

October 4, 2004

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

**FILED**

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Missouri Public  
Service Commission

To whom it may concern:

As promised during our last conversation on the telephone on September 15, 2004, I am writing this letter to inform you that I am withdrawing my complaint against Ameren UE, as we have resolved our differences.

I would also like to take this opportunity to thank Mr. Alan Bax and Leon, who visited our home in July, Ms. Ruth O'Neal for all her kindness and knowledge, and to everyone at the Missouri Public Service Commission.

You have restored my faith in "the system", and I will smile whenever I hear someone mention the PSC, or Jefferson City, because I know that we, the people of Missouri, all have a friend in you. May God bless you all.

Respectfully,

*Hilbert L. Lauer*