# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Peter B. Howard,	)	
Complainant,	)	
	)	
vs.	)	Case No. EC-2008-0329
	)	
Union Electric Company d/b/a	)	
AmerenUE,	)	
Respondent.	)	

## <u>List of Issues, List of Witnesses</u> and Order of Cross-Examination

COMES NOW Union Electric Company d/b/a AmerenUE (AmerenUE or Company), on behalf of the Staff of the Missouri Public Service Commission (Staff) and itself, and files this List of Issues, Witnesses and Order of Cross-Examination:

1. AmerenUE attempted but was unable to discuss this pleading with Peter Howard (Complainant). The Company left a voicemail and sent a copy of this pleading to Complainant via email. AmerenUE will continue to attempt to reach Complainant to ensure his issues and witnesses are properly listed.

## **List of Issues**

- 2. Was AmerenUE unable to access Complainant's meter?
- 3. Did AmerenUE properly use estimated bills in billing Complainant during the time in which it could not read the meter?
- 4. What was the appropriate adjustment to Complainant's bill once the actual reading was taken?

#### **List of Witnesses**

- 5. Witness for Complainant is Peter Howard.
- 6. Witness for AmerenUE is Cathy Hart, Supervisor of Customer Service.

7. Witness for Staff is Marilyn Doerhoff, Consumer Services Coordinator.

## **Order of Cross-Examination**

8. The Commission's Order of July 15, 2008 sets forth the order of witnesses and the order of cross-examination:

<u>Witness Order</u> <u>Cross-Examination Order</u>

Peter Howard Staff, OPC (if any) and AmerenUE

Cathy Hart Staff, OPC (if any) and Mr. Howard

Marilyn Doerhoff AmerenUE, OPC (if any) and Mr. Howard

WHEREFORE, AmerenUE respectfully requests that the Missouri Public Service Commission accept the List of Issues, List of Witnesses and Cross-Examination for this case.

Respectfully submitted,

## /s/ Wendy Tatro

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#### **CERTIFICATE OF SERVICE**

The undersigned hereby certifies that a true and correct copy of the foregoing Answer was served on the following parties via electronic mail (e-mail) or via regular mail on this 5<sup>th</sup> day of August, 2008.

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