Exhibit No.: Issues: Witness: Sponsoring Party: Type of Exhibit: Case No.: Date Testimony Prepared:

Quality of Service - Mergers and Acquisitions James A Merciel, Jr. MoPSC Staff Rebuttal Testimony EM-2016-0213 July 20, 2016

MISSOURI PUBLIC SERVICE COMMISSION

COMMISSION STAFF DIVISION

WATER AND SEWER DEPARTMENT

REBUTTAL TESTIMONY

OF

JAMES A. MERCIEL, JR.

THE EMPIRE DISTRICT ELECTRIC COMPANY, LIBERTY UTILITES (CENTRAL) CO., AND LIBERTY SUB CORP.

CASE NO. EM-2016-0213

Jefferson City, Missouri July 2016

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	REBUTTAL TESTIMONY				
OF					
	JAMES A. MERCIEL, JR.				
THE EMPIRE DISTRICT ELECTRIC COMPANY LIBERTY UTILITIES (CENTRAL) CO., AND LIBERTY SUB CORP.					
	CASE NO. EM-2016-0213				
<u>INTRODU(</u>	CTION				
Q.	Please state your name and business address.				
А.	My name is James A. Merciel, Jr., P. O. Box 360, Jefferson City, Missouri,				
65102.					
Q.	By whom are you employed and in what capacity?				
А.	I am employed by the Missouri Public Service Commission ("Commission") as a				
Utility Regulatory Engineering Supervisor, in the Water and Sewer Department.					
Q.	Can you please describe your education, work responsibilities, and work				
experience?					
A.	Yes. My qualifications, responsibilities, and experience, along with a list of cases				
in which I	have provided testimony, are included with this rebuttal testimony as Schedule				
JAM-r1, and	incorporated herein by reference.				
<u>EXECUTIV</u>	<u>'E SUMMARY</u>				
Q.	What is the purpose of this rebuttal testimony?				
А.	The purpose of this rebuttal testimony is to state the Missouri Public Service				
	Staff ("Staff") position regarding expected changes that could impact water utility				

Rebuttal Testimony of James A. Merciel, Jr.

operations, resulting from the merger, and whether or not there is detrimental impact to the
 public interest.

CASE REVIEW AND STAFF POSITION

Q. Have you reviewed this case file?

A. Yes. I have especially reviewed the *JOINT APPLICATION OF THE EMPIRE DISTRICT ELECTRIC COMPANY, LIBERTY UTILITIES (CENTRAL) CO., AND LIBERTY SUB CORP. AND CONTINGENT REQUEST FOR WAIVER,* and direct testimony filed in this case by
The Empire District Electric Co. ("Empire") witness Brad P. Beecher, and Liberty Utilities Co.
("Liberty") subsidiaries witnesses David Pasieka, Peter Eichler, and Christopher D. Krygier, all
of which outline the proposed plan for executive and regional management.

Q. What operations could potentially be impacted, with respect to water operations?

A. Potential impact would be primarily upon the existing regulated water utility operations of Empire, which operations are described on page 3 at lines 13 and 14 of Mr. Beecher's testimony. However, Liberty has existing regulated water and sewer operations as well, through its subsidiary Liberty Utilities (Missouri Water) LLC d/b/a Liberty Utilities. Liberty's water and sewer operations are described by Mr. Krygier in his testimony beginning on page 4 line 3, through page 5 line 2. Liberty's regulated water and sewer affiliate, and its operations, is not directly affected by the merger that is proposed in this case; but the proposed changes to executive and regional management could present an impact.

Q. Do you foresee any detrimental impact upon water and sewer service, for either of these regulated water/sewer utilities?

A. No. After reading the information in this case it appears that the plan does not include any significant changes to any of the local system operations. The proposed changes to

Rebuttal Testimony of James A. Merciel, Jr.

executive and regional management, and changes to corporation-wide activities such as billing, 1 2 are things that would not inherently introduce any detrimental impact upon system operations or 3 customer service in the water utility operations.

4 Q. Then, what is Staff's position regarding this case with respect to water and sewer 5 operations?

6 Staff's position in this case with respect to water and sewer operations is that A. there would be no significant direct impact upon either Empire's existing water operations, or 8 Liberty's existing water and sewer utility operations. Therefore, there is no foreseen detrimental impact upon the public from this perspective.

Does this conclude your rebuttal testimony?

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A. Yes.

Q.

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

In the Matter of The Empire District Electric) Company, Liberty Utilities (Central) Co.) And Liberty Sub Corp. Concerning an) Agreement and Plan of Merger and Certain) Related Transactions)

Case No. EM-2016-0213

AFFIDAVIT OF JAMES A. MERCIEL, JR., P.E.

STATE OF MISSOURI)	
)	SS.
COUNTY OF COLE)	

COMES NOW James A. Merciel, Jr., P.E., and on his oath declares that he is of sound mind and lawful age; that he contributed to the foregoing Rebuttal Testimony; and that the same is true and correct according to his best knowledge and belief.

Further the Affiant sayeth not.

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JAME	S A. MERC	IEL, JR., P.	Ε.
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JURAT

Subscribed and sworn before me, a duly constituted and authorized Notary Public, in and for the County of Cole, State of Missouri, at my office in Jefferson City, on this $\underline{19 \,\mu}$ day of July, 2016.

DIANNA L. VAUGHT Notary Public - Notary Seal State of Missouri Commissioned for Cole County My Commission Expires: June 28, 2019 Commission Number: 15207377

Notary Public

Qualifications of

James A. Merciel, Jr., P.E.

My name is James A. Merciel, Jr. I am employed by the Missouri Public Service Commission as a Utility Regulatory Engineering Supervisor, in the Water and Sewer Department. My duties include reviewing and making recommendations with regard to certification of new water and sewer utilities including development of rates and rules, sales of utility systems to other utilities, formal complaint cases, and technical issues associated with water and sewer utility rate cases including quality of service matters, utility plant utilization, costs incurred for providing utility service, and tariff rules. In addition to formal case work, I handle informal customer complaints that are of a technical nature, conduct inspections and evaluations of water and sewer utility systems, and informally assist water and sewer utility companies with respect to day-to-day operations, planning, and customer service issues. In the past, I have supervised engineers and technicians in the water and sewer department working on the abovedescribed type of case work and informal matters. I frequently participate in workshop and rulemaking sessions at the Missouri Department of Natural Resources, I served on the American Water Works Association Small Systems Committee for three years, and have served on the National Association of Regulatory Utility Commissioners Staff Subcommittee on Water since 1994.

I graduated from the University of Missouri at Rolla, now named the Missouri University of Science and Technology, in 1976 with a Bachelor of Science degree in Civil Engineering. I am a Registered Professional Engineer in the State of Missouri. I worked for a construction company in 1976 as an engineer and surveyor, began employment with the Commission in the Water and Sewer Department in 1977, and have held my current position since approximately 1979.

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Following is a partial list of cases in which James. A. Merciel, Jr. has provided written or live testimony (excludes cases with filed reports or affidavit recommendations):

Algonquin Water Resources WR-2006-0425 Aqua Missouri, Inc. SC-2007-0044 – Lake Carmel expansion complaint by a land developer Big Island – Folsom Ridge WO-2007-0277 - Developer-owned utility Bill Gold Investments, Inc. WC-93-276 (11/5/93) - Receivership case Blue Lagoon, LLC SO-2008-0358 - Developer - owned utility Camelot Utility Co. WA-89-1 - contested certificate case Capital City Water Co. WR-94-297 WR-90-118 WO-89-76 – plant capacity study WR-88-215 WR-83-165 Central Rivers Wastewater Utility, Inc. SR-2014-0247 Davis Water Company WC-87-125 and WC-88-288 - quality of service, lack of needed upgrades Along with a proceeding in the Circuit Court in Wayne County approx 1988 Environmental Utilities, LLC WA-2002-65 (11/2001) Certificate case Finley Valley Water Company / Public Funding Corporation, City of Ozark WM-95-423 - sale case Gascony Water Company, Inc. WA-97-510 House Springs Sewer Co. SC-2008-0409 - customer formal complaint Lake Region Water and Sewer Co. SR-2010-0110 and WR-2010-0111 WR-2014-0461 Lake Saint Louis Sewer Co. SR-78-142 SA-78-147 - expansion of service area SC-78-257 - The Nine-Twelve Investment Co., et al Oak Bluff Preserve vs. Lake Saint Louis Sewer co, regarding method of providing service. SO-81-55 and Circuit Court in St. Charles County - alleged improper discontinuance of service along with injuction., approx 1980 or 1981 Lincoln County Sewer & Water, LLC SR-2013-0321 and WR-2013-0322 Merriam Woods Water Company WC-91-18 and WC-91-268 - quality of service

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Mill Creek Sewer System, Inc. Proceeding by MO Attorney General in Circuit court in St. Louis County, Cause No. 611261, 1998 DNR water pollution violations Miller County Water Authority WC-95-252 and Circuit Court in Camden County approx 1995 - Complaint by Staff regarding operating without a certificate Missouri American Water Company WR-2015-0301 SA-2012-0066 (Saddlebrooke) WR-2011-0337 WR-2008-0311 and SR-2008-0312 WR-2007-0216 WC-2006-0345 - Dione C. Joyner, Complainant WR-2003-0500 WR-2000-281 WR-97-237/SR-97-206 WT-97-227 / WA-97-45 / WC-96-441 - Complaint by Water District 2 regarding customers outside service area, and service area expansion WA-97-46 - certificate case for St. Joseph wellfield WR-95-205 WR-95-174 WR-93-212 WR-91-211 WR-89-265 WR-87-177 WR-85-16 Missouri Cities Water Company WR-95-172/SR-95-173 WR-92-207 Proceeding in Circuit Court in Audrain County, CV192-40SCC approx 1992 city of Mexico attempted acquire by condemnation of water system WR-91-172/SR-91-174 WR-90-236 WR-89-178/SR-89-179 WC-88-280 - William J. Fox d/b/a Fox Plumbing vs MO Cities, service line/main extension matter WR-86-111/SR-86-112 WC-86-20 - Mexico Doctor's park, main extension WR-85-157 WR-84-51 WR-83-15/SR-83-14 North Oak Sewer District. Inc. SR-2004-0306 Osage Water Co. WA-99-256 (8/5/99) - Lakeview Beach certificate case WC-2003-0134 (10/31/02) - Receivership case **Raytown Water Company** WR-92-85 / WR-92-88

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WR-94-211 Saline Sewer Co. SR-79-187 SR-81-192 SR-82-206/SR-82-262 Southwest Village Water Company WO-89-187 - quality of service WC-89-138 (included testimony in Circuit Court in Greene County 1989) St. Louis County Sewer Co. SC-83-255 – complaints about stormwater inflow/infiltration St. Louis County Water Company WR-97-382 WR-96-263 WR-95-145 WR-94-166 WR-93-204 WR-91-361 WR-88-5 WR-87-2 WR-85-243 WC-84-29 - Dewey Eberhardt vs St. Louis County Water Co., fire protection WR-83-264 WR-82-249 WC-79-251-Natural Bridge Development Corp vs. St. Louis County Water Co., meter accuracy/testing Stoddard County Sewer Co. SO-2008-0289 - receivership, transfer, etc. Suburban Water and Sewer Co. Injunction hearing, Circuit Court in Boone County 07BA-CV02632, June 2007 WC-2007-0452 WC-84-19 – service issues United Water Missouri WR-99-326 Villa Park Heights Water Co. WA-86-58 Warren County Water and Sewer Co. -Circuit court case in Warren County CV597-134CC, September1997 dispute with homeowners over a lot proposed to be a tank site WC-2002-155 / SC-2002-260 - March 2002 Receivership case filed by the Office of the Public Counsel West Elm Place Corporation Circuit court lawsuit case in Jefferson County, approx 1988 Customer's lawsuit for damage from sewage backup