

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Andrew G. Smith,)	
)	
Complainant,)	
)	Case No. WC-2012-0189
v.)	
)	
Missouri-American Water Company,)	
)	
Respondent.)	

REQUEST FOR MEDIATION

COMES NOW Respondent Missouri-American Water Company (“MAWC”) and states as follows:

1. On or about December 19, 2011, Andrew G. Smith (“Complainant”) filed a complaint with the Missouri Public Service Commission (“Commission”) against MAWC.
2. On December 20, 2011, the Commission issued the Order Giving Notice of Contested Case, Directing Answer and Directing Staff Investigation and ordered Respondent to file an answer or request for mediation by January 19, 2012.
3. At this time, Respondent requests that the Complaint be referred to voluntary mediation.

WHEREFORE, Respondent prays that the Commission grant this request.

Respectfully submitted,

MISSOURI-AMERICAN WATER COMPANY

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CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing was filed electronically and served either electronically or mailed postage prepaid the 19th day of January, 2012, to:

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