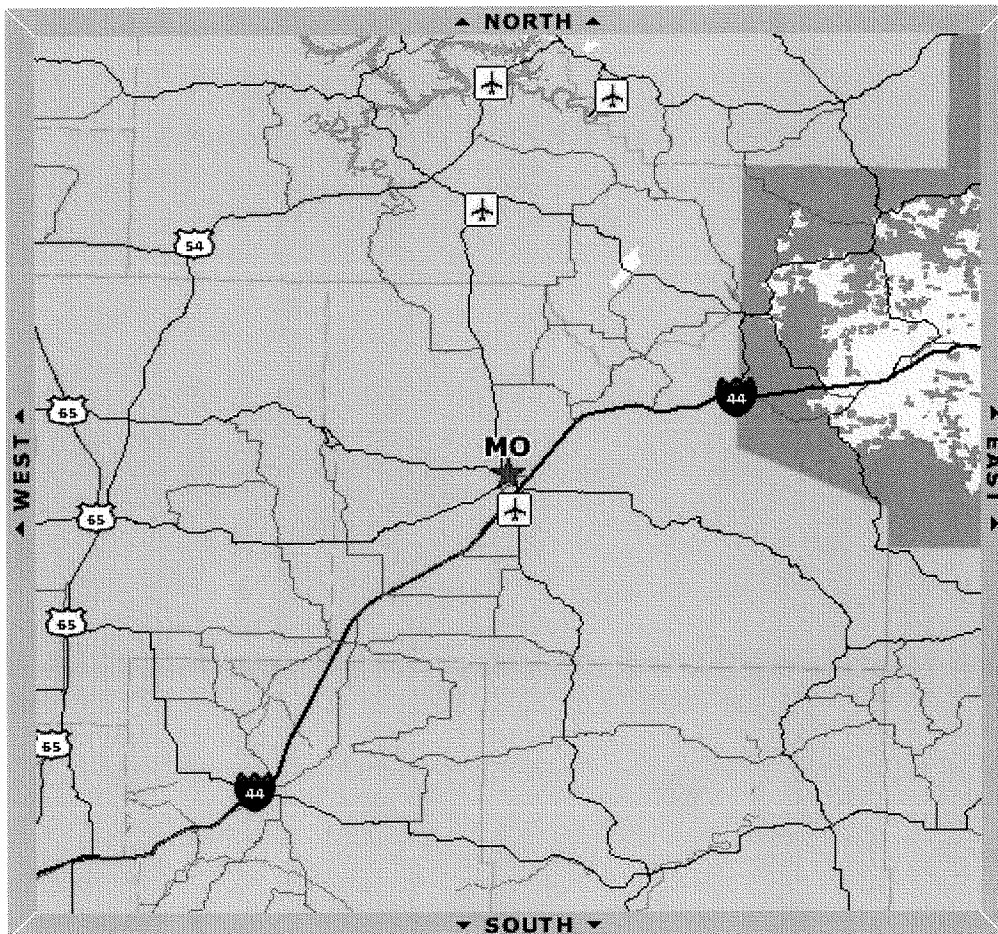
Competitive Classification Cases Prior to Senate Bill 237		
<i>Case No.</i>	<i>Company</i>	<i>Exchanges Granted Competitive Classification</i>
IO-2003-0281	Embarq Missouri	Residential: Rolla, Norborne, and Kearney Business: Rolla, Norborne and Kearney
TO-2001-467	AT&T Missouri	Business: Kansas City, Saint Louis Residential: Saint Charles, Harvester
		<i>Wireline Competitor</i> Fidelity, Green Hills, and Unite Fidelity, Green Hills, and Unite

Competitive Classification Cases Under Senate Bill 237		
<i>Case No.</i>	<i>Company</i>	<i>Exchanges Granted Competitive Classification</i>
IO-2006-0092	Embarq Missouri	Residential: Ferrelview, Platte City, and Weston
TO-2006-0102	SBC – 60 days	Business: Ferrelview, Platte City, St. Robert, & Waynesville Business: Archie, Ash Grove, Billings, Boonville, Carthage, Cedar Hill, Chaffee, Chillicothe, De Soto, Dexter, Excelsior Springs, Farley, Gray Summit, Hannibal, Hillsboro, Kennett, Kirksville, Linn, Marionville, Marshall, Mexico, Moberly, Montgomery City, Neosho, Portage Des Sioux, Richmond, St. Clair, Union, Ware, & Webb City Residential: Antonia, Archie, Ash Gove, Billings, Bonne Terre, Boonville, Camdenton, Cape Girardeau, Carthage, Cedar Hill, Chillicothe, Clever, De Soto, Dexter, Eldon, Excelsior Springs, Farley, Festus-Crystal City, Flat River, Fulton, Grain Valley, Gravois Mill, Gray Summit, Greenwood, Hannibal, Herculaneum-Pevely, High Ridge, Hillsboro, Imperial, Jackson, Joplin, Kennett, Kirksville, Lake Ozark-Osage Beach, Marionville, Marshall, Maxville, Mexico, Moberly, Neosho, Poplar Bluff, Portage Des Sioux, Richmond, San Antonio, Sedalia, Sikeston, St. Clair, Union, Walnut Grove, Ware, & Webb City
		<i>Wireline Competitor</i> Time Warner, Exop dba Unite Exop dba Unite, Fidelity UNE-P and/or VoIP UNE-P and/or VoIP

Competitive Classification Cases Under Senate Bill 237			
Case No.	Company	Exchanges Granted Competitive Classification	Wireline Competitor
TO-2006-0093	SBC - 30 day	Residence: Advance, Bell City, Chesterfield, Delta, Eureka, Farmington, Fenton, Fredericktown, Harvester, Kansas City, Manchester, Monett, Nevada, Pacific, Perryville, Pocohontas-New Wells, Pond, Smithville, Springfield, St. Charles, St. Genevieve, St. Joe St. Louis, Valley Park, Washington, & Wyatt. Business: Antonia, Bonne Terre, Camdenton, Cape Girardeau, Chesterfield, Clever, Eldon, Eureka, Fenton, Farmington, Festus-Crystal City, Flat River, Fredericktown, Fulton, Grain Valley, Gravois Mills, Greenwood, Harvester, Herculaneum-Pevely, High Ridge, Imperial, Jackson, Joplin, Kansas City, Lake Ozark-Osage Beach, Manchester, Marble Hill, Maxville, Monett, Nevada, Pacific, Perryville, Pond, Poplar Bluff, Scott City, Sedalia, Sikeston, Smithville, Springfield, St. Charles, St. Genevieve, St. Joseph, St. Louis, Valley Park, and Washington.	SEMO, Charter, Big River, Time Warner, Missouri Telecom, Sprint (St. Joe), McLeod, SEMO, NuVox, Big River, Socket, McLeod, MCI, Global Crossing, Charter, Missouri Telecom, Birch, Winstar,
IO-2006-0109	CenturyTel	Residence: Dardenne, O'Fallon, St. Peters, and Wentzville Business: Bourbon, Columbia, Cuba, O'Fallon, St. James, St. Peters, and Wentzville	Charter Fiberbank AT&T, Socket, Fidelity,
IO-2006-0108	Spectra	Residence: Ewing, LaBelle, Lewistown, Macon, and Savannah Business: Ewing, LaBelle, Lewistown, and Macon	Mark Twain, Chariton Valley NPG Cable dba St. Joe Cable Mark Twain, Chariton Valley
IO-2006-0317	Spectra	Residence: Everton and Mt. Vernon	Mediacom
IO-2006-0316	CenturyTel	Residence: Ava, Columbia, Crane, Marshfield, and Seymour	Mediacom
TO-2006-0375	Embarq Missouri	Business: Jeff City / Holt Summit Residence: Jeff City / Holt Summit	Socket Mediacom
IO-2006-0551	Embarq Missouri	Residence: Buckner, Odessa, Oak Grove, Lake Lotawana & Pleasant Hill	Comcast
TO-2007-0301	Embarq Missouri	Business: Lebanon -- PENDING	Fidelity

Wireless Carrier Coverage Maps

[Skip to navigation](#), [Skip to main content](#).



City	State	OR	Zip
<input type="text"/>	<input type="text" value="Select"/>		<input type="text" value="65536"/>

Coverage Options [View descriptions](#)

America's Choice®

- ☐ Initiated before 2/21/05
- ☐ Initiated on or after 2/21/05
- ☒ **National SingleRatesm**
- ☐ INpulsesm/EasyPay
- ☐ Verizon Wireless Network

- ☐ NationalAccess & Enhanced Services
- ☐ BroadbandAccess & V CASTsm

Display Map

[Search by Address](#) | [Search by Intersection](#)

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[Prepaid coverage map >](#)

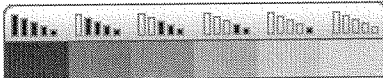
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Street

City

State Zip

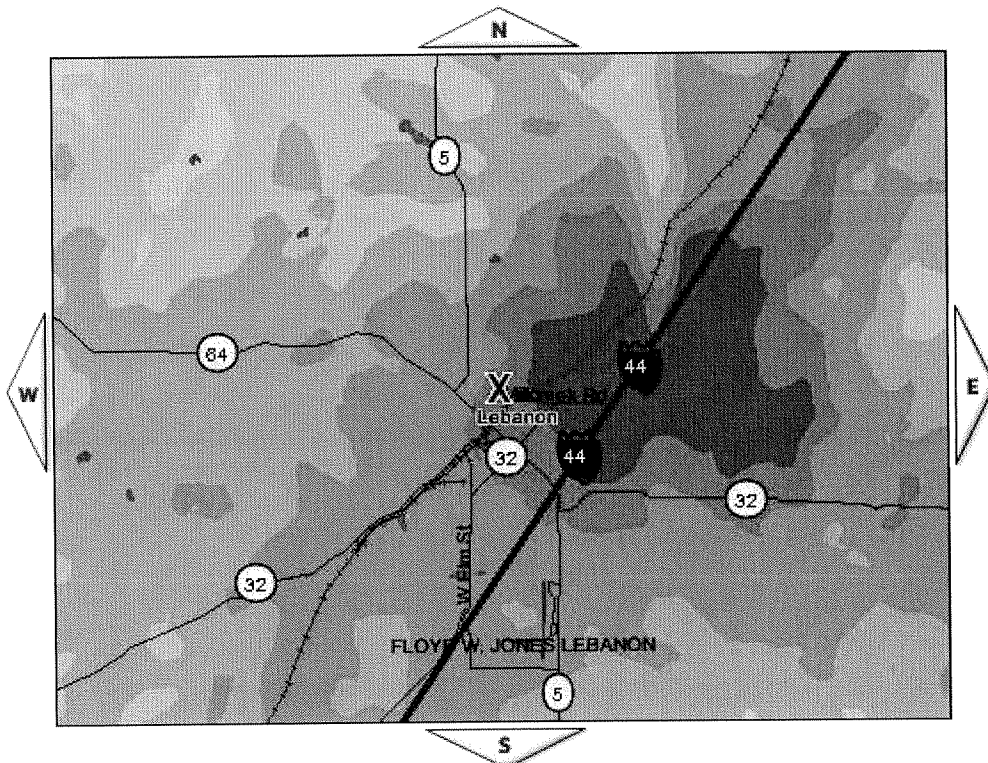
Signal Strength



Zoom In



Zoom Out



Mobile-to-mobile minutes and data services are not available in certain roaming areas included on T-Mobile's coverage maps.

Print

Map Legend

- Address Location
- 850 MHz Roaming Coverage
- T-Mobile Roaming Coverage
- T-Mobile HotSpot ☐ Display
- Roaming HotSpot (Additional charges apply)

[Find a T-Mobile HotSpot >](#)

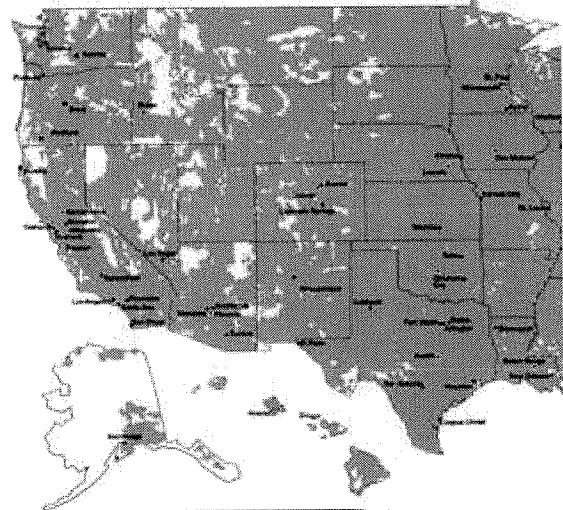
This map predicts and approximates our wireless coverage area outdoors, which may vary from location to location and may change without notice. It may include locations with limited or no coverage. Our maps do not guarantee service availability. Even within a coverage area, there are several factors, such as: network changes, traffic volume, service outages, technical limitations, signal strength, your equipment, terrain, structures, foliage, weather, and other conditions that may interfere with actual service, quality, and availability, including the ability to make, receive, and maintain calls. Multi-band (850/1900 MHz) GSM/GPRS handset required for access to 850 Roaming Coverage. Ask a T-Mobile sales representative or visit www.t-mobile.com/morecoverage for more information regarding handset requirements and T-Mobile 850 MHz coverage. 850 MHz roaming is offered through our roaming partners; some features (e.g. picture messaging, mobile to mobile) may not be available while roaming. [Learn more >](#)

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COVERAGE MAPS

Choose a coverage map:

- » National
- » Wide Area
- » Mobile-to-Mobile
- » SpeedTalk®
- » **easyedge**SM Download Service
- » BlackBerry®
- » TalkTracker®
- » Wireless Modems



National Voice Coverage

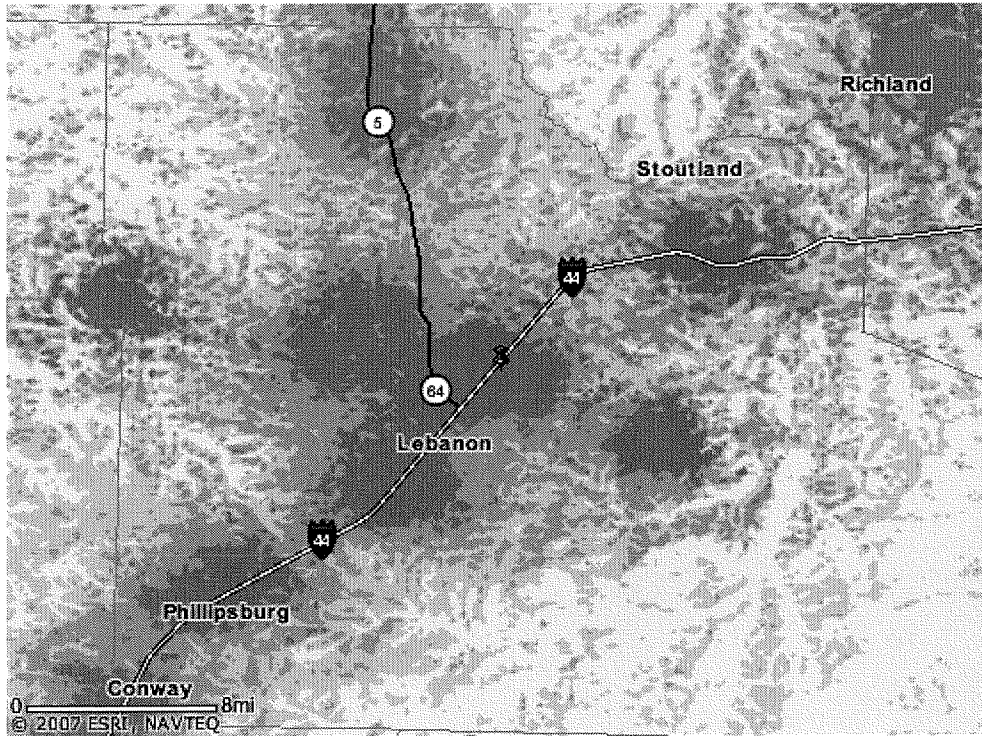
- ☒ National Calling Area, including Night and Weekend and CALL ME Minutes*
- ☐ No Coverage

*The map shows an approximation of service coverage. Actual coverage may vary. Service may be interrupted or limited due to customer equipment, or network limitations. Coverage indoors may also vary. U.S. Cellular does not guarantee coverage. User charges at borders of calling areas.

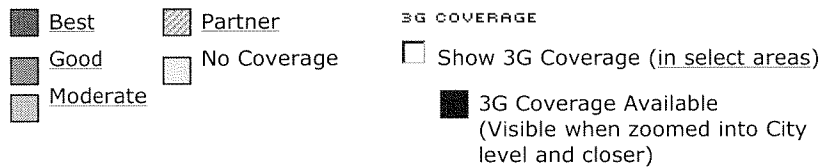
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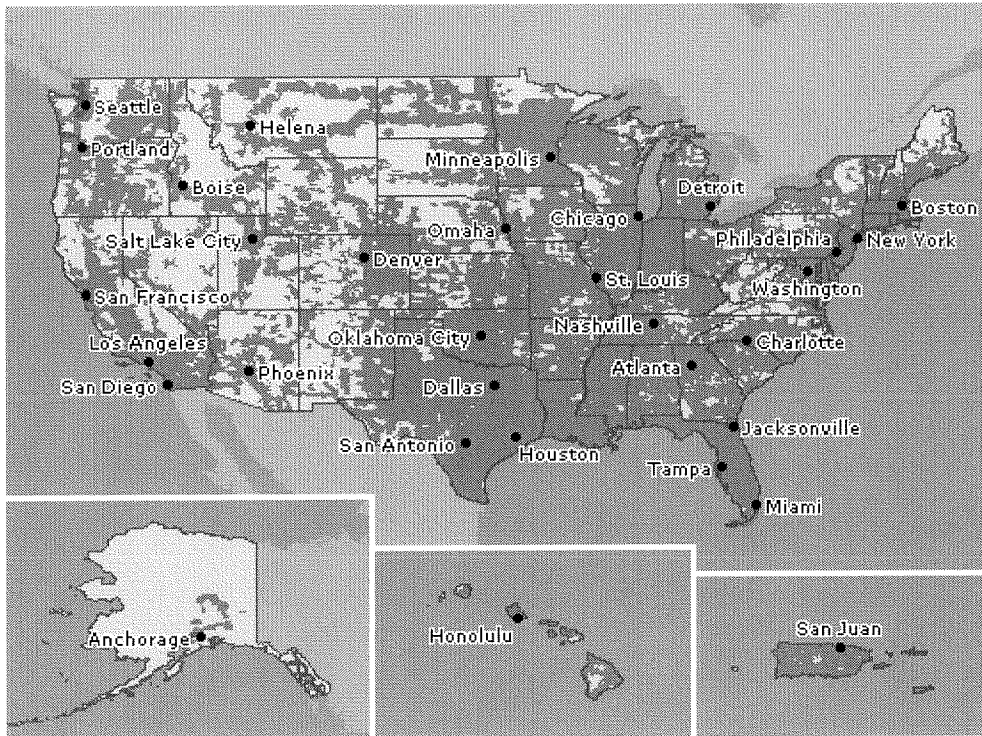
Coverage Legend





Coverage last updated on: December 31, 2006. Map depicts an approximation of coverage. [Learn More](#)

Important Information About the Coverage Map

Map may include areas served by unaffiliated carriers, and may depict their licensed area rather than an approximation of the coverage there. Actual coverage area may differ substantially from map graphics, and coverage may be affected by such things as terrain, weather, foliage, buildings and other construction, signal strength, customer equipment and other factors. Cingular does not guarantee coverage. Charges will be based on the location of the site receiving and transmitting the call, not the location of the subscriber.



Coverage Legend


-  Cingular National GSM Coverage
-  No Service Available

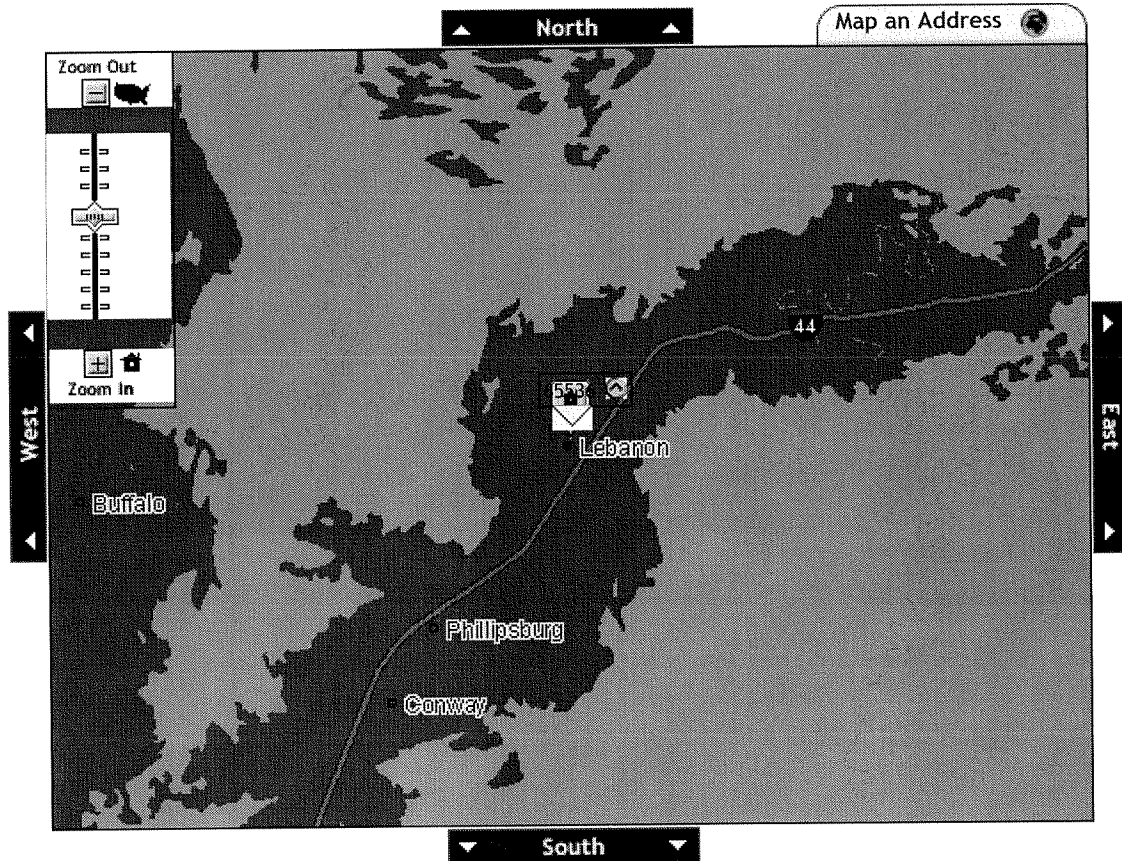
Coverage last updated on: December 31, 2006. Map depicts an approximation of coverage. [Learn More](#)

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Sprint Nationwide Coverage


 Re-center on last mapped address




Nextel Coverage



Sprint Coverage

Sprint Nextel PowerSource Coverage

- ☒ Nationwide Sprint PCS Network
 Clear voice and data service across the US.

- ☐ Sprint Power VisionSM Network
 Live TV, music and more on the nation's largest mobile broadband network.


Also available with:

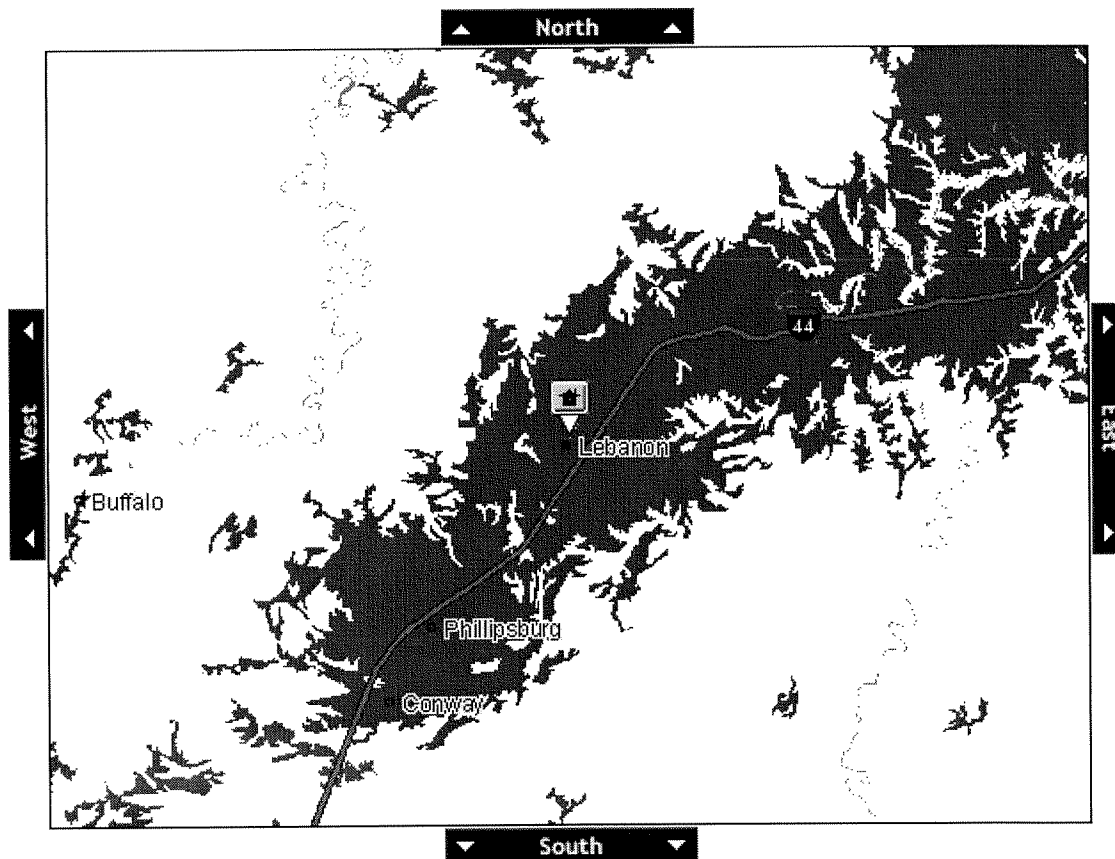
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|--|---|--------------|
| <input checked="" type="checkbox"/> Off-Network Digital Voice Coverage
 Expanded calling coverage and voicemail access for digital dual-band or dual-band/tri-mode phones. | <input checked="" type="checkbox"/> Off-Network Analog Voice Coverage
 Expanded voice coverage for dual-band or band/tri-mode phones. available with Power Vision handsets. | dual-
Not |
|--|---|--------------|

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Sprint Nationwide Coverage


 Re-center on last mapped address



Nextel Coverage

Sprint Coverage

Sprint Nextel PowerSource Coverage

 Digital Cellular and Nationwide Nextel Walkie-Talkie Coverage
Clear calls and instant walkie-talkie connections nationwide.

Check Out Phones with Selected Capabilities

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☒ City names ☐ Major roads

Coverage Maps: These maps tell you where we estimate your wireless device will work. The specific network coverage

Directory Listings of Wireless Carriers in Lebanon, Missouri

Ollie's BBQ & Steakhouse Catering

Serving Any Size Group Gathering
Homestyle Cooking

Also:

The Creel Store (Convenience Store)



417-588-8828

12940 Hwy 64 (between Lebanon & Bennett Springs)

Vidies Catering

Traditional Home Style to International Cuisine

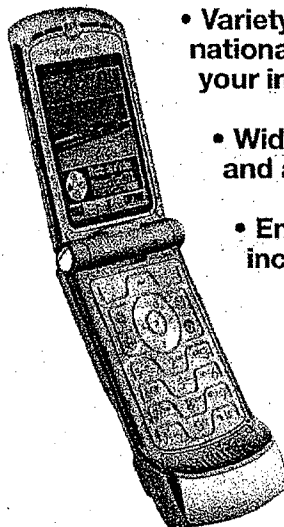
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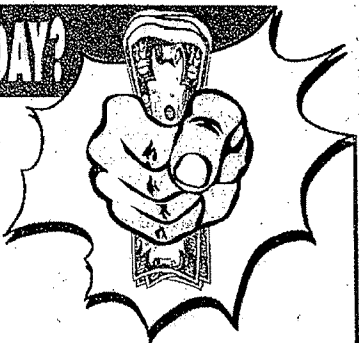
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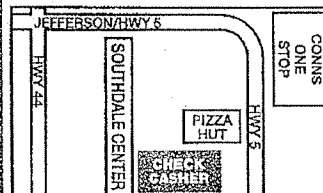
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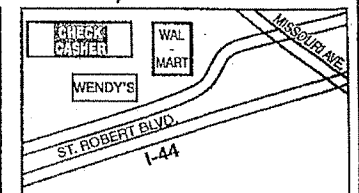
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WE CASH MOST TYPES OF CHECKS

Fidelity Communications Company I, Inc. Tariff (select pages)

APPLICATION

REC'D MAR 29 2001

The rules and regulations specified herein apply to the intrastate services and facilities furnished by Fidelity Communications Services I, Inc. hereinafter referred to as the Telephone Company, or Company, or FCSI. The Company operates as a competitive telecommunications company. Failure on the part of the subscribers to observe the rules and statutes of the Missouri Public Service Commission, after due notice of such failure, gives the Telephone Company the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained within this tariff and any rule or statutes of the Missouri Public Service Commission, the rule or statutes of the Missouri Public Service Commission shall prevail.

Services contained in this tariff will be provided as a combination of facilities based, resale of services only, and leasing of unbundled local loops from the Incumbent Local Exchange Carrier (ILEC).

Except as noted otherwise, this tariff applies to all exchanges of the Company, and it applies to both residential and business services.

The exchanges served by Fidelity Communications Services I, Inc. are as follows:

Rolla	
Newburg	
Lebanon	
St. Roberts	(N)
Salem	
Waynesville	
Richland	
Ft. Leonard Wood	(N)

The Company concurs in the exchange boundary maps for the exchanges listed above as filed by the incumbent local exchange company in tariffs approved by the Commission.

Missouri Public
Service Commission

FILED APR 28 2001

Issued: March 29, 2001

Effective: April 28, 2001

Issued By:

Dave Beier, Vice President - Regulatory
Fidelity Communication Services I, Inc.
64 N. Clark
Sullivan, MO 63080

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates**B.1** All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Rolla, Newburg, Salem and Richland exchanges</u>	(T)
---------------------	---	-----

Residence	\$16.50	
Business	\$26.00	

<u>Access Lines</u>	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood and Waynesville exchanges *</u>	
---------------------	--	--

Residence	\$16.00	
Business	\$26.00	

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Lebanon exchange</u>	(N)
---------------------	---	-----

Residence	\$15.00	(N)
Business	\$24.00 (Month to Month)	(N)
Business	\$21.00 (Two Year Contract) **	(N)

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC) – All exchanges</u>
---------------------	--

Residence	\$44.00
Business	\$54.00

* Includes Extended Area Service (EAS) as described in part C of this section.

** Subject to early termination fee of \$200 and porting administration fee of \$50, if porting services to an alternate service provider.

Issued: June 22, 2006

Effective: July 22, 2006

Issued By:

Dave Beier, Vice President - Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Filed

Missouri Public

PROMOTIONS

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

1. Fidelity Communications Services I, Inc. will be offering a waiver of installation charges to new business subscribers in the Lebanon exchange from the effective date of this tariff through December 31, 2006.

(N)
|
(N)

Issued: July 18, 2006

Effective: July 28, 2006

Issued By:

Dave Beier, Vice President-Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

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Missouri Public

ENHANCED BUSINESS SERVICES AND CENTREX SERVICES – (Cont'd)**D. Rates – (Cont'd)**

4. Basic Centrex Line Rates (Cont'd)

b. Rates for the Lebanon exchange, 2-99 lines, each

	Monthly Rate
Month to Month	\$24.00
One Year Commitment	\$22.00
Three Year Commitment	\$20.00

c. Rates for the Lebanon exchange, 100-500 lines, each

	Monthly Rate
Month to Month	\$22.00
One Year Commitment	\$20.00
Three Year Commitment	\$18.00

- | | | |
|----|--|---------------------|
| 5. | Universal Caller ID with Name and number for up to 200 lines | \$200.00 |
| 6. | Secondary Directory Number (per directory number) | per month
\$3.00 |

Issued: June 27, 2006

Issued By:

Dave Beier, Vice President - Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: July 27, 2006

Filed

Missouri Public

C. PACKS and RATES

	Monthly Rate		Exchange Offered
	<u>Res.</u>	<u>Bus.</u>	
1. Residential Feature Pack	\$5.00	n/a	Lebanon, St. Robert, Waynesville, Fort Leonard Wood
(includes - Annoyance/Malicious Call Trace (Customer Originated Trace)*, Call Forwarding if Busy, Call Forward Fixed to Voice Mail, Call Forwarding if No Answer, Call Forwarding Physical Phone, Call Forwarding Variable (unconditional), Call Hold, Call Waiting, Caller ID, Caller ID Block/Unblock, Caller Name Presentation, Conferencing (Ad-Hoc, 3-Way, 4-Way), Last Call Return-(Automatic Callback) Last Number Redial-(Automatic Redial), Speed Dialing)			
2. Business Feature Pack	n/a	\$10.00	Lebanon, St. Robert, Waynesville, Fort Leonard Wood
(includes - Anonymous Call Rejection (Unidentified Call Rejection), Audible Call Forwarding, Authorization Codes, Billing (Account) Codes, Bridged Line Appearance/Shared Line Appearance, Bridged (Multi) Line Appearances-Call Group, Bridged Line Appearances-Virtual Line, Call Forwarding if Busy, Call Forwarding Fixed to Voice Mail, Call Forwarding if No Answer, Call Forwarding Unconditional, Call Groups, Call Hold, Call Park, Call			

* there is an \$8.00 additional charge per successful activation

Issued: January 12, 2007

Issued By:

Dave Beier, VP-Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: February 11, 2007

Filed

Missouri Public

Fidelity Communications' Press Release:

Mid-Missouri Bank is Fidelity's First Lebanon Phone Customer

FIDELITY COMMUNICATIONS CO.**Mid-Missouri Bank is Fidelity's First Lebanon Phone Customer**

Mid-Missouri Bank was looking for local telephone service that featured good customer service at a reduced price. Fidelity Communications filled the bill.

After careful consideration, the bank switched to Fidelity from Embarq on August 8. "We feel we made the right decision," said Vice President Guylene Franklin. "We are extremely happy. We've had no problems at all."

She estimated Mid-Missouri is saving 37 to 40 percent on its phone service by using Fidelity. "We also researched other companies. When we checked Fidelity out, we got good comments and found good customer service," Franklin said. "That's very, very important to banks."

Mid-Missouri signed a two-year contract for local phone service, including E-911. That could expand to include long distance, ATMs and dedicated phone lines in the future. "We are open to expanding the service, but wanted to get our feet wet first," she said.

The bank has 15 facilities, located in Bolivar, Deepwater, El Dorado Springs, Joplin, Lebanon, Mount Vernon, Republic, Springfield, Stockton, Webb City, and Willard. "If the services do well here, we may present them to the other banks," she noted.

Fidelity, based in Sullivan, competes with Embarq for local phone customers in Rolla and will do the same in Lebanon in the coming months. Fidelity is the only local provider in Sullivan, Owensville, New Haven and Gerald and has been offering phone service since 1940.

On the day of the switchover, Fidelity technicians started working two hours before the bank open to minimize any business interruptions. More than 20 lines were ported, or switched, from Embarq to Fidelity before 9 a.m.

"The cutover went incredibly well," said Mark Diehl, Fidelity installation and repair supervisor. "We were pleased with how efficiently the switch was completed."

Franklin agreed. "Everything was on target," she said. A small glitch was quickly corrected and there was "really no downtime. We couldn't even tell we switched."

The lines that were switched included the Mid-Missouri Investment Center and the Mid-Missouri Insurance Agency located in the bank building. Franklin said the agency President, Gib Adkins, was impressed with Fidelity and made the switch as well.

Doing business with a local company was another consideration. Fidelity is currently rebuilding the Lebanon cable TV system it purchased in March and plans to offer phone service to more business customers, as well as residential customers, in the months ahead.

"I speak very highly of their people," she said. "Response time has been good and customer service has been excellent. If you have a problem, you don't want to wait for days or be put on hold. Fidelity has been very responsive to our needs."

For more information about Fidelity services available in Lebanon, call the local office at 588-7841.

Contact: Craig Montgomery
Phone: 573-468-1294
Date: 11-14-2006

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CERTIFICATE OF SERVICE

I do hereby certify that a true and correct copy of the foregoing document has been e-mailed, hand-delivered or mailed, postage prepaid, this 27th day of February 2007 to:

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