

Emerald Pointe Utility Company, Inc.

118 State Drive
Hollister, MO 65672

August 15, 2012

Dear Customer:

On July 16, 2012, Emerald Pointe Utility Company, Inc. (Company) submitted a request for increases in its annual water and sewer operating revenues to the Missouri Public Service Commission (Commission). The reason for the increases is to cover increases in expenses and investments in the Company's facilities.

By its request, the Company is seeking changes to its customer rates intended to generate an increase in its annual water operating revenues of \$13,000 (approximately 10%) and an increase in its annual sewer operating revenues of \$186,000 (approximately 194%) At the end of this notice is a table that compares the Company's current residential customer rates and the proposed residential rates. Though not reflected in the table, the Company is also proposing to increase the rates for customers served by 1" and 2" meters the same percentage increase (to attain the overall aforementioned revenue increase) as the 5/8" meters percentage increase.

To provide comments regarding the Company's revenue increase request, or comments regarding service-related problems, please contact the Commission Staff and/or the Office of the Public Counsel (Public Counsel) ***within 30 days of the date of this notice.*** Your comments should include a reference to case numbers WR-2013-0017 or SR-2013-0016. The Commission Staff and the Public Counsel will review all customer comments submitted in response to this notice. All comments will be filed in the official case file for review by the Commissioners.

To submit your comments in writing:

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800-392-4211
Fax: 573-751-1847
E-Mail: water.sewer@psc.mo.gov


Office of the Public Counsel
Attn: Water/Sewer Dept.
P.O. Box 2230
Jefferson City, MO 65102
Phone: 866-922-2959
Fax: 573-751-5562
E-Mail: mopco@ded.mo.gov

To submit your comments via the Commission's Website:

- (1) Go to <http://www.psc.mo.gov>;
- (2) Click on the box on the lower middle of the page entitled "Comments: How to Make Your Voice Heard".
- (3) From this page click on the "public comment" link found under "Submit Comments in Writing"; and
- (4) Fill out and submit the Public Comments form, including the case number shown above. If you want to attach a document, before clicking the "Submit" button, click the "Attach" button. There are instructions on that page for attaching the document and returning to the previous screen.
- (5) Click the "Submit" button at the bottom of the page.

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (417) 332-1099 extension 4103.

Sincerely,



Gary W. Snadon
President

Type of Charge	Current Rates	Proposed Rates	Amount of Rate Change
Monthly Minimum Water Charge - 5/8" meter	\$6.52	\$7.17	\$0.65
Usage per 1,000 gallons	\$3.50	\$3.85	\$0.35
Total Monthly Water Bill @ 6,000 gallons	\$27.52	\$30.27	\$2.75
Monthly Minimum Sewer Charge - 5/8" meter	\$13.63	\$20.85	\$7.22
Usage per 1,000 gallons	N/A	\$2.52	\$2.52
Total Monthly Sewer Bill @ 6,000 gallons	\$13.63	\$35.97	\$22.34