
From: Kimberly Jones
Sent: Friday, March 14, 2008 9:21 PM
To: Frey, Denny
Subject: Dismissal Case # GC-2008-0258
How in the world, you call yourself investigating a case?

You have the nerves to mail out paper work stating Before the Public Service Commission of the State of Missouri. You have lose your freaking mind. Staff's report of Investigation.

You people have not done any investigation at all. You have not left the office in years from Jefferson City to investigate this complaint and that's a fact.

You people base everything on what Laclede Gas stated. You people never been on Arlington Ave a day in your life, tell me I'm wrong, You can't because you know I'm right.

Mr. Dennis allow, Kimberly Jones to explain how an investigation works. You actually have to come out the office and into the field, meaning were the problem occurred.

You understand? it's obvious you people do not understand, correct me if, I'm wrong you can't because I'm right. How many customers in the State of Missouri have a meter reading 0? When laclede gas submitted information like this you should have been able to tell it a scam.

You know customer are always right. I sure if you people agree with Laclede Gas you agree to pay them the money. I Kimberly Jones totally disagree and will not pay Laclede Gas nothing.

I suggest you(Mr. Dennis) contact Laclede Gas, and inform them that, you and the State of Missouri will be paying that un-metered balance that's not owe to them out of the State expense Account, and write it off on your taxes.

I also suggest you contact Laclede Gas and inform them that, you people made a mistake and Laclede Gas needs to credit Kimberly Jones account before, Kimberly Jones files Law suit in Federal Court.

This is not a game Mr. Dennis, I've paid over half of my share of the Gas bill ,and Laclede Gas need to pay the other half which is \$232. and change, I was actually been scam and will not pay another dime. You have thirty days from the e-mail of this letter to contact all parties in this complaint.

Scheduling a informal hearing, meaning in person with all parties understand. If this case has to go to Federal Court, I have know choice but to include you and the other co-workers that you have to do the investigation because you are involved understand.

If you have any question feel free to call Kimberly Jones at 314-868-6884 after 3:30 p.m. Monday- Friday. I can not call Jefferson City, no long distance on my phone. Just for the record Mr. Dennis, I'm African American and you are White. The un-metered is about a year old now.

You people, better get it together soon, on resolving this matter. If Laclede Gas was telling the truth, the un-metered would never carry over for almost a year smart people.

This should open you people eyes if you are really smart. As an Attorney you know all the treat and trade and loop holes of the Law. So you should know that, Laclede Gas lied about Kimberly Jones owes for un-metered.

3/19/2008