



Your telecommunications company is becoming EMBARQ

## **IMPORTANT NOTICE REGARDING YOUR SPRINT BUSINESS LONG DISTANCE SERVICE**

XXXXXXXXXXXXXXXXXXXX  
<Company Name>  
<Address>  
<City>, <State> <ZIP>

March 17, 2006

<Long Distance Account Number>

Dear Valued Business Customer:

**We want to let you know about an upcoming change to your business long distance service.** Our local telecommunications division is being separated from Sprint Nextel to become an independent company – EMBARQ™. If you have local services from Sprint, you should have already received information about these plans.

As a part of this process, and as allowed under your terms of service, Sprint Communications Company L.P., your current long distance provider, will assign your business long distance service agreement to Embarq Communications, Inc., an affiliate of Sprint Communications Company L.P. The transfer of your business long distance service will begin on or about April 29, 2006, and should conclude on or about May 7, 2006. After the transfer is complete, Embarq Communications, Inc. will replace Sprint Communications Company L.P. as the long distance service provider listed on your invoice.

This transition will have no other impacts on your business long distance service. The transfer will occur automatically; no action is required on your part. You will continue to receive the same quality of service that you currently enjoy. Embarq Communications, Inc. will be responsible for handling any questions or complaints you may have before, during, and after this transfer process.

The transfer will not affect your rates or terms of service, including the right to choose a different long distance carrier. Should you choose any carrier other than Embarq Communications, Inc. for your long distance service, please be aware that any discounts or other benefits you may enjoy as a result of combining your local and long distance service with one provider will be lost. Any early termination liabilities associated with your long distance service may also apply.

Under Federal Communications Commission rules, any restrictions or “freezes” you may have placed on your account to block changes to your preferred business long distance carrier will be removed as a part of the transfer process. Your local carrier can reinstate such restrictions if you wish. You may visit [www.sprint.com/pic](http://www.sprint.com/pic) for further information.

If you have any questions about the transfer of your business long distance service, please call us at 1-866-407-6523. We look forward to providing you with outstanding products and services.

Sincerely,

A handwritten signature in black ink that reads "Tom McEvoy". The signature is written in a cursive, flowing style.

Tom McEvoy  
President, Business Markets