



Your telecommunications company is becoming EMBARQ

IMPORTANT NOTICE REGARDING YOUR SPRINT LONG DISTANCE SERVICE

XXXXXXXXXXXXXXXXXXXXX
<First Name><Last Name>
<Address>
<City>, <State> <ZIP>

March 17, 2006

<Long Distance Account Number>

Dear <First Name><Last Name>,

We are contacting you about an upcoming change to your long distance service. We recently told you about EMBARQ™, your new local telecommunications company. As we explained, EMBARQ will not be part of the Sprint Nextel family of companies.

As a result of this separation, Sprint Communications Company L.P., your current long distance provider, will transfer your long distance service to Embarq Communications, Inc. The transfer of your services will begin on or about April 29, 2006, and should conclude on or about May 7, 2006. After the transfer is complete, Embarq Communications, Inc. will replace Sprint Communications Company L.P. as the long distance service provider listed on your invoice. These changes are subject to obtaining all required regulatory approvals, and the filing of all appropriate documents with state agencies.

Please be assured that this transition will have no impact on your services whatsoever. You will continue to receive uninterrupted service at the same high level of quality you have come to expect. You will also retain your current plan, rates, features, Terms and Conditions of Service, and your current customer service contacts.* You will not incur any charges related to the transfer of service to Embarq Communications, Inc., and no action is required from you regarding this transfer.

All customers have a choice in carriers for their long distance service. If you choose a different carrier for your long distance service, you may incur a fee for transferring your service. However, Sprint Missouri will not charge such fees for a period of 30 days following the transfer of your service. Should you choose to stay with Sprint or select another carrier for your long distance service, you may lose certain "bundled" discounts or special offers you may currently enjoy on your local and long distance service.

Under Federal Communications Commission rules, any restrictions or "freezes" you may have placed on your account to block changes to your preferred long distance carrier will be removed as part of the transfer process. If you wish to reinstate such restrictions, have any questions about the transfer, need any assistance, or if you have any complaints before, during, and after this transfer process, please contact customer service at 866-283-9732.

We welcome you to EMBARQ and look forward to providing you with reliable, innovative products and services for years to come.

Sincerely,

A handwritten signature in black ink that reads "Harry Campbell". The signature is written in a cursive, flowing style.

Harry Campbell
President, Consumer Markets

* Customers with a bundled product (a combination of local products that qualify them for a specific long distance plan) who make a change to that bundle of services will be moved to an appropriate qualifying long distance plan. Specific details regarding the long distance plan may be found at www.embarq.com/tariffs.