

**LIST OF WAIVED STATUTES AND REGULATIONS**

The Missouri Public Service Commission in its orders in Case No. TA-2001-699 and TA-2007-0093, waived the following statutes and regulations regarding Big River Telephone Co., LLC and its local services:

**Statutes**

- |           |   |                                               |
|-----------|---|-----------------------------------------------|
| 392.210.2 | - | uniform system of accounts                    |
| 392.240.1 | - | rates—rentals-services & physical connections |
| 392.270   | - | valuation of property (ratemaking)            |
| 392.280   | - | depreciation accounts                         |
| 392.290   | - | issuance of securities                        |
| 392.300.2 | - | acquisition of stock                          |
| 392.310   | - | stock and debt issuance                       |
| 392.320   | - | stock dividend payment                        |
| 392.330   | - | issuance of securities, debts and notes       |
| 392.340   | - | reorganization(s)                             |

**Commission Rules**

- |                                     |   |                                                        |
|-------------------------------------|---|--------------------------------------------------------|
| 4 CSR 240-10.020                    | - | depreciation fund income                               |
| 4 CSR 240-30.010(2)(C) <sup>1</sup> | - | posting of tariffs                                     |
| 4 CSR 240-30.040                    | - | uniform system of accounts                             |
| 4 CSR 240-32.030(4)(C) <sup>2</sup> | - | exchange boundary maps                                 |
| 4 CSR 240-33.030 <sup>3</sup>       | - | minimum charges                                        |
| 4 CSR 240-35 <sup>3</sup>           | - | reporting of bypass and customer-specific arrangements |

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<sup>1</sup> New rule number 4 CSR 240-3.545(2)(C)

<sup>2</sup> New rule number 4 CSR 240-3.550(5)(C)

<sup>3</sup> Rule repealed

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Big River Telephone Company, LLC

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This tariff sets forth the service offerings, rates, terms and conditions applicable to the Company's local exchange and exchange access telecommunications services within the state of Missouri.

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**SECTION 1.0 - DEFINITIONS (CONT'D.)**

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

IXC or Interexchange Carrier: A long distance telecommunications services provider.

LATA : A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

LDD: LDD, Inc., the original issuer of this tariff, now Big River by adoption.

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Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multiline: An individual flat rate exchange service furnished by means of two or more exchange lines terminating in apparatus which facilities pick-up by associated stations. Multiline rates do not apply where the PBX trunk rate applies or to Centrex Service.

Nonrecurring Charge ("NRC"): The initial charge, usually assessed on a one-time basis, to initiate and establish service.

NPA: Numbering plan area or area code.

PBX: Private Branch Exchange.

Point of Presence ("POP"): Point of Presence.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

SWBT: Refers to Southwestern Bell Telephone LP, dba AT&T Missouri.

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**SECTION 2 – RULES AND REGULATIONS, (CONT'D)**

**2.4 Customer Rights and Responsibilities, (Cont'd)**

**2.4.3 Disconnection or Suspension of Telephone Service**

Your telephone service is subject to disconnection or suspension as explained in sections 2.7.4 and 2.7.5. If service is disconnected, a new telephone number will be assigned and you will be required to pay installation charges again. If service is suspended, your telephone number is reserved for ten (10) days and you will not be charged installation charges again.

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**2.4.4 Procedures for Handling Inquiries and Complaints**

Telephone inquiries may be directed to Big River at 800-550-9363. Written inquiries may be directed to Big River 24 South Minnesota, Cape Girardeau, Missouri 63702.

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**SECTION 2 – RULES AND REGULATIONS, (CONT'D)**

**2.5 Customer Rights and Responsibilities, (Cont'd)**

**2.4.5 Filing a Complaint with the Missouri Public Service Commission**

If Big River cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 200 Madison Street, Jefferson City, Missouri 65102, or toll free at 800-392-4211, to file an informal complaint. C

If your complaint cannot be resolved informally you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: PO Box 360, Jefferson City, Missouri 65102-0360. C

Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission has an office at 200 Madison Street, Suite 650, Jefferson City, Missouri 65101. The Public Counsel's telephone number is (573) 751-4857. C

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**SECTION 2 – RULES AND REGULATIONS, (CONT'D)**

**2.7 Payment Arrangements, (Cont'd)**

**2.7.2 Billing and Collection of Charges – General, (Cont'd)**

- .5 If any portion of the payment is not received by the Company within 30 days of receipt of the bill, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment charge of 1 .5% per month shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.
- .6 The Customer should notify the Company of any disputed items on an invoice within thirty (30) days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Missouri Public Service Commission in accordance with the Commission's rules of procedure. The address of the Commission is as follows:
- Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102-0360
- .7 If service is disconnected by the Company and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company and later restored, restoration of service will be subject to the rates in Section 4.1 of this tariff.

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**SECTION 2 – RULES AND REGULATIONS, (CONT'D)****2.7 Payment Arrangements, (Cont'd)****2.7.3 Billing and Collection of Charges – Residential, (Cont'd)**

- .4 When a residential Customer is unable to pay a charge in full when due, the Company shall permit the Customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed to both the Customer and the Company. A copy of the settlement agreement shall be delivered or mailed to the Customer upon request by the Customer.

**2.7.4 Discontinuance of Service for Cause**

The Company may discontinue service for the following reasons provided in this Section. Customers will be provided five (5) days written notice prior to discontinuance unless otherwise indicated. Except as otherwise provided in section 2.7.5, the Company will make reasonable efforts to contact the Customer at least twenty-four (24) hours in advance prior to disconnecting telephone service.

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Upon the Company's discontinuance of service to the Customer, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

- .1 Upon nonpayment of any amounts owing to the Company, the Company may discontinue or suspend service without incurring any liability.
- .2 Upon violation of any of the other material terms or conditions for furnishing service the Company may, discontinue or suspend service without incurring any liability if such violation continues during that period .
- .3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- .4 Upon any governmental prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

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**SECTION 2 – RULES AND REGULATIONS, (CONT'D)****2.7 Payment Arrangements, (Cont'd)****2.7.4 Discontinuance of Service for Cause (Cont'd)**

- .5 Without notice in the event of fraudulent use of the Company's network. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges. The Company will provide written notice of cause within 24 hours.
- .6 Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.
- .7 Without notice in the event of tampering with the equipment or services furnished by the Company.
- .8 The Customer is responsible for providing adequate access lines to enable the Company to terminate all toll-free service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate toll free service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after ninety (90) days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's Toll Free Service, with thirty (30) days written notice.

**2.7.5 Discontinuance of Residential Service**

- .1 Residential Service may be discontinued for any of the following reasons:
  - A) nonpayment of an undisputed delinquent charge except as limited by sections 2.7.5.2, 2.7.5.4 and 2.7.5.5; C
  - B) failure to post a required deposit or guarantee; C
  - C) failure to comply with terms of a settlement agreement; C
  - D) refusal after reasonable notice to permit inspection, maintenance or replacement of telecommunications company equipment; C
  - E) material misrepresentation of identity in obtaining telecommunications company service; C
  - F) as provided by state or federal law. C

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### 2.7.5 Discontinuance of Residential Service (Cont'd)

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**SECTION 2 – RULES AND REGULATIONS, (CONT'D)**

**2.7 Payment Arrangements, (Cont'd)**

**2.7.5 Discontinuance of Residential Service (Cont'd)**

.7 The Company Notices of Discontinuance shall contain the following information:

- A) the name, address and the telephone number of the Customer;
- B) a statement of the reason for the proposed discontinuance and the cost for reconnection (to the Customer); **C**
- C) the date after which service will be discontinued unless appropriate action is taken;
- D) how a Customer may avoid the discontinuance ;
- E) the Customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the Customer is unable to pay the charge in full at one time; **C**
- F) the telephone number where the Customer may make an inquiry;
- G) a statement that this notice will not be effective if the charges involved are part of an unresolved dispute; **C**
- H) a statement of the exception for medical emergency under Subsection 8. **C**

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**SECTION 2 – RULES AND REGULATIONS, (CONT'D)****2.7 Payment Arrangements, (Cont'd)****2.7.5 Discontinuance of Residential Service (Cont'd)**

- |     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |             |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|
| .8  | Notwithstanding any other provision of this tariff, the Company will postpone a discontinuance for at least twenty-one (21) days if the service is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.                                         | C<br>C<br>C |
| .9  | Service may be immediately blocked or discontinued in the case of suspected illegal use or unauthorized use of telecommunications company equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment. If service is immediately blocked or discontinued pursuant to this subsection, the Company will provide immediate written notification of such blocking or discontinuance to the Customer by certified, overnight mail or door hanger. | A<br> <br>A |
| .10 | Upon customer request, Company shall restore service consistent with all other provisions of this tariff and state regulations when the cause of discontinuance has been eliminated. Payment by personal check may be refused if the customer within the last 12 months has tendered payment in this manner and the check has been dishonored except when the dishonor is due to bank error.                                                                                                                    | A<br> <br>A |

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**SECTION 2 – RULES AND REGULATIONS, (CONT'D)****2.15 Directory Listings**

- 2.15.1** The Company either will cause to be published a directory of Customer listings or arrange for the Customer's main billing number to be placed in the directory(ies) published by the incumbent local exchange carrier. C  
|  
C
- 2.15.2** The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying a Customer's telephone number and as an aid to the use of telephone service.
- 2.15.3** The listings of Customers, either without charge or at the rate specified within this tariff for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by Customers or prospective Customers, the Company will not be a party to controversies between Customers as a result of the publication of such listings in the directories.
- 2.15.4** Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when, in its sole judgement, such listings would violate the integrity of company records and the directories, confuse individuals using the directory, or when the Customer cannot provide satisfactory evidence that he is authorized to do business as requested.
- 2.15.5** The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgement, the clearness of the listing and the identification of the Customer is not impaired.
- 2.15.6** Generally, the listed address is the location of the Customer's place of business or residence.
- 2.15.7** Generally, a business listing consists of a name or dual name, a designation descriptive of the Customer's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted.
- 2.15.8** Liability of the Company due to directory errors and omissions is as specified in Section 2.1 of this tariff.

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**SECTION 3.0 –SERVICE AREAS****3.1 Exchange Service Areas**

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: (1) Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri and (2) BPS Telephone Company, Inc.

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A**3.2 Rate Groups**

Charges for local services provided by the Company in certain areas may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

In the event that an Incumbent LEC or the Missouri Public Service Commission reclassifies an exchange or End Office from one Rate Group to another, the reclassification will also apply to Big River Customers who purchase services under this tariff. Local calling areas and Rate Group assignments are equivalent to those areas and groups specified in SWBT P.S.C. Tariff Mo. No. 17 and Tariff No. 24.

**3.2.1 Exchanges by Rate Group****.1 Rate Group A**

Adrian	Brookfield	Essex
Advance	Campbell	Eureka
Agency	Cardwell	Farley
Altenburg-Frohna	Carl Junction	Fayette
Antonia	Carrollton	Fisk
Archie	Caruthersville	Frankford
Argyle	Center	Freeburg
Armstrong	Chaffee	Gideon
Ash Grove	Charleston	Glasgow
Beaufort	Clarksville	Grain Valley
Bell City	Clever	Gray Summit
Benton	Climax Springs	Greenwood
Bernie	Deering	Hayti
Billings	DeKalb	Herculaneum-Pevely
Bismarck	Delat	Higbee
Bloomfield	Downing	Hillsboro
Bloomsdale	East Prairie	Holcomb
Bonne Terre	Edina	Hornersville
Boonville	Elsberry	Jasper
Bowling Green		

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**SECTION 3.0 –SERVICE AREAS (CONT'D.)****3.2 Rate Groups (Cont'd.)****3.2.1 Exchange Service Areas (Cont'd.)****.1 Rate Group A (Cont'd.)**

Knob Noster	New Franklin	St. Marys
Lamar	New Madrid	San Antonio
LaMonte	Oak Ridge	Scott City
Lancaster	Old Appleton	Senath
Leadwood	Oran	Slater
Lilbourne	Parma	Steele
Linn	Patton	Smithville
Lockwood	Paynesville	Stanberry
Louisiana	Pierce City	Trenton
Macks Creek	Pocohontas-New Wells	Tuscumbia
Malden	Portage Des Sioux	Versailles
Marble Hill	Portageville	Vienna
Marceline	Puxico	Walnut Grove
Marionville	Qulin	Wardell
Marston	Richmond	Ware
Meta	Richwoods	Wellsville
Montgomery City	Risco	Westphalia
Morehouse	Rushville	Wyatt
	Ste Genevieve	

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**SECTION 3.0 –SERVICE AREAS (CONT'D.)****3.3 Extended Area Service**

Extended Area Service is an arrangement whereby Customers in one exchange or zone can call Customers in contiguous exchanges. There is an extended area service additive that applies, per exchange or zone, in addition to the applicable local exchange rates.

<b>Exchange</b>	<b>Additive</b>		<b>Exchange Area Included in Extended Area Service Calling Scope</b>
	<b>Residence</b>	<b>Business</b>	
Adrian	\$0.65	\$1 .65	Archie
Advance	\$0.40	\$1 .05	Bell City
Agency	\$3 .65	\$9 .15	St. Joseph
Altenburg-Frohna	\$1 .10	\$2.80	Pocahontas-New Wells
Antonia-Local only	\$2.20	\$5 .55	Cedar Hill, Herculaneum-Pevely, High Ridge, Hillsboro, Imperial and Maxville
Antonia-Metropolitan Calling Area-4 only	\$2.20	\$5.55	Cedar Hill-Local only, Hillsboro-Local
Archie-Local Only	\$1 .25	\$3 .15	Adrian
Archie-Metropolitan Calling Area-5	\$1 .25	\$3.15	Adrian
Armstrong	\$3 .65	\$9 .15	Fayette, Glasgow
Bell City	\$1 .20	\$3 .05	Advance, Oran
Benton	\$1 .95	\$4.90	Chaffee, Oran, and Scott City
Bernie <sup>(1)</sup>	No Charge	No Charge	Parma <sup>(1)</sup> and Malden
Billings-Local only	\$1 .00	\$2.55	Clever and Republic
Billings Metropolitan	\$1 .00	\$2.55	Clever-Local only

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<sup>(1)</sup> BPS Telephone Company exchange.

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**SECTION 3.0 –SERVICE AREAS (CONT'D.)****3.3 Extended Area Service, (Cont'd)**

<b>Exchange</b>	<b>Additive Residence</b>	<b>Business</b>	<b>Exchange Area Included in Extended Area Service Calling Scope</b>
Pacific-Local only	\$1 .80	\$4.55	Gray Summit, Eureka, Pond
Pacific-Metropolitan Calling Area-5	\$1 .80	\$4.55	Gray Summit-Local only
Parma <sup>(1)</sup>	No Charge	No Charge	Bernie <sup>(1)</sup> , Risco, New Madrid, Lilbourn, A Essex A
Paynesville	\$3 .65	\$9.15	Clarksville, Elsberry
Perryville	\$0.25	\$0.65	Old Appleton, St. Marys, Kaskaskia, Illinois (1)
Pierce City	\$1 .45	\$3 .65	Monett
Pocahontas-New Wells	\$3 .65	\$9.15	Altenburg-Frohna, Jackson, Oak Ridge
Pond-Local only	\$3 .35	\$8 .40	Chesterfield, Eureka, Harvester, Manchester, Pacific
Pond-Metropolitan Calling Area-4	\$3 .35	\$8 .40	Pacific-Local only
Poplar Bluff	\$0.30	\$0.80	Fisk, Qulin
Portageville	\$0.60	\$1 .55	Marston
Qulin	\$2.25	\$5.65	Poplar Bluff
Republic Zone	\$1 .40	\$3.55	Billings, Clever
Risco	\$3 .65	\$9.15	Gideon, Maiden
Rushville	\$3 .30	\$8.30	DeKalb, St. Joseph

<sup>(1)</sup> BPS Telephone Company exchange.

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**SECTION 3.0 –SERVICE AREAS (CONT'D.)****3.4 Extended Area Service, (Cont'd)**

<b>Exchange</b>	<b>Additive Residence</b>	<b>Business</b>	<b>Exchange Area Included in Extended Area Service Calling Scope</b>	
Pacific-Local only	\$1 .80	\$4.55	Gray Summit, Eureka, Pond	
St. Charles-Local only	\$0.30	\$0.80	Harvester	
St. Charles- Metropolitan Calling Area-3	\$0.30	\$0 .80	Harvester-Local only	
Ste. Genevieve	\$0.45	\$1 .15	Bloomsdale, St. Marys, Kaskaskia, Illinois <sup>(1)</sup>	
St. Joseph	\$0.25	\$0 .65	Agency, DeKalb, Rushville, San Antonio	
St. Marys	\$3 .65	\$9.15	Perryville, Ste. Genevieve, Kaskaskia, Illinois <sup>(1)</sup>	
San Antonio	\$3 .65	\$9.15	St. Joseph	
Scott City	\$0.70	\$1 .75	Benton, Cape Girardeau, Chaffee, McClure, Illinois <sup>(1)</sup>	
Senath	\$3 .20	\$8.05	Cardwell, Hornersville, Kennett	
Sikeston	\$0.20	\$0.55	Morehouse	
Smithville-Local only	\$0.80	\$2.05	Ferrelview <sup>(3)</sup> , plus the Liberty and Nashua zones of the Kansas City Metropolitan Exchange	
Steele <sup>(2)</sup>	No Charge	No Charge	Caruthersville, Hornersville, Deering	<b>A</b>
Trenton	\$0.65	\$1 .65	Brimson <sup>(4)</sup> , Gait <sup>(4)</sup> , Laredo <sup>(4)</sup> , Spickard <sup>(4)</sup>	

<sup>(1)</sup> AT&T Illinois exchange.<sup>(2)</sup> BPS Telephone Company exchange.<sup>(3)</sup> Embarq exchange.<sup>(4)</sup> Grand River Mutual Telephone Company exchange.

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**SECTION 5.0 –NETWORK SERVICES DESCRIPTIONS**

**5.1 General**

The rates, terms and conditions set forth in this Section are available on a retail basis only and will not be provided for resale to any other carrier. All rates set forth in this Section are subject to change and may be changed by the Company pursuant to notice requirements established by the Missouri Public Service Commission.

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**SECTION 5.0 –NETWORK SERVICES DESCRIPTIONS (CONT'D)****5.5 Basic Local Exchange Service**

Basic Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas. Recurring charges are billed monthly in advance. Usage charges, if applicable are billed in arrears.

Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company. Rates and charges include Touchtone service for each line.

**5.5.1 Rate Groups**

Exchange rates are divided by Rate Groups. The number of exchange access arrangements included within the primary service area of each exchange or zone determines the Rate Group and rates for each exchange or zone.

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Rate Group	Total Exchange Access Arrangements In Primary Service Area		
A	1	-	4,999
B	5,000	-	59,000
C	60,000	-	229,999
D	230,000	-	Over

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**SECTION 5.0 –NETWORK SERVICES DESCRIPTIONS (CONT'D)****5.7 Extended Area Service**

See Section 3.3.

**C****5.8 Optional Metropolitan Calling Area (MCA) Service**

Metropolitan Calling Area (MCA) service is available in three distinct areas in Missouri: the St. Louis MCA, the Kansas City MCA and the Springfield MCA, as defined in SWBT Tariff P.S.C. Mo.-No.-24.

This service is an optional service which provides the Customer with an optional local calling which includes the respective Metropolitan Exchange and certain Customers in other exchanges where MCA service is also available.

**5.8.1 Application of Rates and Charges**

- .1 The MCA monthly rates apply on a per line basis, except for Centrex type services which are billed on a PBX trunk equivalent basis.
- .2 Monthly rates are billed on month in advance.
- .3 Rates apply in addition to all other rates and charges paid by the Customer for other services of the Company.
- .4 The Measured 1-Party MCA option is only available to Customer who also subscribe to Measured 1-Party basic local exchange service.
- .5 Service and Equipment Charges are applicable on a per line basis when a Customer adds or deletes Optional MCA Service.

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**SECTION 5 – NETWORK SERVICES DESCRIPTIONS, (Cont'd)****5.20 Residential Digital Cable Package\***

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**5.20.1 General Regulations**

Residential Digital Cable Package is a discounted package of the following residential services and is only available when an eligible customer subscribes to these services as a package and also subscribes to Big River's Voicemail and either Big River's Timeless Talk or Big River's 60 Pack Long Distance Time Pack (the last two services are subject to the terms and conditions of Big River's Tariff No 1):

- ▶ Primary residential phone line.
- ▶ Caller ID Service (Calling Name Delivery and Calling Number Delivery).
- ▶ Three-way Calling.
- ▶ Call Waiting.
- ▶ Call Forwarding.
- ▶ Extended Area Service (where applicable).
- ▶ Metropolitan Calling Area Zone-3 (where applicable).

Residential Savings Package can also be ordered with Metropolitan Calling Area Zone-4 or Zone-5 plans with special pricing when ordered as a complete package as described above. Only residential customers being served by the cable television facilities of a company that allows Big River to use such facilities to provide the foregoing services by means of voice over internet protocol (VOIP) are eligible for Residential Digital Cable Package.

**5.20.2 Rates and Charges**

5.20.2.1 The following rates apply to each and every line subscribing to the Residential Digital Cable Package:

	Monthly Rate	Install Charge
Residential Digital Cable Package	\$18.95	\$15.00
Residential Digital Cable Package with MCA-4	\$18.95	\$15.00
Residential Digital Cable Package with MCA-5	\$18.95	\$15.00

\* Big River includes Residential Digital Cable Package in this tariff at the direction of the Missouri Public Service Commission, reserving all rights regarding any determination by any court, agency or legislative body that such services are not subject to intrastate regulation by the Commission.

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**SECTION 5 – NETWORK SERVICES DESCRIPTIONS, (Cont'd)****5.21 Business Digital Cable Package**

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**5.21.1 General Regulations**

Business Digital Cable Package is a discounted package of the following business services and is only available when an eligible customer subscribes to these services as a package and also subscribes to Big River's Voicemail and either Big River's Timeless Talk or Big River's 60 Pack Long Distance Time Pack (the last two services are subject to the terms and conditions of Big River's Tariff No 1):

- ▶ Primary business phone line.
- ▶ Caller ID Service (Calling Name Delivery and Calling Number Delivery).
- ▶ Three-way Calling.
- ▶ Call Waiting.
- ▶ Call Forwarding.
- ▶ Hunting Line Service.
- ▶ Extended Area Service (where applicable).
- ▶ Metropolitan Calling Area Zone-3 (where applicable).

Business Digital Cable Package can also be ordered with Metropolitan Calling Area Zone-4 or Zone-5 plans with special pricing when ordered as a complete package as described above. Only business customers being served by the cable television facilities of a company that allows Big River to use such facilities to provide the foregoing services by means of voice over internet protocol (VOIP) are eligible for Business Digital Cable Package.

**5.21.2 Rates and Charges**

5.21.2.1 The following rates apply to every line subscribing to the Business Digital Cable Package:

	Monthly Rate	Install Charge
Business Digital Cable Package (per line)	\$29.00	\$15.00
Business Digital Cable Package with MCA-4	\$29.00	\$15.00
Business Digital Cable Package with MCA-5	\$29.00	\$15.00

\* Big River includes Business Digital Cable Package in this tariff at the direction of the Missouri Public Service Commission, reserving all rights regarding any determination by any court, agency or legislative body that such services are not subject to intrastate regulation by the Commission.

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**SECTION 7.0 – MISCELLANEOUS SERVICES**

**7.1 Carrier Presubscription**

Customers may presubscribe Big River local access lines to their intrastate, intraLATA and/or interLATA long distance carrier(s) of choice. Following the Customer's initial presubscription of each line, any subsequent change will incur a per line charge.

**C**

**C**

Per line: \$4.75

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**SECTION 9.0 –INTRASTATE ACCESS SERVICE****9.1 Application of Intrastate Access Service Rates and Regulations**

This Section 9.0 contains regulations, rates and charges applicable to the provision of intrastate access service (“Access Services”), provided by Big River Telephone Company, LLC, a competitive provider of residential and commercial telephony services to customers in rate centers where Southwestern Bell Telephone Company or BPS Telephone is the incumbent local exchange carrier.

C

**9.2 Rates and Regulations**

The Company concurs in the rates, rules and regulations, including all footnotes thereto, applying to and governing Access Service as set forth in the Southwestern Bell Telephone Company Access Service PSC MO Tariff No. 36 – Section 6 (Switched Access) and the BPS Telephone Company Access Tariff No. 2 on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law, for services within SWBT and BPS exchanges, respectively.

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The Company reserves the right to cancel and make void the above concurrence statements, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its end users.

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