

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water	)	
Company's Request for Authority to Implement	)	Case No. WR-2011-0337
A General Rate Increase for Water and Sewer	)	SR-2011-0338
Service Provided in Missouri Service Areas.	)	

**MAWC'S MOTION FOR WAIVER/VARIANCE**

Comes now Missouri-American Water Company (MAWC), and, for its motion for waiver/variance, states as follows to the Missouri Public Service Commission (Commission):

1. On February 24, 2012 the majority of the parties in this case filed a Non-Unanimous Stipulation and Agreement (Stipulation) purporting to resolve all issues. Thereafter, on March 7, 2012, the Commission issued its Order Approving Non-Unanimous Stipulation and Agreement (Order).

2. The Stipulation, among other things, directed that MAWC provide certain reports described as follows:

The Company will provide to Staff monthly and quarterly data to the Manager of the Engineering and Management Services Unit (corresponding with its monthly and quarterly billed customers) identifying the number of bills issued outside the 26-35 day period for monthly billed customers and no more than 100 days for a quarterly billed customer.

3. As the Commission is aware, MAWC has been a part of the American Water Works Company Business Transformation process over the last year. The implementation of the new billing system has resulted in many improvements. However, one of the consequences of the transition is that MAWC is unable to provide "the number of bills issued outside the 26-35 day period for monthly billed customers and no more than 100 days for a quarterly billed customer" for the period May 2013 to June 2014. MAWC estimates that this information will again be available as of the June 2014 billings and going forward.

4. MAWC requests a waiver/variance from the Commission's Order to allow it to file its monthly and quarterly reports without this 26-35 day or more than 100 day information. MAWC will provide "the number of bills issued outside the 26-35 day period for monthly billed customers and no more than 100

days for a quarterly billed customer” beginning with the June 2014 report and will continue to do so until such requirement may be changed by the Commission.

WHEREFORE, MAWC respectfully requests the Commission issue its order granting this Motion for Waiver/Variance.

Respectfully submitted,

/s/ Timothy W. Luft

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**CERTIFICATE OF SERVICE**

I do hereby certify that a true and correct copy of the foregoing document has been sent by electronic mail this 5th day of March, 2014, to:

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