

1 if you used a competitor service in that exchange, then it
2 would go to their DA provider, which they could be
3 self-sourcing or outsourcing it.

4 Q. So it's tied directly to who your local
5 exchange provider is?

6 A. Yes, it is.

7 Q. All right. Is that true of 555-1212?

8 A. 555-1212 is a little interesting. If you dial
9 an area code 555-1212 and it's a local area, it will go to
10 your local service provider; if that area code is an
11 intralata, it will go to your intralata toll provider; and if
12 it's outside the local area in its entirety, then it goes to
13 your presubscribed long distance carrier.

14 Q. Okay. So in that case -- in that case, it is
15 very dependent upon the particular exchange that the number
16 -- that the person that you're looking for the number
17 resides?

18 A. For 411 and 555-1212, yes.

19 Q. For both of them?

20 A. Yes.

21 Q. All right. So if I call 411 and I want to get
22 information outside of that exchange that I'm in, I'm going
23 to be routed to somebody else's operator?

24 A. No, 411, we provide both local and what we
25 call national directory assistance, so you can obtain a

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1 number for any where in the country.

2 Q. Okay. That's what I thought you said awhile
3 ago and then I got confused.

4 A. Okay.

5 Q. But that's different than 555-1212?

6 A. That's correct.

7 Q. All right. And there you're routed according
8 to whose exchange you lie in.

9 A. Who your presubscribed carrier there is for
10 local intralata toll or interlata toll.

11 Q. So if I'm outside of my home exchange, and the
12 person that I'm looking for is outside of my home exchange,
13 and I dial that 555-1212 number, then I'm either going to go
14 to my intralata carrier or my interlata carrier, depending on
15 whether or not that person lives within the lata or outside
16 of the lata?

17 A. That's correct.

18 Q. All right. Now, if I am making some decision
19 about what kind of -- how I'm going to go in and find a
20 number, where do I -- where do I go to find what my choices
21 are in regard to the -- all of these different options that
22 you say are there? How could I find what options are there?
23 Could I go to one place and see them?

24 A. I'm not aware of any one place you can go to.
25 Some of these providers have advertised their services in the

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1 past. Others, like for example on the Internet, if you know
2 you want an Internet site, you can go to one of the search
3 sites like Yahoo and you get a listing of them, for example.

4 Q. Okay. But there's -- you can't go in your
5 local telephone directory and find all these different
6 choices?

7 A. In your local telephone directory, there
8 should be information on getting service via 411 and area
9 code 555-1212.

10 Q. Okay.

11 JUDGE RUTH: Can I ask these questions, the
12 last few --

13 COMMISSIONER GAW: I'm sorry, I forgot we were
14 closed.

15 JUDGE RUTH: I assume are not in camera, or
16 they should not have been, I assume. Then again, I'll ask
17 SBC to review the transcript and clarify in a notice which of
18 the last few lines can be made public, and I'm going to
19 switch us out of camera right now.

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