

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of an Investigation to Examine)
Call Routing and Call Completion Problems in the) File No. IO-2012-0106
State of Missouri.)

ORDER DIRECTING STAFF TO RESPOND

Issue Date: October 6, 2011

Effective Date: October 6, 2011

On October 6, 2011, a group of small, rural telephone companies¹ filed an application asking the Commission to open an investigative case to examine call routing and completion problems in Missouri. This application is substantially identical to the application filed by a different group of small telephone companies on October 5. That application was assigned File No. TO-2012-0104. Before acting on this application, the Commission will give its Staff an opportunity to respond.

THE COMMISSION ORDERS THAT:

1. No later than October 17, 2011, the Commission's Staff shall file a response to the Application to Open Investigatory Docket, indicating whether Staff

¹ The applicants are BPS Telephone Company; Citizens Telephone Company of Higginsville, Missouri; Craw-Kan Telephone Cooperative, Inc.; Ellington Telephone Company; Fidelity Telephone Company; Granby Telephone Company; Grand River Mutual Telephone Corporation; Green Hills Telephone Corporation; Holway Telephone Company; Iamo Telephone Company; Kingdom Telephone Company; K.L.M. Telephone Company; Lathrop Telephone Company; Le-Ru Telephone Company; Mark Twain Rural Telephone Company; McDonald County Telephone Company; Miller Telephone Company; New Florence Telephone Company; New London Telephone Company; Northeast Missouri Rural Telephone Company; Orchard Farm Telephone Company; Oregon Farmers Mutual Telephone Company; Peace Valley Telephone Company, Inc.; Rock Port Telephone Company; Steelville Telephone Exchange, Inc.; and Stoutland Telephone Company.

believes an investigation is appropriate and if so, providing an outline of how that investigation should be conducted.

2. This order shall become effective immediately upon issuance.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'S. Reed', is positioned above the printed name.

Steven C. Reed
Secretary

(S E A L)

Dated at Jefferson City, Missouri,
On this 6th day of October, 2011

Woodruff, Chief Regulatory Law Judge