

**RIDGE CREEK DEVELOPMENT, LLC**

**PO BOX KK  
DIXON, MO 65459  
573-774-9695**

**FILED<sup>3</sup>**

**MAY 19 2015**



November 30, 2013

**TO:** All Ridge Creek Residents

**Missouri Public  
Service Commission**

**FROM:** Ridge Creek Development Water Management

Dear Customers,

In January of this year, a notice was sent to all residents concerning the water system at Ridge Creek Subdivision. At that time, meters had been installed at each well in order to implement the reading of those meters and bill for water usage accordingly. After much preparation, installation, the purchase of a very costly computer program and studying of implementing this new billing system, we have come to the conclusion that it would be extremely costly to utilize such a system for billing purposes. This cost would, unfortunately, be passed on to you, the customer, in order to make it feasible for use. Therefore, we have decided to continue with the system in place and bill at a set rate for water usage, thus saving time and money for our customers.

At this time, the cost of water is \$28 per month, with the exception of June, July and August, which are billed at \$33 per month. These prices have remained the same since the subdivision opened in 2005. Due to the rising cost of electric and administration fees, we are forced to raise the monthly charge for water usage to \$33. This charge will be for all months of the year, with no additional charge for the summer months. This charge will begin in January of 2014 and will continue until further notice. There will be a \$15 minimum charge for water usage, should the residence be vacated and the water service left connected.

Billing will remain to be on a three month basis, for a total each billing period of \$99. Invoices will be mailed on the 1<sup>st</sup> of the month of the billing period. Payment is due by the 15<sup>th</sup> of the billing month. Payments may be mailed to the above address or dropped off at the black water box on the USPS mail receptacle at the corner of Lynwood Road & Laney Road as well as the corner of Lindsay Lane & Lynn Lane. Payments not received by the 25<sup>th</sup> of the billing month will be considered delinquent and subject to discontinuation of water service. It is the customer's responsibility to pay their water invoice. Should water service be disconnected, a \$25 service fee will be applied and must be paid, along with any past due invoices, before water service is reestablished. Should water service be disconnected during the weekend or a holiday, a \$50 service fee will be applied and must be paid, along with any past due invoices, before water service is reestablished.

For all new Ridge Creek residents, a \$100 deposit is required in order to receive water service. This deposit is refundable once the new resident moves and notifies us. Please notify us by letter or by calling Denise Stoner at 573-774-9695 or Mike Stoner at 573-774-9775 if you are vacating the residence so that we may establish the new owner or tenant and bill accordingly.

Witness Exhibit No. 1

Date 4-29-15 Reporter KKF

File No. WA-2015-0182 LPH 1

It is the resident's responsibility to notify Ridge Creek Development of establishment of water usage. Failure to do so will result in back charging for water usage at time of move in. It is also the resident's responsibility to notify Ridge Creek Development of interrupted water service, i.e., the vacating of the residence. Failure to notify us of nonresidence will not excuse non payment of water usage charges and may result in the use of a collection agency in order to receive payment.

Billing for the final months in 2013 will be for Sept., Oct., Nov., and Dec., due to the non billing of January of this year. The three month basis was disrupted, due to the installation of the water meters.

We hope this letter establishes all requirements for water usage at Ridge Creek Development. Thank you all so much for your cooperation and should you have any questions, please feel free to call.

Sincerely,

Ridge Creek Development